

Machine Breakdown Analytics

→ *Data Analysis & Simple Machine Learning Predictions for Chemical Line*

Content

1. Project Objective
2. Understanding the Dataset
3. Breakdown Analysis
4. Repairer Analysis
5. Predicting Troubleshooting & Repair Time
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01 Project Objectives

What is the scope or KPI?

1 Project Objective

- Machine

The company wants to be aware of the top causes of downtime and its occurrence frequency/patterns so as to plan ahead before the downtime occurs.

- Man

With efforts to recognize employees' performance, the company wants to reward the best technician/repairs over the years but do not know how to measure/judge their performance as they are considered a more technical role.

02 Analyzing Dataset

Understanding the Given Dataset

2-1 Understanding the Dataset

A. Total no. of Rows and Columns

Rows	700
Columns	30

```
In [2]: # Load dataset
data = pd.read_excel("IL DES Line 4 Breakdown Data.xlsx")
pd.set_option('display.max_columns', None)
data.head()
```

Out[2]:

	ID.No	MC.No	Area	MC.Name	Report Date & Time	Problem Description	M/C Status When Attend	M/C Status During Repair	M/C Status After Attend	No of people attend
0	216422	L108DV	NC-B314	DES 4-Chemical Developing 1	2014-02-20 03:55:15	few rollers with loose 'o' ring causing pnl ov...	SWA	SDR	OK	1.0
1	216864	L108DV	NC-B314	DES 4-Chemical Developing 1	2014-02-26 16:53:06	dev system level sensor data jammed...chemical...	SWA	SDR	OK	1.0
2	219122	L108DV	NC-B314	DES 4-Chemical Developing 1	2014-03-31 05:12:26	filter pipe leaking	NP	NP	OK	1.0
3	220959	L108DV	NC-B314	DES 4-Chemical Developing 1	2014-04-28 20:47:53	air hose leaking	RWA	RDR	OK	1.0
4	222147	L108DV	NC-B314	DES 4-Chemical Developing 1	2014-05-19 14:04:31	air leakage	RWA	RDR	OK	1.0

```
In [3]: # Check total rows and columns of the dataset
data.shape
```

Out[3]: (700, 30)

2-2 Understanding the Dataset

B. Total no. of Machine No.

Total No of Machine No	21
------------------------	----

```
In [4]: data['MC.No '].nunique()
```

```
Out[4]: 21
```

2-3 Understanding the Dataset

C. Null Data

Total Empty Rows	700
Total Empty Data	14

```
In [5]: # Find out the breakdown of null values in different columns
data.isna().sum()
```

```
Out[5]: ID.No          0
        MC.No         0
        Area          0
        MC.Name       0
        Report Date & Time 0
        Problem Description 0
        M/C Status When Attend 3
        M/C Status During Repair 3
        M/C Status After Attend 0
        No of people attend 3
        Action Taken 3
        Actual Repair Start Time(Attend Date) 6
        Troubleshoot Complete Time 6
        Actual Repair Complete Time(Complete Date) 6
        Fab/Spare parts sourcing Time(mins) 6
        Breakdown Repair Category 6
        KIV Reason 6
        Parts Required 700
        Qty Required 6
        Wait AM/PM 3
        Attend Wait time (mins) 6
        Troubleshoot Hours (mins) 6
        Rectify Hours (mins) 6
        Repair Hours (mins) 6
        Remarks 700
        Repairer 1 6
        Repairer 2 690
        User Feedback 700
        Feedback By 700
        Feedback Entry Time 700
        dtype: int64
```

```
In [6]: # Find out if there's any duplicated entries
data.duplicated().sum()
```

```
Out[6]: 0
```


2-4 Understanding the Dataset

D. Managing Null Data

Approach 1

Since there are 5 columns that have null values for all 700 columns, therefore we will drop the columns:

- Parts Required
- Remarks
- User_Feedback
- Feedback_By
- Feedback_Entry_Time

```
In [9]: # Copy original dataset to retain integrity
data1 = data.copy()

# Drop 5 Columns with all null values: Parts Required, Remarks, User_Feedback, Feedback_By, Feedback_Entry_Time
data1 = data1.drop(data1.columns[[17, 24, 27, 28, 29]], axis=1)
data1.head()
```

Out[9]:

	ID.No	MC.No	Area	MC.Name	Report Date & Time	Problem Description	M/C Status When Attend	M/C Status During Repair	M/C Status After Attend	No of people attend
0	216422	L108DV	NC-B314	DES 4-Chemical Developing 1	2014-02-20 03:55:15	few rollers with loose 'o' ring causing pnl ov...	SWA	SDR	OK	1.0
1	216864	L108DV	NC-B314	DES 4-Chemical Developing 1	2014-02-26 16:53:06	dev system level sensor data jammed...chemical...	SWA	SDR	OK	1.0
2	219122	L108DV	NC-B314	DES 4-Chemical Developing 1	2014-03-31 05:12:26	filter pipe leaking	NP	NP	OK	1.0
3	220959	L108DV	NC-B314	DES 4-Chemical Developing 1	2014-04-28 20:47:53	air hose leaking	RWA	RDR	OK	1.0
4	222147	L108DV	NC-B314	DES 4-Chemical Developing 1	2014-05-19 14:04:31	air leakage	RWA	RDR	OK	1.0

2-5 Understanding the Dataset

D. Managing Null Data

Rows	700
Columns	25

Result:

Data left with 700 rows and 25 columns

```
In [10]: # Check again for null values after dropping the 5 columns
data1.isna().sum()
```

```
Out[10]: ID.No      0
MC.No      0
Area       0
MC.Name    0
Report Date & Time  0
Problem Description  0
M/C Status When Attend  3
M/C Status During Repair  3
M/C Status After Attend  0
No of people attend  3
Action Taken  3
Actual Repair Start Time(Attend Date)  6
Troubleshoot Complete Time  6
Actual Repair Complete Time(Complete Date)  6
Fab/Spare parts sourcing Time(mins)  6
Breakdown Repair Category  6
KIV Reason  6
Qty Required  6
Wait AM/PM  3
Attend Wait time (mins)  6
Troubleshoot Hours (mins)  6
Rectify Hours (mins)  6
Repair Hours (mins)  6
Repairer 1  6
Repairer 2  690
dtype: int64
```

2-6 Understanding the Dataset

D. Managing Null Data

Approach 2

We assume that those with null values in 'Repairer 2' Column is because there's only 1 repairer

- Replace the Null Values in 'Repairer 2' Column with "No Repairer 2" (String)

Result:

Left 6 rows with null data

```
In [11]: # Replace 'Repairer 2' Column null cells with "No Repairer 2"
```

```
data1['Repairer 2'] = data1['Repairer 2'].fillna("No Repairer 2")
```

```
In [12]: # Check again for null values after filling null cells of 'Repairer 2' Column
data1.isna().sum()
```

```
Out[12]: ID.No      0
MC.No      0
Area       0
MC.Name    0
Report Date & Time  0
Problem Description  0
M/C Status When Attend  3
M/C Status During Repair  3
M/C Status After Attend  0
No of people attend  3
Action Taken  3
Actual Repair Start Time(Attend Date)  6
Troubleshoot Complete Time  6
Actual Repair Complete Time(Complete Date)  6
Fab/Spare parts sourcing Time(mins)  6
Breakdown Repair Category  6
KIV Reason  6
Qty Required  6
Wait AM/PM  3
Attend Wait time (mins)  6
Troubleshoot Hours (mins)  6
Rectify Hours (mins)  6
Repair Hours (mins)  6
Repairer 1  6
Repairer 2  0
dtype: int64
```

2-7 Understanding the Dataset

D. Managing Null Data

Approach 3

With 6 rows of the data have multiple null values

- Drop All the 6 Rows with the Null Values

```
In [13]: # Display only thos rows with null values  
data1[data1.isna().any(axis=1)]
```

Out[13]:

	ID.No	MC.No	Area	MC.Name	Report Date & Time	Problem Description	M/C Status When Attend	M/C Status During Repair	M/C Status After Attend	No of people attend
448	294973	L110DV	NC-B314	DES 4-Chemical Developing 3	2017-10-13 02:21:34	developing make-up tank sensor level not working	NaN	NaN	nil	NaN
494	297310	L118ET	NC-B314	DES 4-Etching Chamber 5	2017-11-27 07:32:57	etching m15 sensor problem	NaN	NaN	nil	NaN
578	306056	L119ET	NC-B314	IL DES 4-Etching Chamber 6	2018-05-25 08:56:17	hci dosing pump haing problem ..hcl keep dosin...	RWA	RDR	OK	1.0
579	306476	L119ET	NC-B314	IL DES 4-Etching Chamber 6	2018-06-04 05:51:54	etching door sensor problem cot not start mc	SWA	SDR	OK	1.0
580	307416	L119ET	NC-B314	IL DES 4-Etching Chamber 6	2018-06-22 11:44:17	re-cycle feci meter c no data display...	RWA	RDR	OK	1.0
626	302311	L127WA	NC-B314	DES 4-Water Rinse	2018-03-04 01:09:02	water pipe leaking	NaN	NaN	nil	NaN

2-8 Understanding the Dataset

D. Managing Null Data

Rows	694
Columns	25

Result:

Data left with 694 rows and 25 columns

```
In [14]: # Check again for any null values in dataset
Final_data.isna().sum()
```

```
Out[14]: ID.No          0
MC.No          0
Area          0
MC.Name        0
Report Date & Time  0
Problem Description  0
M/C Status When Attend  0
M/C Status During Repair  0
M/C Status After Attend  0
No of people attend  0
Action Taken      0
Actual Repair Start Time(Attend Date)  0
Troubleshoot Complete Time  0
Actual Repair Complete Time(Complete Date)  0
Fab/Spare parts sourcing Time(mins)  0
Breakdown Repair Category  0
KIV Reason        0
Qty Required       0
Wait AM/PM         0
Attend Wait time (mins)  0
Troubleshoot Hours (mins)  0
Rectify Hours (mins)  0
Repair Hours (mins)  0
Repairer 1         0
Repairer 2         0
dtype: int64
```

```
In [15]: # Check processed dataset's total number of rows and columns
Final_data.shape
```

```
Out[15]: (694, 25)
```

2-6 Understanding the Dataset

E. Final Data

We will further drop columns which are not useful for EDA or have any correlation in the Final_data

Columns to Drop:

- ID.No
- Area

Rows	694
Columns	25
Total No of Machine No	21

Total Empty Rows	0
Total Empty Data	0

```
In [18]: # Further dropping of non-useful columns
Final_data = Final_data.drop(data1.columns[[0, 2]], axis=1)
Final_data.head()
```

