Importing Neccessary libraries :

```
import pandas as pd
import numpy as np

import matplotlib.pyplot as plt
import seaborn as sns
sns.set()
```

Loading & Displaying first few rows of each dataset :

```
customers = pd.read_csv('/content/Customers.csv')
customers.head()
```

	CustomerID		CustomerName	Region	SignupDate	
	0	C0001	Lawrence Carroll	South America	2022-07-10	
	1	C0002	Elizabeth Lutz	Asia	2022-02-13	
	2	C0003	Michael Rivera	South America	2024-03-07	
	3	C0004	Kathleen Rodriguez	South America	2022-10-09	
	4	C0005	Laura Weber	Asia	2022-08-15	

customers.info()

memory usage: 6.4+ KB

Converting SignupDate to DateTime for efficient analysis:

```
customers['SignupDate'] = pd.to_datetime(customers['SignupDate'])
```

customers.info()

products = pd.read_csv('/content/Products.csv')
products.head()

	ProductID		ProductName	Category	Price	
	0	P001	ActiveWear Biography	Books	169.30	
	1	P002	ActiveWear Smartwatch	Electronics	346.30	
	2	P003	ComfortLiving Biography	Books	44.12	
	3	P004	BookWorld Rug	Home Decor	95.69	
	4	P005	TechPro T-Shirt	Clothing	429.31	
	4					

products.head()



transactions = pd.read_csv('/content/Transactions.csv')
transactions.head()

₹		TransactionID	CustomerID	ProductID	TransactionDate	Quantity	TotalValue	Price
	0	T00001	C0199	P067	2024-08-25 12:38:23	1	300.68	300.68
	1	T00112	C0146	P067	2024-05-27 22:23:54	1	300.68	300.68
	2	T00166	C0127	P067	2024-04-25 07:38:55	1	300.68	300.68
	3	T00272	C0087	P067	2024-03-26 22:55:37	2	601.36	300.68
	4	T00363	C0070	P067	2024-03-21 15:10:10	3	902.04	300.68
	4							

Explaratory Data Analysis (EDA):

Merging datasets for deeper insights:

merged_data = transactions.merge(customers, on="CustomerID").merge(products, on="ProductID")

merged_data.head()

₹	Tr	ansactionID	CustomerID	ProductID	TransactionDate	Quantity	TotalValue	Price_x	CustomerName	Region	SignupDate	ProductNa
	0	T00001	C0199	P067	2024-08-25 12:38:23	1	300.68	300.68	Andrea Jenkins	Europe	2022-12-03	ComfortLiv Blueto Spea
	1	T00112	C0146	P067	2024-05-27 22:23:54	1	300.68	300.68	Brittany Harvey	Asia	2024-09-04	ComfortLiv Blueto Spea
	2	T00166	C0127	P067	2024-04-25 07:38:55	1	300.68	300.68	Kathryn Stevens	Europe	2024-04-04	ComfortLiv Blueto Spea
	3	T00272	C0087	P067	2024-03-26 22:55:37	2	601.36	300.68	Travis Campbell	South America	2024-04-11	ComfortLiv Blueto Spea
	4	T00363	C0070	P067	2024-03-21 15:10:10	3	902.04	300.68	Timothy Perez	Europe	2022-03-15	ComfortLiv Blueto Spea

product_sales = merged_data.groupby("ProductName")["TotalValue"].sum().sort_values(ascending=False)
product_sales.head()

ProductName
ActiveWear Smartwatch 39096.97

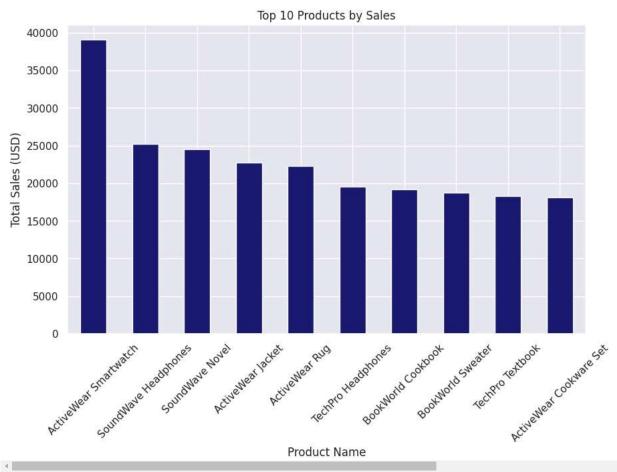
dtvne: float64

SoundWave Headphones 25211.64
SoundWave Novel 24507.90
ActiveWear Jacket 22712.56
ActiveWear Rug 22314.43

