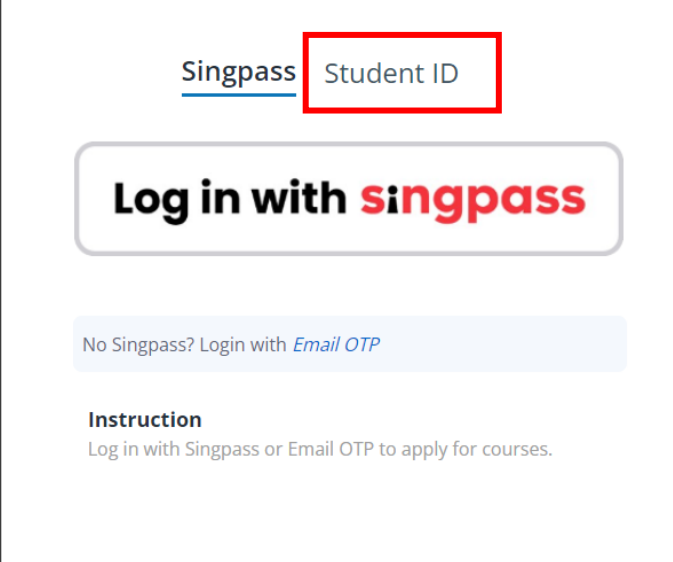


## Retrieve Student ID & Password Reset in STEP

(Applicable only after successful login STEP using Singpass. Use Singpass to sign in for the first login)

1. Go to <https://stms.polite.edu.sg/>
2. Click on <Sign in>
3. Click on <Sign in with Singpass / Student ID>
4. Click on <Student ID>



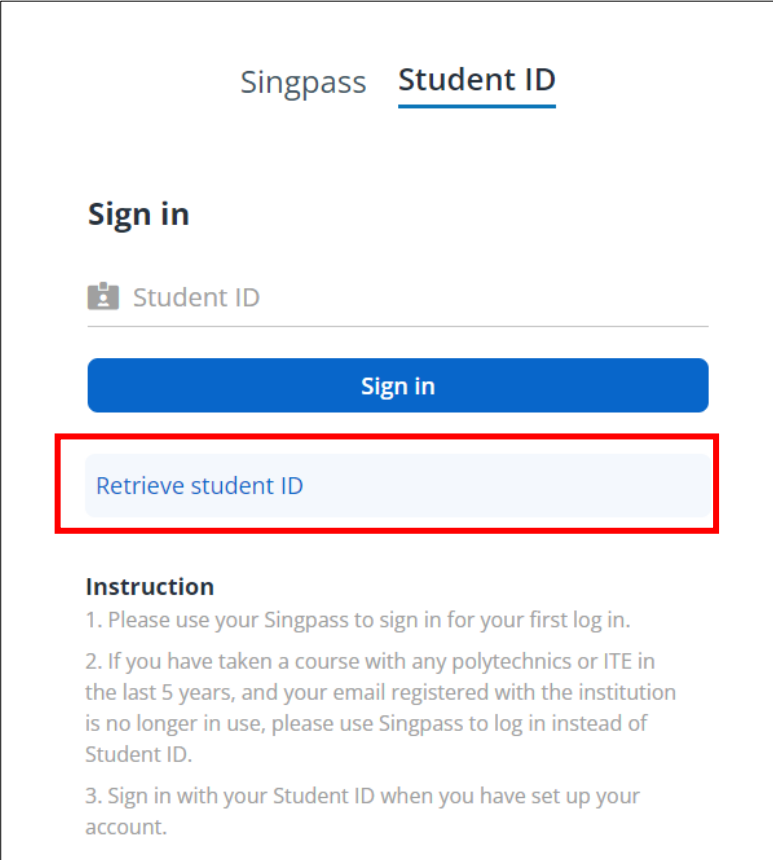
Singpass **Student ID**

**Log in with singpass**

No Singpass? Login with [Email OTP](#)


**Instruction**  
Log in with Singpass or Email OTP to apply for courses.

5. Click on <Retrieve student ID>



Singpass **Student ID**

**Sign in**

 Student ID

**Sign in**

**Retrieve student ID**


**Instruction**


1. Please use your Singpass to sign in for your first log in.
2. If you have taken a course with any polytechnics or ITE in the last 5 years, and your email registered with the institution is no longer in use, please use Singpass to log in instead of Student ID.
3. Sign in with your Student ID when you have set up your account.

6. Click on <Singpass>

← To retrieve Student ID

Retrieve your Student ID using your Singpass or Email address.

