

Help & Customer Service

Search Help

Go

< All Help Topics

Pickup Points

Return a Package at an Amazon Locker

About Amazon Locker

Find an Amazon Locker in Your Area

Add an Amazon Locker to Your Address Book


Amazon Locker Eligible Items


About Amazon Locker Tracking Scans


About Pickup Points


Place an Order for Delivery to a Pickup Point


Quick solutions


 Your Orders  
Track or cancel orders

 Returns & Refunds  
Exchange or return items

 Manage Prime  
Cancel or view benefits

 Payment Settings  
Add or edit payment methods

 Carrier Info  
Shipping carrier information

 Account Settings  
Change email or password

Contact Us

Shipping & Delivery › Pickup Points ›

Amazon Locker Eligible Items

Your items can be delivered to an Amazon Locker if they’re sold or fulfilled by Amazon.com, meet the size/weight limits, and if the Amazon Locker you select will have room for your order when it arrives.

**Locker is full:** Some Amazon Lockers are very popular and may be full when your package arrives. These locations will appear grayed out on the map, which means that they are not currently accepting orders.

**Item is ineligible:** Your order will be eligible for Amazon Locker delivery, if your shipment:

- Has a shipping weight less than 20 lbs
- Has product dimensions smaller than 19 x 12 x 14 inches
- Is sold or fulfilled by Amazon.com
- Is valued at less than \$5,000
- Contain no hazardous materials
- Is not a Subscribe & Save item
- Does not contain items shipping from other countries
- Does not contain items for Release-Date Delivery

Note:

- There is no additional fee for using an Amazon Locker.
- Standard Shipping and FREE shipping may be unavailable at some Amazon Lockers.
- Same-Day Delivery and One-Day Shipping are available in select areas only.

Was this information helpful?

Yes

No

Search Help

Go

Back to top

Get to Know Us

- Careers
- Blog
- About Amazon
- Investor Relations
- Amazon Devices

Make Money with Us

- Sell on Amazon
- Sell Your Services on Amazon
- Sell on Amazon Business
- Sell Your Apps on Amazon
- Become an Affiliate
- Advertise Your Products
- Self-Publish with Us
- › See all

Amazon Payment Products

- Amazon Business Card
- Shop with Points
- Reload Your Balance
- Amazon Currency Converter

Let Us Help You

- Your Account
- Your Orders
- Shipping Rates & Policies
- Returns & Replacements
- Manage Your Content and Devices
- Amazon Assistant
- Help

English

United States

Amazon Music Stream millions of songs	Amazon Advertising Find, attract, and engage customers	Amazon Drive Cloud storage from Amazon	6pm Score deals on fashion brands	AbeBooks Books, art & collectibles	ACX Audiobook Publishing Made Easy	Alexa Actionable Analytics for the Web
Amazon Business Everything For Your Business	AmazonGlobal Ship Orders Internationally	Home Services Handpicked Pros Happiness Guarantee	Amazon Inspire Digital Educational Resources	Amazon Rapids Fun stories for kids on the go	Amazon Web Services Scalable Cloud Computing Services	Audible Download Audiobooks
Book Depository Books With Free Delivery Worldwide	Box Office Mojo Find Movie Box Office Data	ComiXology Thousands of Digital Comics	CreateSpace Indie Print Publishing Made Easy	DPReview Digital Photography	East Dane Designer Men's Fashion	Fabric Sewing, Quilting & Knitting
Goodreads Book reviews & recommendations	IMDb Movies, TV & Celebrities	IMDbPro Get Info Entertainment Professionals Need	Junglee.com Shop Online in India	Kindle Direct Publishing Indie Digital Publishing Made Easy	Prime Video Direct Video Distribution Made Easy	Shopbop Designer Fashion Brands
Withoutabox Submit to Film Festivals	Woot! Deals and Shenanigans	Zappos Shoes & Clothing	Souq.com Shop Online in the Middle East	Subscribe with Amazon Discover & try subscription services	PillPack Pharmacy Simplified	Amazon Second Chance Pass it on, trade it in, give it a second life