

Habbo & Safety

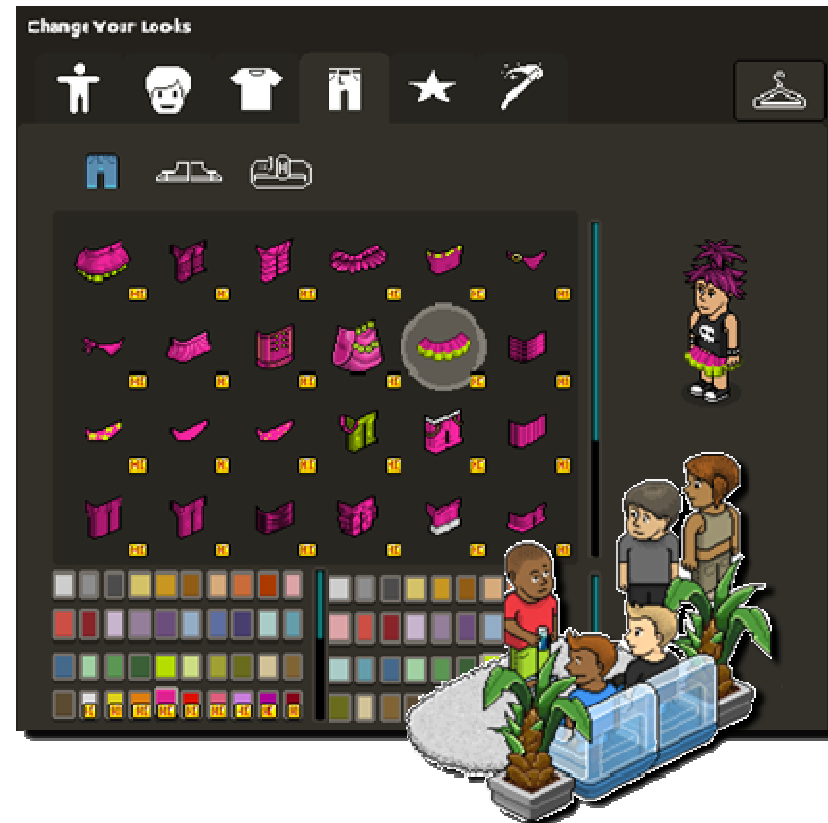


Habbo Hotel is a place where users can...

- Choose and personalize a character
- Browse the virtual world
- Walk around and chat

The key to Habbo is social interactivity

Make friends, join the fun and get noticed!



Safety on Habbo

Habbo Way & Habbo Filter



Chat

Talk to your friends, get to know your fellow Habbos and meet loads of new friends... and more! ;)



Troll

No one likes a troll, not even their mothers; bullying will not be tolerated by anyone.

