# Insurance Rules for Overtime and Delay **Insurance of Global Express**

### 1. Product Introduction

This product provides precise guarantee for time-sensitive delivery needs. When the express delivery is delayed for more than 24 hours, it will trigger automatic compensation. It is the perfect solution for business urgent and emergency material transportation.

## 2. Guarantee Content

According to the delay of express delivery

Indemnification:

Delay over 24 hours: 120,000 LGUARD

In one moth, you can apply for one claim at most.

# 3. Insurance Process

- 1. To connect the wallet, you need to fill in the mailbox (for sending the electronic insurance policy)
- 2. Choice: Time and Share
- 3. Pay premium: \$LGUARD
- 4. Insurance policy takes effect: After successful payment, the electronic insurance policy will take effect immediately, and the policy will be sent to the mailbox

# 4. Claim Settlement Guide

# (1) Online Claims Process

# 1 Upload required files

Support ZIP compressed package, PDF, image;

If the uploaded file is too large, you can provide a link to the cloud disk.

# 2 Time of claim settlement

Force Majeure

After AI verification is correct, the account will arrive immediately.

(2) Materials Required
Data proves that:
Express order screenshot
Express delay screenshot
Order amount over 100,000 LGUARD (equivalent).
Balance Certificate:
When receiving the reward, you need to ensure the balance of the account.
5. Important Terms
Limitation benchmark: subject to the official commitment of the express company, or the agreed delivery time at the time of insurance.
Exemptions:
Delays caused by the recipient
Customs clearance is delayed

The address information is incorrect
Special guarantees:
Night/Holiday Urgent
Cold chain and other special transportation

# **6.** Address for Viewing Claim Records

LGUARD Contract Address:

https://dbcscan.io/zh/address/0x0BB579513DeAB87a247FB0CA8Eff32AeAcA2Bd40