Out[18]:

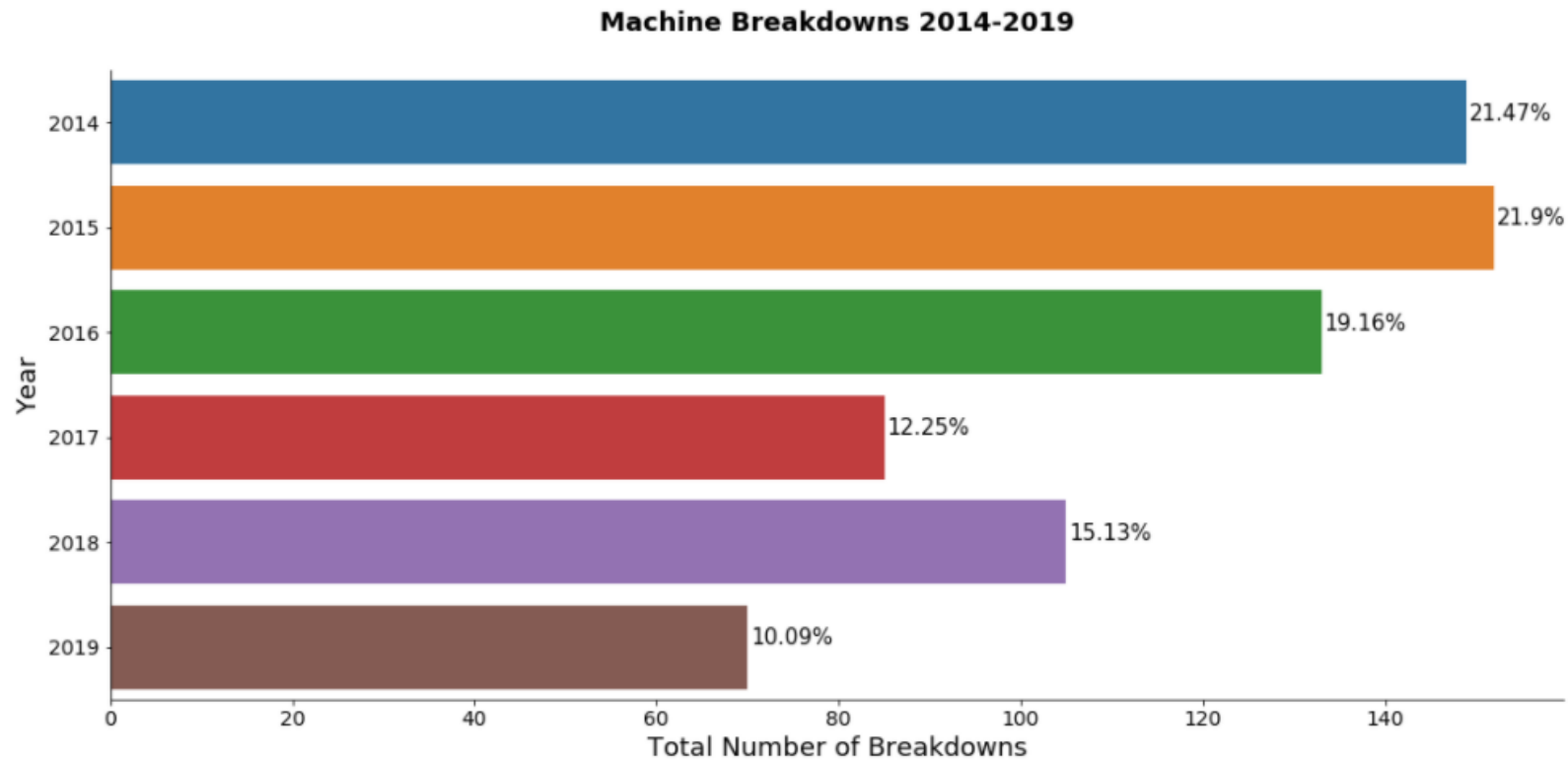
	MC.No	MC.Name	Report Date & Time	Problem Description	M/C Status When Attend	M/C Status During Repair	M/C Status After Attend	No of people attend	Action Taken	R TI
0	L108DV	DES 4-Chemical Developing 1	2014-02-20 03:55:15	few rollers with loose 'o' ring causing pnl ov...	SWA	SDR	OK	1.0	replace some worn out oring @ develoving roller	
1	L108DV	DES 4-Chemical Developing 1	2014-02-26 16:53:06	dev system level sensor data jammed...chemical...	SWA	SDR	OK	1.0	clean sensor and reset system.	
2	L108DV	DES 4-Chemical Developing 1	2014-03-31 05:12:26	filter pipe leaking	NP	NP	OK	1.0	replace the pvc filter connector.	
3	L108DV	DES 4-Chemical Developing 1	2014-04-28 20:47:53	air hose leaking	RWA	RDR	OK	1.0	-trim and re-connect broken airhose.	
4	L108DV	DES 4-Chemical Developing 1	2014-05-19 14:04:31	air leakage	RWA	RDR	OK	1.0	replace air connector.	

03 Analysis of Errors

Study of Breakdowns of Chemical Line

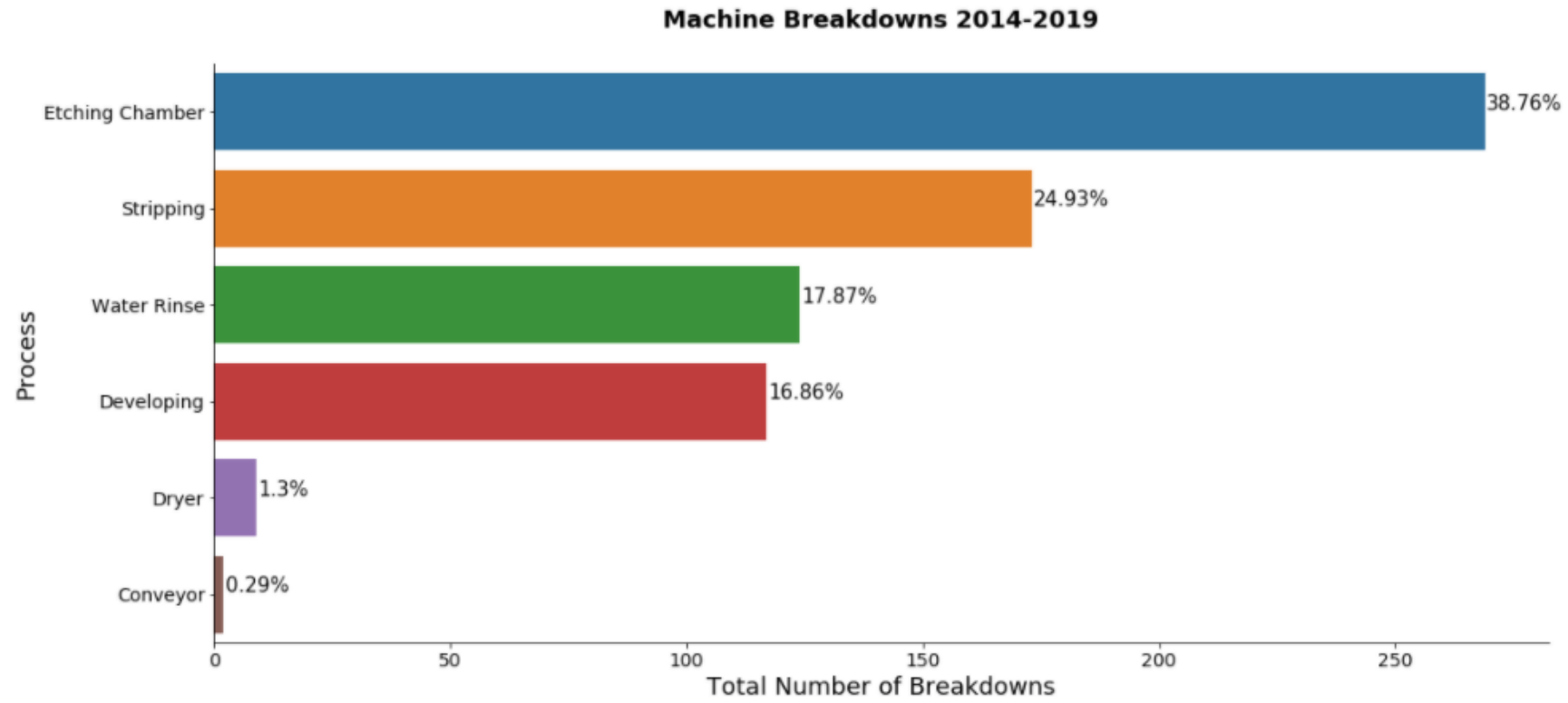
3-1 Breakdown Analysis

A. Yearly Breakdown Distribution Overview



3-2 Breakdown Analysis

B. Process Breakdown Distribution Overview

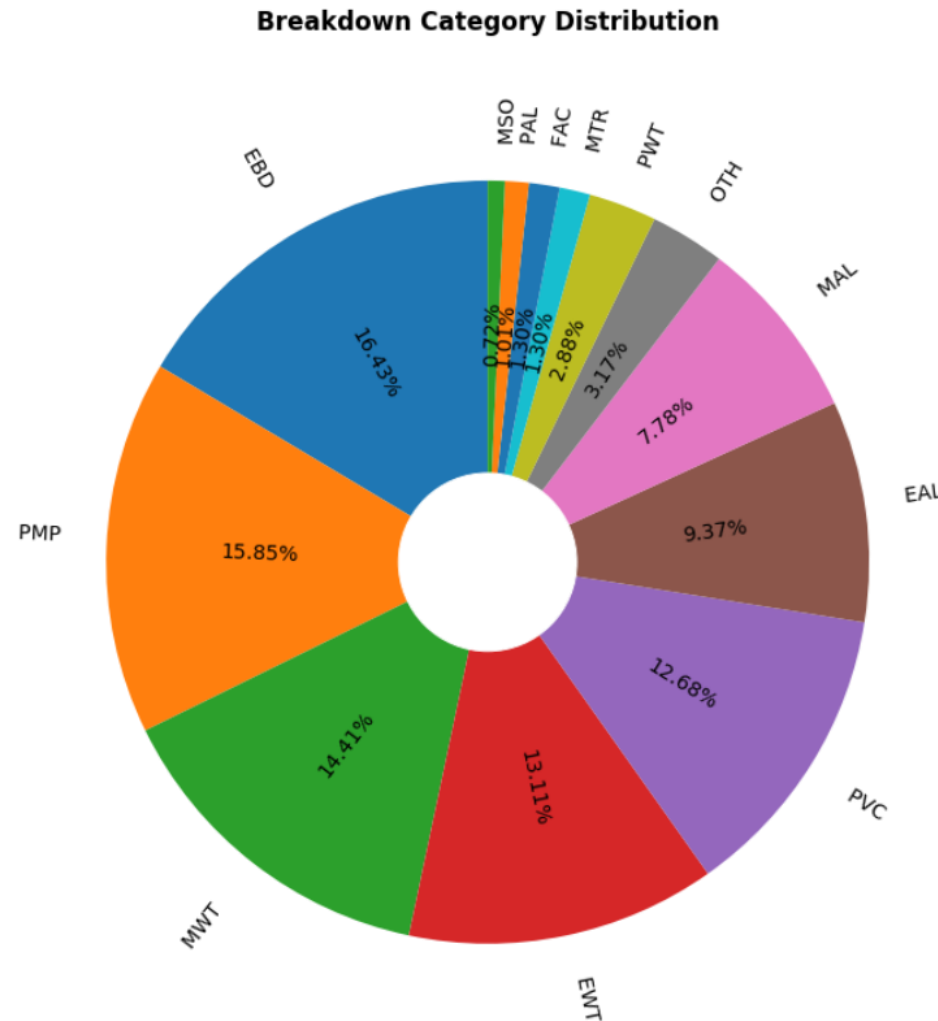


3-3 Breakdown Analysis

C. Top Breakdown Distribution

Top 3 Breakdown Repair Categories are:

