


SOS J.N. Kaul Institute of Education, Bhimtal (Nainital)

Student Satisfaction Survey (SSS) October 2021-23

The Student Satisfaction Survey (SSS) was conducted by the Institute through online Google forms on a scale of 0 to 4 on various dimensions. The questionnaire was set as per the NAAC guidelines. The survey conducted online and the identity of the student is not revealed the result of this survey is based on the response of 64 students of (2021-23 Batch). The analysis of the Student Satisfaction Survey (SSS) is -:

1. The students responded to all questions given to them in the prescribed format. All the faculties covered 81.25 % of the syllabus in various semesters.
2. The student with average score 3.02 appreciated the preparedness of teachers for the class.
3. The average scores 3.08 shows that the teachers always effectively communicated with the students.
4. The survey results with average score 2.58 reflected that the teachers of the Institute are very good in teaching approaches
5. The average score achieved for 2.73 on transparency in evaluation and evolutionary process shows that the teachers are fair in the internal evaluation process and the performance of the students in assignments.
6. The average score of 2.44 revealed that performance of the students in their assignment is routinely discussed by the concern teacher.
7. Institution's internship as well as field visit opportunities for students is applaud by 3.27 of the students.
8. Regarding the mentoring and mentoring follow up programme 2.81 average score is achieved that reflects the teaching and mentoring process of the institution is working very well.
9. The students agree with average score 3.16, that the institution provided them with multiple opportunities to learn and grow.
10. The teachers of the Institute every time inform the students about their expected competencies, course and programmed outcomes average score with 2.78.
11. The student agreed with 2.61 average score that the mentor does a necessary follow up with an assigned task on the regular basis.
12. The teachers every time illustrate the concepts through example and applications with 3.14 average score.
13. Maximum number of students with average score 2.61 agree that teachers help in identifying the strengths and encourages them with providing right levels of instruction.
14. Most of the students agree that the teachers are usually able to identify the weaknesses of the students and suggest the way to overcome them.



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15. The students agreed that the institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.
16. The institute uses student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences received 2.92 average score.
17. The students strongly agree (3.28 average score) that the teachers encourage them for participation in extracurricular activities.
18. According to the survey the students are of the opinion that the Institute/ Teachers make efforts to inculcate soft skills and employability skills to make them ready for the future challenges.
19. The teachers use ICT tools such as LCD Projector, Multimedia etc. while teaching.
20. The average score achieved was 2.91 reflected that the student's satisfaction in the teaching -learning aids, learning outcomes of the program provided is good.

S. No.	Issue Raised	Action Taken
1.	Need to improve Digital Aids	Three new Smart Panels and Twenty new Computers Installed.
2.	Notes Should be provided in both languages.	Action Plan Prepared.
3.	CTET classes should be started of the Session.	Short Term Teachers' Training Program Conducted twice a year.
4.	Lack of Furniture.	Purchased new furniture for classes.

Conclusion: The most of the students has shown satisfactory attitude towards institution and teachers. There were only Four suggestions we have received. Thus, the feedback given by the students were analyzed and suitable action was taken to satisfy student need.

Dr. Mukta
Principal

S.No.	Questionnaire	Score
	Overall Average Score	2.91
1	How much of the syllabus was covered in the class ?	3.25
2	How well did the teachers prepare for the classes ?	3.02
3	How well were the teachers able to communicate?	3.08
4	The Teacher's approach to teaching can best be described as .	2.58
5	Fairness of the internal evaluation process by the teachers.	2.73
6	Was your performance in assignement discussed with you ?	2.44
7	The institute takes active interest in promoting internship, student exchange, field visit oportunitites for students.	3.27
8	The teaching and mentoring process in your institution faciliates you in cognitive, social and emotional growth.	2.81
9	The institution providses multiple opportunities to learn and grow.	3.16
10	Teachers inform you about your expected comeptencies, course outcomes and programme outcomes.	2.78
11	Your mentor does a necesaaary follow-up with an assigned task to you.	2.61
12	The teachers illustrate the concepts through examples and appllications.	3.14
13	The teachers identify your strengths and encourages you by providing the right level of challeges.	2.61
14	Teachers are able to identify your weaknesses and help you to overcome them.	2.73
15	The institution makes an effort to engage studnets in the monitoring, review and continuous quality improvement of the teaching learning process.	2.95
16	The institute/teachers use student centric methods, such as experimental learning, participative learing and problem-solving methadologies for enhancing learning experiences.	2.92
17	Teachers encourages you to participate in extracurricular activities.	3.28
18	Efforts are made by the institiute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	2.94
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching ?	2.67
20	The Overall quality of teaching- learning process in your institute is very good.	3.2

