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| **Shopper** | **Store Owner** | **System** |
| 1. Search and Choose Item |  |  |
| 1. Fill up Checkout form and Payment |  | 1. Notify Store Owner for the Order |
|  | 1. Review Order | 1. Notify Shopper that the order has been reviewed and for packaging |
|  | 1. Update order progress (For Packaging) | 1. Notify Shopper that the order is now packaged and up for delivery |
|  | 1. Update order progress (For Delivery) | 1. Notify Shopper that the order is now handled out to the courier/delivery |
| 1. *If the order has been delivered,* Mark the order as delivered or after 5 days the system will automatically mark the order as delivered |  |  |
| 1. Rate the Order |  |  |

Full Payment Merchandise