Anthony Lee

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Education

University of California, Berkeley

- Bachelor of Arts
- Majors: Philosophy and Psychology

University of California, San Diego – The Design School

• Interaction Design Specialization

Coursework

In Philosophy

• Logic	Ethan Nowak
• Philosophical Methods	Seth Yalcin
• Ethical Theories	R. Jay Wallace
• Spinoza	Tim Crockett
• Philosophy of Mind	John Searle
• Philosophy of Perception	Alva Noë
• Theory of Knowledge	Barry Stroud
• Later Wittgenstein	Barry Stroud
 Philosophy of Mathematics 	Paolo Mancosu

In Psychology

•	Research and Data Analysis	Christopher Gade
•	Psychology of Sleep	Matthew Walker
•	Human Learning and Memory	Art Shimamura
•	Developmental Psychology	Amy Strage
•	Developmental Psychopathology	Steve Hinshaw
•	Seminar on Neuroethics	Charles Gross
•	Biological Psychology	Rachel Shoup
•	Psychology of Personality	Oliver P. John
•	Industrial Organization Psychology	Shreya Sakar-Barney

In Interaction Design

•	Human-Centered Design: an Introduction	Scott Klemmer
•	Design Principles: an Introduction	Scott Klemmer
•	User Experience: Research and Prototyping	Elizabeth Gerber

Skills

User Research:

• Wireframes, Usability Testing, Personas, Competitive Evaluation, Concept modeling, Contextual inquiry, Diary studies, Diagramming, Ethnography, Facilitation, Heuristic evaluation, Low fidelity prototyping, Interviewing, Scenarios, Sitemaps, Sketching, Specifications, Strategy Development, Surveying, Task Flows, A/B Testing, Logical approach.

Programming:

• SQL, Visual Basic (VBA), Python, JavaScript, nodeJS, Ruby, HTML & CSS

Technical Software:

• Excel, PowerPoint, Word, Access, Tableau, R, RStudio, Stata

Certifications

• Collaborative Institutional Training Initiative (CITI)

Experience

KQED Inc.

Qualitative Prospect Researcher (8/15 – Present)

- Coordinate and execute various research projects utilizing WealthEngine screening data of over 243,000 households.
- Strategy development: analyze and further segment screened audience base by using contextual inquiry and heuristic evaluation to better address each particular groups' issue.
- Analyze additional public information including news, financial, and business information leading to the addition of 30,000+ new prospects.
- Interpret data from primary and secondary sources and create in-depth, well-written reports for Board Members and Major Gift Officers.
- Leverage analytical tools to develop efficient system operations.
- Maintain and update donor records in Salesforce.

Golden Bear Sleep and Mood Research Clinic, Berkeley, CA

Data Analyst (08/15 – 05/16)

- Helped develop and implement more efficient strategies insofar as it related to the collection of data and evaluated problems and navigated challenging situations and issues regarding data collection and cleaning.
- Worked with other team members to complete special projects and deadlines set by PI.
- Interpret data from primary and secondary sources using statistical software and provided weekly reports.

Biological Supervisor (10/13 - 05/16)

- Oversaw collection of samples by the bio team during lab experiments
- Evaluated potential problems and issues that arose during the experiments that were under strict time restrictions
- Formatted and cleaned the raw data at the end of the experiment and uploaded to relevant database in preparation for further analysis
- Handled all biological samples at the conclusion of the experiment to identify, classify, and sort samples for future use

Biological Laboratory Researcher (10/13 - 05/16)

- Collected and maintained influx of saliva, hormone, DNA, and cytokine samples under restrictions
- Performed laboratory processes with previously listed biological samples
- Carried out office management functions, including but not limited to correspondence, filing, and data management.
- Developed optimized data collection and qualifying procedures (from diary studies and contextual inquiries/interviews).

Walker Sleep and Neuroimaging Lab, Berkeley, CA

Laboratory Researcher (08/13 - 07/14)

- Monitored brain function, eye movements, muscle activity, skeletal muscle activation, and heart rhythm during experiments
- Created a more expedited and efficient way for laboratory and participant preparation and found multiple methods of maintaining data integrity in cases of emergency or various issues that came up
- Formatted and cleaned raw data at the end of the experiment and primed it for further processing

University of California, Berkeley: Graduate Division, Berkeley, CA

Administrative Assistant (08/14 - 04/15)

- Provided administrative support to Graduate Division management
- Assisted with on-site conference management logistics, including registration, payments, and student services
- Facilitated correspondences with graduate students, faculty, and department offices
- Performed administrative tasks with sensitive materials, including uploading completed dissertations to academic databases

Inland Office Products, Pomona, CA

Warehouse Associate (02/11 - 06/12)

- Acted as a liaison with customers, suppliers and transport companies
- Planned, coordinated, and monitored the receipt, order assembly and dispatch of goods
- Utilized space and mechanical handling equipment efficiently and making sure quality, budgetary targets and environmental objectives were met
- Coordinated the use of automated and computerized systems where necessary

• Kept stock control systems up to date and ensured inventories are accurate planning future capacity requirements

Farmers Insurance, Rowland Heights, CA

Account Manager (02/11 - 02/12)

- Operated as the lead point of contact for any and all matters specific to clients
- Developed a trusted advisor relationship with key accounts, customer stakeholders, and executive sponsors
- Ensured the timely and successful delivery of our solutions according to client needs and objectives
- Communicated clearly the progress of monthly/quarterly initiatives to internal and external stakeholders
- Forecasted and tracked key account metrics
- Identified and grew opportunities within territory and collaborate with sales teams to ensure growth attainment
- Assisted with high severity requests or issue escalations as needed

Superior Education, Diamond Bar, CA

Private Tutor (06/05 - 08/08)

- Assisted children from kindergarten through eighth grade in the development of reading and mathematical skills
- Prepared weekly lesson plans and reviewed homework
- Prepared students for tests and checked for subject comprehension
- Organized, facilitated and tracked tutorial sessions

Sir Industries, City of Industry, CA

Technical Support Specialist (03/04 – 09/09)

- Provided first-level technical support to end-users on proprietary software and applications including installation basic usage and appropriate service level to warranty
- Performed troubleshooting techniques in person, over the phone, or via web messenger to identify and resolve issues
- Established patterns to recurring issues and provided input to development teams
- Implemented in-house technical support and operations team that led a 8% increase in revenue