COVAX

Problem Statement

Vaccination is tough, specially for the senior patients. Booking a slot on the traditional covid vaccination app is like participating in a lucky draw. The online slots get taken in seconds. The senior citizens have to rely on their family members or their neighbours for the appointment availability. They wait for hours, yet fail to book a slot, vaccination is an endeavour.

Major problems of the traditional vaccine systems are

- Manual Vaccination Appointment Booking
- Lack of Transparency
- Fragmented,or Heterogeneous system to let them know about vaccination schedules.
- Not user friendly

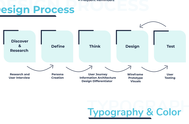
Solution

COVAX is an all-in-one vaccination scheduling platform focused for the senior citizens. It simplifies the process of vaccination appointments by making vaccine scheduling, records and support easily accessible.

COVAX can help every patients in numerous ways including but not limited to

- Automated Covid Vaccine Scheduling
- Conversational AI Chat Support
- Real-time Updates & Alerts
- Built in calendar, to track vaccination appointment.
- Frequent Reminders

Design Process



Typography & Color

Aa **Montserrat**

Lorem Ipsum is simply dummy text of the printing and typesetting industry. Lorem Ipsum has been the industry's standard dummy text ever since the 1500s, when an unknown printer took a galley of type and scrambled it to make a type specimen book.

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Interview Questions

1. Please tell me something about yourself.
2. How does your day start?
3. Do you use a smartphone?
4. Do you know about Covid 19 vaccine?
5. Did you receive your Covid 19 vaccination?
6. Did you book your Covid 19 vaccination slot by yourself?
7. How would you describe your current experience using
8. Covid 19 vaccination booking app?
9. Did you in the past use other app for the same purpose?
10. While booking the Covid 19 Appointment, are there any challenges you faced?
11. Did someone help you to solve those problems?
12. Did you face any health issues after the first dose of the vaccine?
13. Have you heard about vaccine side effects? Are you concern?
14. In case of Emergency, whom do you reach out for help?

Proto Persona

Facts

- Old People
- 45-80 age group
- Not familiar with technology
- Cannot book vaccine appointment on their own

Pain

- There is no app to schedule automatic appointments.
- There is no app to check the patient health conditions before and after vaccination.

Behaviour

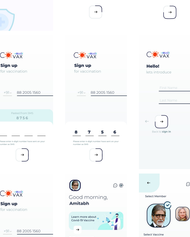
- Doesn't like to open the app every time.
- Take help from relatives
- Call nearby hospital
- Wait for local authorities to reach out.

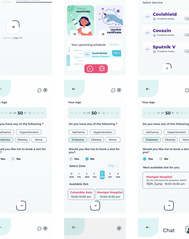
Goal

- Automate the Covid-19 vaccine appointment booking.
- Check patient health conditions before and after the vaccination.
- Book a cab for the senior patient to and from the hospital.

Information Architecture

White Boarding





Visuals