

ANTHONY PARKER

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<https://github.com/antmparker>

EDUCATION

Java Developer Bootcamp, 2017

Grand Circus, Detroit, MI

Tech Hire Information Technology, 2016

Focus: HOPE Tech Hire, Detroit, MI

Associate Degree in Applied Science - Plant Maintenance Trades, 2007

Henry Ford Community College, Dearborn, MI

CERTIFICATIONS

Microsoft Office Specialist Excel 2013, 2016

IBTA Certified Business Professional Customer Service Certification, 2016

Class D Municipal Wastewater Treatment Plant Operator Certification, 2012

SKILLS

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| • Java Development | • Active Listening |
| • HTML/CSS | • Service Orientation |
| • JavaScript | • Critical Thinking |
| • Industrial Computer Application | • Computer Hardware and Software Installation |
| • Customer and Personal Service | • Complex Problem Solving |
| • Operation and Control | |

WORK EXPERIENCE

Certified Sewage Plant Operator, 1997-2015

Detroit Water and Sewerage Department, Detroit, MI

- Supervisory control and data acquisition (SCADA).
- Responsible for monitoring and maintaining sludge processing.
- Maintaining equipment operations.
- Collect and test water and sewage samples.
- Record meter and gauge readings and operational data.

Technician, 1994-1997

Stanley Steemer Carpet Cleaning, Novi, MI

- Provide residential and commercial customers carpet and upholstery cleaning.
- In-home sales and telemarketing.

Shift Manager, 1992-1994

McDonald's Corporation, Detroit, MI

- Responsible for daily shift operations.
- Responsible for monitoring training and development of new employees on shift.
- Assist with labor management costs.
- Follow inventory control procedures to reduce product loss.