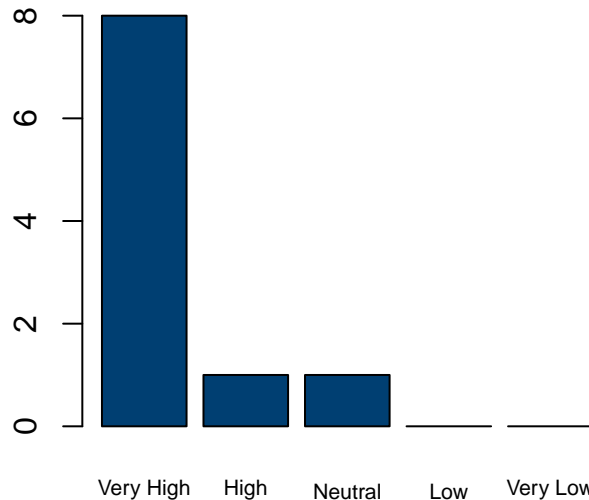# tt team time

Schedule – How to manage team schedules (i.e. clinics/grids) to meet patients needs.

| | Very High | High | Neutral | Low | Very Low |

New patients – How to get new patients in care, while meeting existing patients needs.

| | Very High | High | Neutral | Low | Very Low |
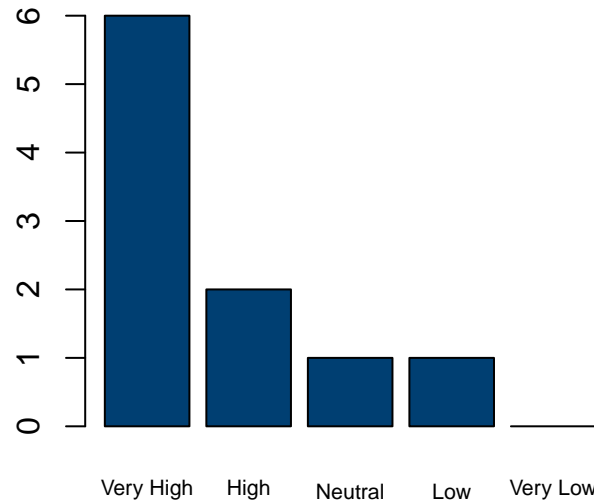
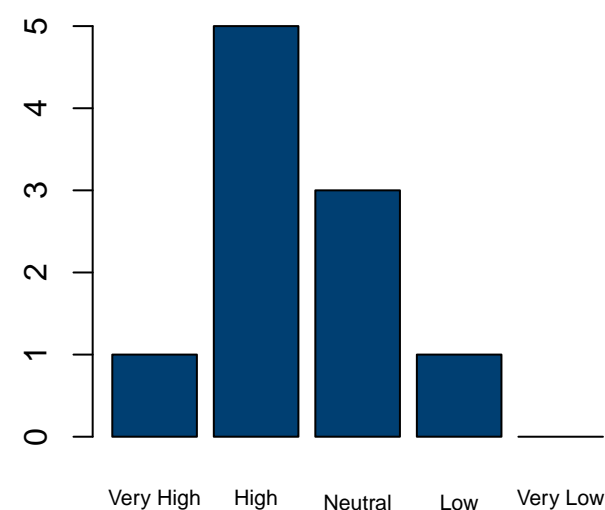## Return to clinic – How return to clinic orders free free us to get patients to the right treatment at the right time.

