

## Return and Refund Policy

**Effective Date:** 19 July 2025

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### 1. Overview

At Sports Garage, we value your satisfaction. If you are not entirely satisfied with your purchase, we're here to help. This policy outlines the conditions for returns, refunds, and cancellations.

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### 2. Returns

You have **7 days** from the date of delivery to request a return.

To be eligible for a return:

- The item must be unused and in the same condition you received it.
  - The item must be in the original packaging.
  - A receipt or proof of purchase is required.
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### 3. Refunds

Once we receive your returned item, we will inspect it and notify you about the status of your refund.

- If approved, the refund will be processed to your original method of payment within **7 business days**.
  - Shipping costs are non-refundable.
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### 4. Non-returnable Items

Certain items may not be eligible for return or refund, including:

- Gift cards
  - Customized or personalized products
  - Discounted or clearance items
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### 5. Exchanges

We only replace items if they are defective or damaged. If you need to exchange an item, please contact us with details and images.

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## 6. Order Cancellations


Orders can be cancelled before they are shipped. Once dispatched, the order will follow the standard return process.

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## 7. Contact Us

If you have any questions regarding our Return and Refund Policy, please contact us:

 **Email:** [achintkakk@gmail.com](mailto:achintkakk@gmail.com)

 **Phone:** +91 77019 49572

 **Website:** <https://anubhav1021.github.io/sportsgarage/>