

Abstract

Online Cloth Management System is a web-based shopping system for an existing shop. The project objective is to deliver the online shopping application. This project is an attempt to provide the advantages of online shopping to customers of a real shop. It helps buying the products in the shop anywhere through internet. Thus, the customer will get the service of online shopping. An online portal where their customers can enjoy easy shopping from anywhere, the shops won't be losing any more customers to the trending online shops such as flipart or ebay. Since the application is available and it is easily accessible and always available.

An online shopping system that permits a customer to submit online orders for items and/or services from a store that serves both walk-in customers and online customers. The online shopping system presents an online display of an order cut off time and an associated delivery window for items selected by the customer. The system accepts the customer's submission of a purchase order for the item in response to a time of submission being before the order cut off time.

The online shopping system does not settle with a credit supplier of the customer until the item selected by the customer is picked from inventory but before it is delivered. Therefore, the customer can go online and make changes to the order. In addition, available service windows are presented to the customer as a function of customer selected order and service types and further, the order picking is assigned in accordance with a picker's preference.

When ordering goods, many shopping systems provide a virtual shopping cart for holding items selected for purchase. Successive items selected for purchase are placed into the virtual shopping cart until a customer completes their shopping trip. Virtual shopping carts may be examined at any time, and their contents can be edited or deleted at the option of the customer. Once the customer decides to submit a purchase order, the customer may print the contents of the virtual shopping basket in order to obtain a hard copy record of the transaction.

This system can be implemented to any shop in the locality or to multinational branded shops having retail outlet chains. The system recommends a facility to accept the orders 24*7 and a home delivery system which can make customers happy. If shops are providing an online portal where their customers can enjoy easy shopping from anyway here, the shops won't be losing any more customers to the trending online shops such as flipkart or ebay. Since the application is available in the Smartphone it is easily accessible and always available.

The proposed system is made to help the customers for an easy and convenient way of buying a product and also helps to increase their way efficiently. We will also provide users to give feedbacks, they can view the order details, payment details etc.

The system includes 2 modules. They are:

1. Admin Module

Admin must have a login into this system. He has the overall control of the system. Admin can add or update main and sub categories. Admin can view all the products and can able to update or delete products and also can able to view all registered customer details. Admin manages order with Add, Edit, View and Delete. Admin manages customer. Admin can view the customer orders. He can update the order status and generate reports. The reports can be of 2 types the total sales report between dates and no of customers who order between those dates.

2. Customer Module

Customer can register and buy the products they want. The customer has a dedicated page for the account settings. The user can update the address of billing and shipping. Delivery status of the product is the other advantage that the user has. User can do secure online payment. User can add feedbacks and complaints to them.