

Business Case: Capital Asset Summary

Part I: Summary Information and Justification (All Capital Assets)

Section A: Overview & General Information

Date Investment First Submitted: 2009-06-30
Date of Last Change to Activities: 2021-08-27
Investment Auto Submission Date:
Date of Last Investment Detail Update: 2021-04-26
Date of Last Business Case Update: 2021-04-26
Date of Last Revision: 2021-08-27

Agency: 005 - Department of Agriculture **Bureau:** 35 - Food Safety and Inspection Service

1. Name of this Investment: FS-FSIS-Public Health Information System (PHIS)

2. Unique Investment Identifier (UII): 005-000002148

Section B: Investment Detail

- Provide at least one Agency Strategic objective code ([A-11 Section 230](#)) and/or Agency Priority Goal code ([A-11 Section 250](#)) that this investment aligns to on performance.gov. If this investment aligns to more than one Agency strategic objective code and/or Agency Priority goal code list all that apply. If your agency does not report to performance.gov please use "0". This is required for Agency IT Portfolio Summary Part 1 and Part 2 Investments, not for Part 3 Investments.**

Agency Strategic Objective(s):

005SO18018: Prevent foodborne illness and protect public health.

005SO18264: Support and encourage healthy dietary choices through data-driven, flexible, customer-focused approaches.

Agency Priority Goal(s):

- Briefly describe the investment's return on investment, including benefits internal and external to the government and outcomes achieved or planned.**
PHIS helps ensure the safety of domestic and imported meat and poultry products. PHIS leverages technology to automate procedures throughout agency programs and shares information with other government agencies (DHS, FDA, CDC), within USDA (APHIS, AMS), and with international trading partners. PHIS eliminates duplicate efforts for various system functions, data, and integration points. The applications/systems included in the investment help close agency performance gaps by providing more effective and cost efficient services to better detect and prevent food safety threats by performing the following: Provide an analytical tool and data to improve the agency's ability to detect the introduction of intentional/unintentional foodborne threats; Enable near real-time data collection for reporting and analysis; Provide the ability to collect information to assist FSIS with trace back and trace forward investigations for identifying

product disposition and/or the origins of hazards; and Provide the ability to collaborate with DHS, FDA, international trading partners and with other USDA agencies to improve mission critical performance in inspections, surveillance, tracking, auditing, enforcement, etc.. PHIS ROI is measured through the Agency's Strategic Plan Goals, performance measures and annual performance plan. The positive return on investment for the infusion of development funds is approx. 0.1 over a pre-set timeframe. Incremental increases are achieved through system releases.

3. **If this investment will result in the elimination or the reduction of another major or non-major investment(s), please complete the following:**

| Table I.B.1 Affected Investment Information | |
|---|------------------|
| Investment UII | To Be Status |
| 005-000000130 | to be eliminated |
| 005-000003045 | to be eliminated |
| 005-000000137 | to be eliminated |
| 005-000000150 | to be eliminated |
| 005-000000124 | to be eliminated |

4. **Does the Investment currently include an intra- or inter-Agency shared service (common, shared, or centralized solution)?:**

YES

5. **Does the Investment plan to include an Intra- or Inter-Agency shared service that it does not currently include (common, shared, or centralized solution)?:**

NO

6. **If systems contained in this Investment collect data from the public, please identify the OMB Control Numbers which authorize that data collection as per the Paperwork Reduction Act. Use [Reginfo](#) at the following link to identify information collection requests and OMB control numbers. Agencies can work with their Records Officers to determine the applicability.**

0583-0139|0583-0143|0583-0144|0583-0146|0583-0148|0583-0151|0583-0152|0583-0154|0583-0156|0583-0159|0583-0160|0583-0161|0583-0165|0583-0166|0583-0169|0583-0170|0583-0082|0583-0092|0583-0094|0583-0103|0583-0128|0583-0130|0583-0133|0583-0135|0583-0153

7. **Provide the name of the Investment-level project manager:**

Carlos Vega

8. **Select the qualification/experience level of the Investment-level project manager (select one):**

1 - FAC-P/PM(DAWIA-3)- Senior

Section C: Life Cycle Costs

1. Provide the total estimated life cycle costs for the investment in millions. Note: Do not enter information in the grey cells as these will be calculated.

| Table I.C.1 Life Cycle Costs | | | | |
|---|--------------------|-------------|-------------|------------|
| | PY-1 & Prior | PY 2021 | CY 2022 | BY 2023 |
| Planning Costs: | 0 | 0 | 0 | 0 |
| DME (Excluding Planning) Costs: | \$82.014000 | \$4.719000 | \$5.312000 | \$7.923000 |
| DME (Including Planning) Govt. FTEs: | \$1.210000 | 0 | 0 | 0 |
| Sub-Total DME (including Internal Labor (Govt. FTE)): | \$83.224000 | \$4.719000 | \$5.312000 | \$7.923000 |
| O & M Costs: | \$61.108000 | \$1.213000 | \$1.298000 | \$1.215000 |
| O & M Internal Labor (Govt. FTE): | \$22.064000 | 0 | 0 | 0 |
| Sub-Total O & M Costs (Including Internal Labor (Govt. FTE)): | \$83.172000 | \$1.213000 | \$1.298000 | \$1.215000 |
| Total Cost (Including Internal Labor (Govt. FTE)): | \$166.396000 | \$5.932000 | \$6.610000 | \$9.138000 |
| Total Cost Internal Labor (Govt. FTE) costs: | \$23.274000 | 0 | 0 | 0 |
| # of FTE rep by costs: | 71 | 0 | 0 | 0 |
| Total change from prior year final President's Budget (\$) | | \$-5.460000 | \$-5.740000 | |
| Total change from prior year final President's Budget | | -100.00% | -100.00% | |

Table I.C.1 Life Cycle Costs

| | PY-1 & Prior | PY 2021 | CY 2022 | BY 2023 |
|-----|--------------------|------------|------------|------------|
| (%) | | | | |

2.
 - a. In which year did or will this investment begin? (specify year - e.g., PY-1= 2019)
2007
 - b. In which year will this investment reach the end of its estimated useful life? (specify year - e.g., FY+5 = 2027)
2025
3. Compare the funding levels for PY and CY to the final FY 2022 President's Budget for those same years. Briefly explain any significant changes. When making comparisons, ensure that you compare same-year-to-same-year (e.g., the FY20 level for 2020 versus the FY21 level for 2020):
FY20 change is less than 10%. No change for FY21.

