

LEEVOY ANTONIO

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Skills

- Python | Flask | MSSQL | Node | JavaScript | RDMS | jQuery | NoSQL | Postgres | Git | Data Analysis | Cloud Computing | Unit Testing | GCP | APIs, REST framework | Docker | Agile
- Business Intelligence tools | Data Studio, Tableau, PowerBi
- Frontend | Backend | Full-Stack | English

Experience

Supplier Intelligence Specialist

Assent

Remote 08/2024 - Current

- Led the software development of tools hosted locally for company use using Flask, Python, jQuery, NoSQL, Firebase, Postgres, HTML, CSS.
- Designed and developed automation scripts providing scalable processes, data scrapping and data handling for Analytics.
- Developed Business Intelligence reports for stakeholders through a frontend UI tool.
- Continuous Integration/Deployment Pipeline Integration, pull requests, code reviews, load/stress testing, unit/integration testing

Supplier Intelligence Analyst

Assent

Remote 02/2022 - 08/2024

- Developed advanced analytics systems, increasing operational efficiency by 30%.
- Collaborated with managers to improve decision-making effectiveness by 25% through actionable insights.
- Created interactive visualizations and reports using Looker Studio and PowerBI.
- Utilized Python to automate tasks, boosting efficiency by 20% and reducing processing times by 50%.

Quality Analyst

SAMA

Nairobi, Kenya 04/2020 - 01/2022

- Led a team of 20+ agents focused on AI and data annotation projects, successfully reducing error rates by 30%.
- Improved team performance by 15% by conducting detailed analyses of work against established rubrics and optimizing AI annotation processes.
- Developed and executed quality assurance protocols to ensure high standards in data labeling and annotation accuracy.
- Collaborated with cross-functional teams to identify and resolve quality issues, improving overall project outcomes through utilizing data-driven insights.
- Designed and developed dashboards for the team for stakeholders to review reports, performance and quality.
- Automated and optimized reporting of team data.

Data Analyst, Customer Support Agent

CloudFactory

Nairobi, Kenya 06/2018 - 03/2020

- Led a team of 10+ agents, improving error rates by 15% through targeted training and development programs.
- Boosted team performance by 20% by analyzing work against standards and optimizing processes.
- Managed incident tickets and provided high-level customer support for global clients using Zendesk, enhancing client satisfaction.
- Liaised with Project Leads to ensure that feedback and the identified quality gaps were addressed with the individual/team members.
- Engaged in initiatives and programs to enhance leadership skills, contributing to professional growth and team capability.

IT, Volunteer

ICS VSO

Voi, Kenya 01/2018 - 04/2018

- Delivered comprehensive ICT training to Taita Taveta youth at Sote Hub, enhancing their digital literacy and practical technology skills.
- Managed IT help desk operations, efficiently responding to technical queries and resolving issues, ensuring minimal downtime and optimal user satisfaction.
- Designed and led workshops for local youths focusing on employability skills, life skills, and mental health awareness, contributing to their holistic development.
- Collaborated with international and local counterparts to execute community development projects, achieving goals and fostering positive community relations.

IT Intern

University Of Eldoret

Eldoret, Kenya 04/2016 - 07/2016

- Resolved help desk inquiries with a 30% improvement in response time, enhancing user satisfaction and support efficiency.
- Streamlined the installation and configuration of hardware and software, boosting departmental productivity by ensuring optimal system performance.
- Reduced network downtime by 25% through proactive troubleshooting and maintenance of the campus LAN, including servers and network infrastructure.
- Conducted regular system checks and maintenance, preventing potential IT disruptions and ensuring continuous operational stability.

Education

Bachelor of Science

Technical University of Mombasa

Mombasa, Kenya 08/2013 - 11/2017

- Major in Mathematics and Computer Science

Projects

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- **Reporting Automation:** Designed and implemented a comprehensive ETL process for Assent, transforming raw data into actionable insights. (09/2024)
- **ChamaSmart:** Designed and developed an dashboard and trackers for SMEs in Kenya (03/2024)
- **Web design:** Designed and developed websites for SMEs in Kenya (06/2021)

Mentorship

- **Innovations:** Programming | Data Analysis | Mentoring(**Current**)

Others

- **Innovators Award:** Awarded twice for Developing and Streamlining processes using Flask, Python and BI Tools (03/2023 & 08/2024)
- **Certificate of Goodle Advanced Data Analytics** (09/2024)