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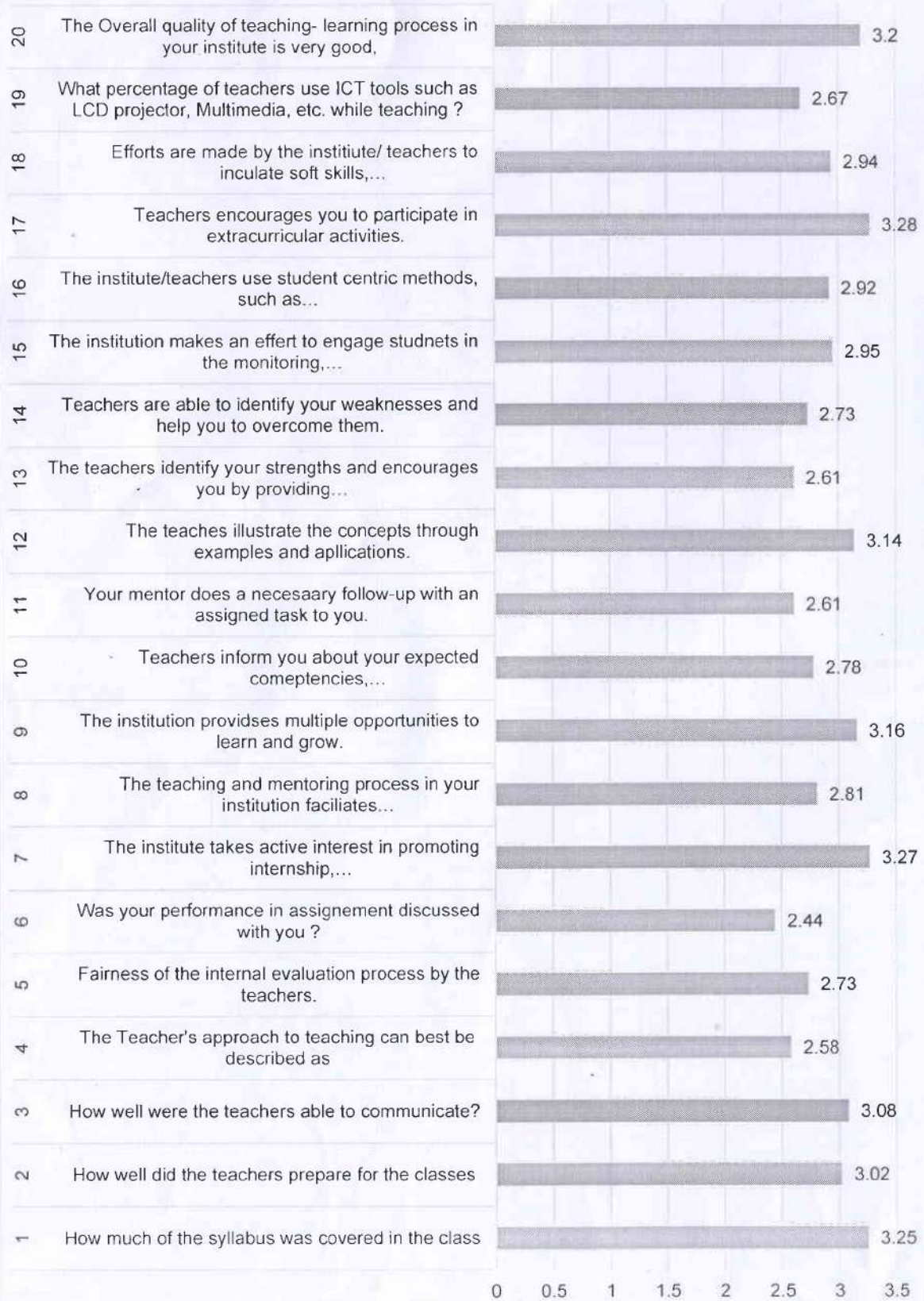
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Questionnaire Graph Representations



SOS J.N. Kaul Institute of Education, Bhimtal , Student Satisfaction Survey (2021-23)