Business Case Detail: Performance Measurement Report

Section A1: General Information

1. **Name of this Investment:** FS-FSIS-PUBLIC HEALTH INFORMATION SYSTEM (PHIS)
2. **Unique Investment Identifier (UII):** 005-000002148

Section C1: Projects Table

Projects Table C.1

| Unique Project ID | Project Name | Project Goal | Project Start Date | Project Completion Date | Project Lifecycle Cost (\$M) | Software Project? |
|-------------------|---|---|--------------------|-------------------------|------------------------------|-------------------|
| 184363 | PHIS Exports | Designed to accommodate Export enhancements to support PHIS generated Export applications and certificates. | 10/01/2019 | 11/25/2020 | \$1.8 | Yes |
| 184364 | PHIS Optimization | Enhance user management, and optimize system performance to support modular, containerized and microservices. | 11/18/2019 | 07/31/2020 | \$1.6 | Yes |
| 207211 | PHIS eCERT | Develop the secure government-to-government standards-based transfer of electronic certification data (eCert) with the capability in PHIS to send eCert data directly and securely to interested countries. | 06/01/2020 | 12/31/2020 | \$0.4 | Yes |
| 224739 | FY21 PHIS Exports: Corporate User Mgmt and 9060 Enhancements | Complete enhancements for corporate user management, certificate statements, 9060 and OCFO broker billing. | 11/25/2020 | 04/15/2021 | \$0.7 | Yes |
| 219163 | FY21 PHIS Optimization II | Complete user management enhancements and begin replacing, refactoring, redesigning/modernizing prioritized features/modules using the new/updated framework, to include integration with legacy framework and external interfaces. | 11/18/2020 | 12/31/2021 | \$2.0 | Yes |
| 231604 | FY21 PHIS Exports V Enhancements Digital signature, statements, Country profile and the ARA | Complete enhancements for Exports module country profile, statements, digital signatures and the American Recovery Act. | 04/23/2021 | 10/31/2021 | \$0.8 | Yes |

Section C2: Project Activities

1. Provide all non-agile project activities for projects in Table C.1 that started in a previous FY (PY and earlier) and that have not been completed by the beginning of the CY, as well as activities that are scheduled to start in the current FY and BY.

Project Activity Table C.2.1

| Unique Project ID | Activity Name | Activity Description | Structure ID | Planned Start Date | Projected Start Date | Actual Start Date | Planned Completion Date | Projected Completion Date | Actual Completion Date | Planned Total Costs | Projected Total Costs | Actual Total Costs |
|-------------------|---|---|--------------|--------------------|----------------------|-------------------|-------------------------|---------------------------|------------------------|---------------------|-----------------------|--------------------|
| 184363 | Phase III GoLive | A Series of enhancements for the Phase III GoLive for the Exports module | 184363.1 | 2019-10-01 | 2019-10-01 | 2019-10-01 | 2020-01-22 | 2020-01-22 | 2020-01-26 | 0.640000 | 0.640000 | 0.640000 |
| 184364 | PHIS Code review and research | Developers deep dive in PHIS Code to review and research technology recommendation | 184364.2 | 2019-12-17 | 2019-12-17 | 2019-12-17 | 2020-01-28 | 2020-01-28 | 2020-01-28 | 0.150000 | 0.150000 | 0.150000 |
| 184363 | PHIS III GoLive PHIS 11.2.2 | Additional enhancements and bug fixes for the Exports Module | 184363.2 | 2020-01-20 | 2020-01-20 | 2020-01-20 | 2020-02-07 | 2020-02-07 | 2020-02-07 | 0.060000 | 0.060000 | 0.060000 |
| 184363 | PHIS Exports Enhancements and bug fixes | Additional enhancements and bug fixes for the Exports Module | 184363.3 | 2020-02-07 | 2020-02-07 | 2020-02-07 | 2020-04-22 | 2020-04-22 | 2020-04-22 | 0.350000 | 0.350000 | 0.350000 |
| 184364 | Optimization for no-VPN user management and SQL | Enhancement to remove the VPN requirements from PHIS. Also MS SQL 2017 Upgrade/ SQL Query Optimization/ User management | 184364.1 | 2019-12-17 | 2019-12-17 | 2019-12-17 | 2020-07-18 | 2020-07-18 | 2020-06-30 | 0.972000 | 0.972000 | 0.972000 |

Project Activity Table C.2.1

| Unique Project ID | Activity Name | Activity Description | Structure ID | Planned Start Date | Projected Start Date | Actual Start Date | Planned Completion Date | Projected Completion Date | Actual Completion Date | Planned Total Costs | Projected Total Costs | Actual Total Costs |
|-------------------|---|---|--------------|--------------------|----------------------|-------------------|-------------------------|---------------------------|------------------------|---------------------|-----------------------|--------------------|
| | | updates | | | | | | | | | | |
| 184364 | Baseline Blank Website/ New Security framework | Using technology stack recommendation. Create a blank website for PHIS Future | 184364.3 | 2020-01-29 | 2020-01-29 | 2020-01-29 | 2020-07-18 | 2020-07-18 | 2020-06-30 | 0.506000 | 0.506000 | 0.506000 |
| 207211 | PHIS eCert Initial Backlog Grooming | This is the initial backlog building grooming sessions and initial design sessions | 207211.1 | 2020-06-01 | 2020-06-01 | 2020-06-01 | 2020-08-01 | 2020-08-01 | 2020-08-01 | 0.149000 | 0.149000 | 0.149000 |
| 184363 | PHIS Exports New Country and Industry Enhancements | Additional enhancements for the Exports Module | 184363.4 | 2020-04-23 | 2020-04-23 | 2020-04-23 | 2020-08-31 | 2020-08-31 | 2020-08-31 | 0.445000 | 0.445000 | 0.445000 |
| 207211 | PHIS eCert Development and enhancements | During this task - will develop the items for new foreign government connections/data transfer | 207211.2 | 2020-08-02 | 2020-08-02 | 2020-08-02 | 2020-12-31 | 2020-12-31 | 2020-12-31 | 0.297000 | 0.297000 | 0.297000 |
| 224739 | FY21 PHIS Exports Corporate User Mgmt and 9060 enhancements | Complete 9060 details history, allowing editing of the 9060 until final approval. OCFO enhancements to manage accounts. | 224739.1 | 2020-11-25 | 2020-11-25 | 2020-11-25 | 2021-01-29 | 2021-01-29 | 2021-01-29 | 0.260000 | 0.260000 | 0.260000 |
| 219163 | FY21 PHIS Optimization backlog Grooming | During this task the team will evaluate the current backlog and expand | 219163.2 | 2020-11-18 | 2020-11-18 | 2020-11-18 | 2021-01-31 | 2021-01-31 | 2021-01-31 | 0.088000 | 0.088000 | 0.088000 |