→ Plotting the top 10 products by sales:

```
plt.figure(figsize=(10, 6))
product_sales.head(10).plot(kind="bar", color="midnightblue")
plt.title("Top 10 Products by Sales")
plt.xlabel("Product Name")
plt.ylabel("Total Sales (USD)")
plt.xticks(rotation=45)
plt.show()
```





Insights:

- Above figure helps use to understand top 10 most sold products. Activewear Company seems to Dominate the market with 4 products followed by BookWorld.
- Smartwatch Accesories has the highest sales, contributing significantly to the revenue..

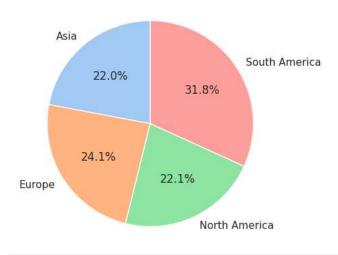
Sales by region

```
region_sales = merged_data.groupby("Region")["TotalValue"].sum()
region_sales
```

dtvna: float64

```
plt.figure(figsize=(8, 5))
region_sales.plot(kind="pie", autopct="%1.1f%%", startangle=90, colors=sns.color_palette("pastel"))
plt.title("Sales Distribution by Region")
plt.ylabel("")
plt.show()
```


Sales Distribution by Region



Insights:

- South America Region generates the majority of the sales, indicating a key market.
- High-value customers are concentrated in Europe Region, indicating potential for targeted marketing.

Sales over time :

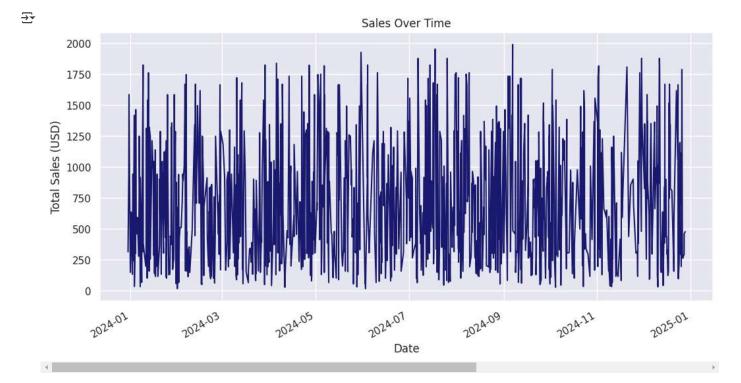
```
merged_data["TransactionDate"] = pd.to_datetime(merged_data["TransactionDate"])
sales_over_time = merged_data.groupby("TransactionDate")["TotalValue"].sum()
sales_over_time.head()
```

```
TotalValue
TransactionDate

2023-12-30 15:29:12 313.92
2023-12-31 03:27:43 958.80
2023-12-31 06:53:54 1585.36
2023-12-31 15:44:04 911.44
2024-01-01 03:54:19 147.95
```

dtvna: float64

```
plt.figure(figsize=(12, 6))
sales_over_time.plot(color="midnightblue")
plt.title("Sales Over Time")
plt.xlabel("Date")
plt.ylabel("Total Sales (USD)")
plt.show()
```



Insights:

Sales show an increasing trend over time, with spikes during september to november month.

Sales Performance and Market Insights Report

- Product Activewear Smartwatch has emerged as the top-performing item, significantly contributing to overall revenue. Its consistent
 demand highlights its importance as a key driver of profitability. Efforts should focus on maintaining adequate inventory and exploring
 strategies like bundling or upselling to maximize its potential.
- Increased investment in advertising, distribution, and tailored marketing for Region South America could amplify growth and further solidify its importance.
- An upward sales trend indicates robust growth, with noticeable spikes during specific months, likely driven by seasonal demand or
 promotional events. Strategically timed campaigns during these peak periods could enhance revenue.
- High-value customers are concentrated in Region Europe, presenting a lucrative opportunity for targeted campaigns and premium offerings. Personalized marketing and loyalty initiatives could enhance customer engagement and long-term value. These insights underscore the need for data-driven decisions to capitalize on strengths and address inefficiencies for sustainable growth.

