

REQUIREMENTS GATHERING

➤ **Interview**

This entail having planned discussions with a single person at a time during which you ask predetermined questions and take notes on their responses. Give a brief introduction of yourself and the purpose of the interview before you start. In order to establish a rapport with the person, you can also give them time to introduce themselves. This is crucial to establish a positive atmosphere and guarantee their cooperation throughout the procedure. For a meeting that is both fruitful and insightful, prepare your questions in advance.

➤ **Questionnaire**

A questionnaire or survey is a set of predetermined questions designed to elicit information about a particular topic. It's a useful method for gaining insights quickly from a large group of people. Surveys enable you to collect data from people wherever they are and are also inexpensive. Because of this, it is a widely used technique for gathering requirements. However, surveys might not be the best tool for analyzing complex issues.

1. Project Overview?

Online pharmacy is a website for buying medicines from online.it has a Varity of medicine products to choose according to users kind of disease.

2. To what extend the system is proposed for?
 - The website helps the users to view, purchase from their current locations or without visiting a store. The site is open on 365 x 24 x 7. So, time does not act as a barrier, wherever the vendor and buyers are.
3. Specify the Viewers/Public which is to be involved in the System?
 - The Users are the viewers/Public involved in the system.
4. List the Modules included in your System?
 - **Admin**
 - Admin is the main module. Admin is controlling all the system. Admin can manage customers, delivery agent.
 - **Delivery Agent**
 - Loading Transporting and delivering medicines to the customers
 - **Users**
 - They are the end user of the system. They can register and login
5. Identify the users in your project?
 - The users are customers, Admin, Delivery Agent
6. Who owns the system?
 - The owner of the system is Admin.
7. System is related to which firm/industry/organization?
 - The system is related to pharmaceutical agency
8. Details of person that you have contacted for data

collection?

➤ Ankith
7994096818
St George Medicals

Interview Q&A With Ankith 27/08/2022 through direct contact.

1. What are the services that you provide?

We provide pharmaceutical products from different brands that serves the same purpose.

2. Who are there in your team? How do you manage the responsibilities of the company?

With over 25 years and above experiences and skills, we've got a well-seasoned team at the helm.

3. How customers buy products?

The customers buy the products as they like. Different customers have different types of request.so the customers buy the products randomly.

4. How you interact with your Users?

They communicate through direct interactions and through phone calls. We have business timing consultant available for providing the requests that are given by the customer.

5. How do you Assure quality?

We have a system for implementing corrective and preventive actions arising from the investigation of complaints, product rejections, non-conformances, recalls, deviations, audits, regulatory inspections and findings, trends from process performance and product quality monitoring.

6. Are you providing delivery facilities?

We are providing delivery for user requests through our site

7. Do you provide discount?

Yes, we provide discount for bulk purchases.

8. How do you refill stocks when they are over?

We have an automated sytem to alert the suppliers if we are low on stocks

9. Products that are most sold out?

Dolo 650, Paracetamol 500IP

10. Which company of products are most sold out?

Micro Labs Ltd -Dolo
Nexium- Generic

11. How do you manage GST and tax?

The GST and tax are included in the products there is no additional charges included.

12. What products you purchase more often?

The products that are purchased more often by the customer are purchased more often.

13. What methods you opt for payment?

We opt online payments more. We also have option for direct payments.