Project Activity Table C.2.1

| Unique Project ID | Activity Name | Activity Description | Structure ID | Planned Start Date | Projected Start Date | Actual Start Date | Planned Completion Date | Projected Completion Date | Actual Completion Date | Planned Total Costs | Projected Total Costs | Actual Total Costs |
|-------------------|---|--|--------------|--------------------|----------------------|-------------------|-------------------------|---------------------------|------------------------|---------------------|-----------------------|--------------------|
| | | with new features for the module refactoring. | | | | | | | | | | |
| 224739 | FY21 Statement module and Export Librarian enhancements | Statement module enhancements and Export Librarian Country Profile enhancements. | 224739.2 | 2021-01-30 | 2021-01-30 | 2021-01-30 | 2021-04-15 | 2021-04-15 | | 0.195000 | 0.195000 | |
| 224739 | FY21 OCFO Enhancements and 9295 Automation | During this task the team will complete the OCFO enhancements and complete the Proof of concept for the 9295 Automation. | 224739.3 | 2021-01-30 | 2021-01-30 | 2021-01-30 | 2021-04-15 | 2021-04-15 | | 0.195000 | 0.195000 | |
| 219163 | FY21 PHIS User Management | During the task the team will deveope enhacements and changes to the user management /enrollment. | 219163.1 | 2020-11-18 | 2020-11-18 | 2020-11-18 | 2021-06-30 | 2021-06-30 | 2021-06-30 | 1.015000 | 1.015000 | 1.015000 |
| 231604 | FY21 Exports V Enhancements : Digital Signature and American Recovery Act | During this task the team will complete updates to the exports Module to accommodate changes contained in the American recovery Act. The team will also be | 231604.1 | 2021-04-23 | 2021-04-23 | 2021-04-23 | 2021-07-18 | 2021-07-18 | 2021-07-18 | 0.381000 | 0.381000 | 0.381000 |

Project Activity Table C.2.1

| Unique Project ID | Activity Name | Activity Description | Structure ID | Planned Start Date | Projected Start Date | Actual Start Date | Planned Completion Date | Projected Completion Date | Actual Completion Date | Planned Total Costs | Projected Total Costs | Actual Total Costs |
|-------------------|--|--|--------------|--------------------|----------------------|-------------------|-------------------------|---------------------------|------------------------|---------------------|-----------------------|--------------------|
| | | completing changes for a new digital signature service for our exports module to use. | | | | | | | | | | |
| 231604 | FY21 Exports V Enhancements : Country profile and statements updates | During this task the team will perform module enhancements for the country profile and Statements module enhancements. | 231604.2 | 2021-07-19 | 2021-07-19 | 2021-07-19 | 2021-10-31 | 2021-10-31 | | 0.381000 | 0.381000 | |
| 219163 | FY21 PHIS module enhancements | Begin replacing, refactoring, redesigning/modernizing prioritized features/modules using the new/updated framework. | 219163.3 | 2021-07-01 | 2021-07-01 | 2021-07-01 | 2021-12-31 | 2021-12-31 | | 0.870000 | 0.870000 | |

Section D: Operational Data

1. Provide the date and results of the last Operational Analysis (for operational and mixed life cycle systems/Investments):

1. Date of Analysis:

2. Analysis Results:

3. Analysis Conclusion: continue as is

2. Report a minimum of 5 metrics using the following table to provide metrics and actual results for each individual metric:

| Metrics Definitions and Actual Results Table D.2 / D.3 | | | | | | | | | | |
|--|---|-----------------|--|----------------------------|-------------|-------------|-----------------------|---------------------|---|--------------------|
| Metric ID | Metric Description | Unit of Measure | Performance Measurement Category Mapping | Agency Baseline Capability | 2020 Target | 2021 Target | Measurement Condition | Reporting Frequency | Agency Strategic Objective / Agency Priority Goal | Is Metric Retired? |
| 29621 | % PHIS Releases following EPLC and ADLC | Percent | 2 - Strategic and Business Results | 90.000000 | 90.000000 | 90.000000 | Over target | Monthly | 005SO18018 : Prevent foodborne illness and protect public health. | No |
| Metric ID | Actual Result ID | Actual Result | Date of Actual Result | Comment | | | | | | |
| 29621 | 291287 | 100.000000 | 04/30/2021 | | | | | | | |
| 29621 | 291286 | 100.000000 | 05/31/2021 | | | | | | | |
| 29621 | 291285 | 100.000000 | 06/30/2021 | | | | | | | |
| 29621 | 291284 | 100.000000 | 07/31/2021 | | | | | | | |
| 29621 | 283050 | 100.000000 | 01/31/2021 | | | | | | | |
| 29621 | 283049 | 100.000000 | 02/28/2021 | | | | | | | |
| 29621 | 283048 | 100.000000 | 03/31/2021 | | | | | | | |
| 29621 | 277265 | 100.000000 | 07/31/2020 | | | | | | | |
| 29621 | 277264 | 100.000000 | 08/31/2020 | | | | | | | |
| 29621 | 277263 | 100.000000 | 09/30/2020 | | | | | | | |
| 29621 | 277262 | 100.000000 | 10/31/2020 | | | | | | | |

| Metrics Definitions and Actual Results Table D.2 / D.3 | | | | | | | | | | |
|--|--|-----------------|--|----------------------------|-------------|------------------|-----------------------|-----------------------|---|--------------------|
| Metric ID | Metric Description | Unit of Measure | Performance Measurement Category Mapping | Agency Baseline Capability | 2020 Target | 2021 Target | Measurement Condition | Reporting Frequency | Agency Strategic Objective / Agency Priority Goal | Is Metric Retired? |
| | | | | | 29621 | 277261 | 100.000000 | 11/30/2020 | | |
| | | | | | 29621 | 277260 | 100.000000 | 12/31/2020 | | |
| | | | | | 29621 | 269115 | 100.000000 | 10/31/2019 | | |
| | | | | | 29621 | 269114 | 100.000000 | 11/30/2019 | | |
| | | | | | 29621 | 269113 | 100.000000 | 12/31/2019 | | |
| | | | | | 29621 | 269112 | 100.000000 | 01/31/2020 | | |
| | | | | | 29621 | 269111 | 100.000000 | 02/29/2020 | | |
| | | | | | 29621 | 269110 | 100.000000 | 03/31/2020 | | |
| | | | | | 29621 | 269109 | 100.000000 | 04/30/2020 | | |
| | | | | | 29621 | 269108 | 100.000000 | 05/31/2020 | | |
| | | | | | 29621 | 269107 | 100.000000 | 06/30/2020 | | |
| 28150 | Increase in Number of Enrolled Industry Partners | Number | 2 - Strategic and Business Results | 2.000000 | | | Over target | Monthly | 005SO18018 : Prevent foodborne illness and protect public health. | No |
| | | | | | Metric ID | Actual Result ID | Actual Result | Date of Actual Result | Comment | |
| | | | | | 28150 | 244074 | 2.000000 | 12/31/2018 | | |
| | | | | | 28150 | 244073 | 2.000000 | 01/31/2019 | | |

