

Gerson Ramirez

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I am professional with **more than ten years of experience** in many different IT areas, such as software development, systems and networking. *At present looking for new opportunities and goals to reach:*

!! Federal ACTIVE Department of Commerce (DoC) Moderate Background Investigation (MBI) Public Trust Clearance.
To inquire further regarding verification of clearance, please contact [Census Investigative Services \(CIS\)](#).

Education and Certifications

Majors

- [Master of Science in Software Development](#) at Maryville University of St. Louis.
(GPA: 4.0 (Gerson Unofficial Transcript 8 26 2020.pdf))
- [Bachelor's in Computer Science \(07/2009\)](#)

Official Certifications:

- [Object Oriented Application Development in JAVA](#)
(Certification Number: R073015600232)
- [ReactJS with Redux Certification](#)
(Certification Number: BT4Y8AVC)
- [Cisco Certified Network Associate \(CCNA\)](#)
(Certificate Verification Number: Q58VEEDPF3RQQPG1)
- [Microsoft Certified Azure Administrator Associate](#)
(Certification Number: H524-5526)
- [NIIT Red Hat Linux System Administration](#)
(Certification Number: 07HO-MMS-0123)
- [NIIT TCP/IP and Red Hat Linux Essentials](#)
(Certification Number: 07HO-MMS-0059)
- [98-366: MTA: Networking Fundamentals](#)

Certificates and Trainings:

- [CDW application development cross-training \(6 weeks\)](#)
(C#, ASP.NET Web API, SQL SERVER, JAVASCRIPT, JQUERY)
- (Training) [AZ-104: Microsoft Azure Administrator](#)
- (Training) [Certificate CISCO CCNA Training \(176 Hours\)](#)
- (Training 290 hours) [Helpdesk Agent](#)
- [Microsoft WS 2008 Network Services Administration Course](#)
- [Microsoft WS 2008 Active Directory Administration Course](#)

Software development skills and competences:

- Expertise in OOP and Functional languages like [Java \(Spring Boot, Hibernate, JPA, etc.\)](#), [NodeJS](#), Python, C#, TypeScript, ...
- Advanced knowledge in Backend - Frontend integration with trends opensource libraries like [ReactJS \(JS, TS, Redux, React-Router, React-Bootstrap, React-Material-UI, etc.\)](#), [VueJS](#). Knowledge of web services with solid understanding of the **RESTful Architecture and SOAP**. Knowledgeable in full stack development, platforms, frameworks and front-end libraries, Java frameworks, .Net Framework, ASP.NET, ADO.NET, Entity Framework, NodeJS (back-end libraries like **express**, **sequelize** and many others).
- Strong knowledge **Object-Oriented Paradigm**, **SOLID** adherence and **GoF Design Patterns**. Comprehensive experience with **Databases design and administration** and DB query languages, such as **MS SQL Server** and **MySQL**. High proficiency using IDEs and debugging tools, **Microsoft Visual Studio**, **Visual Studio Code**, **Eclipse**, **NetBeans**, etc.
- Accredited certifications for [Docker & Kubernetes Workshop](#) and [Spring Boot and Microservices](#).
- [\(Cert\) AZ-104: Microsoft Azure Administrator](#) and [\(Training\) AZ-104: Microsoft Azure Administrator](#)

IT Software/Hardware/Networking Technician skills and competences:

- Extensive experience as **Server-Racks/Network-Rack Technician (Hardware, Software)**, computer service, technical support.
- Extensive experience as a **Computer Support Technician. Network and Systems Administrator. Operating Systems, Cisco**
- **IOS, Windows Servers OS, Linux, Unix, BSD, others.**
- Network Services configuration and deployment such as Email (SMTP, POP3, IMAP), Web IIS, (LAMP STACK), NODE.JS,
- FTP Servers. Network design and Security, Firewalling. **Virtualization and Cloud VmWare (esxi,VSphere)**, HyperV and others.