S.No	Email	Session	1. How m	2. How v	3. How w	4. The te	5. Fairn	6. Was y	7. The	8. The	9. The	10. Te	11. You	12. Th	13. Th	14. Tea	15. The	16. The	17. Te	18. Effc	19. W	20. Th	Average	Give three observation/ suggestions to improve the overall teaching -le		
1	kulyalpooja@gmail.com	2021-23	4	3	4	3	3	2	4	3	4	4	2	3	3	4	3	4	4	3	3	4	3.35	Active learning in class/ Use cooperative learning/ Continuous evaluation		
2	yadavpunya@gmail.com	2021-23	4	3	3	3	2	1	4	1	3	2	0	3	2	1	2	1	4	1	2	3	2.25	Improve communication and collaboration skills. Try to be more intel		
3	angelgowan8@gmail.com	2021-2023	4	4	4	3	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	3.95	Everything is perfect.		
4	prernajoshi54811@gmail.com	2021-2023	3	3	3	2	3	2	4	3	3	3	2	4	2	3	4	3	3	4	3	4	3.05	1.Regular classes of ctet n utet from the beginning of the session sho		
5	akanshakulya021@gmail.com	2021-2023	3	3	3	2	3	2	4	3	3	3	2	4	2	1	4	3	3	4	3	4	2.95	CTET AND UTET classes should be organised from the beginning of t		
6	hemaarya1193@gmail.com	2021.202	3	3	4	3	3	3	4	3	3	3	3	3	3	3	3	3	3	3	2	3	3.05	Very good teaching		
7	sheelaparihar458@gmail.com	2021-2023	4	3	2	2	1	1	3	3	3	4	3	3	2	3	2	3	3	3	1	2	3	2.55	Efforts were made to boost confidence	
8	purvasah26@gmail.com	2021-23	3	4	0	2	3	2	4	4	4	4	3	4	4	4	4	4	4	3	3	4	3.75	One should prepare for teaching competitive exams for which classes		
9	ranjanaarya2009@gmail.com	2021-23	4	4	4	4	4	4	3	3	3	3	4	4	1	2	4	4	4	3	3	3	2.85	1.Experience Developing awareness of self own knowledge. 2. limited		
10	pshuukd@gmail.com	2021-23	3	3	2	2	2	2	2	3	3	3	4	4	1	2	4	4	4	3	3	3	4	4	Whatever we have received is the bestest by far.	
11	kavitabisht226093@gmail.com	2021-2023	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	2.85	-	
12	shuklajyoti556@gmail.com	2021-23	3	3	2	2	3	3	2	2	3	3	2	3	4	3	3	3	4	3	4	3	3	3	3	Teaching learning is very good
13	harinagarhartolanainital@gmail.c	2021-2023	3	2	3	3	2	4	4	4	3	1	2	4	2	3	3	3	4	4	4	4	4	3.35	1. Notes should be provided in both the languages in all subjects 2. As	
14	shiwaniabisht2502@gmail.com	2021-23	3	3	3	3	4	4	3	3	3	3	3	3	3	4	3	3	4	3	3	3	3	3.2	Notes should be provided and assignments work should be taken on o	
15	pratypr00@gmail.com	2021-2023	4	3	4	3	3	2	4	4	3	3	3	3	3	3	4	4	3	3	3	3	3	3.3	College provide us intership for better future and experience. We have	
16	tanisha05oct@gmail.com	2021-2023	4	4	3	4	3	2	4	4	3	3	3	3	3	3	4	4	3	3	3	3	3	1.5		
17	peehupandey888@gmail.com	2021-2023	0	2	3	2	0	2	1	1	1	1	1	2	0	1	2	2	2	2	2	2	3	2.2	All students should be equal for teachers. But in our institute teachers	
18	anjaliipnkjsharma001@gmail.com	2021-2023	4	2	3	3	0	1	3	2	3	2	0	3	2	2	3	2	1	2	1	1	2	1.8	Try to reach every student and ask for their doubts	
19	riyasireliya143@gmail.com	2021-2023	2	3	1	2	1	1	1	3	2	1	3	3	3	3	4	3	4	3	3	4	4	3.4	Established clear objectives in classrooms. Must have a proper learnin	
20	heenamanrai21@gmail.com	2021-2023	3	3	3	3	4	4	4	3	4	3	3	4	3	3	4	3	4	4	3	4	4	3.35	# utilized and proper functioning of latest technology tools like projecto	