Metrics Definitions and Actual Results Table D.2 / D.3

| Metric ID | Metric Description | Unit of Measure | Performance Measurement Category Mapping | Agency Baseline Capability | 2020 Target | 2021 Target | Measurement Condition | Reporting Frequency | Agency Strategic Objective / Agency Priority Goal | Is Metric Retired? |
|-----------|---|-----------------|--|----------------------------|-------------|--|-----------------------|------------------------------------|---|--------------------|
| 27508 | Increase in Number of Enrolled Trading Partners | Number | 2 - Strategic and Business Results | 2.000000 | 28150 | 244072 | 5.000000 | 02/28/2019 | | |
| | | | | | 28150 | 244071 | 5.000000 | 03/31/2019 | | |
| | | | | | 28150 | 244070 | 80.000000 | 04/30/2019 | | |
| | | | | | 28150 | 244069 | 74.000000 | 05/31/2019 | | |
| | | | | | 28150 | 235546 | 2.000000 | 10/31/2018 | | |
| | | | | | 28150 | 235545 | 10.000000 | 11/30/2018 | | |
| | | | | | | | Over target | Monthly | 005SO18018 : Prevent foodborne illness and protect public health. | No |
| | | | | | Metric ID | Actual Result ID | Actual Result | Date of Actual Result | Comment | |
| | | | | | 27508 | 234350 | 2.000000 | 10/31/2018 | | |
| | | | | | 27020 | Implement the Electronic Export Application and Certification with non-US trading partners | Number | 2 - Strategic and Business Results | 19.000000 | 30.000000 |
| | | | | | Metric ID | Actual Result ID | Actual Result | Date of Actual Result | Comment | |
| | | | | | 27020 | 277245 | 37.000000 | 09/30/2020 | | |
| | | | | | 27020 | 264254 | 21.000000 | 09/30/2019 | | |
| | | | | | 27020 | 234349 | 16.000000 | 09/30/2018 | | |

Metrics Definitions and Actual Results Table D.2 / D.3

| Metric ID | Metric Description | Unit of Measure | Performance Measurement Category Mapping | Agency Baseline Capability | 2020 Target | 2021 Target | Measurement Condition | Reporting Frequency | Agency Strategic Objective / Agency Priority Goal | Is Metric Retired? |
|-----------|--------------------|-----------------|--|----------------------------|-------------|-------------|-----------------------|---------------------|---|--------------------|
|-----------|--------------------|-----------------|--|----------------------------|-------------|-------------|-----------------------|---------------------|---|--------------------|

| | | | | | | | | | | |
|-------|---|---------|------------------------------------|-----------|--|--|-------------|--------|--|-----|
| 24506 | Deploy electronic Export Certification and Corporate module for industry use. | Percent | 2 - Strategic and Business Results | 50.000000 | | | Over target | Annual | | Yes |
|-------|---|---------|------------------------------------|-----------|--|--|-------------|--------|--|-----|

| Metric ID | Actual Result ID | Actual Result | Date of Actual Result | Comment |
|-----------|------------------|---------------|-----------------------|---------|
|-----------|------------------|---------------|-----------------------|---------|

| | | | | |
|-------|--------|------------|------------|--|
| 24506 | 211828 | 100.000000 | 09/30/2017 | |
|-------|--------|------------|------------|--|

| | | | | |
|-------|--------|-----------|------------|--|
| 24506 | 173997 | 50.000000 | 09/30/2016 | |
|-------|--------|-----------|------------|--|

| | | | | | | | | | | |
|-------|---|---------|------------------------------------|-----------|--|--|-------------|---------|---|-----|
| 24505 | Increase industry interaction with PHIS reports | Percent | 2 - Strategic and Business Results | 10.000000 | | | Over target | Monthly | 005SO18018 : Prevent foodborne illness and protect public health. | Yes |
|-------|---|---------|------------------------------------|-----------|--|--|-------------|---------|---|-----|

| Metric ID | Actual Result ID | Actual Result | Date of Actual Result | Comment |
|-----------|------------------|---------------|-----------------------|---------|
|-----------|------------------|---------------|-----------------------|---------|

| | | | | |
|-------|--------|-----------|------------|--|
| 24505 | 227278 | 26.000000 | 04/30/2018 | |
|-------|--------|-----------|------------|--|

| | | | | |
|-------|--------|-----------|------------|--|
| 24505 | 227277 | 25.000000 | 05/31/2018 | |
|-------|--------|-----------|------------|--|

| | | | | |
|-------|--------|-----------|------------|--|
| 24505 | 227276 | 18.000000 | 06/30/2018 | |
|-------|--------|-----------|------------|--|

| | | | | |
|-------|--------|-----------|------------|--|
| 24505 | 227275 | 37.000000 | 07/31/2018 | |
|-------|--------|-----------|------------|--|

| | | | | |
|-------|--------|-----------|------------|--|
| 24505 | 227274 | 39.000000 | 08/31/2018 | |
|-------|--------|-----------|------------|--|

| | | | | |
|-------|--------|-----------|------------|--|
| 24505 | 221257 | 38.000000 | 03/31/2018 | |
|-------|--------|-----------|------------|--|

| | | | | |
|-------|--------|-----------|------------|--|
| 24505 | 221256 | 37.000000 | 02/28/2018 | |
|-------|--------|-----------|------------|--|

| | | | | |
|-------|--------|-----------|------------|--|
| 24505 | 221255 | 35.000000 | 01/31/2018 | |
|-------|--------|-----------|------------|--|

| Metrics Definitions and Actual Results Table D.2 / D.3 | | | | | | | | | | |
|--|--------------------|-----------------|--|----------------------------|-------------|-------------|-----------------------|---------------------|---|--------------------|
| Metric ID | Metric Description | Unit of Measure | Performance Measurement Category Mapping | Agency Baseline Capability | 2020 Target | 2021 Target | Measurement Condition | Reporting Frequency | Agency Strategic Objective / Agency Priority Goal | Is Metric Retired? |
| | | | | | 24505 | 216207 | 33.000000 | 12/31/2017 | | |
| | | | | | 24505 | 216206 | 33.000000 | 11/30/2017 | | |
| | | | | | 24505 | 211836 | 31.000000 | 10/31/2017 | | |
| | | | | | 24505 | 211835 | 30.000000 | 09/30/2017 | | |
| | | | | | 24505 | 210091 | 30.000000 | 08/31/2017 | | |
| | | | | | 24505 | 210090 | 30.000000 | 07/31/2017 | | |
| | | | | | 24505 | 210089 | 30.000000 | 06/30/2017 | | |
| | | | | | 24505 | 210088 | 31.000000 | 05/31/2017 | | |
| | | | | | 24505 | 210087 | 30.000000 | 04/30/2017 | | |
| | | | | | 24505 | 210086 | 31.000000 | 03/31/2017 | | |
| | | | | | 24505 | 210085 | 30.000000 | 02/28/2017 | | |
| | | | | | 24505 | 183230 | 30.000000 | 01/31/2017 | | |
| | | | | | 24505 | 181264 | 29.000000 | 12/31/2016 | | |
| | | | | | 24505 | 178116 | 28.000000 | 11/30/2016 | | |
| | | | | | 24505 | 175557 | 27.000000 | 10/31/2016 | | |
| | | | | | 24505 | 174005 | 27.000000 | 09/30/2016 | | |
| | | | | | 24505 | 174004 | 26.000000 | 08/31/2016 | | |

