

LUIS GUZMAN

WEB DEVELOPER

Employment

Uhealth Solutions via Complete Staffing

Team Leader

Shrewsbury, Ma
Oct. 2015 to Mar. 2017, Oct. 2015 to Mar. 2017

Customer service & support for Neighborhood Health Plan of RI benefit plans
Make outbound calls to give benefit information to health plan members
Quality check colleague's work to ensure client satisfaction and high service levels
Data enter HRA information into health plan system in line with client standards
Strictly follow HIPPA privacy laws during all outbound and inbound communications

Paychex Inc

Payroll Specialist II

Auburn, Ma
Aug. 2013 to Mar. 2015

Use high quality people organizational and communication skills with inbound support calls
Offer support with our online payroll software and provide on demand reporting
Enter payroll hours and salaries for hundreds of weekly/biweekly & monthly clients
Research tax penalty statements from state and federal agencies and amend returns

Hanover Transport Incorporated

Sales Representative/Account Manager

Worcester, Ma
Oct. 2011 to June 2013

Complete outbound sales calls to used car dealerships and offer auto transport service
Offer customer service and support to our clients throughout transport
Use Microsoft Excel wizardry to track all orders
Manage online and email marketing using Facebook, Twitter, and Constant Contact
Train new employees and help build sales scripts for outbound telemarketing

D'Angelo Sandwich Shop

Shift Leader

Worcester, Ma
Feb. 2010 to Oct. 2011

Opened and closed highest volume store in Worcester, MA
Performed managerial duties in manger's absence
Completed payment transactions and prepared customer orders
Trained and scheduled new employees

Bose Corporation

Product and Technical Support Specialist II

Westborough, Ma
Oct. 2007 to June 2009, Oct. 2007 to June 2009

Developed good people organizational and communication skills with inbound support calls
Offered support with troubleshooting, software, system setup, and repair status
Used Siebel, to place part and repair orders and track customer communications
Provided world class customer service in line with Bose standards

Projects

RecipeShare

Oct. 2019 to Nov. 2019

Back end engineer for first and second feature canvas release for RecipeShare; a recipe app created with the user in mind. RecipeShare used ReactNative and NodeJS (along with express) to create an app that would allow a user to create a local copy of popular recipes, edit them, and have their changes shared with the public and voted on so that the best possible version of a given recipe could make the way to public eye.
As one of three back-end developers, I was responsible for migrations and initial seed data, endpoint creation, deploying a postgreSQL database using Heroku, creating authentication middleware using JSON Web Tokens, Db manipulation using knex (3rd party SQL query library), communicating changes with front end, and acting as a liaison between front and back end engineers, as well as writing tests using Jest and SuperTest, using POSTMAN and pgAdmin to test a local development environment.

MacroCalculator

Sept. 2019 to Sept. 2019

"Build Week" project for Lambda School

Back end engineer on a team of two engineers for a week-long code sprint challenge to create a website that will take in a user's biometric information and produce a Macronutrient Profile specific to the user. This information would then be used to generate a weight loss plan.
My team had one week to create a back-end server using Java/Spring with a full authentication suite (using web tokens and local storage, that could house a user's profile including all their biometrics, that had full CRUD functionality. Responsible for authentication, endpoints, and seed data. tested using POSTMAN and pgAdmin. seed data written in raw SQL

ReceiptTracker

Aug. 2019 to Aug. 2019

"Build Week" project for Lambda School

Front End engineer on a team of two engineers for a week-long code sprint to create a website that will allow a user to enter Receipts Images and Information in order to track trends and spot changes over time. All receipts were house in a custom built API designed by other Lambda School students. The front end used ReactJS with redux as a state management system to pull in user-related receipt data from two APIs (image data was housed and pulled from third party API called Cloudinary) and populate a receipt book feature similar to a user homepage. Once populated, the user could filter through receipts by category, company, amounts spent or a specified time frame. They could also, add, update, or delete receipts on the fly.

Contact

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Education

Lambda School

May 2019 to Current

9 month intensive full stack web development program.

ComputerTraining.com

Graduated Nov. 2007

Skills

PROGRAMMING LANGUAGES

Javascript

HTML5

CSS3

ReactJS

NodeJS

Java

Python

block-chain