

# ANTT HEIN

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## SUMMARY

Microsoft-certified IT professional with **2+ years** of experience in IT support, software development, and business automation. Skilled in Python, Power Platform, SharePoint, and SQL. Proven ability to build scalable, data-driven applications and automate workflows that boost efficiency. Passionate about continuous learning and adapting to new technologies in dynamic IT environments.

## WORK EXPERIENCE

### Mid-Senior Application Developer

*Feb 2025 - Present*

- Developed internal and client-side Modern Driven Apps to enhance operational efficiency, integrating data from SharePoint and Dataverse.
- Automated key business workflows using Power Automate, streamlining approval and complex business processes.
- Collaborated with stakeholders and end-users to deliver customer-focused applications, including trading systems and CRM solutions for insurance clients.

### Application Developer

*Feb 2023 - Jan 2025*

- Designed and developed internal Canvas Apps to enhance operational efficiency, integrating data from SharePoint and Dataverse.
- Using Power Automate, streamlining approval processes, implementing scheduled flows, and leveraging manual flows for error handling.
- Contributed to external projects, preparing swim-lane diagrams, user stories, and detailed documentation for clear communication.

### IT Support (intern)

*Dec 2022 - Jan 2023*

- Diagnosed and resolved end-user technical issues and providing effective customer support.
- Analysed, identified, and resolved customer-reported problems across hardware, software, and network systems.

## EDUCATION

### Diploma in Web Technology (DWT) Singapore

*May 2024 - April 2025*

- Completed coursework in frontend and backend development using HTML, CSS, Python, and Java, with database integration through Django and MySQL.

### Diploma in Web Development (DWD) Yangon, Myanmar

*Nov 2022 - Jun 2023*

- Gaining practical experience in web development, database management, and IT support using HTML, CSS, JavaScript, and PHP.

### BSc (Geology) – University of Bago (Third Year)

*2015 - 2019*

## CERTIFICATIONS

- PL-900: Microsoft Power Platform Fundamentals
- PL-7001,7002,7003: Microsoft Applied Skills courses
- Power BI/Power Apps & Automate Foundation | BIM Training
- Advanced Power Apps & Automate | BIM Training
- Computational Thinking Course | American Centre Yangon

## **ADDITIONAL INFORMATION**

- Technical Skills:
    - Power Platform - Power Apps, Power Automate, Power BI
    - Database - SharePoint, PHP, Django, MySQL, Dataverse,
    - Coding - HTML, CSS, JavaScript, Java, Python, API Integration, Vide Coding
  - Languages: English, Myanmar
  - Skills:
    - Business Process Automation, Problem Solving, Agile Development, Communication, Time Management, Debugging, Git Version Control, Workflow Design, Rapid Learning, Client Interaction
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