Metrics Definitions and Actual Results Table D.2 / D.3

| Metric ID | Metric Description | Unit of Measure | Performance Measurement Category Mapping | Agency Baseline Capability | 2020 Target | 2021 Target | Measurement Condition | Reporting Frequency | Agency Strategic Objective / Agency Priority Goal | Is Metric Retired? |
|-----------|-------------------------------------|-----------------|---|----------------------------|-------------|------------------|-----------------------|-----------------------|---|--------------------|
| | | | | | 24505 | 171453 | 25.000000 | 07/31/2016 | | |
| | | | | | 24505 | 170049 | 24.000000 | 06/30/2016 | | |
| | | | | | 24505 | 167330 | 23.000000 | 05/31/2016 | | |
| | | | | | 24505 | 165165 | 22.000000 | 04/30/2016 | | |
| | | | | | 24505 | 165164 | 20.000000 | 03/31/2016 | | |
| | | | | | 24505 | 160536 | 19.000000 | 02/29/2016 | | |
| | | | | | 24505 | 160535 | 18.000000 | 01/31/2016 | | |
| | | | | | 24505 | 156159 | 16.000000 | 12/31/2015 | | |
| | | | | | 24505 | 154265 | 15.000000 | 11/30/2015 | | |
| | | | | | 24505 | 153151 | 14.000000 | 10/31/2015 | | |
| 21069 | Critical System Availability: PHIS. | percent | 1 - Customer Satisfaction (Process Results) | 99.000000 | 99.000000 | 99.000000 | Over target | Monthly | 005SO18018 : Prevent foodborne illness and protect public health. | No |
| | | | | | Metric ID | Actual Result ID | Actual Result | Date of Actual Result | Comment | |
| | | | | | 21069 | 291277 | 99.800000 | 06/30/2019 | | |
| | | | | | 21069 | 291276 | 99.990000 | 07/31/2019 | | |
| | | | | | 21069 | 291275 | 99.990000 | 04/30/2021 | | |

| Metrics Definitions and Actual Results Table D.2 / D.3 | | | | | | | | | | |
|--|--------------------|-----------------|--|----------------------------|-------------|-------------|-----------------------|---------------------|---|--------------------|
| Metric ID | Metric Description | Unit of Measure | Performance Measurement Category Mapping | Agency Baseline Capability | 2020 Target | 2021 Target | Measurement Condition | Reporting Frequency | Agency Strategic Objective / Agency Priority Goal | Is Metric Retired? |
| | | | | | 21069 | 291274 | 99.990000 | 05/31/2021 | | |
| | | | | | 21069 | 291273 | 99.990000 | 06/30/2021 | | |
| | | | | | 21069 | 291272 | 99.980000 | 07/31/2021 | | |
| | | | | | 21069 | 283056 | 99.990000 | 01/31/2021 | | |
| | | | | | 21069 | 283055 | 99.990000 | 02/28/2021 | | |
| | | | | | 21069 | 283054 | 99.990000 | 03/31/2021 | | |
| | | | | | 21069 | 277253 | 99.990000 | 07/31/2020 | | |
| | | | | | 21069 | 277252 | 99.990000 | 08/31/2020 | | |
| | | | | | 21069 | 277251 | 99.990000 | 09/30/2020 | | |
| | | | | | 21069 | 277250 | 99.990000 | 10/31/2020 | | |
| | | | | | 21069 | 277249 | 99.990000 | 11/30/2020 | | |
| | | | | | 21069 | 277248 | 99.990000 | 12/31/2020 | | |
| | | | | | 21069 | 269097 | 99.990000 | 10/31/2019 | | |
| | | | | | 21069 | 269096 | 99.990000 | 11/30/2019 | | |
| | | | | | 21069 | 269095 | 99.990000 | 12/31/2019 | | |
| | | | | | 21069 | 269094 | 99.990000 | 01/31/2020 | | |
| | | | | | 21069 | 269093 | 99.990000 | 02/29/2020 | | |

| Metrics Definitions and Actual Results Table D.2 / D.3 | | | | | | | | | | |
|--|--------------------|-----------------|--|----------------------------|-------------|-------------|-----------------------|---------------------|---|--------------------|
| Metric ID | Metric Description | Unit of Measure | Performance Measurement Category Mapping | Agency Baseline Capability | 2020 Target | 2021 Target | Measurement Condition | Reporting Frequency | Agency Strategic Objective / Agency Priority Goal | Is Metric Retired? |
| | | | | | 21069 | 269092 | 99.990000 | 03/31/2020 | | |
| | | | | | 21069 | 269091 | 99.990000 | 04/30/2020 | | |
| | | | | | 21069 | 269090 | 99.990000 | 05/31/2020 | | |
| | | | | | 21069 | 269089 | 99.990000 | 06/30/2020 | | |
| | | | | | 21069 | 264257 | 99.990000 | 08/31/2019 | | |
| | | | | | 21069 | 264256 | 99.990000 | 09/30/2019 | | |
| | | | | | 21069 | 244062 | 96.000000 | 12/31/2018 | | |
| | | | | | 21069 | 244061 | 99.900000 | 01/31/2019 | | |
| | | | | | 21069 | 244060 | 99.900000 | 02/28/2019 | | |
| | | | | | 21069 | 244059 | 99.900000 | 03/31/2019 | | |
| | | | | | 21069 | 244058 | 99.500000 | 04/30/2019 | | |
| | | | | | 21069 | 244057 | 99.900000 | 05/31/2019 | | |
| | | | | | 21069 | 235547 | 99.900000 | 11/30/2018 | | |
| | | | | | 21069 | 234355 | 99.900000 | 09/30/2018 | | |
| | | | | | 21069 | 234354 | 99.850000 | 10/31/2018 | | |
| | | | | | 21069 | 227268 | 99.800000 | 04/30/2018 | | |
| | | | | | 21069 | 227267 | 99.800000 | 05/31/2018 | | |

