

ANTT HEIN

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SUMMARY

Microsoft-certified Mid-Senior Power Platform Developer with **over 3 years** of hands-on experience delivering enterprise and client-facing solutions using **Power Apps, Power Automate, Dataverse, and Dynamics 365**. Proven experience across full-cycle implementation including requirements gathering, solution **design, development, testing, deployment, and go-live support**. Strong in workflow **automation**, Dataverse **modeling**, system **integration, and stakeholder collaboration**. Experienced in supporting **CRM platforms** and scalable business automation solutions.

PROFESSIONAL EXPERIENCE

Mid-Senior Application Developer (Remote)

Feb 2025 - Present

BIM Group of Companies | Myanmar

- Designed and delivered Canvas and Model-Driven Apps integrated with Dataverse and SharePoint
- Built complex Power Automate workflows including approvals, scheduled processes, and exception handling
- Contributed to the development of enterprise Power Platform solutions, supporting internal operations and external clients.
- Participated in end-to-end delivery: requirement analysis, solution design, development, UAT, deployment, and go-live
- Collaborated with stakeholders to translate business requirements into scalable technical solutions
- Contributed to documentation, swim-lane diagrams, and user stories for enterprise delivery teams

Application Developer

Feb 2023 - Jan 2025

BIM Group of Companies | Myanmar

- Developed and maintained internal and client-facing Power Apps to improve business efficiency
- Designed Dataverse schemas, relationships, and security models
- Automated manual processes using Power Automate, reducing operational workload
- Supported CRM systems for insurance clients, including troubleshooting and enhancements
- Worked closely with business users to improve system usability and data accuracy

IT Support Intern

Dec 2022 - Jan 2023

BIM Group of Companies | Myanmar

- Provided L1/L2 IT support across hardware, software, and network issues
- Diagnosed and resolved end-user technical problems efficiently
- Gained foundational experience in enterprise IT environments and customer support

EDUCATION

Diploma in Web Technology (DWT) Singapore

May 2024 - April 2025

- Completed coursework in frontend and backend development using HTML, CSS, Python, and Java, with database integration through Django and MySQL.

Diploma in Web Development (DWD) Yangon, Myanmar

Nov 2022 - Jun 2023

- Gaining practical experience in web development, database management, and IT support using HTML, CSS, JavaScript, and PHP.

BSc (Geology) – University of Bago (Third Year)

2015 - 2019

CERTIFICATIONS

- PL-900: Microsoft Power Platform Fundamentals
 - PL-7001,7002,7003: Microsoft Applied Skills courses
 - Power BI/Power Apps & Automate Foundation | BIM Training
 - Advanced Power Apps & Automate | BIM Training
 - Computational Thinking Course | American Center Yangon
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CORE TECHNICAL SKILLS

- Power Platform: Power Apps (Canvas & Model-Driven), Power Automate, Power BI
 - Dataverse: Table design, relationships, security roles, business rules
 - Dynamics 365 CRM: Customization, workflows, forms, business processes
 - Automation: Approval flows, scheduled flows, error handling
 - Development: JavaScript, HTML, CSS, Python, Java
 - Databases: Dataverse, SharePoint, MySQL, Django ORM
 - Tools: Git, documentation & swim-lane diagrams
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PROJECTS

- **Invoice Management App (Power Apps & Power Automate)**
 - Developed a Power Apps-based invoice management system using SharePoint as the primary database.
 - Implemented automated approval workflows with Power Automate to streamline invoice review and approval.
 - Configured auto PDF generation after approval to simplify documentation and record-keeping.
 - **Myanmar Insurance Company (CRM Support & Power Automate)**
 - Provided CRM system support for a Myanmar-based insurance company using a Model-Driven App built on Microsoft Dataverse.
 - Diagnosed and resolved functional issues, created JavaScript customizations, and optimized workflow processes.
 - Collaborated with business users to enhance CRM performance and data accuracy.
 - **Car Booking App (Power Apps & SharePoint & Power Automate)**
 - Built a Canvas App for managing car booking requests with SharePoint as the backend data source.
 - Designed and implemented approval workflows using Power Automate to automate booking confirmations.
 - Enhanced user experience with an intuitive UI and role-based access controls.
 - **Ticket Management System (Power Apps & SharePoint)**
 - Developed a Power Apps Canvas App to manage ticket creation, assignment, priority, and status tracking for internal users
 - Used SharePoint as the backend and Power Automate to send notifications and update ticket workflows
 - **Quality Management System (QMS) (Power Apps & SharePoint& Power Automate)**
 - Built a Power Apps Canvas App to manage quality records, non-conformance tracking, and corrective actions
 - Integrated SharePoint for data storage and Power Automate for approvals and role-based access control
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PROFESSIONAL DEVELOPMENT

- Full Stack Development with AI | NUS School of Computing - In progress
- CS50 – Introduction to Computer Science (Harvard University / edX) – In progress
- Preparing for Microsoft PL Certification Exam and Learning PowerUp Program