21	tadhiyalnidhi@gmail.com	2021-23	3	3	3	2	4	3	4	3	4	3	3	4	3	3	4	3	4	3	3	3	3	1.9	1.Implement interactive and engaging teaching 2. Utilize technology ef	
22	hemlata.rathour28@gmail.com	2021-2023	1	1	3	1	2	2	3	1	2	3	2	1	0	1	2	2	2	3	3	3	3	2.6	1. Unnecessary and extra work should be reduced. 2. All the students.	
23	rrichaa1999@gmail.com	2021-2023	4	3	3	2	2	2	3	3	3	1	0	3	3	3	3	3	3	3	2	2	3	1.5	Better communication among the staff....if they are confused...so will tl	
24	dikshabohra1999@gmail.com	2021-2023	2	3	2	1	2	1	1	1	2	0	0	2	0	1	2	2	2	3	3	4	3	3.75	Contact with Parents ☺ The contact and communication that teachers	
25	vipashaadhikari1@gmail.com	2021-2023	4	3	4	4	4	4	4	4	4	4	4	3	3	3	3	3	4	3	3	4	4	3.1	Less paper work	
26	bishtpriyanka2111@gmail.com	2021-2023	3	3	3	2	3	2	2	1	4	4	3	3	3	4	2	1	1	3	2	3	3	2.65	1. Try to reach every student and ask for their doubts. 2. Utilize the late	
27	adeepshikha465@gmail.com	2021-23	3	3	4	2	3	2	2	1	3	2	2	3	3	3	3	4	3	3	2	3	3	2.7	teaching should be more effective . education tools should be used m	
28	vyotimhrajyoti36@gmail.com	2021-2023	3	3	3	3	3	2	2	1	3	2	2	3	3	3	3	4	3	3	2	3	3	3.4	Saree dress code should be maintained for girls once a week so that tl	
29	shailjadhani67@gmail.com	2021-2023	4	3	4	4	3	3	4	4	4	4	3	4	1	1	4	4	4	4	3	3	3	2.75	1.More use of digital aids to engage all the students. 2- less paper wor	
30	priyapokhariya19@gmail.com	2021 -23	3	3	3	3	3	1	4	4	4	3	2	2	3	3	2	2	4	4	4	3	4	3.1	1	
31	kirannegi10101999@gmail.com	2021-23	3	3	4	2	2	3	4	2	3	3	2	3	3	3	3	4	4	4	4	3	4	3.75	lack of furniture	
32	manjuman31717@gmail.com	2021-2023	4	4	4	3	4	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3.05	Good	
33	vipulpandey1314@gmail.com	2023	4	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	2	3	3	2.45	No comments	
34	priyankapalariya@gmail.com	2021-23	3	3	2	2	3	1	3	2	3	2	1	3	3	1	3	3	3	3	2	3	3	2.95	More use of practical learning rather than theoretical learning	
35	kabirmehra0099@gmail.com	2021-2023	4	3	4	2	3	3	3	3	3	3	3	3	3	3	2	2	2	3	2	2	2	2.5	teacher's support all student...Institute non -teaching staff is good	
36	nehanayal13@gamil.com	2021-2023	3	3	3	2	3	2	3	4	3	1	3	3	2	2	2	2	4	4	3	2	4	3.3	Suggestions no. 1 . Hindi medium children should also be given the sa	
37	geetaraikwal2@gmail.com	2021-23	4	3	3	3	3	3	4	2	3	4	3	3	4	3	3	3	3	3	2	2	2	2.75	Motivate Students and encourage them to make progress .	
38	manishajoshi6088@gmail.com	2021-2023	3	3	2	2	3	1	3	2	3	1	2	3	3	2	3	3	4	3	3	3	3	2.7	More use of ICT while teaching 2- less paper work assignment and pr	
39	j.kritika5319@gmail.com	2021-2023	4	3	2	3	3	1	3	2	3	1	2	3	3	2	3	3	4	3	3	3	4	3.7	All things better our institute.	
40	meenapalariya1@gmail.com	2021-23	4	4	4	3	4	2	4	4	4	4	4	4	4	4	2	4	4	4	3	4	4	3.55	Lack of furniture	
41	pathakshikha121@gmail.com	2021-23	3	3	4	3	4	3	4	3	4	4	3	4	4	4	3	4	3	4	3	4	4	3.6	Co-curricular activities थोड़ा अधिक करवाए जाएं।, ICT tools का अधिक प्रयो	
