



# **SERVICE CLAIM**

## **PRODUCT ABBREVIATION**

EM	TE	IE	ME	LT	PT	OT	X
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DEALER CODE J211	DEALER CLAIM NO BB01238	TEPS CODE	SALES MODEL NO 6030 BH	DELIVERY DDMMYY	PARTS START DDMMYY 07JAN18	REPAIR DATE DDMMYY 02MAY18
INITIAL DEALER CODE CLAIM NO		COVERAGE TYPE	PROD ID SERIAL NO 0DHL30312	PRODUCT HR/MI/KM 11442 H	PARTS HR/MI/KM 1182 H	REPAIR HOURS 3.00
PART CAUSING FAILURE PART NO 373-7052 PART NAME VALVE-FAST F			DESC CODE	GROUP CONTAINING FAILED PART GROUP NO. 19 1273 GROUP NAME FUEL TANK		8507498 DS851374904
FINDINGS/COMMENTS LEAKING			FOR DEALER USE PT. CIPTA KRIDATAMA			
RELATED EQUIPMENT MAKE AA CAB SERIAL NO 0DHL30312		CUST.CREDIT% PARTS 100.00 LABOR 100.00	IMPORT PERCENT 23.80	CLAIM AUTHO.NO.	POLICY CODE	CATERPILLAR CLAIM NO. L735776
NON-CLAIMED DEALER EXPENSES						
REPAIR HOURS AMOUNT		TRAVEL HOURS AMOUNT		MILEAGE MI/KM AMOUNT		OTHER AMOUNT CURR CODE DEC POS
3.00 57.93		.00 .00		.00 .00		.00 USD 2
ID	QTY	PART NO	DESCRIPTION	DESC. CODE	RATE	TOTAL CURR DEC POS
P	1.00	373-7052	VALVE-FAST F		.03	.03 USD 2
<b>** WARRANTY PART MACHINE</b> PURCHASE REFF/DATE : 8506405 / 07JAN2018 DATE INSTALLED/SMU : 07JAN2018 / 10260Hrs DATE FAILED/SMU : 21MAR2018 / 11442 Hrs PART LIFE : 1182 Hrs (LESS THAN 3 MONTHS) PURCHASE DATA ATTACHED INTO SIMSI THROUGH WO NO:8507498. <b>**</b> COMPLAINT: ENGINE SUDDENLY SHUTDOWN. CAUSE OF FAILURE: AFTER INSPECTING FOUND LH VALVE PN.373-7052 HAD STUCK . CORRECTION: REPLACED IT WITH NEW PART. TESTED FOUND GOOD. =====						
[TW 24MAY2018]						
TOTAL CLAIM AMOUNT:						.02
CLAIMED DEALER EXPENSES (DEALER USE)						
PARTS	LABOR	TRAVEL	VEHICLE	MISC.	SETTLEMENT NOTICE	
DEALERSHIP NAME P.T. TRAKINDO UTAMA		AUTHORIZED DEALER SIGNATURE(S)				DATE 24MAY18
AUTHORIZER'S NAME		CLAIM AUTHORIZER'S SIGNATURE				DATE

DEALER CLAIM COPY



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REPAIR HOURS AMOUNT		TRAVEL HOURS AMOUNT		MILEAGE MI/KM AMOUNT		OTHER AMOUNT CURR CODE DEC POS
3.00 57.93		.00 .00		.00 .00		.00 USD 2
ID	QTY	PART NO	DESCRIPTION	DESC. CODE	RATE	TOTAL CURR DEC POS
SETTLEMENTS:			SETTLEMENT NO C86SC 950735	DATE 24/05/18	SETTLEMENT AMT .02	
*** END OF REPORT ***						
CLAIMED DEALER EXPENSES (DEALER USE)						
PARTS 387.25	LABOR .00	TRAVEL .00	VEHICLE .00	MISC. .00	SETTLEMENT NOTICE .00 C86SC 950735	
DEALERSHIP NAME P.T. TRAKINDO UTAMA		AUTHORIZED DEALER SIGNATURE(S)				DATE 24MAY18
AUTHORIZER'S NAME		CLAIM AUTHORIZER'S SIGNATURE				DATE

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