



SERVICE CLAIM

DEALER CODE		DEALER CLAIM NO		TEPS CODE	SALES MODEL NO		DELIVERY DDMMYY		PARTS START DDMMYY		REPAIR DATE DDMMYY	
J211		BB01239			6030 BH				29NOV17		13MAY18	
INITIAL DEALER		COVERAGE TYPE		PROD ID SERIAL NO	PRODUCT HR/MI/KM		PARTS HR/MI/KM		REPAIR HOURS			
CODE CLAIM NO					0DHL30303 14701 H		1836 H		1.00			
PART CAUSING FAILURE				DESC CODE	GROUP CONTAINING FAILED PART				8507938			
PART NO 541-5911		PART NAME BRUSH			GROUP NO. 13 7320		GROUP NAME AIR CONDITIONER		DS851374989			
FINDINGS/COMMENTS				FOR DEALER USE								
PREMATURE WORN				PT. CIPTA KRIDATAMA								
RELATED EQUIPMENT			CUST.CREDIT%		IMPORT PERCENT	CLAIM AUTHO.NO.	POLICY CODE	CATERPILLAR CLAIM NO.				
MAKE AA	CAB	SERIAL NO 0DHL30303	PARTS 100.00	LABOR 100.00	23.80				L736611			
NON-CLAIMED DEALER EXPENSES												
REPAIR		TRAVEL		MILEAGE		OTHER AMOUNT		CURR CODE	DEC POS			
HOURS	AMOUNT	HOURS	AMOUNT	MI/KM	AMOUNT							
1.00	19.31	.00	.00	.00	.00	.00		.00	USD 2			
ID	QTY	PART NO	DESCRIPTION	DESC. CODE	RATE	TOTAL	CURR	DEC POS				
P	2.00	541-5911	BRUSH		.01	.02	USD	2				
** WARRANTY PART MACHINE PURCHASE REFF/DATE : 8506341 / 29NOV2017 DATE INSTALLED/SMU : 29NOV2017 / 12865 Hrs DATE FAILED/SMU : 01MAY2018 / 14701 Hrs PART LIFE : 1836 Hrs (LESS THAN 6 MONTHS) PURCHASE DATA ATTACHED INTO SIMSI THROUGH WO NO:8507938. ** COMPLAINT: AC WAS HOT. CAUSE OF FAILURE: AFTER INSPECTING FOUND CARBON BRUSH PN.BU_4870615 AT PO#2 HAD PREMATURE WORN. CORRECTION: REPLACED IT WITH NEW CAT PARTS. TESTED FOUND GOOD. ----- PLEASE DON'T TREAT THIS CLAIM AS DUPLICATE.[3RD FAILURE] THIS IS REPEAT FAILURE OF 4870615 CABRON BRUSH PO2 ON SN DHL30303. HERE IS THE DETAIL: *) FIRST FAILURE WO.8506341, THIS WO WAS WARRANTY START DATE SINCE CUSTOMER FULL PAID. *) SECOND FAILURE WO.8506935, PART LIFE SHOULD BE 694 HRS. =====												
CLAIMED DEALER EXPENSES (DEALER USE)												
PARTS		LABOR		TRAVEL		VEHICLE		MISC.		SETTLEMENT NOTICE		
147.92		.00		.00		.00		.00				
DEALERSHIP NAME				AUTHORIZED DEALER SIGNATURE(S)					DATE			
P.T. TRAKINDO UTAMA									28MAY18			
AUTHORIZER'S NAME				CLAIM AUTHORIZER'S SIGNATURE					DATE			

DEALER CLAIM COPY



SERVICE CLAIM

PRODUCT ABBREVIATION

EM	TE	IE	ME	LT	PT	OT	X
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