  
Singpass

  
Email OTP

7. Use your Singpass App installed in your handphone to scan the QR code to log in

8. Copy <Student ID> [ e.g. 1234567A ]

Retrieve by Singpass

Student ID

84M

Copy

Back to Sign-in

9. Click on <Back to Sign-in>

10. Paste your student ID in <Student ID> / Click <Sign in>

Singpass Student ID

Sign in

Student ID

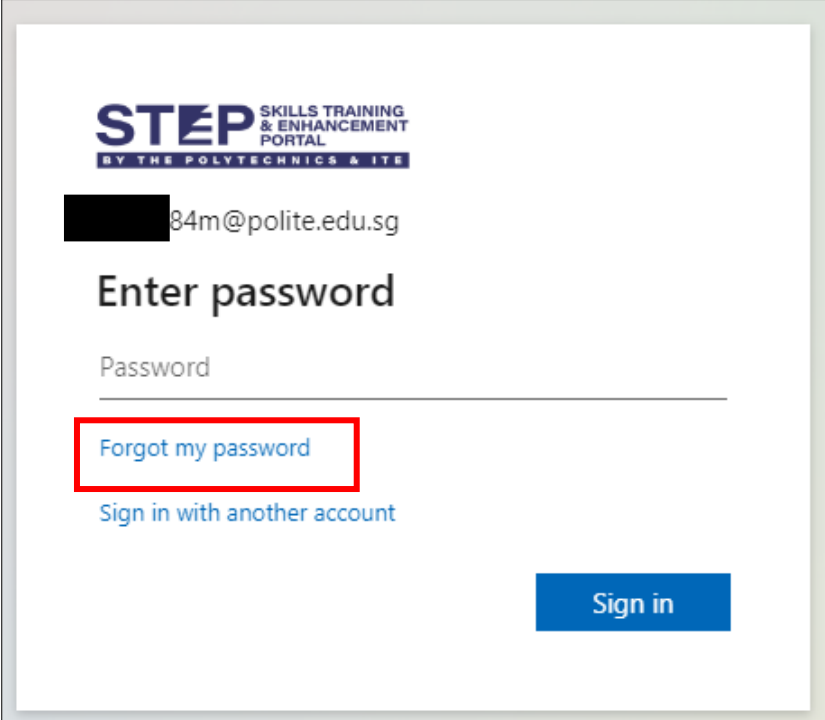
Sign in

Retrieve student ID

**Instruction**

1. Please use your Singpass to sign in for your first log in.
2. If you have taken a course with any polytechnics or ITE in the last 5 years, and your email registered with the institution is no longer in use, please use Singpass to log in instead of Student ID.
3. Sign in with your Student ID when you have set up your account.

11. Click on <Forgot my password> to reset password



**STEP** SKILLS TRAINING & ENHANCEMENT PORTAL  
BY THE POLYTECHNICS & ITE

84m@polite.edu.sg

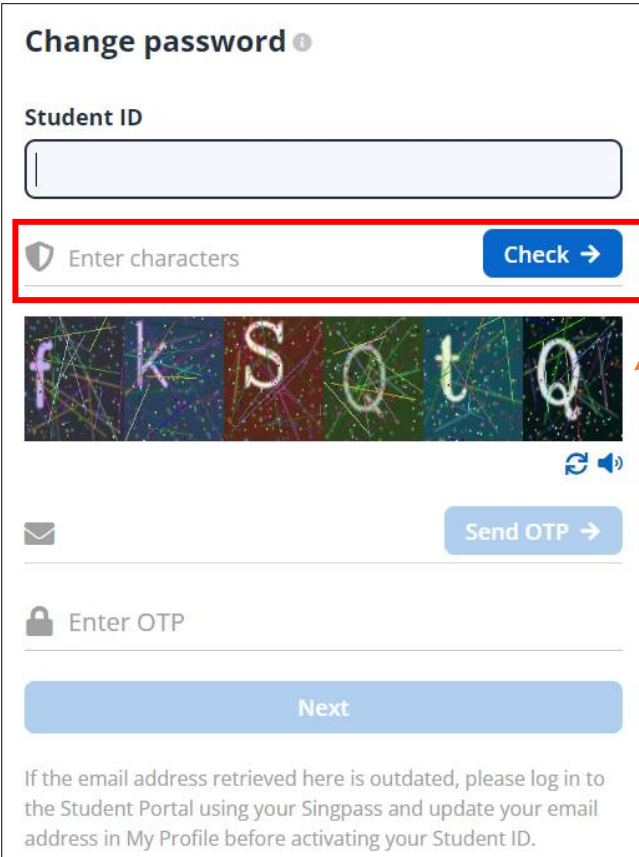
## Enter password

Password

[Forgot my password](#)

[Sign in with another account](#)

**Sign in**



### Change password ⓘ

Student ID

Enter characters **Check →**

f k S o t Q

**Send OTP →**

Enter OTP

**Next**

If the email address retrieved here is outdated, please log in to the Student Portal using your Singpass and update your email address in My Profile before activating your Student ID.

- # Input characters to match as shown below / click on <Check →>
- # Click on <Send OTP →>
- # Retrieve 6-digit code from your email
- # Enter OTP
- # Follow the instructions to complete password change

12. Now, STEP issued a unique Student ID to you and a password reset by you to log into **Polite-CET wifi**

13. Student should select "POLITE-CET" network to connect and key in their student ID and password to connect