6/5/2013

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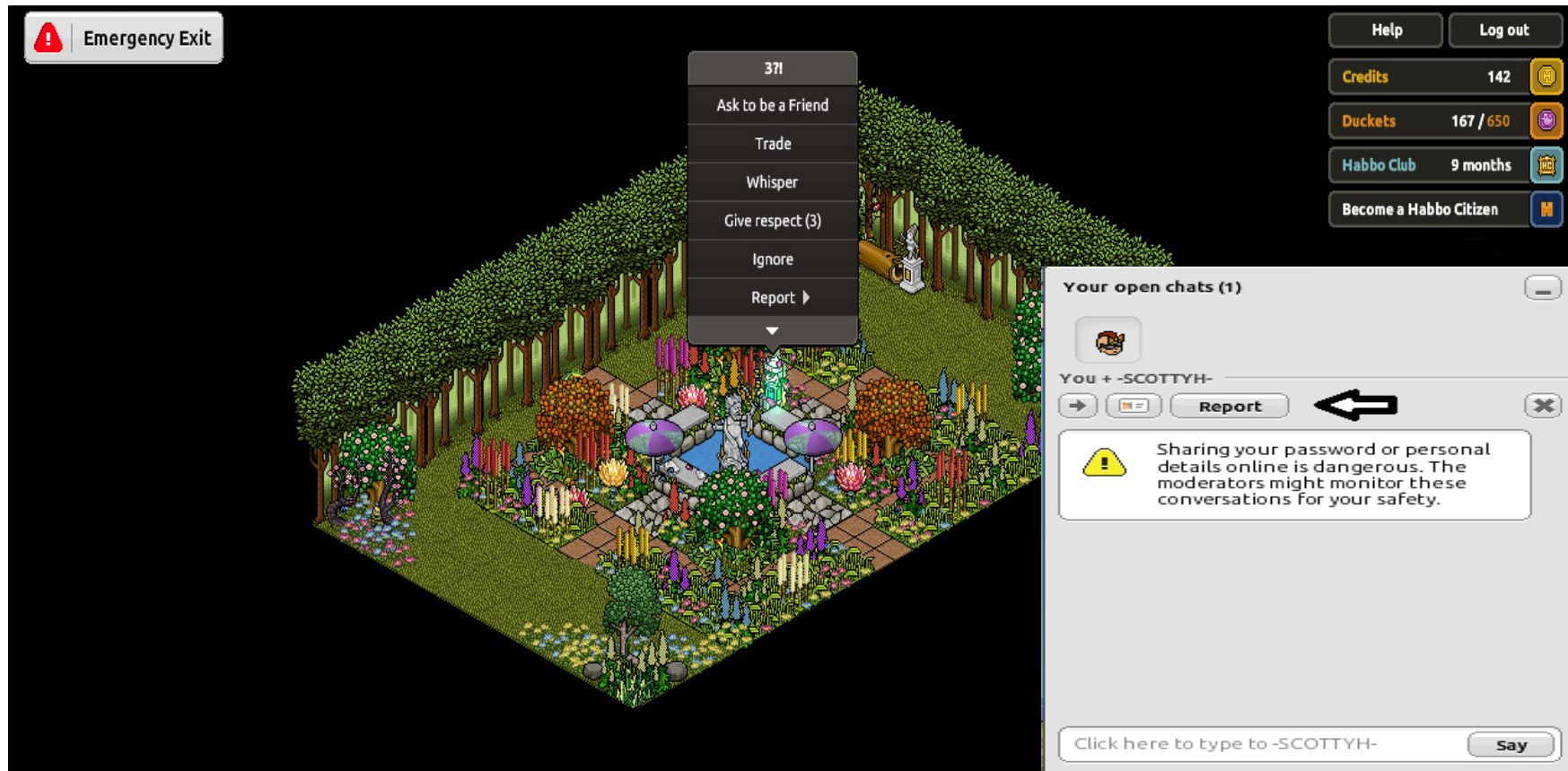
Safety on Habbo

Tools to control your own experience

- Ignore button
- Room moderation tools: kick, mute and ban
- Privacy settings: Habbo users are anonymous

Safety on Habbo

Reporting Tools




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Reporting Categories



NEED HELP?
I need help in using something
Be it a Furni, effect or the Hotel in general, Habbo Helpers are here to help.
[Ask for instructions](#)



SOMEONE'S MISBEHAVING
Report a bully
If you see others misbehaving, bullying, being cruel or not obeying the Habbo Way, report it and our Guardians will take a look at the issue.
[Report a bully](#)

THE SELF-HELP SECTION

[Customer Support Center](#)
Find answers to FAQs and get help on e.g. payment related issues.

[The Habbo Way](#)
[Safety Policy](#)

This is an emergency!
(FOR URGENT MATTERS ONLY)
[Get immediate help!](#)

Emergency Help Request

1. Tell us what happened

Please tell us what happened. The more detailed report we get, the faster we can help you.

[Click here to write your request](#)

- ☐ Someone is being sexually explicit, is for cyber sex or asking another Habbo to go onto cam.
- ☐ Someone is sharing personal details (like real name or phone number), or is asking to meet up in real life.
- ☐ Someone is being threatening or putting Habbos into other dangerous situations that need urgent attention.

The emergency help request is meant only for urgent issues.

[Send help request](#)

