

Monish K

System Associate



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📍 72, Vellakal, Manapparai,
Trichy, 621307.

📅 31st January 2002

TECHNICAL SKILLS

Java Springboot

SQL

HTML & CSS

Advanced Excel

Cloud Computing

TOOLS

Microsoft Dynamics 365

Microsoft Azure

Visual Studio Code

Postman

Eclipse

CAREER OBJECTIVE

Dedicated professional with 1.5 years of experience as a System Associate. Proven track record of achieving results and exceeding goals.

Seeking a challenging position to leverage my skills and contribute to the success of the organization through dedication, innovation, and continuous learning.

EDUCATION

Bachelor of Computer Applications, Bishop Heber College

2019 – 2022 | Trichy, TamilNadu, India

Percentage: 71%

12th - Higher secondary, Sri Guru Matriculation Higher Secondary School, Manapparai

2018 – 2019 | Trichy, TamilNadu, India

Percentage: 72%

10th - SSLC, Sri Guru Matriculation Higher Secondary School, Manapparai

2016 – 2017 | Trichy, TamilNadu, India

Percentage: 91%

PROFESSIONAL EXPERIENCE

Infosys Limited, System Associate

2023 – present | Thiruvananthapuram, India

- Implementing designs, developing high quality programs and systems, partnering with our clients to ensure high quality deliverables.
- Provide user applications or engineering support or recommendations for new or existing equipment with regard to installation, upgrades, or enhancements.
- Interact with production personnel to propose modifications to equipment processes and operations to improve safety, increase efficiency and enhance company goals.
- Gather the requirements and specifications to understand the client requirements in a detailed manner and translate the same into system requirements.

PERSONAL SKILLS

Decision making

Team work

Effective Communication

Adaptability Skill

Resilience

Time Management

CERTIFICATES

Java SE 8 Developer

Infosys Internal
Certification

MySQL Associate

Infosys Internal
Certification

Springboot Developer

Infosys Internal
Certification

INTEREST

- UI Testing and Enhancement
- Data Monitoring
- Application and Web Development

LANGUAGES

Tamil • English • Hindi

PROJECTS

Coca Cola, Client support

2023 – present

Operation Level Support:

- Provide technical support to the manufacturing and packaging process of consumer beverages at Coca Cola with an enhanced emphasis on work related to repair, maintenance, troubleshooting, and efficiency improvement associated with applications and systems.
- Monitor the Azure environment interfaces and re-process the failed transactions.
- Monitor application performance and take necessary action in case of any performance dip.

Code Level Support:

- Validate "go live" activities such as production verification to ensure that the application runs in the production environment without any issues.
- Support team on critical priority issues which required analysis with source code or change in source code.
- Take up enhancements which are raised by clients.
- Transfer the knowledge on application changes that is being moved to production.

HOBBIES

- Sports
- Dance
- Singing
- Travel