Lookalike Model Code :

from sklearn.metrics.pairwise import cosine_similarity
from sklearn.preprocessing import StandardScaler

Step 1: Prepare data for the model

Combine customer and transaction data :

```
customer_transactions = merged_data.groupby("CustomerID").agg({"TotalValue": "sum", "Quantity": "sum"}).reset_index()

customer_profiles = customers.merge(customer_transactions, on="CustomerID", how="left")
customer_profiles.fillna(0, inplace=True)

customer_profiles.head()
```

```
₹
         CustomerID
                          CustomerName
                                                Region SignupDate TotalValue Quantity
                                                                                                \blacksquare
      0
              C0001
                         Lawrence Carroll South America
                                                          2022-07-10
                                                                          3354.52
      1
              C0002
                           Elizabeth Lutz
                                                   Asia
                                                          2022-02-13
                                                                          1862.74
                                                                                         10.0
      2
              C0003
                           Michael Rivera South America
                                                          2024-03-07
                                                                          2725.38
                                                                                         14.0
      3
              C0004 Kathleen Rodriguez South America
                                                          2022-10-09
                                                                          5354.88
                                                                                         23.0
              C0005
                            Laura Weber
                                                   Asia
                                                          2022-08-15
                                                                          2034.24
                                                                                          7.0
 Next steps:
              Generate code with customer_profiles

    View recommended plots

                                                                                       New interactive sheet
```

Encode categorical data using one-hot encoding (for Region)

```
customer_profiles = pd.get_dummies(customer_profiles, columns=["Region"], drop_first=True)
```

Standardize numerical features :

```
scaler = StandardScaler()
numerical_features = ["TotalValue", "Quantity"]
customer_profiles[numerical_features] = scaler.fit_transform(customer_profiles[numerical_features])
```

Compute cosine similarity

```
feature_columns = numerical_features + [col for col in customer_profiles.columns if col.startswith("Region_")]
customer_similarity = cosine_similarity(customer_profiles[feature_columns])
```

Step 2: Find Top 3 Lookalike Customers for each Customer

```
lookalike_data = {}

for idx, customer_id in enumerate(customer_profiles["CustomerID"]):
    similarity_scores = list(enumerate(customer_similarity[idx]))
    similarity_scores = sorted(similarity_scores, key=lambda x: x[1], reverse=True)
    top_3 = [(customer_profiles.iloc[i[0]]["CustomerID"], i[1]) for i in similarity_scores[1:4]]
    lookalike_data[customer_id] = top_3
```

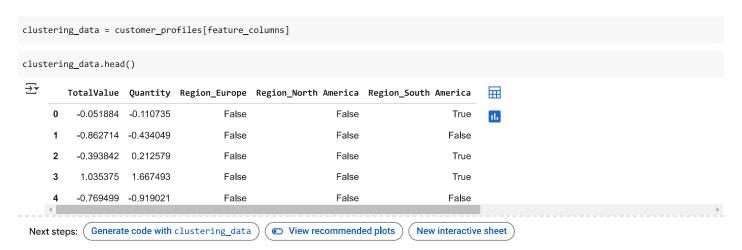
Step 3: Create Lookalike.csv :

```
lookalike_rows = []
for customer_id, lookalikes in lookalike_data.items():
    for lookalike_id, score in lookalikes:
        lookalike\_rows.append([customer\_id, lookalike\_id, round(score, 4)])
lookalike_df = pd.DataFrame(lookalike_rows, columns=["CustomerID", "LookalikeID", "SimilarityScore"])
lookalike_df.head()
→
        CustomerID LookalikeID SimilarityScore
                                                    П
             C0001
                           C0107
                                           0.9895
      1
             C0001
                          C0137
                                           0.9879
      2
             C0001
                          C0184
                                           0.9877
      3
             C0002
                          C0142
                                           0.9973
             C0002
                          C0088
                                           0.9968
```

Customer Segmentation / Clustering :

```
from sklearn.cluster import KMeans from sklearn.metrics import davies_bouldin_score
```