- Electrical Bit Device (EBD)
- Pump (PMP)
- Main Ware Trip (MWT)

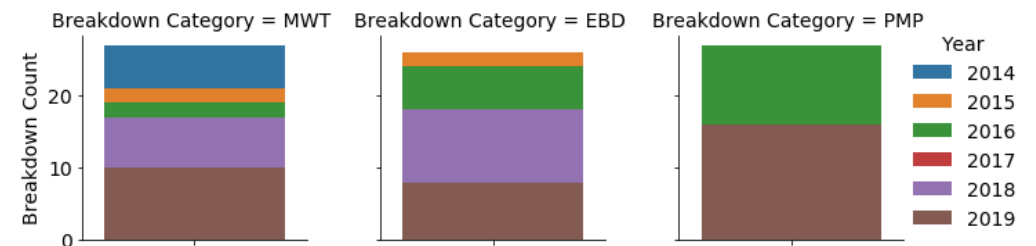
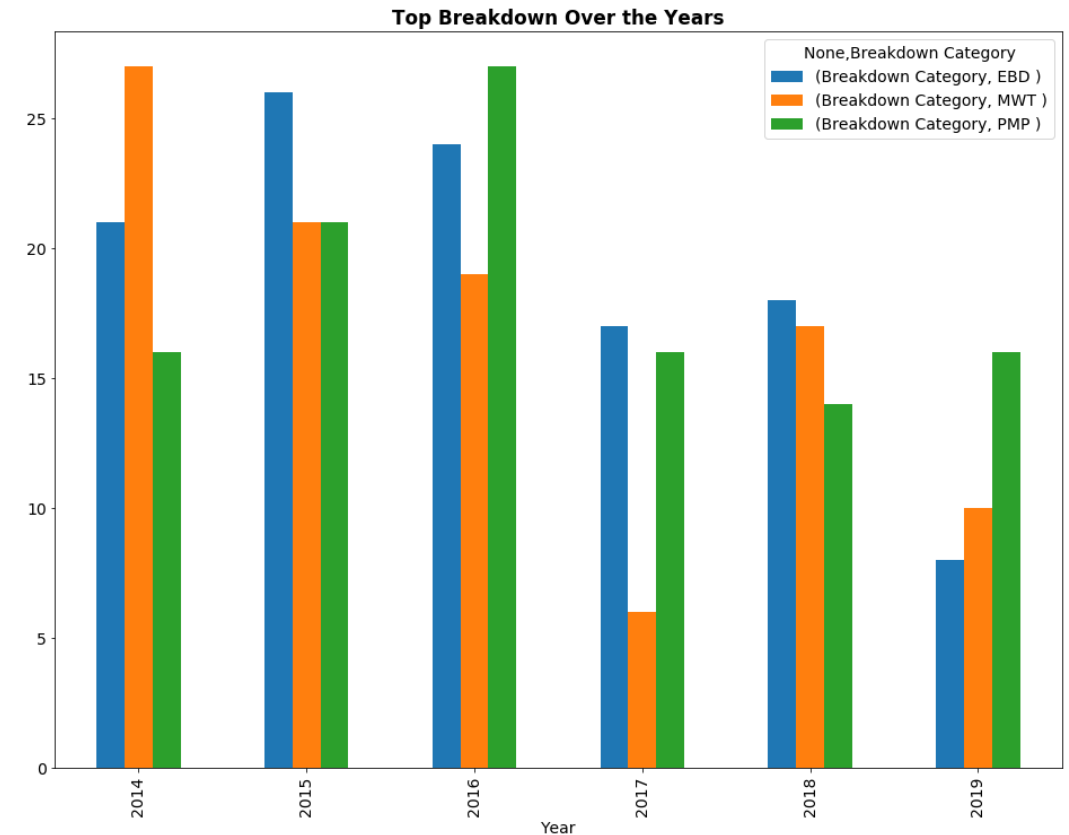


Breakdown Repair Category	
EBD	114
PMP	110
MWT	100
EWT	91
PVC	88
EAL	65
MAL	54
OTH	22
PWT	20
MTR	9
FAC	9
PAL	7
MSO	5

3-4 Breakdown Analysis

D. Top 3 Breakdown by Years

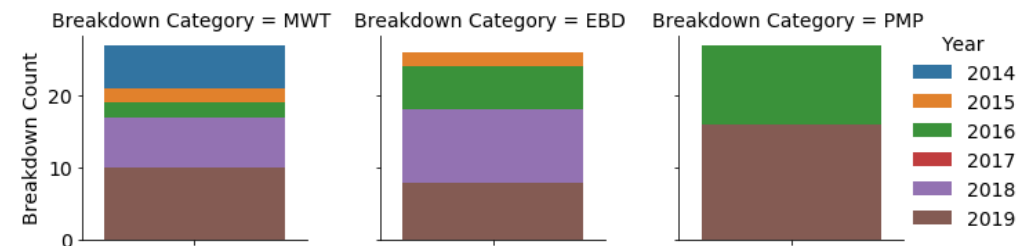
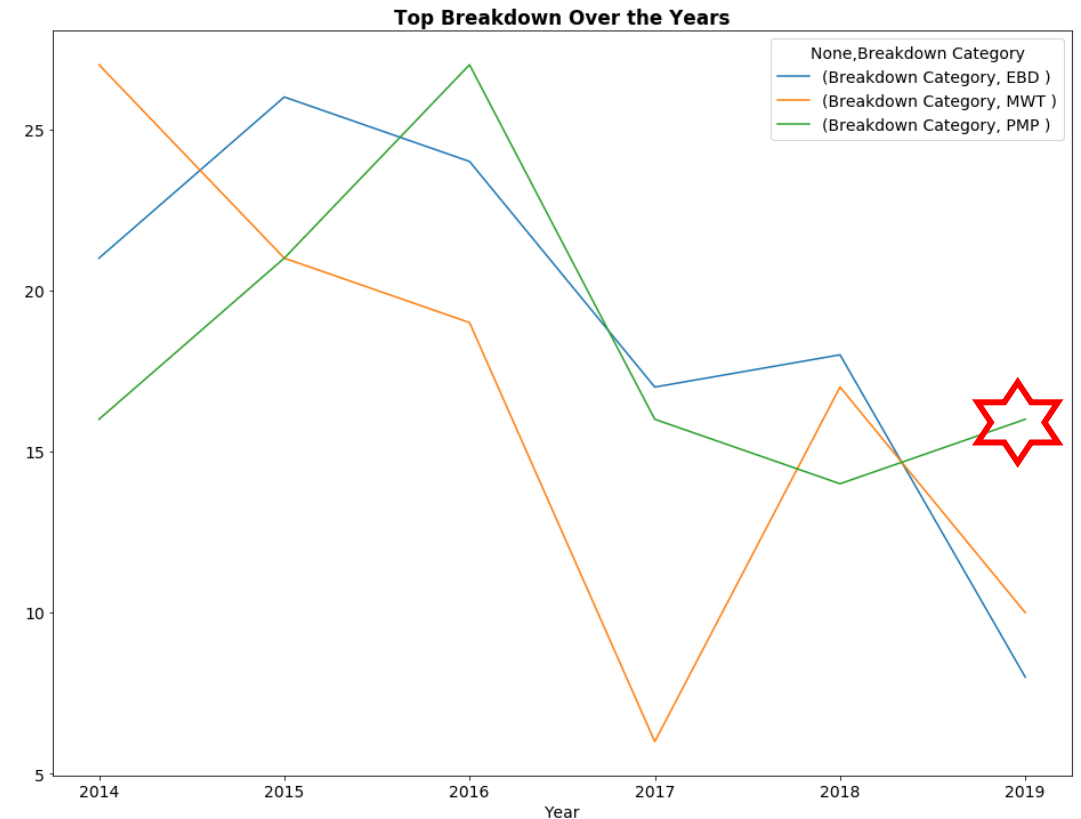
- Overall total Top 3 Breakdowns is lower compared to the peak in 2016
- Not much significant pattern can be found by analyzing the Top 3 Breakdown over the Years (2014–2017)



