

Andrew Antonescu

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Work Experience

Geek Squad Consultation Agent

Best Buy - North Olmsted, OH

August 2021 to Present

A Geek Squad Consultation Agent works with clients to assist them with their technology problems. Behind the scenes, a consultation agent completes data transfers for clients, installs software desired by the client, as well as sets up new computers. A consultation agent heavily communicates with their clients to ensure the client is informed and satisfied with the services provided. When the client picks up their device, a Geek Squad Consultation Agent demonstrates the work that was performed on the device, as well as answers any questions.

Education

Bachelor's degree in Computer Science

Cuyahoga Community College District - Westlake, OH

June 2020 to Present

High school diploma

North Olmsted High School - North Olmsted, OH

August 2017 to Present

Skills

- Cashiering
- POS
- Customer service
- Software troubleshooting
- Sales

Languages

- English - Expert
- Romanian - Intermediate

Assessments

Customer Focus & Orientation — Highly Proficient

August 2020

Responding to customer situations with sensitivity

Full results: [Highly Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.