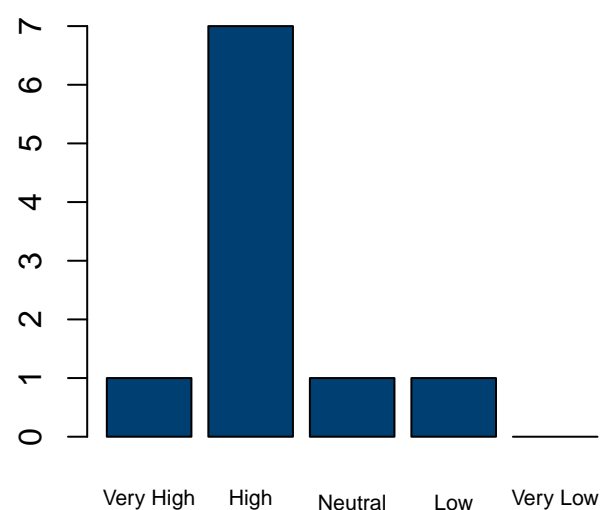| | Very High | High | Neutral | Low | Very Low |
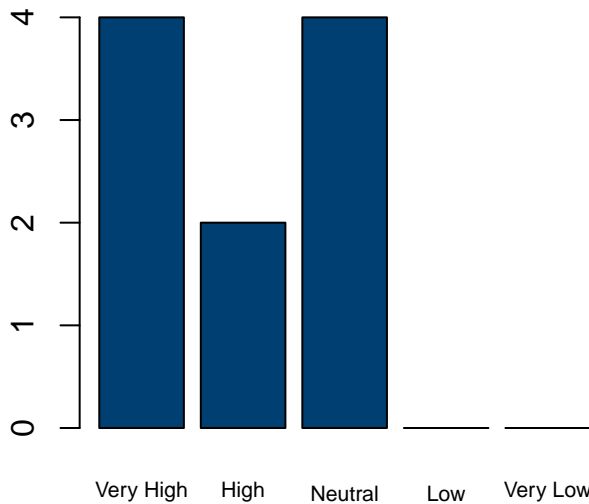
Overwork – How overbooking or overworking increases patient no shows.