42	devendramehta6805@gmail.com	2021-023	4	4	4	3	3	3	4	3	4	4	3	4	3	4	4	4	4	4	3	2	4	3.3	The institute provides us good education.	
43	rekhabisht257@gmail.com	2021-2023	2	3	3	2	3	3	4	3	3	3	4	4	3	3	3	3	3	3	3	2	3	2.8	Discipline, motivat	
44	preetyrishi@gmail.com	2021-2023	4	3	3	2	1	1	4	4	4	4	3	3	4	3	4	3	4	4	3	3	3	3.6	शिक्षण प्रक्रिया में तकनीकी का प्रयोग	
45	deekshapathak0507@gmail.com	22-23	4	4	4	3	4	4	4	4	4	4	3	3	4	3	4	3	4	4	3	3	3	2.35	It should be more flexible	
46	garimadityakumar@gmail.com	2021-23	4	3	4	3	3	2	1	2	3	2	1	3	1	1	2	2	3	1	3	3	3	1.35	Proper time management of everything , Unbiasness, Innovation need	
47	rasmibishtuk05@gmail.com	2021-2023	2	2	2	1	2	1	2	0	2	1	1	3	0	0	1	1	2	1	1	2	3	3.6	Overall good	
48	hemlatakumari18508@gmail.com	2021_2023	4	4	4	3	4	3	4	4	3	3	4	4	4	4	4	4	4	4	4	4	4	4	4	Mamta Arya
49	mamtaarya26181@gmail.com	2021-2023	4	4	4	4	4	4	4	4	4	4	4	4	4	4	3	3	3	2	3	4	4	2.9	My all over teaching learning experience is good.	
50	aryadeepshikhabtl@gmail.com	2021-2023	3	3	4	2	0	4	2	3	3	2	3	4	4	4	4	3	4	4	4	3	3	3.35	Try to be more reflective in behaviour and rest everything is fine	
51	niharika051220@gmail.com	2022-23	4	3	3	2	2	4	2	3	4	4	3	4	4	4	4	3	4	4	3	3	3	2.55	Everything is upto the mark..but teacher student relations should be m	
52	manjugowam@958gimel.com	2021-2023	3	0	0	3	2	4	2	3	3	2	3	2	2	3	3	3	4	3	0	4	4	3.15	I got a chance to come to sos college and study here,I got to learn a lo	
53	sunitagoswami850@gmail.com	2021-2023	4	4	4	3	2	2	3	3	4	3	3	4	3	4	3	3	4	4	3	4	4	2.65	The teacher is not focused on just one child, he should pay attention to	
54	ektaarya729@gmail.com	2021-2023	3	3	3	2	4	4	4	1	3	2	3	1	0	0	3	2	4	4	1	2	2	2.4	Teaching learning process should be systematic	
55	pankajkumar22441155@gmail.co	2021-23	3	3	3	3	2	2	4	3	2	3	3	3	1	3	2	2	4	1	2	2	2	2.55	Burden on the student should be less	
56	shivanisah9690@gmail.com	2021-23	3	3	3	3	2	2	4	3	2	3	3	3	1	3	2	2	4	1	2	2	2	3.95	To make teaching learning process more effective.	
57	meenapalariya1@gmail.com	2021-23	4	4	4	3	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	2.7	Teaching learning process is very effective.	
58	aanchalvalmiki123@gmail.com	2021-2023	3	2	3	2	3	3	4	3	1	2	2	2	3	3	3	1	4	4	3	3	3	2.15	All good	
59	meenumehta459@gmail.com	2021-2023	3	1	3	2	3	3	2	2	3	2	3	1	1	1	2	2	2	1	3	3	3	2.85	Make infrastructure according to demand of students	
60	mahima200.123@gmail.com	2021-2023	3	3	2	3	3	2	3	2	3	3	3	3	3	3	3	3	3	3	3	3	3	2.75	There should be more use of ICT for teaching learning process.	
61	aryadeepshikhabtl@gmail.com	2021-2023	3	3	4	2	2	1	4	3	3	4	2	3	1	0	2	1	3	1	1	2	2	1.75	Teaching should be focused upon overall development of students ins	
62	medhaneetasingh123@gmale.co	2023	2	3	2	2	2	1	3	0	2	2	3	2	1	0	2	1	3	1	1	2	2	2.1	1) Less workload should be given to students(2) Time management r	
63	bishtrashmi62@gmail.com	2021-23	2	3	3	2	2	2	3	3	2	2	1	3	2	1	2	2	2	2	1	2	2	2.75	(1) Lack of understanding (2) favouritism (3) extra work maybe not req	
64	karankumaroctober15@gmail.co	2021-2023	3	3	3	3	2	1	4	3	2	3	3	3	2	3	3	3	3	3	2	3</				