

Scenario 1

Synopsis

Silvia planned an event, but few people showed up to it
The wider CSC team felt that the event should go ahead
Silvia wanted to wait an indefinite time

Assessment

**We were in the middle - neither agreeing or disagreeing with Silvia
with more leaning to disagreeing and starting the event**

**It is unclear why the crowd was so low ... but maybe that isn't the
important aspect of the scenario**

Issues

**Problems with logistics arrangements, local
culture, and organization**

Resolution

**We thought this problem should be tackled
directly and with honesty**

**Discuss the pros and cons, retain dignity, but
somehow complete the event and reassess**

Scenario 2

Synopsis

Albert is an introvert (even at home)

Beth & Christina like yoga and shopping

Beth & Christina reached out, Albert declined to join in

Albert worked quietly, felt a little left out, and began thinking of life after CSC

Assessment

We thought Albert made mostly a good decision to join the CSC

However, he doesn't seem open to change, which would help

Beth & Christina could maybe have tried other ways to engage too

There were a few opportunities for growth

Issues

Albert may not have the best motivation for joining CSC if he thinks it is only about career

There is a communication problem

There is a clique within the team

Resolution

**We thought this problem needs perspective from
an intermediary**

**Someone who can see both sides and introduce
some independent solutions**