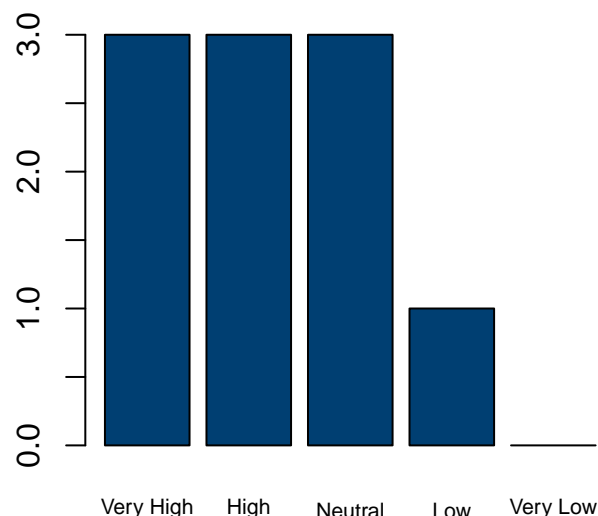| | Very High | High | Neutral | Low | Very Low |
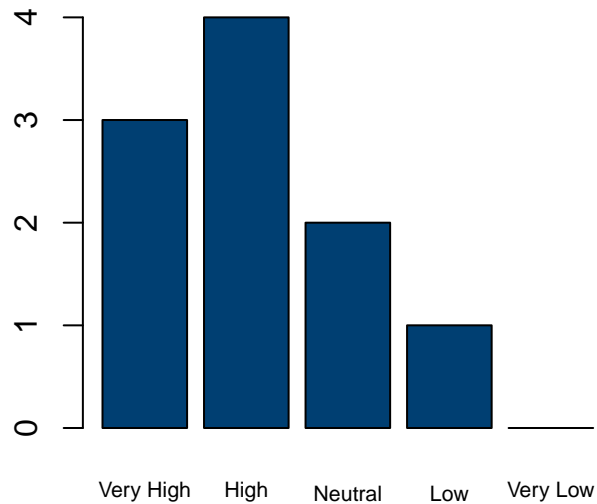
Psychotherapy – How to improve team psychotherapy and patients' patterns of engagement.
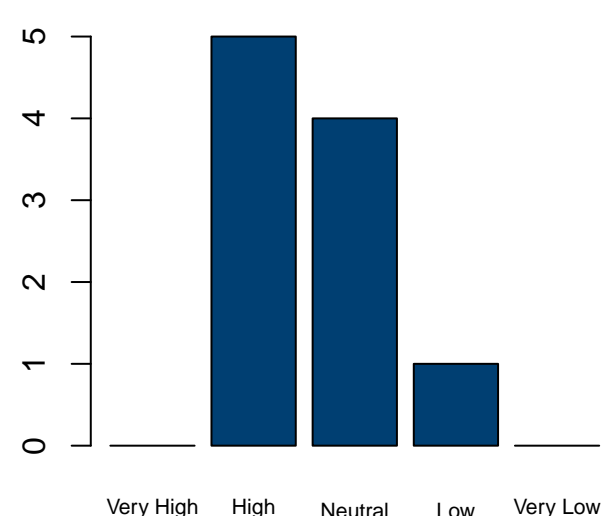
Evidence–based Psychotherapy – How to improve evidence–based psychotherapy in our team.
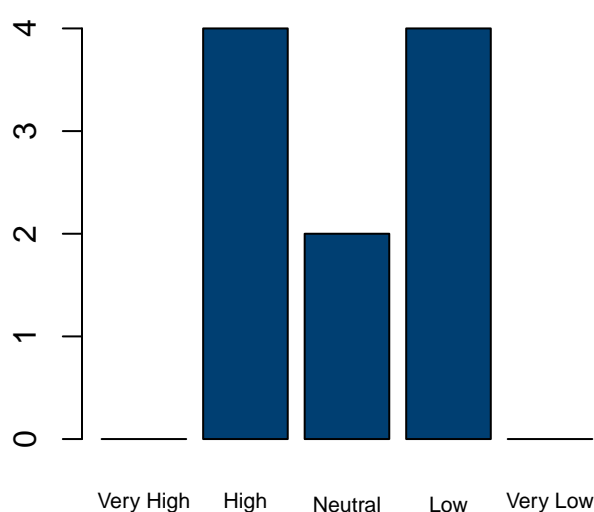
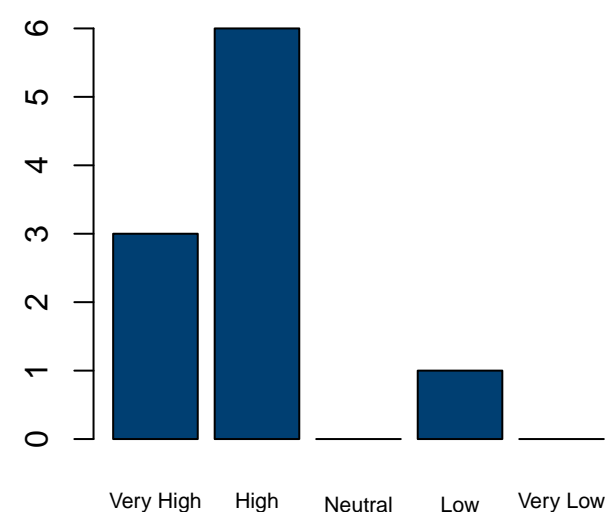**Evidence–based Pharmacotherapy – How to improve evidence–based pharmacotherapy in our team.**