3-5 Breakdown Analysis

D. Top 3 Breakdown by Years

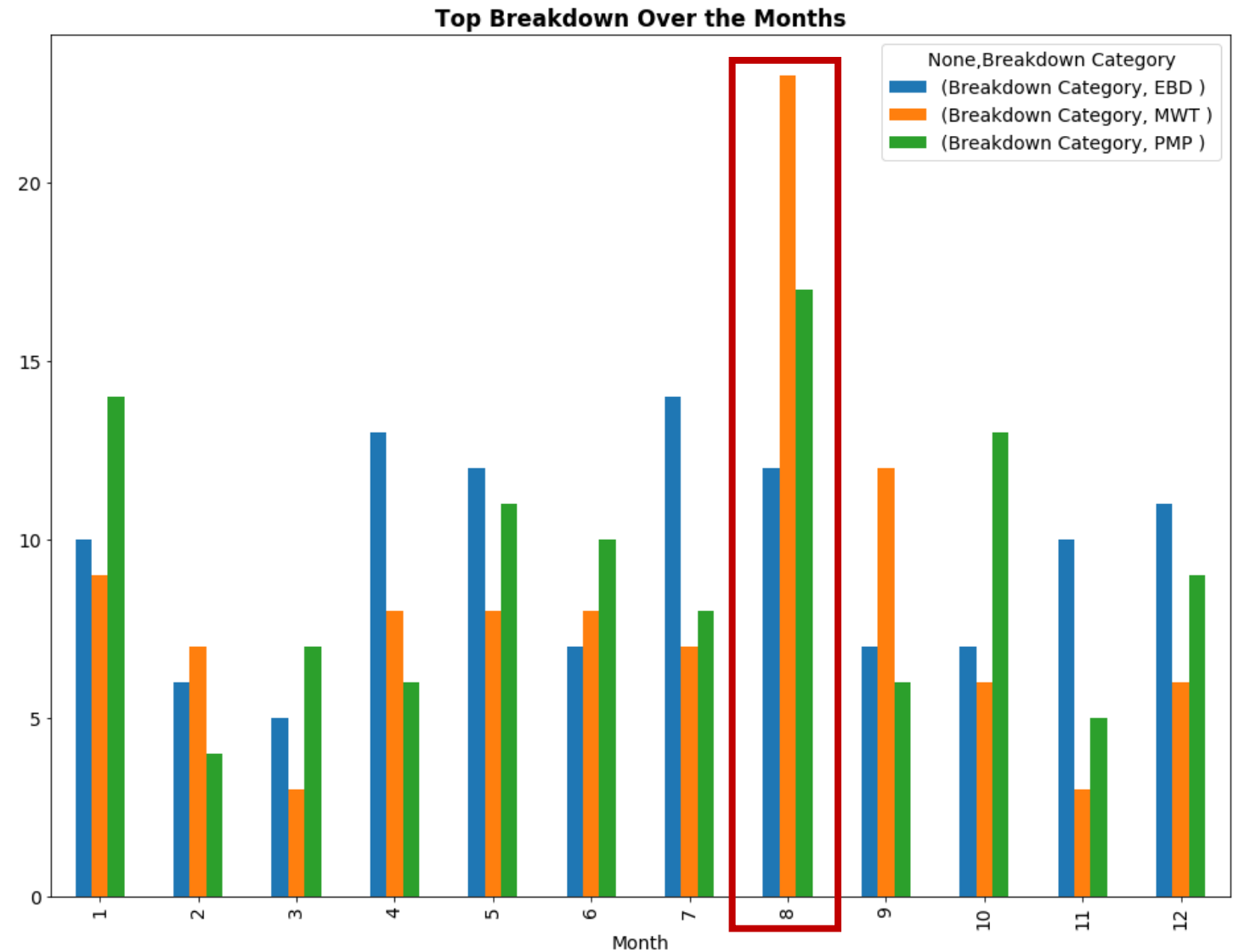
- However, an upward trend of the Pump repair is observed.
- There might be a possible pattern of the Pump repair peaks every 2 years (2014 ~ 2016, 2017 ~ 2019)



3-6 Breakdown Analysis

E. Top 3 Breakdown by Months

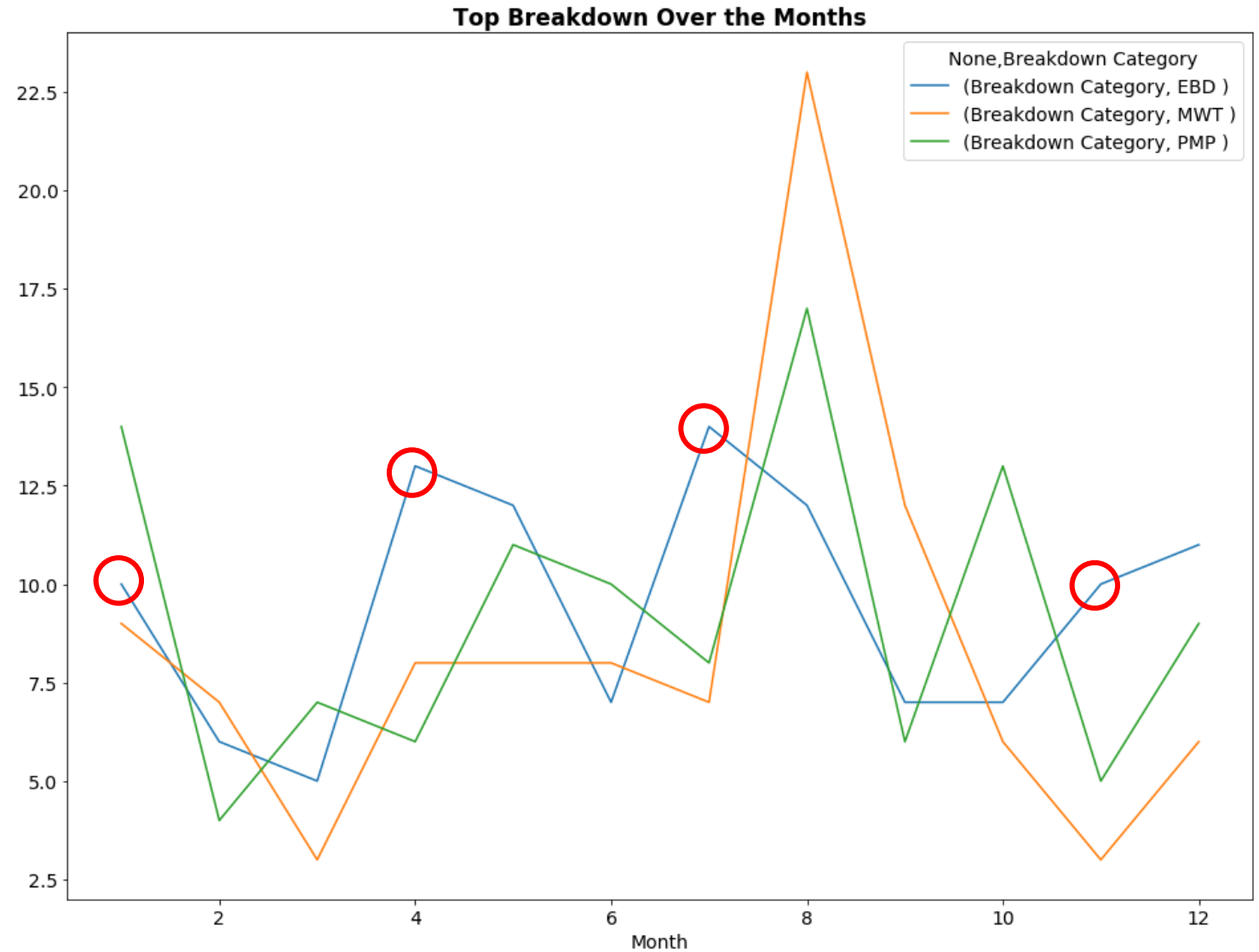
- Overall all Top 3 Breakdowns occurs in all of the months
- There is a spike trend of Main Ware Trip (MWT) and Pump (PMP) repair in August



3-7 Breakdown Analysis

E. Top 3 Breakdown by Months

- For Electrical Bit Device (EBD) repair, there is a possible trend of increasing in breakdown every 2 months

