




# ANTHONY WILSON

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 Fort Lauderdale, FL 33313

## PROFESSIONAL SUMMARY

Highly motivated to start a new journey in the tech industry as a Jr. Cloud or Systems Engineer. Over the last nine months, I've brushed up on my technical skills, and have worked diligently on attaining a wide range of skills, including HTML, CSS, JavaScript, Python, FullStack development, Terraform, and AWS Cloud where I've achieved AWS Certified Cloud Practitioner and AWS Certified Solutions Architect certifications. Looking for an opportunity to showcase skills and knowledge, and willing and eager to continue learning new technologies.

## SKILLS

- **Technical:**
  - AWS Cloud Architecture
  - HTML/CSS
  - Javascript
  - Terraform
  - Microsoft Office
  - Google Workspace
  - GitHub
- **Soft skills :**
  - Customer Service
  - Detail Oriented
  - Organization
  - Teamwork
  - Communication

## EDUCATION

**Florida Atlantic University**  
Boca Raton, FL•05/2019

**Bachelor of Science:**  
Management in Information Systems

## CERTIFICATIONS

- AWS Certified Cloud Practioner
- AWS Certified Solutions Architect

### Certifications in progress

- Hashicorp Certified Terraform Associate 003
- COMPTIA: NETWORK+
- AWS Certified Developer

## PROFESSIONAL EXPERIENCE

### Espin Express - Delivery Associate

09/2021 - 01/2023

- Efficient and timely delivery of commercial goods.
- Teamwork and problem solving.
- Documented mileage, deliveries, pickups, customer issues and damages.
- Assisted in the implementation of new time-saving routes in order to expedite parcel delivery.
- Assisted in training new Delivery Associates.
- Assisted in the implementation of new time-saving logistics process in order to expedite parcel delivery.

### Friday's - Shift Supervisor/Waiter

01/2015 - 03/2020

- Provided a high level of customer care to a wide range of customers.
- Performed management duties.
- Managed cash.
- Resolved customer complaints and issues and offered thoughtful solutions to maintain customer satisfaction.
- Trained new employees and delegated tasks and day-to-day responsibilities.

### Shalom Manor - Office Assistant

01/2010 - 08/2012

- Assisted administrator with patient file management, and operational organization.
- Performed quality control for document accuracy, editing documents where errors found.
- Managed stock and resolved conflict.
- Edited documents to keep company materials free of grammar errors.
- Compiled and analyzed data to produce reports