Anton Hlushkov

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PROFILE

IT Support Specialist with experience supporting 100+ users in the healthcare sector. Skilled in high-volume ticket resolution, Active Directory management, and large-scale hardware deployments. Experienced in IT management and software development. Eligible to work in the UK without sponsorship. Ready to work in hybrid roles.

PROFESSIONAL EXPERIENCE

Cherkasy Healthcare Center, Ukraine   **Aug 2024 – Nov 2025**

IT Support Professional / IT Systems Manager

- Managed technical support for **100+ users**, resolving **50–70 tickets monthly** across hardware, software, and network infrastructure to maintain 24/7 healthcare operations.
- Reduced recurring technical issues by implementing proactive user training and developing internal documentation for Office 365 and specialized medical systems.
- Led the deployment of **100+ new workstations**, coordinating hardware configuration and system integration with zero downtime during upgrades.
- Optimized clinical workflows by communicating with medical staff to troubleshoot specialized healthcare software, directly improving staff productivity.

InterLink LLC, Ukraine   **Mar 2023 – Jul 2024**

Frontend Developer Trainee

- Built a full-stack web application in a team of 5, delivering core features on schedule
- Designed responsive UI and improved UX, reduced common user errors
- Implemented automated testing
- Supported backend development and API integration

EDUCATION

Bohdan Khmelnytsky National University of Cherkasy, Ukraine   **Aug 2022 – Jul 2024**

Bachelor of Computer Science
Relevant thesis: Online Learning Information System

Cherkasy State Business College, Ukraine   **Sep 2018 – Jul 2024**

Junior Specialist in Computer Engineering

KEY SKILLS

Software & Tools: Microsoft 365, Active Directory, MSSQL, Jira, Figma, Adobe Photoshop

Hardware: PC/Laptop builds, Printers, Network cabling, Workstation deployment, Basic repair

Networking: TCP/IP, DNS, DHCP, Network Troubleshooting

Development frontend: JavaScript (React.js, Next.js, Vue.js, Express.js), HTML, CSS

Development backend: Python, Java (SpringBoot), Kotlin (Android SDK), PowerShell