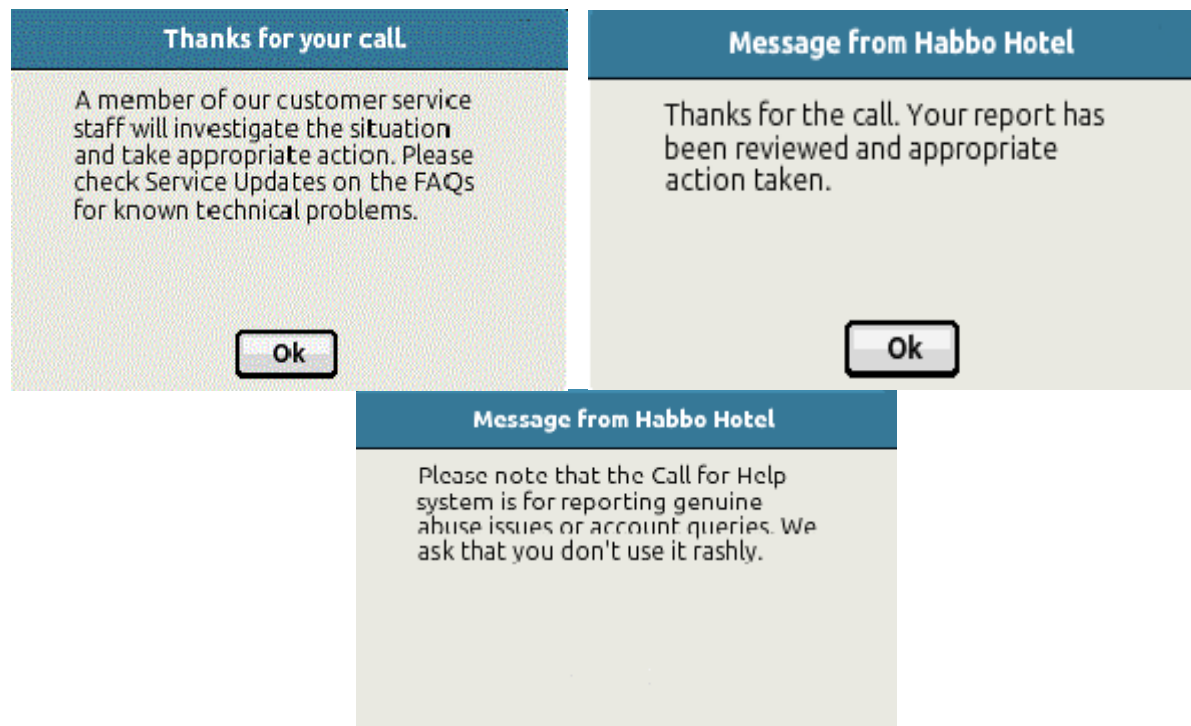
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Safety on Habbo

- Feedback sent to reporters




Safety on Habbo

- Local Hotlines and Police reporting Tools

Protegeles.com

¿Está Pablo?




Share More info

0:00 / 0:47

YOUTUBE


PROTEGE A LA INFANCIA




Para enviar una denuncia a través de Protegeles.com, haz clic en el logo

Vas a acceder a una Línea de Protección a la Infancia.


HABBO está comprometido con dicha protección en el marco del uso de las Tecnologías de la Información y la Comunicación, por lo que pone a tu disposición la posibilidad de informar directamente, y de forma anónima, sobre aquellas páginas, foros, chats u otros

 **CLICK CEOP**
Visit ceop.police.uk



Click on this button if you wish to report a serious matter to the police.

For player assistance, Habbo bans, and other Habbo-related questions, you can email [Habbo Player Support](mailto:HabboPlayerSupport@ceop.police.uk). A Player Support agent will answer your query as soon as possible.



Consulta la guía de buenas prácticas de la Guardia Civil Española sobre jóvenes en internet.

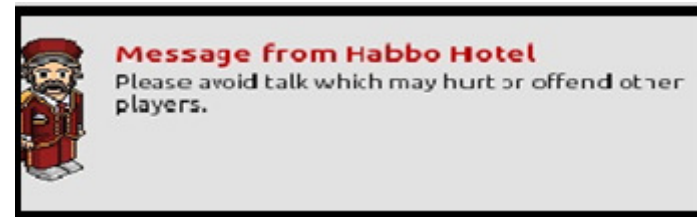
Safety on Habbo

Habbo strongly believes in **education**

- Safety tips and guidelines across the site

- Educational messages sent to users: 46966 messages last week

- Working with local hotlines and NGOS to educate our users on how to use internet safely



Safety on Habbo

Info Bus



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Safety on Habbo

Safety campaigns

EG: Safer internet day 2013 video competition

http://www.youtube.com/watch?v=D6Br0WnNnpA&feature=player_embedded

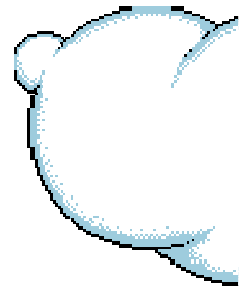
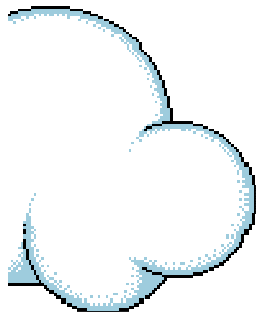
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Thank you !