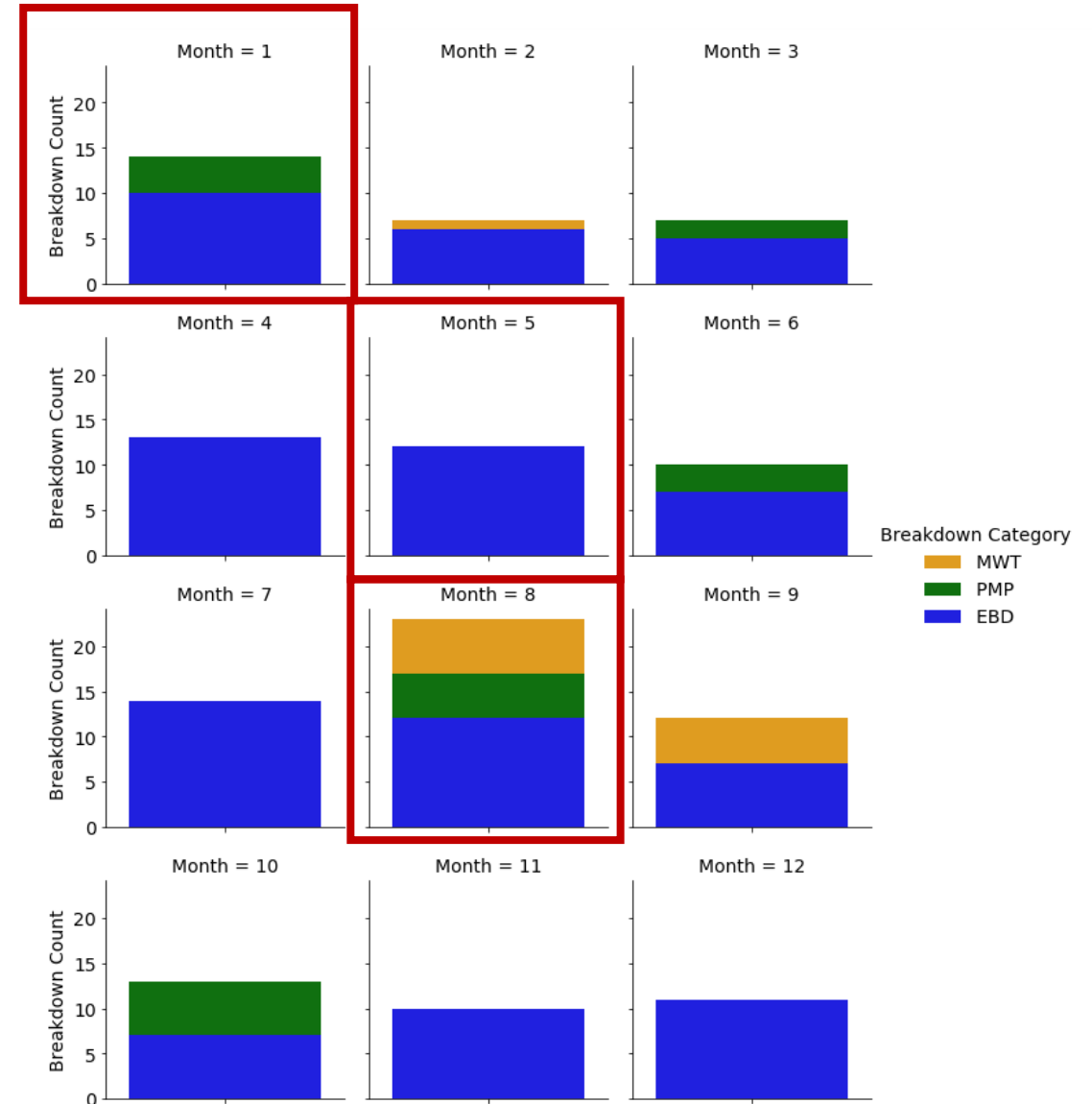


3-8 Breakdown Analysis

E. Top 3 Breakdown by Months

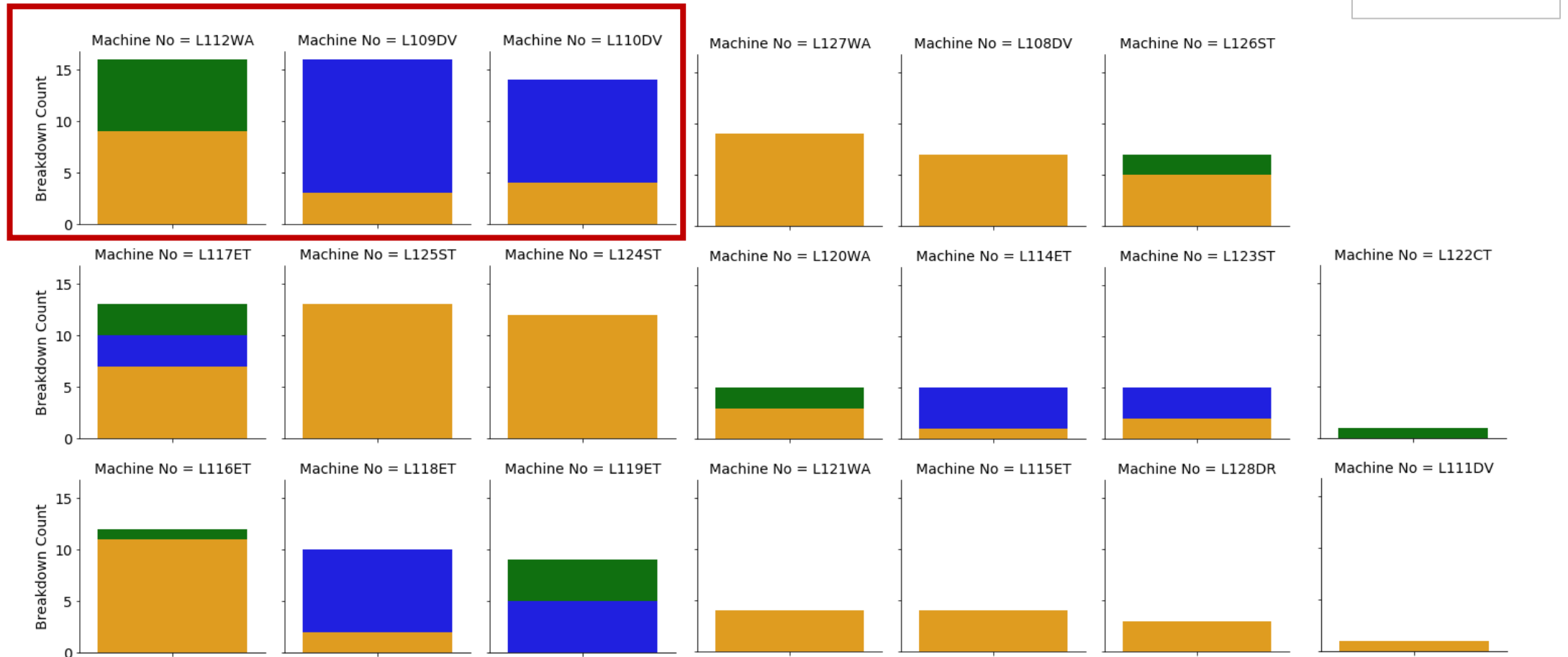
Critical Repair Months are:

- August (52 repairs)
- January (33 repairs)
- May (31 repairs)



3-9 Breakdown Analysis

E. Top 3 Breakdown by Modules



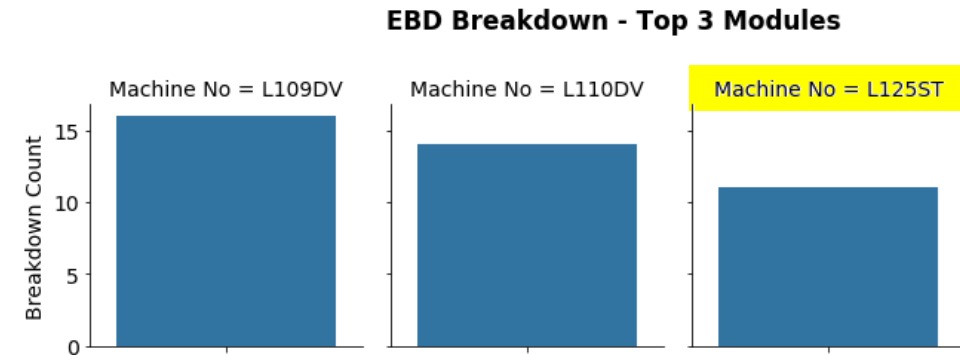
3-10 Breakdown Analysis

E. Top 3 Modules in each Top 3 Breakdown

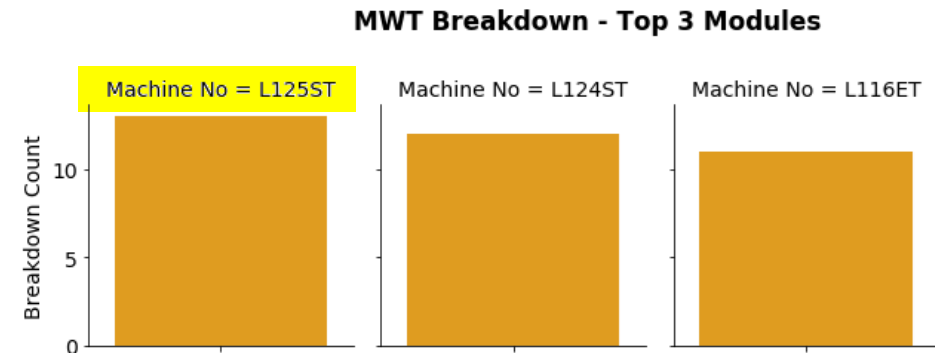
There is a common module that is in the top 3 modules of each top 3 breakdown:

- Machine No: L125ST
- Name: IL DES 4-Stripping 3
- Process: Stripping

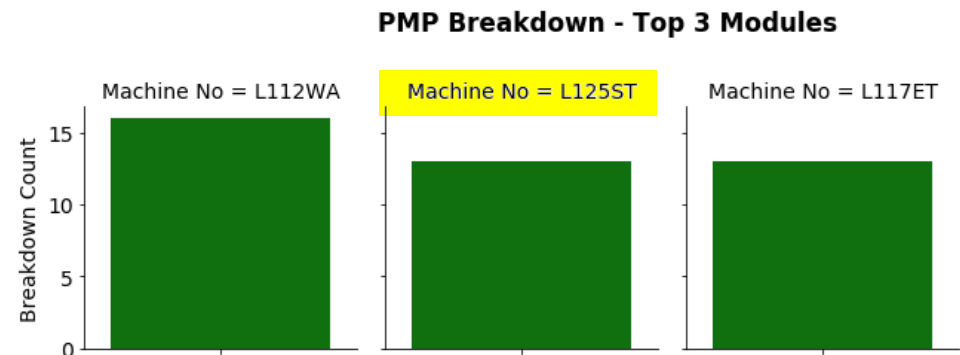
Breakdown Category
EBD



Breakdown Category
MWT



Breakdown Category
PMP



3-11 Breakdown Analysis Conclusion

Top 3 Breakdowns	Pattern/ Occurrence	Peak Month	Modules to Note
EDB	Increase Every 2 Months	July	L125ST L112WA, L109DV, L110DV
PMP	Peaks Every 2 Years	August	
MWT	Peaks During August	August	

04 Repairer Analysis

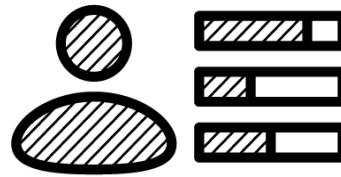
Study of Repairers Overall Performance

4-1 Repairer Analysis

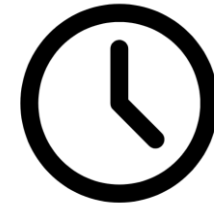
A. Criteria to Determine Top Repairer



Entries / Issues
Resolved



Skills set (How
many breakdown
categories can
repairer resolved)