| Metrics Definitions and Actual Results Table D.2 / D.3 | | | | | | | | | | |
|--|--------------------|-----------------|--|----------------------------|-------------|-------------|-----------------------|---------------------|---|--------------------|
| Metric ID | Metric Description | Unit of Measure | Performance Measurement Category Mapping | Agency Baseline Capability | 2020 Target | 2021 Target | Measurement Condition | Reporting Frequency | Agency Strategic Objective / Agency Priority Goal | Is Metric Retired? |
| | | | | | 21069 | 227266 | 99.900000 | 06/30/2018 | | |
| | | | | | 21069 | 227265 | 99.850000 | 07/31/2018 | | |
| | | | | | 21069 | 227264 | 99.000000 | 08/31/2018 | | |
| | | | | | 21069 | 221251 | 99.800000 | 03/31/2018 | | |
| | | | | | 21069 | 221250 | 99.870000 | 02/28/2018 | | |
| | | | | | 21069 | 221249 | 99.830000 | 01/31/2018 | | |
| | | | | | 21069 | 216203 | 100.000000 | 12/29/2017 | | |
| | | | | | 21069 | 216202 | 100.000000 | 11/30/2017 | | |
| | | | | | 21069 | 211832 | 100.000000 | 10/31/2017 | | |
| | | | | | 21069 | 211831 | 99.990000 | 09/30/2017 | | |
| | | | | | 21069 | 210077 | 99.990000 | 08/31/2017 | | |
| | | | | | 21069 | 210076 | 99.990000 | 07/31/2017 | | |
| | | | | | 21069 | 210075 | 99.990000 | 06/30/2017 | | |
| | | | | | 21069 | 210074 | 99.460000 | 05/31/2017 | | |
| | | | | | 21069 | 210073 | 99.030000 | 04/30/2017 | | |
| | | | | | 21069 | 210072 | 98.920000 | 03/31/2017 | | |
| | | | | | 21069 | 210071 | 98.360000 | 02/28/2017 | | |

Metrics Definitions and Actual Results Table D.2 / D.3

| Metric ID | Metric Description | Unit of Measure | Performance Measurement Category Mapping | Agency Baseline Capability | 2020 Target | 2021 Target | Measurement Condition | Reporting Frequency | Agency Strategic Objective / Agency Priority Goal | Is Metric Retired? |
|-----------|--------------------|-----------------|--|----------------------------|-------------|-------------|-----------------------|---------------------|---|--------------------|
| | | | | | 21069 | 183228 | 99.990000 | 01/31/2017 | | |
| | | | | | 21069 | 181262 | 99.990000 | 12/31/2016 | | |
| | | | | | 21069 | 178114 | 98.330000 | 11/30/2016 | | |
| | | | | | 21069 | 175555 | 99.190000 | 10/31/2016 | | |
| | | | | | 21069 | 174001 | 99.580000 | 09/30/2016 | | |
| | | | | | 21069 | 174000 | 99.980000 | 08/31/2016 | | |
| | | | | | 21069 | 171451 | 99.980000 | 07/31/2016 | | |
| | | | | | 21069 | 170047 | 99.440000 | 06/30/2016 | | |
| | | | | | 21069 | 167328 | 99.870000 | 05/31/2016 | | |
| | | | | | 21069 | 165161 | 99.860000 | 04/30/2016 | | |
| | | | | | 21069 | 165160 | 99.530000 | 03/31/2016 | | |
| | | | | | 21069 | 160532 | 99.390000 | 02/29/2016 | | |
| | | | | | 21069 | 160531 | 99.560000 | 01/31/2016 | | |
| | | | | | 21069 | 156157 | 100.000000 | 12/31/2015 | | |
| | | | | | 21069 | 154263 | 100.000000 | 11/30/2015 | | |
| | | | | | 21069 | 153147 | 99.730000 | 10/31/2015 | | |
| | | | | | 21069 | 153146 | 99.030000 | 09/30/2015 | | |

Metrics Definitions and Actual Results Table D.2 / D.3

| Metric ID | Metric Description | Unit of Measure | Performance Measurement Category Mapping | Agency Baseline Capability | 2020 Target | 2021 Target | Measurement Condition | Reporting Frequency | Agency Strategic Objective / Agency Priority Goal | Is Metric Retired? |
|-----------|---|-----------------|---|----------------------------|-------------|------------------|-----------------------|-----------------------|---|--------------------|
| | | | | | 21069 | 153145 | 99.000000 | 08/31/2015 | | |
| | | | | | 21069 | 148313 | 97.920000 | 07/31/2015 | | |
| | | | | | 21069 | 144289 | 97.100000 | 06/30/2015 | | |
| | | | | | 21069 | 141827 | 92.010000 | 05/31/2015 | | |
| | | | | | 21069 | 137329 | 98.060000 | 04/30/2015 | | |
| | | | | | 21069 | 137327 | 97.100000 | 03/31/2015 | | |
| | | | | | 21069 | 137325 | 99.000000 | 02/28/2015 | | |
| | | | | | 21069 | 137323 | 99.000000 | 12/31/2014 | | |
| | | | | | 21069 | 125077 | 99.300000 | 01/31/2015 | | |
| | | | | | 21069 | 116217 | 99.000000 | 11/30/2014 | | |
| 21067 | Third party assessment of customer satisfaction with Service Desk support | Percent | 1 - Customer Satisfaction (Process Results) | 65.000000 | | | Over target | Quarterly | 005SO18018 : Prevent foodborne illness and protect public health. | No |
| | | | | | Metric ID | Actual Result ID | Actual Result | Date of Actual Result | Comment | |
| | | | | | 21067 | 244054 | 85.000000 | 12/31/2018 | | |
| | | | | | 21067 | 244053 | 85.000000 | 03/31/2019 | | |
| | | | | | 21067 | 234352 | 75.000000 | 09/30/2018 | | |

| Metrics Definitions and Actual Results Table D.2 / D.3 | | | | | | | | | | |
|--|--|-----------------|--|----------------------------|-------------|-------------|-----------------------|---------------------|---|--------------------|
| Metric ID | Metric Description | Unit of Measure | Performance Measurement Category Mapping | Agency Baseline Capability | 2020 Target | 2021 Target | Measurement Condition | Reporting Frequency | Agency Strategic Objective / Agency Priority Goal | Is Metric Retired? |
| 21065 | Project EVM CPI greater than or equal to .95 | Number | 3 - Financial Performance | 0.950000 | 21067 | 227262 | 77.000000 | 06/30/2018 | 005SO18018 : Prevent foodborne illness and protect public | No |
| | | | | | 21067 | 221247 | 81.000000 | 03/31/2018 | | |
| | | | | | 21067 | 216200 | 75.000000 | 12/31/2017 | | |
| | | | | | 21067 | 211829 | 74.000000 | 09/30/2017 | | |
| | | | | | 21067 | 210068 | 75.000000 | 06/30/2017 | | |
| | | | | | 21067 | 210067 | 73.000000 | 03/31/2017 | | |
| | | | | | 21067 | 181260 | 70.000000 | 12/31/2016 | | |
| | | | | | 21067 | 173998 | 69.000000 | 09/30/2016 | | |
| | | | | | 21067 | 170045 | 67.000000 | 06/30/2016 | | |
| | | | | | 21067 | 165158 | 68.000000 | 03/31/2016 | | |
| | | | | | 21067 | 156155 | 68.800000 | 12/31/2015 | | |
| | | | | | 21067 | 153143 | 74.000000 | 09/30/2015 | | |
| | | | | | 21067 | 144285 | 82.000000 | 06/30/2015 | | |
| | | | | | 21067 | 137317 | 79.000000 | 03/31/2015 | | |
| | | | | | 21067 | 137315 | 78.000000 | 12/31/2014 | | |
| 21065 | Project EVM CPI greater than or equal to .95 | Number | 3 - Financial Performance | 0.950000 | 0.950000 | 0.950000 | Over target | Monthly | 005SO18018 : Prevent foodborne illness and protect public | No |