Step 1: Prepare data for clustering



Step 2: Determine the optimal number of clusters using the elbow method

```
inertia = []
db_scores = []
clusters_range = range(2, 11)

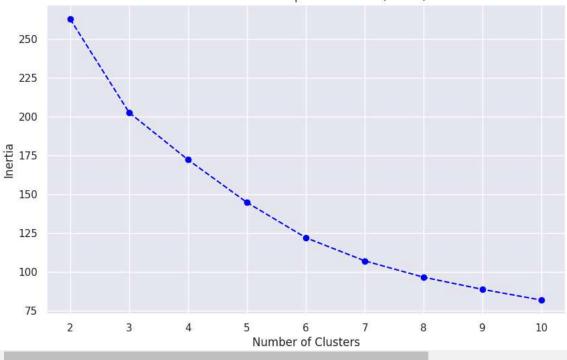
for k in clusters_range:
    kmeans = KMeans(n_clusters=k, random_state=42)
    kmeans.fit(clustering_data)
    inertia.append(kmeans.inertia_)
    db_scores.append(davies_bouldin_score(clustering_data, kmeans.labels_))
```

Plot the elbow curve for inertia

```
plt.figure(figsize=(10, 6))
plt.plot(clusters_range, inertia, marker='o', linestyle='--', color='blue')
plt.title("Elbow Method for Optimal Clusters (Inertia)")
plt.xlabel("Number of Clusters")
plt.ylabel("Inertia")
plt.show()
```

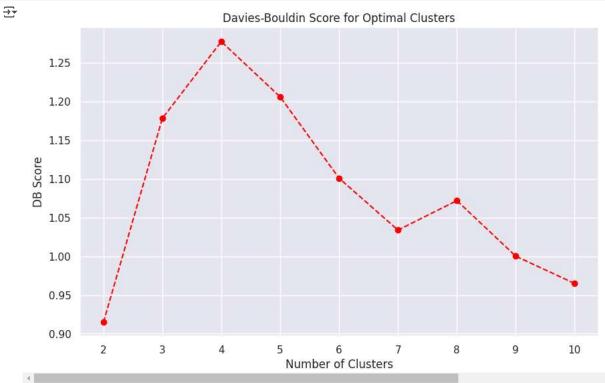






Plot Davies-Bouldin Score

```
plt.figure(figsize=(10, 6))
plt.plot(clusters_range, db_scores, marker='o', linestyle='--', color='red')
plt.title("Davies-Bouldin Score for Optimal Clusters")
plt.xlabel("Number of Clusters")
plt.ylabel("DB Score")
plt.show()
```

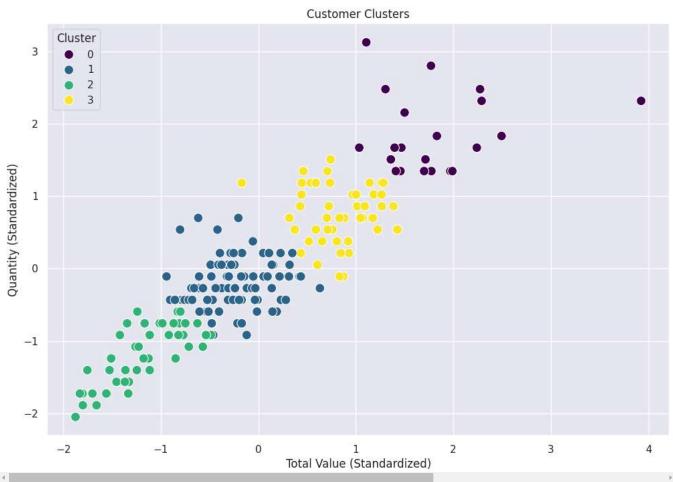


Step 3: Choose the optimal number of clusters (based on elbow or DB Score)

```
optimal_clusters = 4
kmeans = KMeans(n_clusters=optimal_clusters, random_state=42)
customer_profiles['Cluster'] = kmeans.fit_predict(clustering_data)
```

Step 4: Visualize clusters

```
plt.figure(figsize=(12, 8))
sns.scatterplot(
    x=customer_profiles['TotalValue'],
    y=customer_profiles['Quantity'],
    hue=customer_profiles['Cluster'],
    palette='viridis',
    s=100
)
plt.title("Customer Clusters")
plt.xlabel("Total Value (Standardized)")
plt.ylabel("Quantity (Standardized)")
plt.legend(title="Cluster")
plt.show()
Customer Clusters
```



Step 5: Evaluate clustering

```
db_index = davies_bouldin_score(clustering_data, customer_profiles['Cluster'])
print(f"Davies-Bouldin Index: {db_index}")
```

→ Davies-Bouldin Index: 1.2775830636839256

Step 6: Save clustering results :

customer_profiles[['CustomerID', 'Cluster']]

→		CustomerID	Cluster	
	0	C0001	1	th
	1	C0002	1	
	2	C0003	1	
	3	C0004	0	
	4	C0005	2	