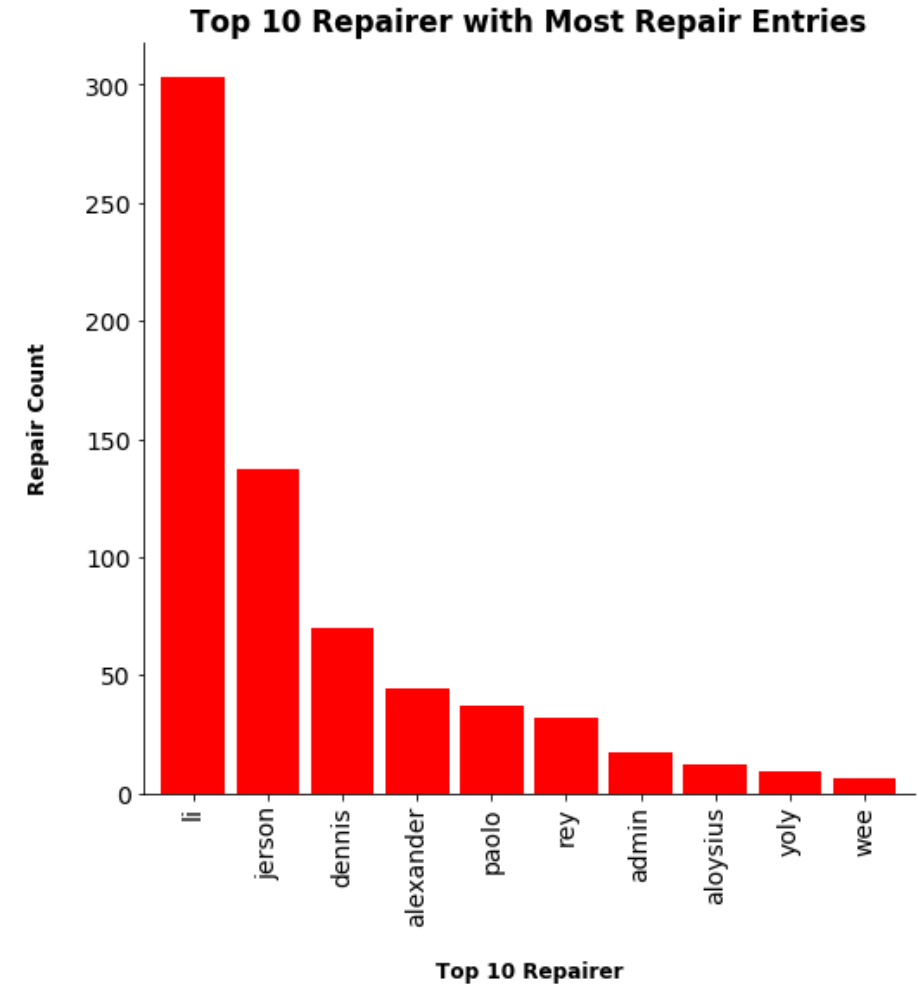
Troubleshoot &
Repair Time

4-2 Repairer Analysis

B. Top 10 Repairers Entries since Y2014 to Y2019

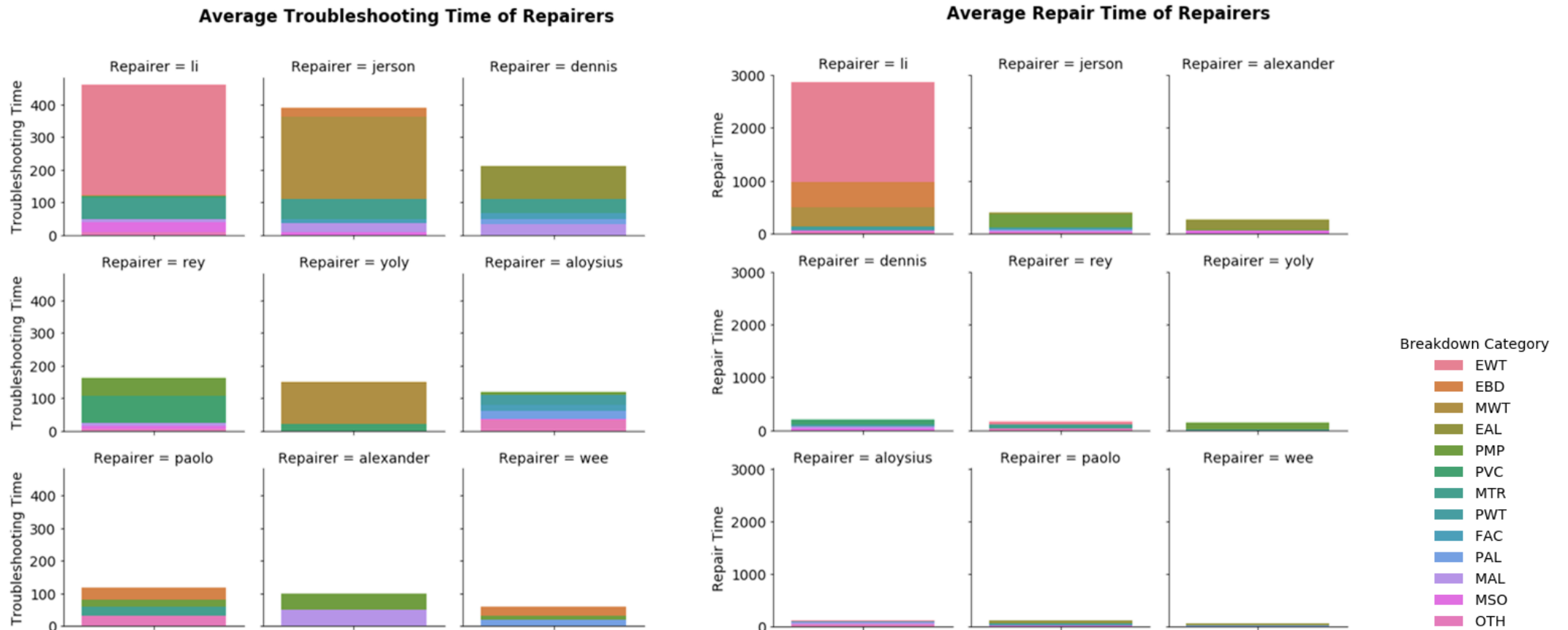
```
# Top 10 counts of entries/repairs done by each repairer  
final_ca['Repairer Name'].value_counts().to_frame().head(10)
```

Repairer Name	
li	303
jerson	137
dennis	70
alexander	44
paolo	37
rey	32
admin	17
alloysius	12
yoly	9
wee	6



4-3 Repairer Analysis

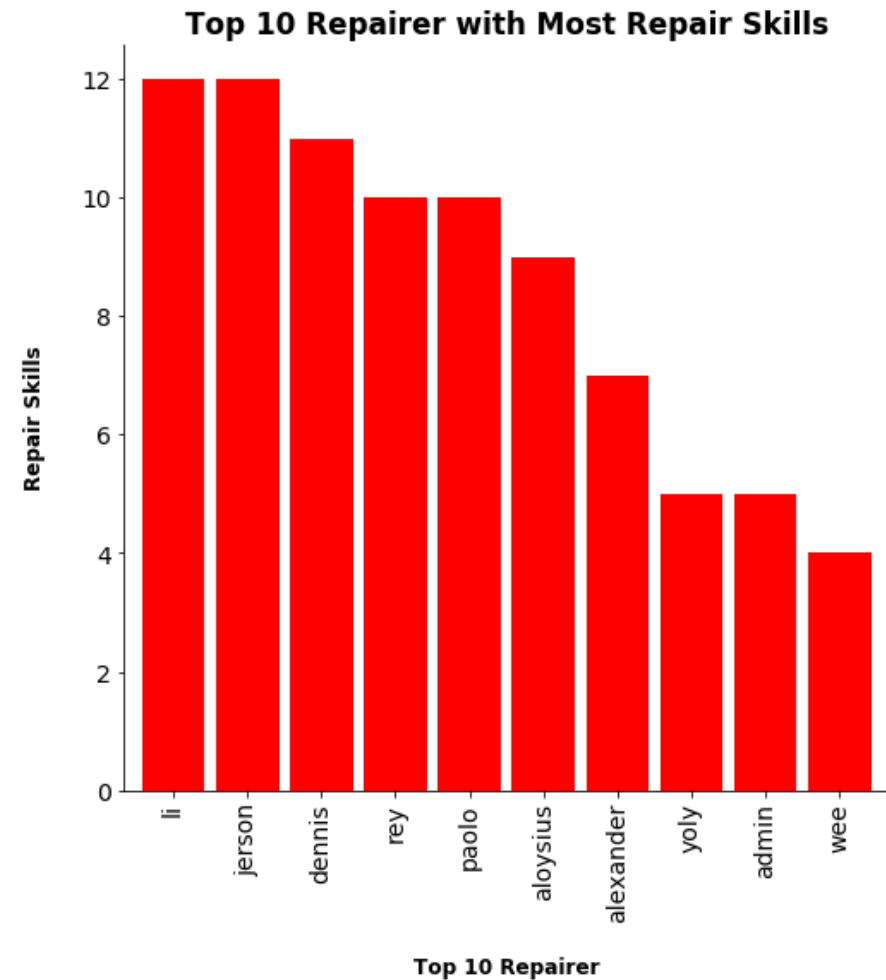
C. Overview of Top 10 Repairers Performance



4-4 Repairer Analysis

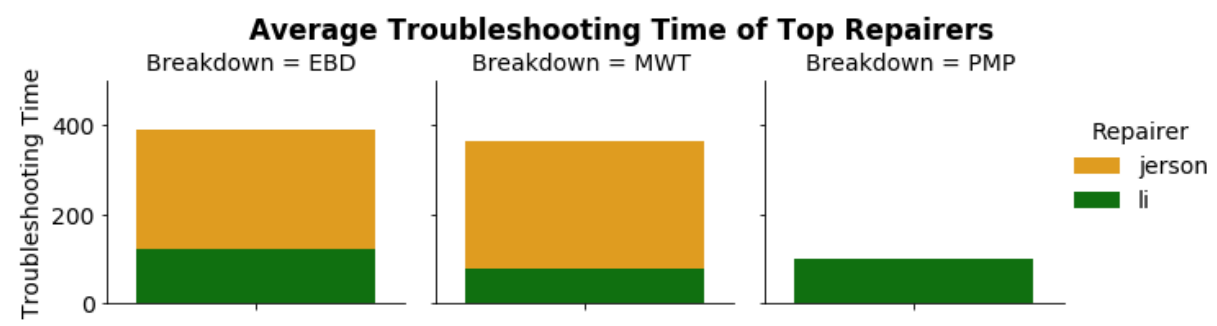
D. Top 10 Repairers with Most Repair Skills since Y2014 to Y2019

Repairer	Skills
li	12
jerson	12
dennis	11
rey	10
paolo	10
aloysius	9
alexander	7
yoly	5
admin	5
wee	4

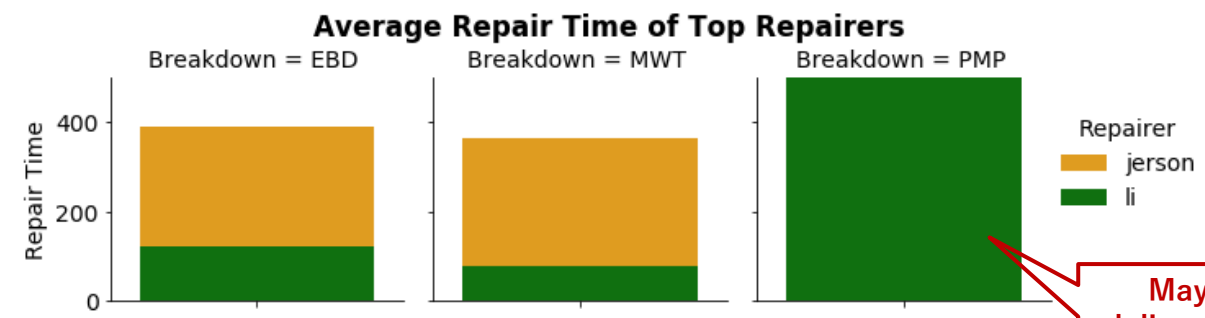


4-5 Repairer Analysis

E. Closing on Top 2 Repairers




Mean Troubleshooting Time		
Breakdown	Repairer	
EBD	jerson	390.200000
	li	121.636364
MWT	jerson	362.777778
	li	77.177419
PMP	jerson	67.380952
	li	101.489362



