

FloSight Droneworks LLC Data Use & Privacy Policy

Last Updated: July 4, 2025

1. Introduction

FloSight Droneworks LLC (“we,” “us,” or “our”) is committed to protecting the privacy and security of your personal and project data. This policy explains how we collect, use, share, and secure information when you engage our drone services or visit our website.

2. Information We Collect

- **Contact & Account Data:** Name, company, email address, phone number, billing address.
 - **Project Data:** Site addresses, flight plans, hazard notifications, parking instructions.
 - **Imagery & Sensor Data:** Photos, video, LiDAR point clouds, multispectral maps generated during flight.
 - **Usage Data:** Website interaction logs, portal download activity, support inquiries.
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3. How We Use Your Information

- **Service Delivery:** Plan and conduct safe, compliant flights; process and deliver imagery and reports.
 - **Communications:** Send quotes, invoices, project updates, and support responses.
 - **Marketing & Promotion:** With your express permission, we reserve the right to feature project photos and data on our website and in promotional materials.
 - **Quality Improvement:** Analyze project outcomes (via After-Action Reports) to refine workflows and technology choices.
 - **Legal & Safety Compliance:** Maintain flight and vehicle records to satisfy FAA, local permitting agencies, and insurance requirements.
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4. Data Sharing & Disclosure

- **With Your Consent:** We may share data with partners or subcontractors (e.g., processing labs) strictly to fulfill your project.
 - **Service Providers:** Cloud hosting, mapping software vendors (e.g., Pix4D, DroneDeploy, AirData UAV) only receive raw sensor data to deliver their services.
 - **Legal Obligations:** We may disclose data only if required by law, regulation, or valid subpoena; Information will be limited to only requested parameters.
 - **Business Transfers:** In the event of a merger or sale, your data may transfer to the acquiring entity under the same privacy commitments. If the acquiring entity is unable or unwilling to uphold those commitments, we will delete your information and notify you when possible.
 - **No Sale of Personal Data:** We will never sell, rent, or trade your personal information to any third party.
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5. Data Retention & Access

- **Retention:** We archive project files and After-Action Reports for a minimum of five years to support compliance audits, repeat engagements, and training of FloSight employees or trainees.
 - **Access & Correction:** You may request access to, removal of, or correction of your personal contact data by emailing FlosightdroneworksLLC@gmail.com.
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6. Security Measures

- **Technical Controls:** AES-256 encryption in transit and at rest; multi-factor authentication for internal portal access.
- **Administrative Controls:** Role-based access, regular security audits, and staff education on personal data handling.
- **Physical Controls:** Secure office network and locked file storage in home.

7. Your Rights

Depending on your jurisdiction, you may have the right to:

- Request a copy of your personal data.
- Ask for deletion or restriction of processing.
- Object to certain uses (e.g., direct marketing).
- Lodge a complaint with a supervisory authority.

8. Changes to This Policy

We may update this policy to reflect changes in our practices or legal requirements. We'll post revisions on our website with a new "Last Updated" date.

9. Contact Us

For questions or requests regarding this policy, please contact:

FloSight Droneworks LLC

Email: FlosightdronesLLC@gmail.com

Phone: (352)530-7923

—end of policy—