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Work Experience

Ask Partner Network

Nov 15 – Present

Senior Software Engineer

Working with Site Engineering team on various partner affiliated Ask search apps to deliver enhancements related to the product and infrastructure.

Etix

Jan 13 – Oct 15

Business Technology Manager/Lead Software Engineer

Working in various capacities to help the technology and product teams deliver solutions across various product lines, which see cumulative traffic of over 30 million sessions, 30 million tickets sold and \$1.5 billion in transactions.

- As a **Full-stack Developer**, writing new features/upgrades using Java, JS, HTML/CSS, jQuery, PL/SQL and a few other languages. This is my primary job responsibility, and I spend roughly half my time developing. Perform in the team as a full stack engineer, with a slight lean towards the Business Logic layer. Used to writing features end to end, ranging from Persistence (SQL, No SQL), ORM (JPA/Hibernate), Object Model, Business Logic (Java/JSF) and pages using various view/client side technologies (JSP, JS/jQuery/HTML/CSS). Fluent with testing methodologies (Unit Testing: JUnit/TestNG/QUnit, Regression Testing: Selenium, Load Testing: JMeter). Also, architect a number of projects internally, designing solutions and overseeing implementations.
- As the team's **Scrum Master**, I am the champion/evangelist for Agile with scrumban flavors. I lead and inspire change for continuous improvement & remove impediments. Responsible for introducing Scrum to the company, and serving as the Scrum Master through a major system redesign. Responsible for educating different parts of the company about development/delivery processes. Consult and speak at Rockhouse Partners (subsidiary of Etix) with respect to their approach and problems with software development methodologies. Allocate resources from US dev team (15) as well as offshore teams in China (8), Japan (2) and Germany (2). Coordinate with product team to make them aware of key dependencies and prioritize future sprints accordingly. Implement vision, with other developers, for CI (and now CD) pipeline.
- As the team's **Delivery Coordinator**, I help manage and communicate expectations for platform releases. Advise QA and Product teams for Go/No-Go on a feature level. Ensure timelines are honored and swarm when necessary.
- As the team's **Technical Liaison**, I am called upon at critical junctures to propose solutions. Some typical scenarios include high-priority/severe bugs, features requested with tight deadlines, etc. I design solutions/triage problems in such cases and make sure they are prioritized and implemented accordingly.
- As a **Project Manager**, lead various projects/integrations working with external vendors from requirement phase to the delivery phase, including projects such as Integration with Seats3d, Etix Facebook Tickets app, Etix Mobile Client Reporting App, Etix Mobile Tickets, etc.

Infina Connect Healthcare Systems Inc.

May 12 – Dec 12

Application Development Intern

Primary responsibilities included development work for Infina Connect SaaS platform in Java/Tcl/Postgres/AOLServer, implementation of load and functional regression test suites and setting up Hudson CI server for automated build pipelines.

Technical Skills

Java (JSP, JSTL, JNDI, JMS, Servlet, JAX-RS, JPA, Drools)	RESTful APIs & multi-tiered/multi-tenant applications			
Angular & React	JS, HTML5, CSS, jQuery	Apache Tomcat	Spring, Struts & JSF	
Jenkins CI Server & JIRA	Oracle 10g/11g and Postgresql	RHEL/CentOS	JUnit, QUnit, TestNG	
Selenium, Cucumber, JMeter	Shell Scripting	JasperReports	Ant/Maven	SEO

Certifications

Scrum Alliance

Jul 13 – Present

Certified Scrum Master

Academic Qualification

North Carolina State University

Aug 11 – May 13

Masters in Computer Science