

Bug Reports – QA Demo Salesforce Web App

(Diogo Antequera – QA Tester)

Environment: Salesforce Sandbox QA

Browser: Chrome 129.0

Reported by: Diogo Antequera

ID	Title	Description	Steps to Reproduce	Expected Result	Actual Result	Severity	Status
BUG-001	Login accepts invalid characters	Username field accepts special characters	1. Go to Login page2. Enter “@!#%” in username3. Click Login	Validation error should appear	System accepts input and redirects to dashboard	Medium	Open
BUG-002	Error message not shown for wrong password	Incorrect login doesn't show error message	1. Enter valid username2. Enter wrong password3. Click Login	“Invalid credentials” error displayed	No message appears	High	Open
BUG-003	Registration allows duplicate emails	Same email can register twice	1. Register user with email test@example.com2. Try registering again with same email	System should show “Email already exists”	Account created twice	High	Open
BUG-004	Checkout crashes on empty cart	Checkout process crashes if cart is empty	1. Go to checkout with empty cart2. Click “Place Order”	Error message “Cart is empty”	Page shows blank screen	Critical	Open
BUG-005	API /users endpoint returns 500	API returns server error when ID is missing	1. Send GET request to /users/ without ID	Response code should be 400	Response code = 500 Internal Server Error	High	Open

BUG-006	SQL query returns wrong results	Orders table query returns all statuses	1. Run query <pre>SELECT * FROM orders WHERE status='shipped'</pre>	Only shipped orders should appear	All orders (any status) appear	Medium	Open
BUG-007	UI layout breaks on mobile	Layout misaligned on small screens	1. Open homepage on mobile (iPhone 12) 2. Observe layout	Elements should adapt to screen size	Header overlaps content	Low	Open