May due to pump delivery lead time up to 6 months

Mean Repair Time		
Breakdown	Repairer	
EBD	jerson	390.600000
	li	122.181818
MWT	jerson	362.777778
	li	77.419355
PMP	jerson	67.857143
	li	2861.702128

3-11 Repairer Analysis Conclusion

 Top 3 Repairer	No. of Repair Entries	No. of Skills	Troubleshoot Time (Mean)	Repair Time (Mean)
	303	12	100.10 mins	1020.43 mins
	Jerson	12	273.45 mins	273.74 mins
	Dennis	11	-	-

- Li did better overall when we compared troubleshoot and repair time against the top 3 breakdowns

05 Machine Learning

Predicting Troubleshoot & Repair Time

5-1 Predicting Troubleshoot & Repair Time

A. Encoding the Breakdown Categories for Machine Learning

In [79]: # Replace string and organize the values of the columns

```
breakdown_cat = [
    (model['Breakdown Repair Category'] == 'EAL '),
    (model['Breakdown Repair Category'] == 'EBD '),
    (model['Breakdown Repair Category'] == 'EWT '),
    (model['Breakdown Repair Category'] == 'FAC '),
    (model['Breakdown Repair Category'] == 'MAL '),
    (model['Breakdown Repair Category'] == 'MSO '),
    (model['Breakdown Repair Category'] == 'MTR '),
    (model['Breakdown Repair Category'] == 'MWT '),
    (model['Breakdown Repair Category'] == 'OTH '),
    (model['Breakdown Repair Category'] == 'PAL '),
    (model['Breakdown Repair Category'] == 'PMP '),
    (model['Breakdown Repair Category'] == 'PVC '),
    (model['Breakdown Repair Category'] == 'PWT ')
]

# create a list of the values we want to assign for each condition
breakdown_values = ['0', '1', '2', '3', '4', '5', '6', '7', '8', '9', '10', '11', '12']

# create a new column and use np.select to assign values to it using our lists as arguments
model['BreakdownCat'] = np.select(breakdown_cat, breakdown_values)

# display updated DataFrame
model.head()
```

In [80]: from sklearn.preprocessing import LabelEncoder

```
le = LabelEncoder()
model['BreakdownCat'] = model.apply(le.fit_transform)
model.head()
```

Out[80]:

	Breakdown Repair Category	Troubleshoot Hours (mins)	Repair Hours (mins)	Repairer Name	BreakdownCat
0	MWT	35.0	35.0	jerson	7
1	EBD	50.0	50.0	li	1
2	PVC	30.0	30.0	jerson	11
3	PWT	15.0	15.0	dennis	12
4	PWT	20.0	20.0	li	12

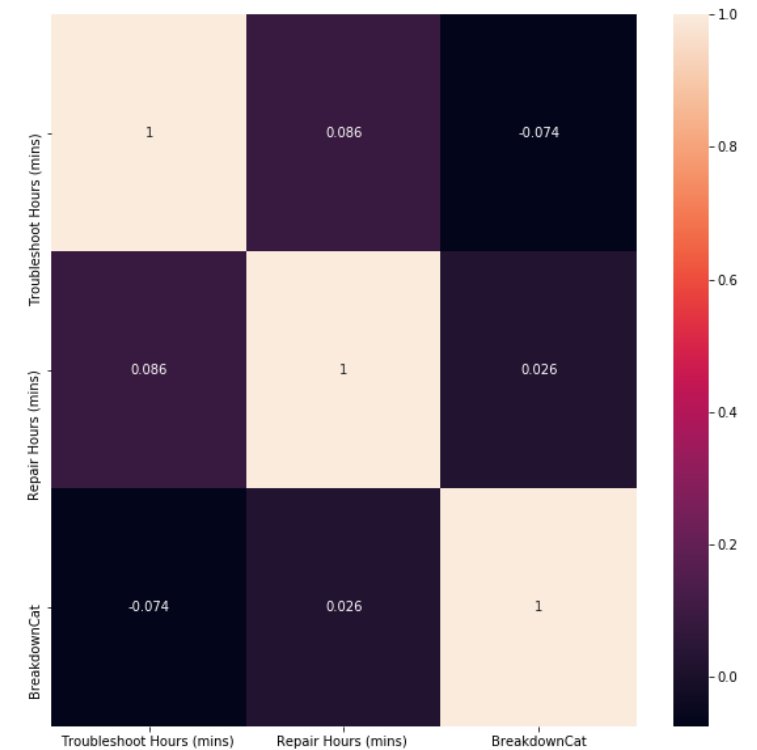
5-2 Predicting Troubleshoot & Repair Time

`B. Checking the Correlation of Features

```
In [81]: model.corr()
```

```
Out[81]:
```

	Troubleshoot Hours (mins)	Repair Hours (mins)	BreakdownCat
Troubleshoot Hours (mins)	1.000000	0.085649	-0.073771
Repair Hours (mins)	0.085649	1.000000	0.026329
BreakdownCat	-0.073771	0.026329	1.000000



- The features do not really have a correlation with each other

5-3 Predicting Troubleshoot & Repair Time

C. Simple Model Using Linear Regression (Troubleshoot Time Prediction)

Troubleshoot Prediction (Linear Regression)

```
In [103]: t_target = np.array(model['Troubleshoot Hours (mins)'])

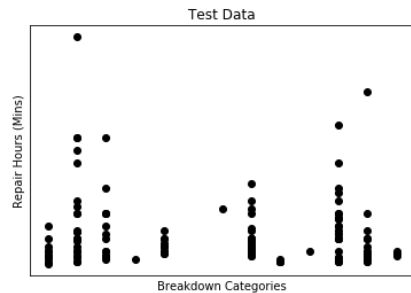
In [104]: t_features = np.array(model.drop(['Troubleshoot Hours (mins)', 'Repair Hours (mins)', 'Repairer Name', 'Troubleshoot Hours (mins)']))

In [105]: t_target = t_target.reshape(694,1)
           r_features = t_features.reshape(694,1)

In [106]: from sklearn.model_selection import train_test_split
           X_train, X_test, y_train, y_test = train_test_split(t_features, t_target, test_size = 0.2, random_state = 123)

In [107]: # Plot outputs
           plt.scatter(X_test, y_test, color='black')
           plt.title('Test Data')
           plt.xlabel('Breakdown Categories')
           plt.ylabel('Repair Hours (Mins)')
           plt.xticks(())
           plt.yticks(())
```

Out[107]: ([], <a list of 0 Text yticklabel objects>)

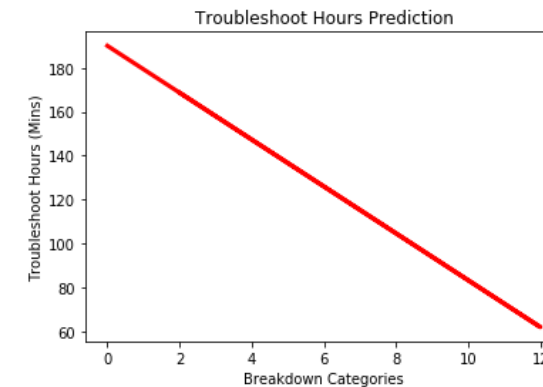


```
In [108]: # Create linear regression object
           t_regr = LinearRegression()

           # Train the model using the training sets
           t_regr.fit(X_train, y_train)

           #regr.predict(X_test).reshape(1, 1))

           # Plot outputs
           plt.plot(X_test, t_regr.predict(X_test), color='red',linewidth=3)
           plt.title('Troubleshoot Hours Prediction')
           plt.xlabel('Breakdown Categories')
           plt.ylabel('Troubleshoot Hours (Mins)')
           plt.show()
```



5-4 Predicting Troubleshoot & Repair Time

D. Simple Model Using Linear Regression (Repair Time Prediction)

Repair Prediction (Linear Regression)

```
In [109]: r_target = np.array(model['Repair Hours (mins) '])

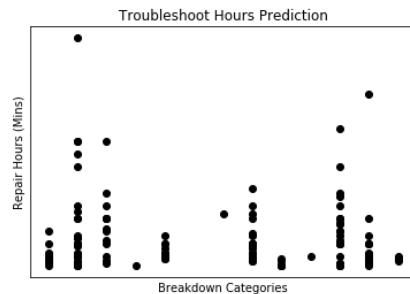
In [110]: r_features = np.array(model.drop(['Repair Hours (mins) ', 'Repairer Name', 'Troubleshoot Hours (mins) ', 'Breakdown Repair Category'], 1))

In [111]: r_target = r_target.reshape(694,1)
r_features = r_features.reshape(694,1)

In [112]: from sklearn.model_selection import train_test_split
X_train, X_test, y_train, y_test = train_test_split(r_features, r_target, test_size = 0.2, random_state = 123)

In [113]: # Plot outputs
plt.scatter(X_test, y_test, color='black')
plt.title('Troubleshoot Hours Prediction')
plt.xlabel('Breakdown Categories')
plt.ylabel('Repair Hours (Mins)')
plt.xticks(())
plt.yticks(())

Out[113]: ([], <a list of 0 Text yticklabel objects>)
```

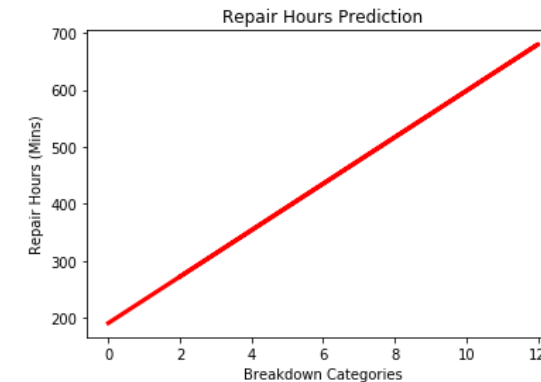


```
In [114]: # Create linear regression object
r_regr = LinearRegression()

# Train the model using the training sets
r_regr.fit(X_train, y_train)

#regr.predict(X_test).reshape(1, 1))

# Plot outputs
plt.plot(X_test, r_regr.predict(X_test), color='red',linewidth=3)
plt.title('Repair Hours Prediction')
plt.xlabel('Breakdown Categories')
plt.ylabel('Repair Hours (Mins)')
plt.show()
```



