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Linked in <https://www.linkedin.com/in/bcs-gerson-ramirez>

Education and Certifications

- **MIT Cloud & DevOps: Continuous Transformation** at **Massachusetts Institute of Technology**
- **Master of Science in Software Development** at Maryville University of St. Louis.
(GPA: 4.0 (Gerson Unofficial Transcript 8_26_2020.pdf))
- **Bachelor's in computer science** (07/2009)

- Spring Boot and Microservices
- Docker & Kubernetes Workshop
- (Training) AZ-104: Microsoft Azure Administrator
- (Training) Certificate CISCO CCNA Training (176 Hours)
- (Training 290 hours) Helpdesk Agent
- Microsoft WS 2008 Network Services Administration Course
- Microsoft WS 2008 Active Directory Administration Course



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Occupation or position held	<u>Specialist Programmer</u> (06/2021 – 01/2022)
Functions and main responsibilities	<ul style="list-style-type: none"> • Full Stack Spring Microservices and ReactJS/Angular • Java (8/11) (Core, Spring, Microservices, Spring Boot, Spring Cloud (RestTemplate, Ribbon, Eureka, Hystrix, Zuul, Sleuth, Consul, etc.), Hibernate, JPA, etc.) • MSSql, MySQL, MongoDB
Employer	<u>Infosys</u>
Occupation or position held	<u>IT Systems/Network/Hardware Technician level II Enterprise Area</u> (06/2016 – 05/2021)
Functions and main responsibilities	<ul style="list-style-type: none"> • Application development cross-training (6 weeks) (C#, ASP.NET Web API, SQL SERVER, JAVASCRIPT, JQUERY) • Install, configure troubleshoot and upgrade Server/Racks hardware, software, networks (routers/switches/wireless) and peripheral equipment. • Deploy, configure, automatize, scripting (bash, python, PowerShell), desktop, server OS (Linux (Red Hat EL, Centos, Ubuntu Server, etc.), Windows Server(2008, 2012, 2016)), and virtualization platforms (VMWare ESXi (6.5, 7.0), HyperV)
Employer	CDW in configuration center.
References	<u>Annual Performance Review 2020</u>
Occupation or position held	<u>Broadband Premises Installer</u> (08/2015 to 06/2016) <u>IES Residential, Inc.</u> - Las Vegas, NV Contact: Amaury Arencibia (Supervisor): +1-702-485-9266
Occupation or position held	<u>Computer Technician/Web Developer</u> (01/01/2013 to 09/30/2014)
Functions and main responsibilities	<ul style="list-style-type: none"> - Web applications development CMS based, joomla, drupal, wordpress. - Systems Installation and Configuration, O.Systems Windows, Linux, MacOS, Unix (FreeBSD). - Installation and configuration of wired and wireless networks, and network equipment. - Repairing and maintaining all sort of computer equipment. - Remote Assistance and Customer Support. - Huge rollouts of memory installation/upgrade, peripheral equipment swapped out (monitors, keyboards, printers)
Employer	<u>Freelance</u> (customers references only)
Occupation or position held	<u>IT Systems and Hardware Technician/Web Developer</u> (03/01/2011 to 12/31/2012)
Functions and main responsibilities	<ul style="list-style-type: none"> - Small web applications development CMS based, Joomla, Drupal, Wordpress. - Systems Installation and Configuration, O.Systems Windows, Linux, MacOS, Unix (FreeBSD). - Installation and configuration of wired and post-sales support.
Employer	Informática Profesional de Canarias.
Occupation or position held	<u>System Technician and Final User Support</u> (06/01/10 to 07/30/10)
Functions and main responsibilities	<ul style="list-style-type: none"> - Small web applications development CMS based, Joomla, Drupal, WordPress. - Member of the team in charge of the migration and deploying of “Drago” System (Unified and centralized system of health information), Canary Islands Health Service. - Also, giving technical onsite customer support. - Huge rollouts of memory installation/upgrade, peripheral equipment swapped out (monitors, keyboards, printers)
Employer	Arcitel Ibérica, S.A, Tenerife (Spain)
Occupation or position held	<u>Dependent Technical of Cybercafe (retailer IT shop)</u> (05/09 - 05/10)
Functions and main responsibilities	<ul style="list-style-type: none"> - Systems Installation and Configuration, O.Systems Windows. - Installation and configuration of wired and wireless networks, and network equipment. - Repairing and maintaining all sort of computer equipment. - Remote Assistance and Customer Support. - Huge rollouts of memory installation/upgrade, peripheral equipment swapped out (monitors, keyboards, printers)
Employer	Cybercafe Cybermar, Tenerife (Spain)
Occupation or position held	<u>Network and Systems Administrator and Management Computing</u> (04/2008 - 04/2009)
Functions and main responsibilities	<ul style="list-style-type: none"> - Internet enterprises services management (email, web, others) - Administration and maintenance physical (cable, routers, switches) and logical network (active directory, users, group policy, security, databases systems, others). - Analysis and implementation of projects (see <u>Degree Project (Spanish))</u>)
Employer	ICM (Instituto Cubano de la Música), Ministerio de Cultura., Havana (Cuba)
Occupation or position held	<u>Network and Systems technician specialist</u> (07/2007 to 03/2008)
Functions and main responsibilities	<ul style="list-style-type: none"> - Implementing, deploying and administration of mail, web and mailing list Unix servers (FreeBSD and Linux) in a dedicated Datacenter. (see <u>Degree Project (Spanish))</u>) - Networking maintenance. - Huge rollouts of memory installation/upgrade, peripheral equipment swapped out (monitors, keyboards, printers)
Employer	CUBARTE (Centro de Informática para la Cultura), Min. de Cultura, Habana (Cuba)