Referrals – How to manage referrals to our team and services (e.g. meds, therapy, group) within our team
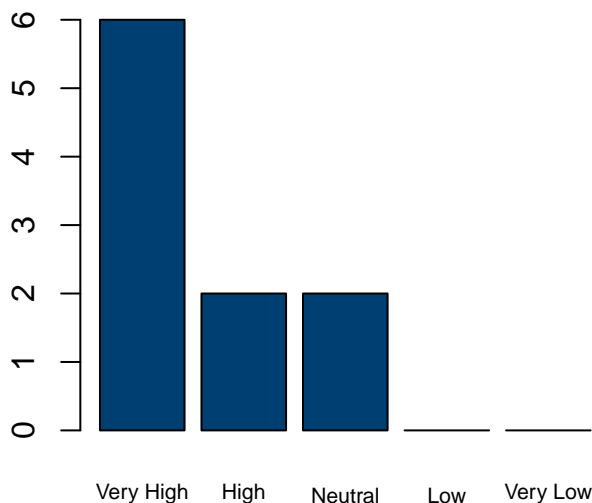
Mix of services – How our patients engage in our teams mix of services.
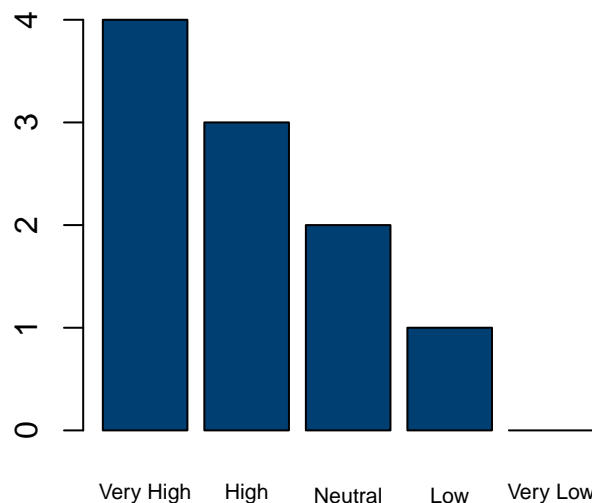
Improvement – Which improvements will have the best effects across our mix of services?
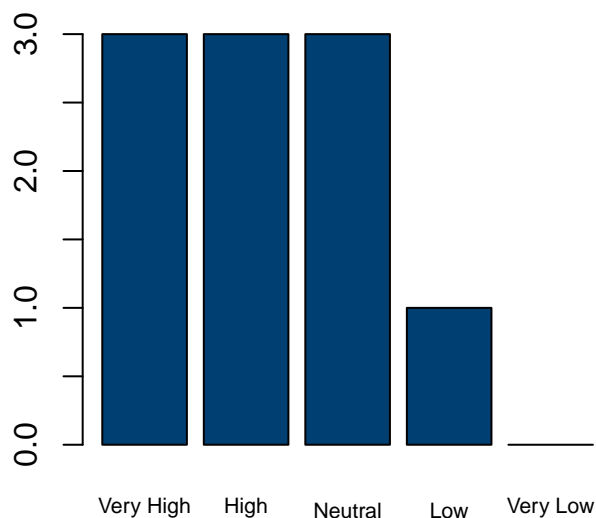
Burnout – How to reduce provider burnout and improve patient satisfaction with care.
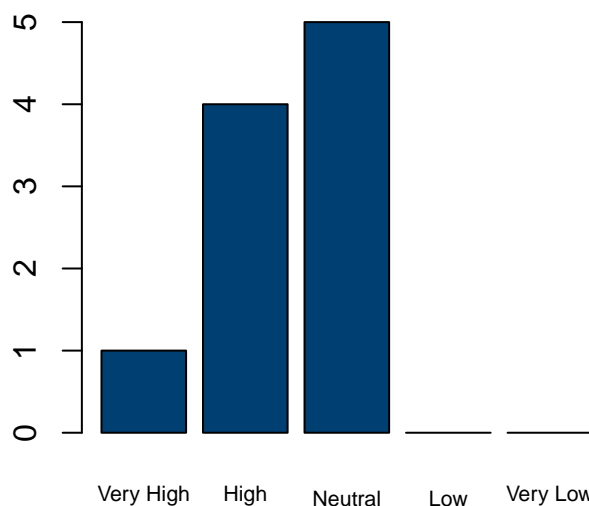

