FUNCTIONAL REQUIREMENTS

User Account Management System:

1. NewUser:

    1.1. Users must be able to register for a new account.

        1.1.1. System must check that all required credentials are fulfilled.

            1.1.1.1. Users must input their email address.

                1.1.1.1.1. If the email address is already taken, the system displays a message "Invalid email! Email is taken by another user".

            1.1.1.2. Users must input their password.

            1.1.1.3. System shall be able to check the length of the password.

                1.1.1.3.1. If the password does not contain at least 8 characters, with at least 1 number, the system displays a message "Password must contain at least 8 characters, with at least 1 number".

            1.1.1.4. Users must input their display name.

            1.1.1.5. System shall be able to check the length of the display name.

                1.1.1.5.1. If the display name is not within 5 to 30 characters, the system displays a message "Display name should be between 5-30 characters".

        1.1.2. Users will be redirected to login with their registered credentials to access the application.

2. ExistingUser:

    2.1. Users must be able to update their profile information.

        2.1.1. Users shall be able to update their password.

        2.1.2. System shall be able to check the length of the password.

            2.1.2.1. If the password does not contain at least 8 characters, with at least 1 number, the system displays a message "Password must contain at least 8 characters, with at least 1 number".

        2.1.3. Users shall be able to change the display name for their account.

2.1.3.1. If the display name is not within 5 to 30 characters, the system displays a message "Display name should be between 5-30 characters".

2.1.4. Users shall be able to upload a profile picture.

2.1.4.1. Users must click on the "Change Photo" on the default profile picture and upload their picture.

2.2. Users shall be able to delete their accounts if they wish to.

2.2.1. System displays a message "Do you want to delete your account?" for the user to confirm the deletion of the account, so that account will not be deleted by mistake.

2.2.2. System will remove the user's information from the system upon deletion of the account.

2.2.3. Users will have to create a new account if they want to access the application again.

Food Hunt System:

1. Users will be able to view the suggested/popular food choices on the Home page.

1.1. Users will be redirected to a detailed description of the particular canteen/stall they clicked on.

2. SearchFood: (under Food navigation)

2.1. Users will be able to search food options by food name.

2.2. Users will be able to search food options by location.

2.2.1. If the user inputs a food name or location that does not exists, the system will display a message "No results found".

3. FilterFood: (under Food navigation)

3.1. Users will be able to filter food options by price.

3.1.1. The system will display the food from the lowest price or highest price depending on the user's filter choice.

3.2. Users will be able to filter food options by food name, which will display all the food with the same name.

3.3. Users will be able to filter food options by dietary restrictions (e.g. Halal / Vegetarian / Vegan etc.)

3.4. Users will be able to filter food options by cuisines (e.g. Japanese / Western/Malay etc.)

3.5. Users will be able to filter food options by food on discount.

4. ViewMap:

4.1. Users must allow permission for location sharing to access the map.

4.1.1. If location sharing is not enabled, the system displays a message "Please enable location sharing to use Map".

4.2. Users shall be able to find the location of their choice of food by the indicators on the map.

4.2.1. Users will be able to search for a particular canteen from the map.

4.2.2. Users will be able to search for a particular stall from the map.

5. ReviewManagement:

5.1. Users can submit their food reviews.

5.1.1. Users will have to indicate overall (food, store, service etc.) rating from 1 to 5.

5.1.2. Users can optionally include a photo in the review.

5.1.2.1. Users must click "Upload Photo" and upload a photo.

5.1.3. Users can include further description of their review.

5.1.3.1. Users will have to click on the empty text box with the placeholder text "Enter your review description".

5.2. Users will be able to view the list of reviews they have submitted.

5.2.1. Users will be able to edit their food review.

5.2.1.1. Users will have to click on the three dots button beside the review that they want to update.

5.2.1.2. Users will have to click "Edit Review" to make changes to their review.

5.2.1.2.1. System will have to retain the information submitted before the update of the review.

5.2.2. Users will be able to delete their food review if they decide to do so.

5.2.2.1. Users will have to click on the three dots button beside the review that they want to delete.

5.2.2.2. Users will have to select delete to remove their review.

5.2.2.2.1. System will display a message "Delete your review?" and users will have to click "Delete" to proceed with the deletion.