Work experience

Occupation or position held **IT Systems/Network/Hardware Technician level II Enterprise Area (06/2016 - current)**

Functions and main responsibilities

- Application development cross-training (6 weeks) (C#, ASP.NET Web API, SQL SERVER, JAVASCRIPT, JQUERY)
- Install, configure troubleshoot and upgrade Server/Racks hardware, software, networks (routers/switches/wireless) and peripheral equipment.
- Deploy, configure, automatize, **scripting** (bash, python, PowerShell), desktop, server OS (**Linux, Windows Server**), and virtualization platforms (VMWare ESXi, HyperV)

Employer CDW in configuration center. References and contacts available on request

Occupation or position held

Broadband Premises Installer (08/2015 to 06/2016) IES Residential, Inc. - Las Vegas, NV
Contact: Amaury Arencibia (Supervisor): +1-702-485-9266

Occupation or position held	<u>Non-IT</u> (02/2015 to 07/2015)
Occupation or position held	<u>Non-IT</u> (11/2014 to 07/2015) on-call
Occupation or position held	<u>Computer Technician/Web Developer</u> (01/01/2013 to 09/30/2014)
Functions and main responsibilities	<ul style="list-style-type: none"> - Web applications development CMS based, Joomla, drupal, wordpress. - Systems Installation and Configuration, O.Systems Windows, Linux, MacOS, Unix (FreeBSD). - Installation and configuration of wired and wireless networks, and network equipment. - Repairing and maintaining all sort of computer equipment. - Remote Assistance and Customer Support. - Huge rollouts of memory installation/upgrade, peripheral equipment swapped out (monitors, keyboards, printers)
Employer	<u>Freelance</u> (customers references only)
Occupation or position held	<u>IT Systems and Hardware Technician/Web Developer</u> (03/01/2011 to 12/31/2012)
Functions and main responsibilities	<ul style="list-style-type: none"> - Small web applications development CMS based, Joomla, Drupal, Wordpress. - Systems Installation and Configuration, O.Systems Windows, Linux, MacOS, Unix (FreeBSD). - Installation and configuration of wired and wireless networks, and network equipment. - Repairing and maintaining all sort of computer equipment. - Remote Assistance and Customer Support. - Selling and post-sales support.
Employer	Informática Profesional de Canarias.
Occupation or position held	<u>System Technician and Final User Support</u> (06/01/10 to 07/30/10)
Functions and main responsibilities	<ul style="list-style-type: none"> - Small web applications development CMS based, Joomla, Drupal, WordPress. - Member of the team in charge of the migration and deploying of "Drago" System (Unified and centralized system of health information), Canary Islands Health Service. - Also, giving technical onsite customer support. - Huge rollouts of memory installation/upgrade, peripheral equipment swapped out (monitors, keyboards, printers)
Employer	Arcitel Ibérica, S.A, Tenerife (Spain)
Occupation or position held	<u>Dependent Technical of Cybercafe (retailer IT shop)</u> (05/09 - 05/10)
Functions and main responsibilities	<ul style="list-style-type: none"> - Selling and Customer attention. - Systems Installation and Configuration, O.Systems Windows. - Installation and configuration of wired and wireless networks, and network equipment. - Repairing and maintaining all sort of computer equipment. - Remote Assistance and Customer Support. - Huge rollouts of memory installation/upgrade, peripheral equipment swapped out (monitors, keyboards, printers)
Employer	Cybercafe Cybermar, Tenerife (Spain)
Occupation or position held	<u>Network and Systems Administrator and Management Computing</u> (04/2008 - 04/2009)
Functions and main responsibilities	<ul style="list-style-type: none"> - Internet enterprises services management (email, web, others) - Administration and maintenance physical (cable, routers, switches) and logical network (active directory, users, group policy, security, databases systems, others). - Analysis and implementation of projects (see <u>Degree Project (Spanish)</u>)
Employer	ICM (Instituto Cubano de la Música), Ministerio de Cultura., Havana (Cuba)
Occupation or position held	<u>Network and Systems technician specialist</u> (07/2007 to 03/2008)
Functions and main responsibilities	<ul style="list-style-type: none"> - Implementing, deploying and administration of mail, web and mailing list Unix servers (FreeBSD and Linux) in a dedicated Datacenter. (see <u>Degree Project (Spanish)</u>) - Networking maintenance. - Huge rollouts of memory installation/upgrade, peripheral equipment swapped out (monitors, keyboards, printers)
Employer	CUBARTE (Centro de Informática para la Cultura), Min. de Cultura, Habana (Cuba)

Communication skills

- Excellent verbal and written communication in Spanish skills both in an office environment and with external stakeholders.
- Advanced (still learning) verbal and written communication in English skills both in an office environment and with external stakeholders.
- Teamwork: I have worked many times in multidisciplinary teams, even leading, with good results.
- Good telephone manner.
- Effective time management, prioritizing skills and abilities to concurrently work with restricted deadlines.
- Self-motivated, team worker, problem-solving, can-do attitude, and excellent communication skills. Active and fast learner and researcher.
- High adaptability to new processes, latest technologies, trends.