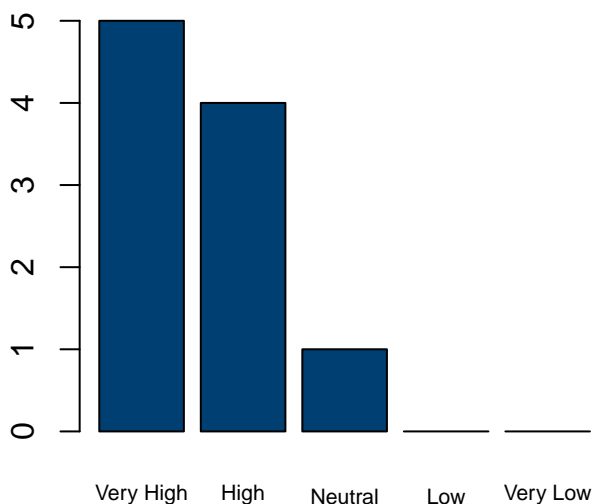## Staffing – How to improve team care with our existing staff mix.

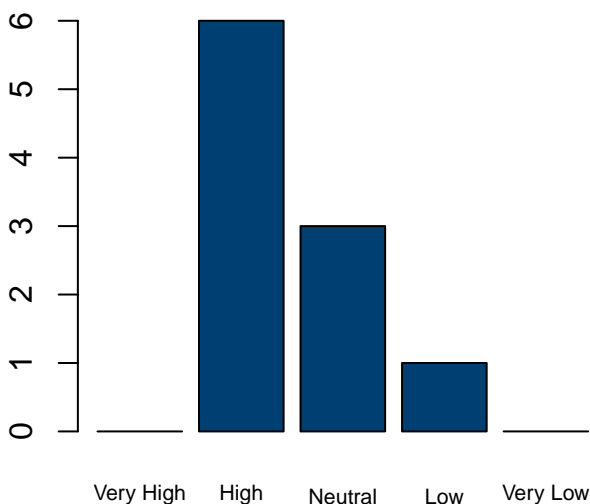## Suicide Prevention – How to manage high risk patients

Stepped Care – How to decide when to step patients up to specialty care


## Stepped Care – How to decide when to step patients down to primary care
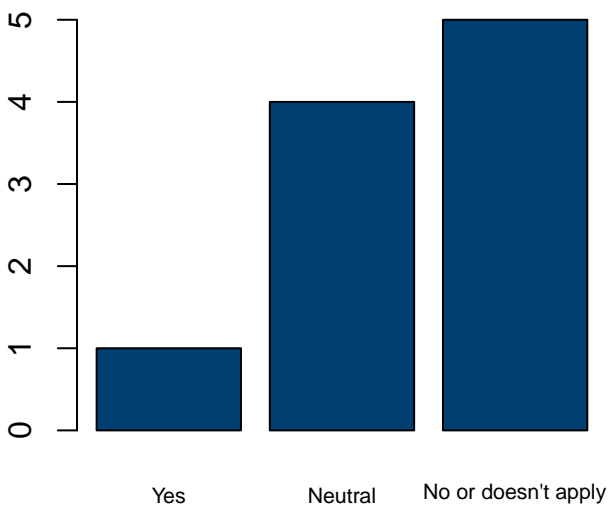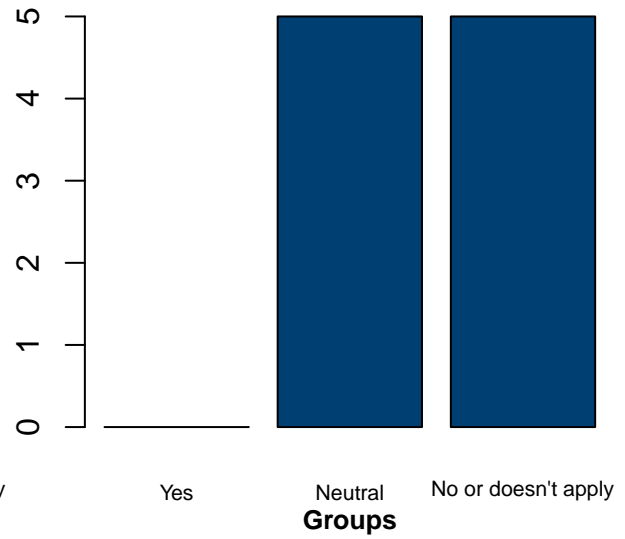

