



SERVICE CLAIM

DEALER CODE		DEALER CLAIM NO		TEPS CODE	SALES MODEL NO		DELIVERY DDMMYY		PARTS START DDMMYY		REPAIR DATE DDMMYY	
J211		BB01234			6030 BH				07APR17		09MAY18	
INITIAL DEALER		COVERAGE TYPE		PROD ID SERIAL NO	PRODUCT HR/MI/KM		PARTS HR/MI/KM		REPAIR HOURS			
CODE		CLAIM NO			0DHL30311 12482 H		4646 H		8.00			
PART CAUSING FAILURE				DESC CODE	GROUP CONTAINING FAILED PART				8507527			
PART NO		PART NAME			GROUP NO.		GROUP NAME		DS851374905			
248-5513		REGULATOR-TE			51 272-6669							
FINDINGS/COMMENTS				FOR DEALER USE								
REGULATOR STUCK				PT. CIPTA KRIDATAMA								
RELATED EQUIPMENT			CUST.CREDIT%		IMPORT PERCENT	CLAIM AUTHO.NO.	POLICY CODE	CATERPILLAR CLAIM NO.				
MAKE	CAB	SERIAL NO	PARTS	LABOR					L735763			
AA		0DHL30311	100.00	100.00	23.80							
NON-CLAIMED DEALER EXPENSES												
REPAIR		TRAVEL		MILEAGE		OTHER AMOUNT		CURR CODE	DEC POS			
HOURS	AMOUNT	HOURS	AMOUNT	MI/KM	AMOUNT							
8.00	154.48	.00	.00	.00	.00	.00		.00	USD 2			
ID	QTY	PART NO	DESCRIPTION	DESC. CODE	RATE	TOTAL	CURR	DEC POS				
P	4.00	8T-1703	SEAL-O-RING		.00		.00	USD 2				
P	2.00	107-5769	SEAL O RING		.00		.00	USD 2				
P	3.00	109-0076	SEAL O RING		.00		.00	USD 2				
P	1.00	200-6410	SEAL-O-RING		.00		.00	USD 2				
P	2.00	231-4708	SEAL-O-RING		.00		.00	USD 2				
P	2.00	248-5513	REGULATOR-TE		.00		.00	USD 2				
** WARRANTY PART MACHINE												
PURCHASE REFF/DATE : 8504039 / 07APR2017												
DATE INSTALLED/SMU : 07APR2017 / 7836Hrs												
DATE FAILED/SMU : 26MAR2018 / 12482 Hrs												
PART LIFE : 4646 Hrs (LESS THAN 12 MONTHS)												
PURCHASE DATA ATTACHED INTO SIMSI THROUGH WO NO:8507527.												
**												
COMPLAINT: BCS DISPLAY SHOWED LEFT ENGINE TEMPERATURE WAS VE												
RY HIGH.												
CAUSE: REGULATORS OF THE LEFT ENGINE HAVE STUCK CLOSE.												
CORRECTION: REPLACED STUCK REGULATORS AND ALL PARTS NEEDED												
WITH NEW ONES. TEST PERFORMANCED FOUND GOOD.												
=====												
[TW 24MAY2018]												
CLAIMED DEALER EXPENSES (DEALER USE)												
PARTS		LABOR		TRAVEL		VEHICLE		MISC.		SETTLEMENT NOTICE		
DEALERSHIP NAME		AUTHORIZED DEALER SIGNATURE(S)		DATE								
122.10		.00 .00 .00 .00										
AUTHORIZER'S NAME		CLAIM AUTHORIZER'S SIGNATURE		DATE								
P.T. TRAKINDO UTAMA				24MAY18								

DEALER CLAIM COPY



SERVICE CLAIM

PRODUCT ABBREVIATION

EM	TE	IE	ME	LT	PT	OT	X
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DEALER CODE J211	DEALER CLAIM NO BB01234	TEPS CODE	SALES MODEL NO 6030 BH	DELIVERY DDMMYY	PARTS START DDMMYY 07APR17	REPAIR DATE DDMMYY 09MAY18
INITIAL DEALER CODE CLAIM NO		COVERAGE TYPE	PROD ID SERIAL NO 0DHL30311	PRODUCT HR/MI/KM 12482 H	PARTS HR/MI/KM 4646 H	REPAIR HOURS 8.00
PART CAUSING FAILURE PART NO 248-5513 PART NAME REGULATOR-TE			DESC CODE	GROUP CONTAINING FAILED PART GROUP NO. 51 272-6669 GROUP NAME		8507527 DS851374905
FINDINGS/COMMENTS REGULATOR STUCK			FOR DEALER USE PT. CIPTA KRIDATAMA			
RELATED EQUIPMENT MAKE AA CAB SERIAL NO 0DHL30311		CUST.CREDIT% PARTS 100.00 LABOR 100.00	IMPORT PERCENT 23.80	CLAIM AUTHO.NO.	POLICY CODE	CATERPILLAR CLAIM NO. L735763
NON-CLAIMED DEALER EXPENSES						
REPAIR HOURS AMOUNT		TRAVEL HOURS AMOUNT		MILEAGE MI/KM AMOUNT		OTHER AMOUNT CURR CODE DEC POS
8.00 154.48		.00 .00		.00 .00		.00 USD 2
ID	QTY	PART NO	DESCRIPTION	DESC. CODE	RATE	TOTAL CURR DEC POS
TOTAL CLAIM AMOUNT :						.00
SETTLEMENTS :		SETTLEMENT NO C86SC 950728		DATE 24/05/18		SETTLEMENT AMT .00
*** END OF REPORT ***						
CLAIMED DEALER EXPENSES (DEALER USE)						
PARTS 122.10	LABOR .00	TRAVEL	VEHICLE .00	MISC. .00	SETTLEMENT NOTICE .00 C86SC 950728	
DEALERSHIP NAME P.T. TRAKINDO UTAMA		AUTHORIZED DEALER SIGNATURE(S)				DATE 24MAY18
AUTHORIZER'S NAME		CLAIM AUTHORIZER'S SIGNATURE				DATE

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