5-4 Predicting Troubleshoot & Repair Time

D. Simple Model Using Linear Regression (Repair Time Prediction)

Repair Prediction (Linear Regression)

```
In [109]: r_target = np.array(model['Repair Hours (mins) '])

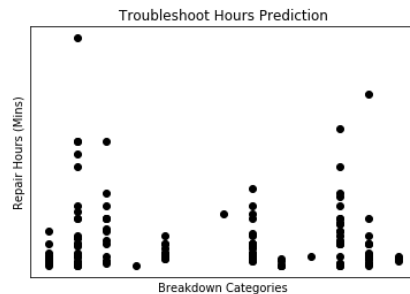
In [110]: r_features = np.array(model.drop(['Repair Hours (mins) ', 'Repairer Name', 'Troubleshoot Hours (mins) ', 'Breakdown Repair Category'], 1))

In [111]: r_target = r_target.reshape(694,1)
r_features = r_features.reshape(694,1)

In [112]: from sklearn.model_selection import train_test_split
X_train, X_test, y_train, y_test = train_test_split(r_features, r_target, test_size = 0.2, random_state = 123)

In [113]: # Plot outputs
plt.scatter(X_test, y_test, color='black')
plt.title('Troubleshoot Hours Prediction')
plt.xlabel('Breakdown Categories')
plt.ylabel('Repair Hours (Mins)')
plt.xticks(())
plt.yticks(())

Out[113]: ([], <a list of 0 Text yticklabel objects>)
```

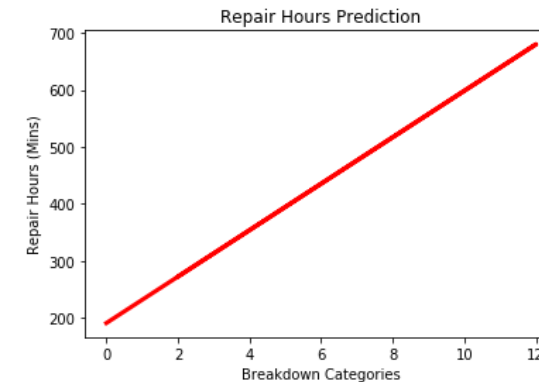


```
In [114]: # Create linear regression object
r_regr = LinearRegression()

# Train the model using the training sets
r_regr.fit(X_train, y_train)

#regr.predict(X_test).reshape(1, 1))

# Plot outputs
plt.plot(X_test, r_regr.predict(X_test), color='red',linewidth=3)
plt.title('Repair Hours Prediction')
plt.xlabel('Breakdown Categories')
plt.ylabel('Repair Hours (Mins)')
plt.show()
```



5-5 Predicting Troubleshoot & Repair Time

E. Predict Troubleshoot and Repair Time based on Breakdown Input

Breakdown Categories:

- EAL
- EBD
- EWT
- FAC
- MAL
- MSO
- MTR
- MWT
- OTH
- PAL
- PMP
- PVC
- PWT

```
In [118]: breakdown_type = input("Enter Breakdown Category: ")

if breakdown_type == 'EAL':
    print('Predicted Troubleshoot Hours (Mins) for', breakdown_type, ':', int(np.round(t_regr.predict([[0]])), ), 'mins' )
    print('Predicted Repair Hours (Mins) for', breakdown_type, ':', int(np.round(r_regr.predict([[0]])), ), 'mins' )
elif breakdown_type == 'EBD':
    print('Predicted Troubleshoot Hours (Mins) for', breakdown_type, ':', int(np.round(t_regr.predict([[1]])), ), 'mins' )
    print('Predicted Repair Hours (Mins) for', breakdown_type, ':', int(np.round(r_regr.predict([[1]])), ), 'mins' )
elif breakdown_type == 'EWT':
    print('Predicted Troubleshoot Hours (Mins) for', breakdown_type, ':', int(np.round(t_regr.predict([[2]])), ), 'mins' )
    print('Predicted Repair Hours (Mins) for', breakdown_type, ':', int(np.round(r_regr.predict([[2]])), ), 'mins' )
elif breakdown_type == 'FAC':
    print('Predicted Troubleshoot Hours (Mins) for', breakdown_type, ':', int(np.round(t_regr.predict([[3]])), ), 'mins' )
    print('Predicted Repair Hours (Mins) for', breakdown_type, ':', int(np.round(r_regr.predict([[3]])), ), 'mins' )
elif breakdown_type == 'MAL':
    print('Predicted Troubleshoot Hours (Mins) for', breakdown_type, ':', int(np.round(t_regr.predict([[4]])), ), 'mins' )
    print('Predicted Repair Hours (Mins) for', breakdown_type, ':', int(np.round(r_regr.predict([[4]])), ), 'mins' )
elif breakdown_type == 'MSO':
    print('Predicted Troubleshoot Hours (Mins) for', breakdown_type, ':', int(np.round(t_regr.predict([[5]])), ), 'mins' )
    print('Predicted Repair Hours (Mins) for', breakdown_type, ':', int(np.round(r_regr.predict([[5]])), ), 'mins' )
elif breakdown_type == 'MTR':
    print('Predicted Troubleshoot Hours (Mins) for', breakdown_type, ':', int(np.round(t_regr.predict([[6]])), ), 'mins' )
    print('Predicted Repair Hours (Mins) for', breakdown_type, ':', int(np.round(r_regr.predict([[6]])), ), 'mins' )
elif breakdown_type == 'MWT':
    print('Predicted Troubleshoot Hours (Mins) for', breakdown_type, ':', int(np.round(t_regr.predict([[7]])), ), 'mins' )
    print('Predicted Repair Hours (Mins) for', breakdown_type, ':', int(np.round(r_regr.predict([[7]])), ), 'mins' )
elif breakdown_type == 'OTH':
    print('Predicted Troubleshoot Hours (Mins) for', breakdown_type, ':', int(np.round(t_regr.predict([[8]])), ), 'mins' )
    print('Predicted Repair Hours (Mins) for', breakdown_type, ':', int(np.round(r_regr.predict([[8]])), ), 'mins' )
elif breakdown_type == 'PAL':
    print('Predicted Troubleshoot Hours (Mins) for', breakdown_type, ':', int(np.round(t_regr.predict([[9]])), ), 'mins' )
    print('Predicted Repair Hours (Mins) for', breakdown_type, ':', int(np.round(r_regr.predict([[9]])), ), 'mins' )
elif breakdown_type == 'PMP':
    print('Predicted Troubleshoot Hours (Mins) for', breakdown_type, ':', int(np.round(t_regr.predict([[10]])), ), 'mins' )
    print('Predicted Repair Hours (Mins) for', breakdown_type, ':', int(np.round(r_regr.predict([[10]])), ), 'mins' )
elif breakdown_type == 'PVC':
    print('Predicted Troubleshoot Hours (Mins) for', breakdown_type, ':', int(np.round(t_regr.predict([[11]])), ), 'mins' )
    print('Predicted Repair Hours (Mins) for', breakdown_type, ':', int(np.round(r_regr.predict([[11]])), ), 'mins' )
elif breakdown_type == 'PWT':
    print('Predicted Troubleshoot Hours (Mins) for', breakdown_type, ':', int(np.round(t_regr.predict([[12]])), ), 'mins' )
    print('Predicted Repair Hours (Mins) for', breakdown_type, ':', int(np.round(r_regr.predict([[12]])), ), 'mins' )
```

Input:

Enter Breakdown Category:

Output:

Enter Breakdown Category: PMP

Predicted Troubleshoot Hours (Mins) for PMP : 83 mins

Predicted Repair Hours (Mins) for PMP : 599 mins

5-6 Predicting Troubleshoot & Repair Time

E. Predict Troubleshoot and Repair Time based on Top 3 Breakdowns

Breakdown Categories:

- EAL
- EBD
- EWT
- FAC
- MAL
- MSO
- MTR
- MWT
- OTH
- PAL
- PMP
- PVC
- PWT

Input:

Enter Breakdown Category:

Output:

Enter Breakdown Category: EBD
Predicted Troubleshoot Hours (Mins) for EBD : 179 mins
Predicted Repair Hours (Mins) for EBD : 231 mins

Output:

Enter Breakdown Category: PMP
Predicted Troubleshoot Hours (Mins) for PMP : 83 mins
Predicted Repair Hours (Mins) for PMP : 599 mins

Output:

Enter Breakdown Category: MWT
Predicted Troubleshoot Hours (Mins) for MWT : 115 mins
Predicted Repair Hours (Mins) for MWT : 476 mins

06 Final Conclusion

Insights, Recommendations and Conclusion

6-1 Conclusion/Recommendations

- Machine (Objective #1)


The company wants to be aware of the top causes of downtime and its occurrence frequency/patterns so as to plan ahead before the downtime occurs.

Top 3 Breakdowns	Pattern/ Occurrence	Peak Month	Modules to Note
EDB	Increase Every 2 Months	July	L125ST L112WA, L109DV, L110DV
PMP	Peaks Every 2 Years	August	
MWT	Peaks During August	August	

6-2 Conclusion/Recommendations

- Man (Objective #2)

With efforts to recognize employees' performance, the company wants to reward the **best technician/repairs** over the years but do not know how to measure/judge their performance as they are considered a more technical role.

Top 3 Repairer	No. of Repair Entries	No. of Skills	Troubleshoot Time (Mean)	Repair Time (Mean)
 Li	303	12	100.10 mins	1020.43 mins
Jerson	137	12	273.45 mins	273.74 mins
Dennis	70	11	-	-

- Li did better overall when we compared troubleshoot and repair time against the top 3 breakdowns

6-3 Conclusion/Recommendations

- Prediction (Additional)

In order to reduce the overall downtime, the machine learning prediction enables a setting of target **Repair Hours** for the technician/repairer so as to look into those with long repair hours so to increase the Overall Equipment Efficiency (OEE).

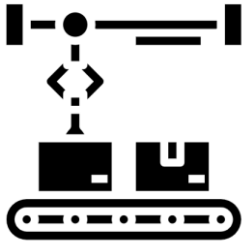
Output: Enter Breakdown Category: EBD
Predicted Troubleshoot Hours (Mins) for EBD : 179 mins
Predicted Repair Hours (Mins) for EBD : 231 mins

Output: Enter Breakdown Category: PMP
Predicted Troubleshoot Hours (Mins) for PMP : 83 mins
Predicted Repair Hours (Mins) for PMP : 599 mins

Output: Enter Breakdown Category: MWT
Predicted Troubleshoot Hours (Mins) for MWT : 115 mins
Predicted Repair Hours (Mins) for MWT : 476 mins

6-4 Conclusion/Recommendations

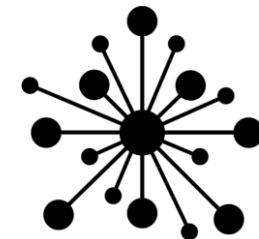
- What we aim to achieve after this:



Reduce Machine
Breakdown



Improve Repairer's
Efficiency



Increase in Data
Driven Decision
Making

Thank You .

End of Presentation