**Christopher Landry**

**Summary of Skills, Values, and Interests**

* Proficient with source control
* Experience with industry specific source control programs
* Three years of experience with HTML, C++ and C#
* Strong interpersonal skills and ability to cooperate with others
* Dependable to manage collaboration software (Trello & Jira)
* Previous experience in agile working environments
* Familiar with development boards, SCRUM, and sprints
* Have experience working in VIM and Linux environments
* Strong sense of development in game engines (Unity/SDL)

**Education**

St. Lawrence College September 2017-Present

Graduated and received the Game Programming diploma

St. Lawrence Secondary School September 2010-June 2014

Complete secondary school and received the Ontario Secondary School Diploma

**Work Experience**

Xplornet Communications August 2017-Present

* Provided support for inbound and outbound billing issues
* Retained a retention rate of 90% or greater for 6 months consecutively
* Excellent interpersonal skills build rapport and help educate the customer
* Mastered support in all areas of the care department by surpassing monthly metrics

Atelka Enterprise July 2016-August 2017

* Processed high-value orders with commercial clients
* Investigated mail delivery issues (trackable/non-trackable)
* Ensured quality for all team members, monitoring service tickets and calls
* Displayed great leadership skills by often being picked to support the floor

Medical Arts Pharmacy October 2012-December 2014

* Filled medications for customers in-store and prepared monthly medical packages
* Managed inventory of medication and assisted to verify outbound narcotic count