



**AMAL JOYTHI COLLEGE OF  
ENGINEERING**

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## **PROJECT TOPIC**

### **E-appliances diagnosis and service booking**

#### **Abstract:**

Every hardware is prone to some sort of malfunction in accordance with their usage over time. Hence it necessitates the need for a software that helps you identify and fix those failures thus aiming to reduce the mean time between failures.

#### **Existing system:**

The current software in market that meets this purpose helps one to register with their professional service team and get your service done leaving you no choice to choose the type or the range of service you wish to have.

#### **Proposed system:**

The software to be developed aims at solving this issue where the customer having identified the device and inputted the likely symptoms during a failure is given an idea about what might likely be the issue with their systems and help them choose a service centre within their scope and budget.

#### **Advantages of proposed system:**

- Helps in diagnosing about what is likely to be the issue.
- Help choose the service on basis of your budget/locality.