Care Continuum – How to manage patient care across care settings, e.g., primary care, general mental health and specialty mental health

Measurement Based Care – How implementation of measurement based care will improve patient care or reduce patient risk

Intake evaluations

Care coordination

Medication management

Psychotherapy
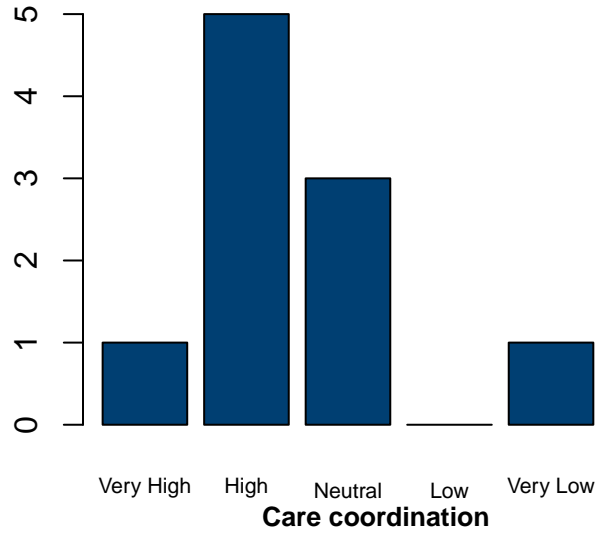
Groups
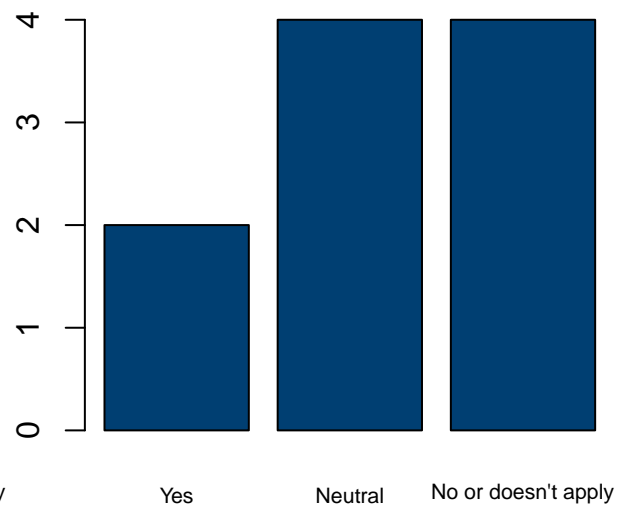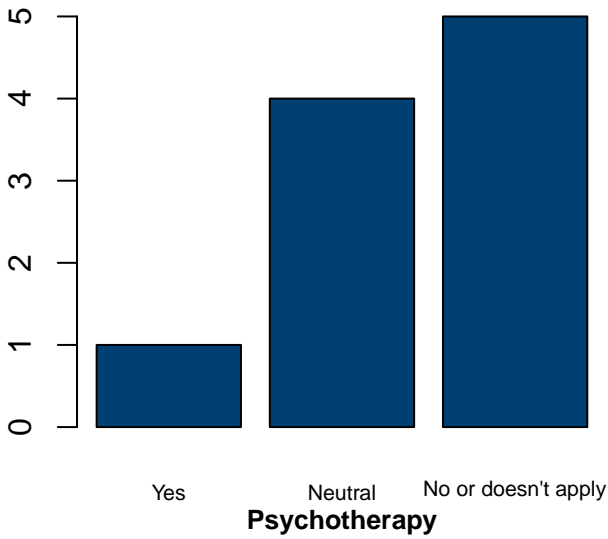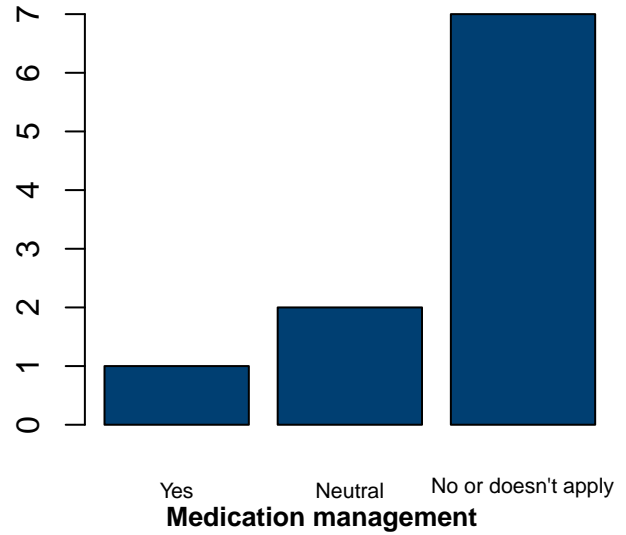
Adjunctive services (i.e. art and recreation therapy, peer support specialists)