Metrics Definitions and Actual Results Table D.2 / D.3

| Metric ID | Metric Description | Unit of Measure | Performance Measurement Category Mapping | Agency Baseline Capability | 2020 Target | 2021 Target | Measurement Condition | Reporting Frequency | Agency Strategic Objective / Agency Priority Goal | Is Metric Retired? |
|-----------|--------------------|-----------------|--|----------------------------|-------------|-------------|-----------------------|---------------------|---|--------------------|
|-----------|--------------------|-----------------|--|----------------------------|-------------|-------------|-----------------------|---------------------|---|--------------------|

health.

| Metric ID | Actual Result ID | Actual Result | Date of Actual Result | Comment |
|-----------|------------------|---------------|-----------------------|---------|
| 21065 | 291283 | 1.000000 | 06/30/2019 | |
| 21065 | 291282 | 1.000000 | 07/31/2019 | |
| 21065 | 291281 | 1.000000 | 04/30/2021 | |
| 21065 | 291280 | 1.000000 | 05/31/2021 | |
| 21065 | 291279 | 1.000000 | 06/30/2021 | |
| 21065 | 291278 | 1.000000 | 07/31/2021 | |
| 21065 | 283053 | 1.000000 | 01/31/2021 | |
| 21065 | 283052 | 1.000000 | 02/28/2021 | |
| 21065 | 283051 | 1.000000 | 03/31/2021 | |
| 21065 | 277259 | 1.000000 | 07/31/2020 | |
| 21065 | 277258 | 1.000000 | 08/31/2020 | |
| 21065 | 277257 | 1.000000 | 09/30/2020 | |
| 21065 | 277256 | 1.000000 | 10/31/2020 | |
| 21065 | 277255 | 1.000000 | 11/30/2020 | |
| 21065 | 277254 | 1.000000 | 12/31/2020 | |

Metrics Definitions and Actual Results Table D.2 / D.3

| Metric ID | Metric Description | Unit of Measure | Performance Measurement Category Mapping | Agency Baseline Capability | 2020 Target | 2021 Target | Measurement Condition | Reporting Frequency | Agency Strategic Objective / Agency Priority Goal | Is Metric Retired? |
|-----------|--------------------|-----------------|--|----------------------------|-------------|-------------|-----------------------|---------------------|---|--------------------|
| | | | | | 21065 | 269106 | 1.000000 | 10/31/2019 | | |
| | | | | | 21065 | 269105 | 1.000000 | 11/30/2019 | | |
| | | | | | 21065 | 269104 | 1.000000 | 12/31/2019 | | |
| | | | | | 21065 | 269103 | 1.000000 | 01/31/2020 | | |
| | | | | | 21065 | 269102 | 1.000000 | 02/29/2020 | | |
| | | | | | 21065 | 269101 | 1.000000 | 03/31/2020 | | |
| | | | | | 21065 | 269100 | 1.000000 | 04/30/2020 | | |
| | | | | | 21065 | 269099 | 1.000000 | 05/31/2020 | | |
| | | | | | 21065 | 269098 | 1.000000 | 06/30/2020 | | |
| | | | | | 21065 | 264259 | 1.000000 | 08/31/2019 | | |
| | | | | | 21065 | 264258 | 1.000000 | 09/30/2019 | | |
| | | | | | 21065 | 244068 | 1.000000 | 12/31/2018 | | |
| | | | | | 21065 | 244067 | 1.000000 | 01/31/2019 | | |
| | | | | | 21065 | 244066 | 1.000000 | 02/28/2019 | | |
| | | | | | 21065 | 244065 | 1.000000 | 03/31/2019 | | |
| | | | | | 21065 | 244064 | 1.000000 | 04/30/2019 | | |
| | | | | | 21065 | 244063 | 1.000000 | 05/31/2019 | | |

Metrics Definitions and Actual Results Table D.2 / D.3

| Metric ID | Metric Description | Unit of Measure | Performance Measurement Category Mapping | Agency Baseline Capability | 2020 Target | 2021 Target | Measurement Condition | Reporting Frequency | Agency Strategic Objective / Agency Priority Goal | Is Metric Retired? |
|-----------|--------------------|-----------------|--|----------------------------|-------------|-------------|-----------------------|---------------------|---|--------------------|
| | | | | | 21065 | 235548 | 1.000000 | 11/30/2018 | | |
| | | | | | 21065 | 234357 | 1.000000 | 09/30/2018 | | |
| | | | | | 21065 | 234356 | 1.000000 | 10/31/2018 | | |
| | | | | | 21065 | 227273 | 1.000000 | 04/30/2018 | | |
| | | | | | 21065 | 227272 | 1.000000 | 05/31/2018 | | |
| | | | | | 21065 | 227271 | 1.000000 | 06/30/2018 | | |
| | | | | | 21065 | 227270 | 1.000000 | 07/31/2018 | | |
| | | | | | 21065 | 227269 | 1.000000 | 08/31/2018 | | |
| | | | | | 21065 | 221254 | 1.000000 | 03/31/2018 | | |
| | | | | | 21065 | 221253 | 1.000000 | 02/28/2018 | | |
| | | | | | 21065 | 221252 | 1.000000 | 01/31/2018 | | |
| | | | | | 21065 | 216205 | 1.000000 | 12/31/2017 | | |
| | | | | | 21065 | 216204 | 1.000000 | 11/30/2017 | | |
| | | | | | 21065 | 211834 | 1.000000 | 10/31/2017 | | |
| | | | | | 21065 | 211833 | 1.000000 | 09/30/2017 | | |
| | | | | | 21065 | 210084 | 1.000000 | 08/31/2017 | | |
| | | | | | 21065 | 210083 | 1.000000 | 07/31/2017 | | |

