ANTHONY WILSON

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☎ (954) 696-4372

📍 Fort Lauderdale, FL 33313

SKILLS

- Python, Web Development
- Microsoft Office
- Teamwork
- HTML/CSS
- Java Script
- Strategic Communication
- AWS Cloud Architecture
- Terraform

EDUCATION

Florida Atlantic University
Boca Raton, FL • 05/2019

Bachelor of Science: Management in Information Systems

CERTIFICATIONS

- AWS Certified Cloud Practitioner
- AWS Certified Solutions Architect

PROFESSIONAL SUMMARY

Motivated Computer Systems Analyst devoted to improving computer systems and network performance for enhanced productivity. Works actively with management to develop cost-benefit analyses and set objectives for system maintenance and upgrades. Stays up-to-date on latest security regulations as well as industry certifications and protocols to execute effective measures for sustaining privacy and operational integrity.

PROFESSIONAL EXPERIENCE

Espin Express - Delivery Associate
09/2021 - 01/2023

- Efficient and timely delivery of commercial goods
- Teamwork and problem solving
- Documented mileage, deliveries, pickups, customer issues and damages.
- Assisted in the implementation of new time-saving routes in order to expedite parcel delivery.

Friday's - Shift Supervisor/Waiter
01/2015 - 03/2020

- Customer Service
- Performed management duties
- Managed cash
- Resolved customer complaints and issues and offered thoughtful solutions to maintain customer satisfaction.
- Trained new employees and delegated tasks and day-to-day responsibilities.

Shalom Manor - Office Assistant
01/2010 - 08/2012

- Organized files
- Resolved conflict
- Managed stock
- Edited documents to keep company materials free of grammar errors.
- Compiled and analyzed data to produce reports