

# **CURRICULUM VITAE**

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## **PROFILE SUMMARY**

An IT professional with broad expertise in programming, web development, network administration, system administration, database management, and data analysis. My goal is to secure a position where I can actively apply my skills. I enjoy working in a challenging and competitive social environment that gives opportunities for personal and professional development.

## **EDUCATION**

- BSc. Mathematics and Computer Science- Technical University of Mombasa; 2013-2017
- Kenya Certificate of Secondary Education- Chewoyet High School; 2009-2012

## **KEY SKILLS AND COMPETENCIES ACQUIRED**

- Web Design: Able to create websites using HTML, PHP, Python, CSS, AngularJS and Content Management System using WordPress.
- UI/UX Design: Using Adobe XD.
- Network Administration: Ability to set up networks of computers or printers or set up routers for wired and wireless connections.
- Database Administration: Able to use SQL to create, edit and modify tables, amending and updating existing databases. Data analysis using Statistical Packages; R, SPSS
- Graphic Design- Using Adobe Photoshop, Illustrator, InDesign and Corel Draw; Video Editing: After Effects and Premiere.
- Service Desk Engineer; offering Customer Support
- System Administration: Ability to handle Desktop administration, Software and hardware maintenance.
- Microsoft Office Suite: Advanced knowledge in all packages in Ms. Office Suite.
- Cybersecurity- Ability to solve any system vulnerabilities a system may have by ensuring that a system is secure, stable and prepared to fight off any security attack, staying up-to-date with security updates.
- Operating Systems- Knowledge of operating systems; Windows, Linux
- Knowledge and understanding of technical software support processes and concepts
- Team player, detail-oriented, organized, excellent interpersonal skills and eager to learn.

## **WORK HISTORY**

### **Graphics Designer**

Mandl Creatives (December 2018-Current)

#### **Duties:**

- Designing, Printing, Branding and Creating Concepts

### **Data Specialist, Service Desk Agent**

CloudFactory Kenya; June 2018 - Current

#### **Duties:**

- Data entry and Transcription
- Customer Support and Audit;
- Zendesk agent: Handling clients requests

### **I.T. Support – Voluntary Service Oversea Kenya**

Sote Hub Taita-Taveta County; January 2018 -March 2018

#### **Duties and Responsibilities:**

- User training and support activities in Information Technology
- Installation and configuration of networks and computer systems
- Troubleshoot network and system problems, diagnosing and solving them.
- Provide support.
- Visiting Sote Hub clubs in high schools empowering them on ICT
- Facilitating meetings in the community

### **Achievements**

Successfully trained youth on ICT making them computer literate. Tackling some of the SDGs

### **IT Support –Intern**

University of Eldoret; June 2016– August 2016

#### **Duties and Responsibilities:**

- Network configurations, Software installations and updates and Hardware troubleshooting.
- User training and support activities with new IT-related items

- Installation, setup, configuration and updating of network accounts and computer software for staff.
- Planned for upgrades and software changes to increase efficiency
- Data recovery and data backups and server configurations and administration.
- Managing domains
- Ensured that servers, computers, switches, routers and other systems are working and in good condition.

### **Key Achievements**

- Successfully maintain the university's servers, updates of the University's ERP system, Set up network and internet in the Offices.

### **OTHER PAST EXPERIENCES**

- Teacher, Koitabes Primary School; May-July 2014, May-July 2015
- Freelance web developer; 2014-Current
- Data Entry Clerk, TUMMEL Research; May 2017

### **TRAINING AND WORKSHOP ATTENDED**

- Mobile Application Development, Intel at Technical University of Mombasa (Mobile software development- Android using android XDK).
- Internet of Things, Swahili Box Mombasa, Facebook Developers Circle Eldoret, GDG Moi

### **REFEREES**

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