| Metrics Definitions and Actual Results Table D.2 / D.3 | | | | | | | | | | |
|--|--------------------|-----------------|--|----------------------------|-------------|-------------|-----------------------|---------------------|---|--------------------|
| Metric ID | Metric Description | Unit of Measure | Performance Measurement Category Mapping | Agency Baseline Capability | 2020 Target | 2021 Target | Measurement Condition | Reporting Frequency | Agency Strategic Objective / Agency Priority Goal | Is Metric Retired? |
| | | | | | 21065 | 210082 | 1.000000 | 06/30/2017 | | |
| | | | | | 21065 | 210081 | 1.000000 | 05/31/2017 | | |
| | | | | | 21065 | 210080 | 1.130000 | 04/30/2017 | | |
| | | | | | 21065 | 210079 | 1.130000 | 03/31/2017 | | |
| | | | | | 21065 | 210078 | 1.000000 | 02/28/2017 | | |
| | | | | | 21065 | 183229 | 1.000000 | 01/31/2017 | | |
| | | | | | 21065 | 181263 | 1.000000 | 12/31/2016 | | |
| | | | | | 21065 | 178115 | 1.000000 | 11/30/2016 | | |
| | | | | | 21065 | 175556 | 1.000000 | 10/31/2016 | | |
| | | | | | 21065 | 174003 | 1.000000 | 09/30/2016 | | |
| | | | | | 21065 | 174002 | 1.150000 | 08/31/2016 | | |
| | | | | | 21065 | 171452 | 1.130000 | 07/31/2016 | | |
| | | | | | 21065 | 170048 | 1.000000 | 06/30/2016 | | |
| | | | | | 21065 | 167329 | 1.010000 | 05/31/2016 | | |
| | | | | | 21065 | 165163 | 1.000000 | 04/30/2016 | | |
| | | | | | 21065 | 165162 | 1.000000 | 03/31/2016 | | |
| | | | | | 21065 | 160534 | 1.000000 | 02/29/2016 | | |

Metrics Definitions and Actual Results Table D.2 / D.3

| Metric ID | Metric Description | Unit of Measure | Performance Measurement Category Mapping | Agency Baseline Capability | 2020 Target | 2021 Target | Measurement Condition | Reporting Frequency | Agency Strategic Objective / Agency Priority Goal | Is Metric Retired? |
|-----------|--|-----------------|--|----------------------------|-------------|-------------|-----------------------|---------------------|---|--------------------|
| 21065 | | | | | 21065 | 160533 | 1.000000 | 01/31/2016 | | |
| | | | | | 21065 | 156158 | 1.000000 | 12/31/2015 | | |
| | | | | | 21065 | 154264 | 1.000000 | 11/30/2015 | | |
| | | | | | 21065 | 153150 | 1.000000 | 10/31/2015 | | |
| | | | | | 21065 | 153149 | 1.000000 | 09/30/2015 | | |
| | | | | | 21065 | 153148 | 1.000000 | 08/31/2015 | | |
| | | | | | 21065 | 148315 | 1.000000 | 07/31/2015 | | |
| | | | | | 21065 | 144291 | 1.000000 | 06/30/2015 | | |
| | | | | | 21065 | 141829 | 1.000000 | 05/31/2015 | | |
| | | | | | 21065 | 137335 | 1.000000 | 04/30/2015 | | |
| | | | | | 21065 | 137333 | 1.000000 | 03/31/2015 | | |
| | | | | | 21065 | 137331 | 1.000000 | 12/31/2014 | | |
| | | | | | 21065 | 128545 | 1.000000 | 02/28/2015 | | |
| | | | | | 21065 | 125079 | 1.000000 | 01/31/2015 | | |
| | | | | | 21065 | 116215 | 1.000000 | 11/30/2014 | | |
| 21063 | Work with Program to identify additional areas for | number | 2 - Strategic and Business Results | 1.000000 | 2.000000 | 2.000000 | Over target | Annual | 005SO18018 : Prevent foodborne illness and protect public | No |

Metrics Definitions and Actual Results Table D.2 / D.3

| Metric ID | Metric Description | Unit of Measure | Performance Measurement Category Mapping | Agency Baseline Capability | 2020 Target | 2021 Target | Measurement Condition | Reporting Frequency | Agency Strategic Objective / Agency Priority Goal | Is Metric Retired? |
|-----------|---|-----------------|---|----------------------------|-------------|------------------|-----------------------|-----------------------|---|--------------------|
| | automation. | | | | | | | | health. | |
| 21061 | % PHIS Releases following EPLC and SDLC | percent | 1 - Customer Satisfaction (Process Results) | 90.000000 | Metric ID | Actual Result ID | Actual Result | Date of Actual Result | Comment | |
| | | | | | 21063 | 277246 | 2.000000 | 09/30/2020 | | |
| | | | | | 21063 | 264255 | 2.000000 | 09/30/2019 | | |
| | | | | | 21063 | 234351 | 2.000000 | 09/30/2018 | | |
| | | | | | 21063 | 211827 | 4.000000 | 09/30/2017 | | |
| | | | | | 21063 | 173996 | 1.000000 | 09/30/2016 | | |
| | | | | | 21063 | 153142 | 1.000000 | 09/30/2015 | | |
| | | | | | | 90.000000 | Over target | Quarterly | 005SO18018 : Prevent foodborne illness and protect public health. | Yes |
| | | | | | Metric ID | Actual Result ID | Actual Result | Date of Actual Result | Comment | |
| | | | | | 21061 | 277247 | 100.000000 | 09/30/2019 | | |
| | | | | | 21061 | 244056 | 100.000000 | 12/31/2018 | | |
| | | | | | 21061 | 244055 | 100.000000 | 03/31/2019 | | |
| | | | | | 21061 | 234353 | 90.000000 | 09/30/2018 | | |
| | | | | | 21061 | 227263 | 100.000000 | 06/30/2018 | | |
| | | | | | 21061 | 221248 | 100.000000 | 03/31/2018 | | |

Metrics Definitions and Actual Results Table D.2 / D.3

| Metric ID | Metric Description | Unit of Measure | Performance Measurement Category Mapping | Agency Baseline Capability | 2020 Target | 2021 Target | Measurement Condition | Reporting Frequency | Agency Strategic Objective / Agency Priority Goal | Is Metric Retired? |
|-----------|--------------------|-----------------|--|----------------------------|-------------|-------------|-----------------------|---------------------|---|--------------------|
| | | | | | 21061 | 216201 | 100.000000 | 12/31/2017 | | |
| | | | | | 21061 | 211830 | 100.000000 | 09/30/2017 | | |
| | | | | | 21061 | 210070 | 100.000000 | 06/30/2017 | | |
| | | | | | 21061 | 210069 | 100.000000 | 03/31/2017 | | |
| | | | | | 21061 | 181261 | 90.000000 | 12/31/2016 | | |
| | | | | | 21061 | 173999 | 100.000000 | 09/30/2016 | | |
| | | | | | 21061 | 170046 | 100.000000 | 06/30/2016 | | |
| | | | | | 21061 | 165159 | 100.000000 | 03/31/2016 | | |
| | | | | | 21061 | 156156 | 100.000000 | 12/31/2015 | | |
| | | | | | 21061 | 153144 | 100.000000 | 09/30/2015 | | |
| | | | | | 21061 | 144287 | 100.000000 | 06/30/2015 | | |
| | | | | | 21061 | 137321 | 100.000000 | 03/31/2015 | | |
| | | | | | 21061 | 137319 | 100.000000 | 12/31/2014 | | |