Depression

PTSD

Alcohol use disorder

Opioid use disorder

Psy Model

Psy Table without definition (similar to the UI)

Team Data

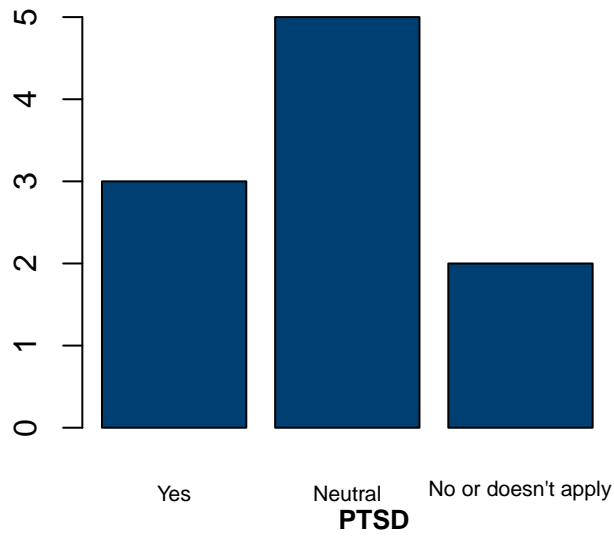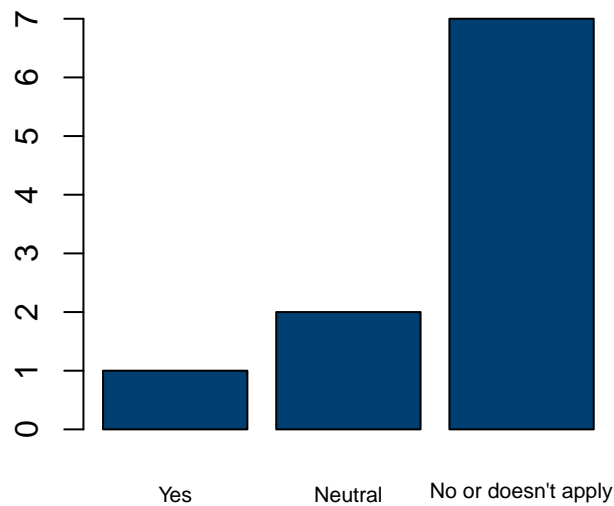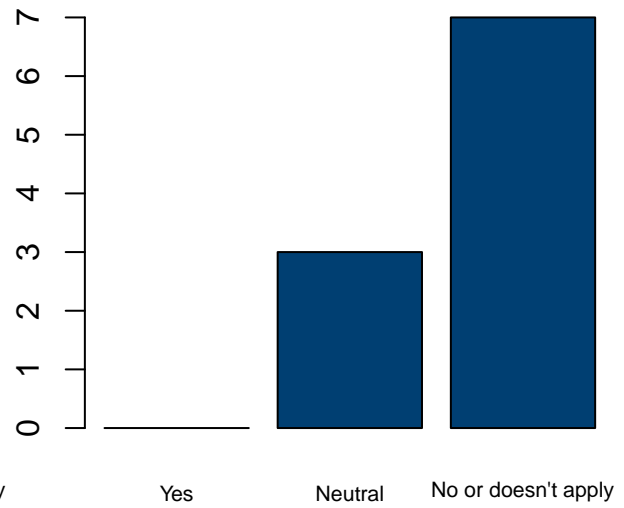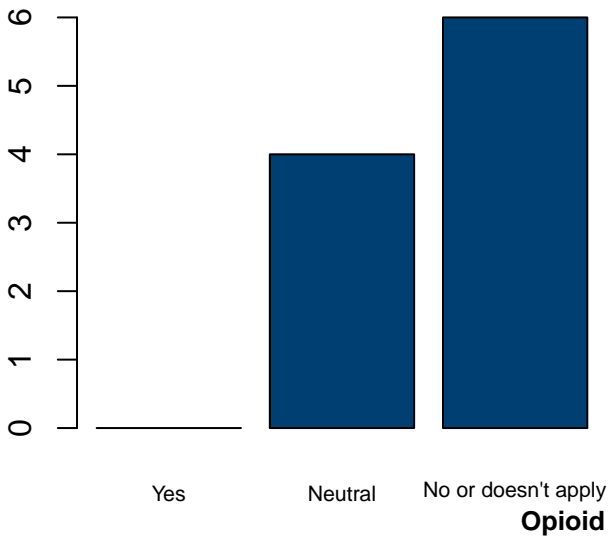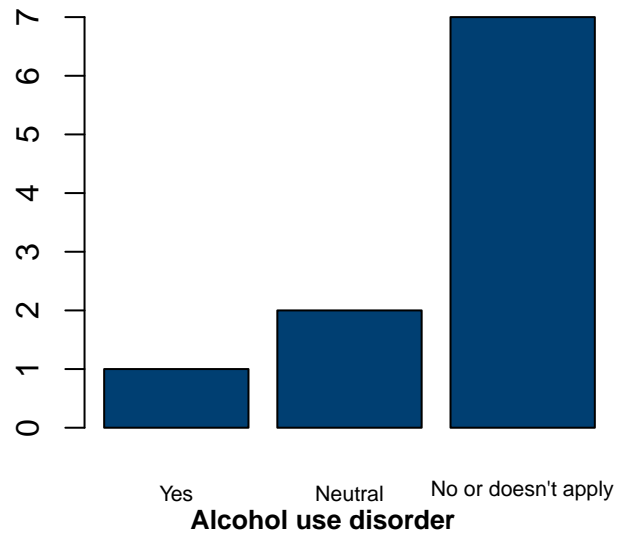|		Patient Flow		Return Visit Interval (wks)	Median Engagement Duration (wks)
Appointment Supply (75th percentile)	64	Starters Who Initiate %	76%	N/A	NA
AUD within 3 months %	0	Starters Who Return Later %	10%	See table below	See table below
DEP within 3 months %	0	Starters Who Quit %	14%	See table below	See table below
OUD within 3 months %	0	Initiators Who Complete %	35%	1	2
PTSD within 3 months %	1	Initiators Who Return Later %	47%	See table below	See table below
		Initiators Who Quit Early %	18%	2	8
		Completers Who Graduate %	6%	1	12 wks
		Completers Who Return %	94%	See table below	See table below

	Return Visit	Interval after 3	Months (wks)	Engagement	Time after 3	Months (wks)
	1st Quartile	Mean	4th Quartile	1st Quartile	Mean	4th Quartile
From 1 Visit	18	15	7	36	76	104
From 2 to 7 Visits	4	4	4	14	33	66
From 8 or More Visits	2	2	3	12	29	53