

1. Explain what Margaret means by the “Superchicken” model.
Margaret mentioned about the the experiment of productivity where there is a classification of two groups of chicken: average and super group. As the result, the average turned out to be more productive than the super one. This is not simply a metaphor for a society experiment but a reality about the power of diverse abilities in team work and the ability to raise the aggression among groups of talent people. As those talent people are tend to protect their perspectives and feel difficult to accept other ideas apart from theirs, they are more likely suitable for working more productive by their own individually or become a leader of Independent team. This does not mean all talents should not work together but it is not easy and require more understanding, empathy, good listening and open minded thinking.
2. What reasons were given that make some groups more successful and more productive than others?
 - They showed high degrees of social sensitivity to each other.
 - Give equal time to each other, so that no one voice dominated, no passengers.
 - Have equal chance to contribute in the group
 - Show respectful to each other
 - Good communication
 - Good listening
 - The more successful groups are ten to have more women in them thanks for their good listening and communicating.
 - The key is their social connections to each other.
3. Why is helpfulness and social capital so important to team and company success?
Because helpfulness routinely outperforms individual intelligence and what drives helpfulness is people getting to know each other.
Social capital is the reliance and interdependency creating trust, which gives companies momentum, and makes companies robust. As it takes time to develop the trust you need for real candour and openness, teams that work longer together are easier to get along together as well as understand working styles and specific abilities of each member. Time is what builds value.
4. Provide two examples of how you have used helpfulness to solve problems that you have been faced with.
 - Not only finding help and assistance from tutor, asking and learning from each other with my peers are more efficient to me for studying better.
 - I used to lack of soft skills such as communication or public speaking until I got into DTS course and was help by my teammate who encourage me and raise my self confident.