



P.O. Box 15284  
Wilmington, DE 19850

ANTHONY NGUYEN  
5741 W LAWRENCE AVE APT 2  
CHICAGO, IL 60630-3698

BANK OF AMERICA  
Preferred Rewards  
Customer service information

- 1.888.888.RWDS (1.888.888.7937)
- En Español: 1.800.688.6086
- bankofamerica.com
- Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

Please see the **Important Messages - Please Read** section of your statement for important details that could impact you.

Your Bank of America Adv Plus Banking  
Preferred Rewards Gold

for February 7, 2024 to March 7, 2024

Account number: 0053 0564 1432

ANTHONY NGUYEN

Account summary

Beginning balance on February 7, 2024	\$16,354.87
Deposits and other additions	3,370.11
Withdrawals and other subtractions	-3,514.47
Checks	-0.00
Service fees	-0.00
Ending balance on March 7, 2024	\$16,210.51

BANK OF AMERICA

Preferred Rewards

Your Preferred Rewards status could change

We value our relationship with you and hope you're enjoying the Preferred Rewards benefits and rewards with your everyday banking. In order to maintain these benefits, you'll need to increase your balance.

We're here to help. Talk with a specialist today about how to meet the program requirements at 888.888.RWDS (888.888.7937) and press 2.

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## IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

**How to Contact Us** - You may call us at the telephone number listed on the front of this statement.

**Updating your contact information** - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

**Deposit agreement** - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

**Electronic transfers: In case of errors or questions about your electronic transfers** - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

**Reporting other problems** - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

**Direct deposits** - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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Equal Housing Lender

Deposits and other additions

Date	Description	Amount
02/26/24	WALGREEN CO DES:DIRDEP45 ID:0423468214192P INDN:Nguyen A. CO ID:2030293025 PPD	3,370.11

Total deposits and other additions \$3,370.11

Withdrawals and other subtractions

Date	Description	Amount
02/07/24	CHECKCARD 0206 IL TOLLWAY-AUTORE 8008247277 IL 55500364038026957941867	-50.00
02/07/24	BKOFAMERICA ATM 02/07 #000002342 WITHDRWL VILLAGE CROSSING SKOKIE IL	-100.00
02/13/24	COMED DES:UTIL_BIL ID:7313026119 0213 INDN:ANTHONY NGUYEN CO ID:2360938600 PPD	-41.00
02/14/24	Chase Credit Cards Bill Payment	-1,087.60
02/14/24	COMCAST 8771300 DES:XXXXXXXX ID:9039303 INDN:ANTHONY *NGUYEN CO ID:0000213249 PPD	-60.00
02/23/24	CHECKCARD 0222 ALLIANCERX WALG P 8662024014 MI 05436844054000295694722	-5.00
02/23/24	PEOPLES GAS DES:AUTOPAY ID:062276633100002 INDN:ANTHONY NGUYEN CO ID:4361613900 PPD	-83.00
03/01/24	JPMORGAN CHASE DES:CHASE ACH ID:4027254408 INDN:Bank of America CO ID:1000008113 PPD	-1,744.51
03/01/24	APPLECARD GSBANK DES:PAYMENT ID:1436475 INDN:Anthony Nguyen CO ID:9999999999 WEB	-188.36
03/01/24	AMERICAN EDUCATION SERVICES Bill Payment	-155.00

Total withdrawals and other subtractions -\$3,514.47

Braille and Large Print Request - You can request a copy of this statement in Braille or Large Print by calling 800.432.1000 or going to bankofamerica.com and enter Visually Impaired Access from the home page.



Important information about payment scams

We will never...

- call and ask you to send money using Zelle® to yourself or anyone else.
- contact you via phone or text to ask for a security code.
- reach out to you and ask you to send money or provide a code. If someone unfamiliar to you does this, it's likely a scam.

Treat Zelle® payments like cash – once you send money, you're unlikely to get it back.

Learn more about trending scams at [bofa.com/helpprotectyourself](https://bofa.com/helpprotectyourself)

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## Important Messages - Please Read

We want to make sure you stay up-to-date on changes, reminders, and other important details that could impact you.

**Starting May 17, statements sent in the mail will no longer include images of canceled checks – do not worry, you have options.**

Your check images can be viewed online, and copies are available by request. All you need to do is log into Online Banking and select your account from the “Accounts Overview” page.

- Check images (up to 18 months) can be found under the “Activity” and “Statements and Documents” tabs.
- Check copies (up to 7 years) can be ordered from the “Information & Services” tab.

If you are not an Online Banking client, you can enroll at [bankofamerica.com](https://bankofamerica.com) or contact us for help.

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