5.2.2.2.2. System will remove the food review from that particular food stall or canteen.

5.3. Users will be able to view the reviews submitted by other users.

5.3.1. Users will be able to flag reviews submitted by other users.

5.3.1.1. Users will have to click on the three dots button beside the review that they want to flag.

5.3.1.2. System will display a message "Flag this review?" and users will have to select "Flag" to flag the review.

5.3.1.2.1. The system will send a notification to the system admin.

6. FoodListing:

6.1. Store owners shall be able to submit food listings.

6.1.1. Store owners must provide photo(s) when listing the food.

6.1.2. Store owners must provide the price of food when listing the food.

6.1.3. Store owners must provide the name and description of the food when listing the food.

6.2. Store owners shall be able to edit the usual food menu as a discounted item and vice versa.

6.3. Store owners shall be able to append new food items to their current menu.

6.4. Store owners shall be able to delete their food listings.

6.4.1. Store owners will have to click on the three dots button beside the food listing that they want to delete.

6.4.1.1. The system will display a message "Delete your listing?" and the store owners will have to click "Delete" to proceed with the deletion.

Admin Management System:

1. BanUser:

    1.1. Admin will check the reviews provided by the users.

        1.1.1. If there are more than three inappropriate reviews (e.g. unreasonably low ratings, inappropriate language use in reviews) by a particular account, the admin will ban the account from the application permanently.

            1.1.1.1. Admin will be able to access a list of accounts and admin will have to click on the "Ban" beside the account to ban it.

                1.1.1.1.1. The system will display a message " Do you want to ban this user?" and the admin will have to select "Yes" to proceed with the suspension of the account.

                1.1.1.1.2. Users will have to contact the admin for support through the email address displayed when they attempt to login with the same credentials.

2. ProcessReview:

    2.1. Admin shall be able to check all contents of the reviews before publishing them on the application publicly.

        2.1.1. After users submit their reviews, the reviews will be indicated as "Processing Review…".

        2.1.2. Admin will be able to publish/revoke reviews by every user.

            2.1.2.1. If the admin finds the review acceptable, the admin will be able to publish the review.

                2.1.2.1.1. Admin can click on the "tick" beside that particular review to make it publicly available in the reviews.

            2.1.2.2. If Admin finds any part of the review inappropriate, Admin will be able to revoke the review.

                2.1.2.2.1. Admin can click on the "cross" beside that particular review to remove it from the application.

    2.2. Admin shall be able to manage the reviews flagged by users.

        2.2.1. If admin finds that the flagged reviews are indeed inappropriate, admin can click on the three dots button beside each of the reviews to delete them.

3. NotifyUsers:

3.1. Admin will be able to create notifications which will be sent to the target users by the system.

3.1.1. Admin will have to click on the "plus" button on the Notifications page to input the required fields (e.g. title, description etc.) and click on the "Notify" button to submit the notification.

NON-FUNCTIONAL REQUIREMENTS

ID	Category	Description	Priority (H/M/L)	Remarks
NFR1	Performance	**Response Time:** The app should respond to user actions within 2 seconds **Scalability:** The app should handle up to 10,000 concurrent users without performance degradation. **Throughput:** The system should process up to 100 actions per second.	High	
NFR2	Usability	**User Interface:** The UI should be intuitive and easy to navigate for all users. **Accessibility:** The app should be accessible to users with disabilities, following WCAG 2.1 guidelines. **Localization:** The app should support the English language.	High	
NFR3	Reliability	**Availability:** The app should have an uptime of 99.9%. **Backup:** Data should be backed up every 24 hours. **Recovery:** The system should recover from failures within 1 hour.	High	
NFR4	Security	**Authentication:** Users must authenticate using a secure method. **Data Encryption:** All sensitive data should be encrypted both in transit and at rest.	High	

		Access Control: Different user roles should have appropriate access controls.		
NFR5	Maintainability	**Code Quality:** The codebase should follow best practices and be well-documented to facilitate maintenance. **Modularity:** The system should be modular to allow for easy updates and feature additions. **Monitoring:** The app should have monitoring tools in place to detect and alert on issues in real-time.	Medium	
NFR6	Compliance	**Data Protection:** The app must comply with relevant data protection regulations (e.g., GDPR, PDPA). **Audit Logs:** All user actions should be logged for auditing purposes.	High	
NFR7	Interoperability	**API Standards:** The app should use RESTful APIs to ensure compatibility with other systems. **Data Formats:** The app should support common data formats like JSON and XML for data exchange.	Medium	
NFR8	Environmental	**Supported Platforms:** The app should be compatible with major operating systems (iOS, Android, Windows, macOS). **Browser Compatibility:** The web version should support major browsers (Chrome, Firefox, Safari, Edge).	Low	