

Anthony Tancredi

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Professional Summary

Reliable and customer-focused Service Technician with over 15 years of experience in plumbing, mechanical troubleshooting, and field service. Known for delivering impeccable customer service, diagnosing issues accurately, and resolving problems efficiently. Skilled in communicating with clients, managing service calls independently, and maintaining a calm, professional demeanor in high-pressure situations. Holds CDL B with Hazmat and Tanker endorsements.

Work Experience

Sansone LLC – Haverhill, FL | Apr 2024 – Present

Plumbing Technician

- Delivered prompt and courteous service during residential and commercial plumbing calls.
- Installed fixtures, rerouted water lines, and performed leak detection.
- Certified in backflow preventer testing and installation.
- Operated sewer machines (K-60) to unclog and maintain drain systems.

Ironman Plumbing – West Palm Beach, FL | May 2023 – Apr 2024

Lead Plumber

- Handled on-call service requests with professionalism and empathy.
- Installed and repaired sewer and water lines, fixtures, and drainage systems.
- Provided clear communication to clients regarding repairs and timelines.

John C Cassidy Air Conditioning – Riviera Beach, FL | Nov 2022 – May 2023

Plumber

- Conducted leak searches and fixture installations.
- Maintained high standards of customer satisfaction during service calls.

Cleary Plumbing – Lake Worth, FL | Nov 2020 – May 2022

Plumber

- Diagnosed plumbing issues accurately and completed repairs independently.
- Recognized for outstanding customer service and reliability.

Boca Security – Boca Raton, FL | Mar 2020 – Nov 2020

Locksmith

- Answered incoming calls and resolved customer lockout situations.
- Provided key cutting and lock re-pinning services with attention to detail.

Education

Pascack Hills High School – Graduated 1993

Core Skills

- Customer Service & Client Communication
- Plumbing Diagnostics & Repair
- Service Call Management
- Technical Troubleshooting
- Equipment Operation (K-60, jet machine, camera)
- Time Management & Organization
- Emergency Response & Safety Protocols
- Lock & Key Systems (Locksmithing)
- Commercial Driving & Route Planning
- Installation & Final Inspection Coordination

