



## DBMS PROJECT

### E\_COMMERCE MANAGEMENT SYSTEM

#### TEAM MEMBERS:

ABINAYASRI S. 23BCS001

AMIRTHAVARSHNI J. 23BCS002

ANUBARATHI M. 23BCS003

ANUGRAHAA V. 23BCS004

ANUKEERTHANA P. 23BCS005

#### GUIDED BY:

Mrs. J. GAYATHRI, Assistant Professor

DEPARTMENT OF COMPUTER SCIENCE

DEPARTMENT OF COMPUTER SCIENCE

OCTOBER 2024

## **CASE STUDY:**

E-commerce(online shopping and delivery management system).

## **BACKGROUND:**

E-commerce, short for electronic commerce, refers to the buying and selling of goods or services over the internet. The rise of e-commerce shopping can be traced back to the late 1990s and early 2000s, but it gained significant momentum with the advancement of technology, faster internet speeds, and the increasing use of smartphones.

## **PROJECT SCOPE:**

- The scope of e-commerce includes managing an online product catalog, processing customer orders, and handling payment transactions securely.
- Additionally, implementing robust backup and recovery strategies is essential for data protection.

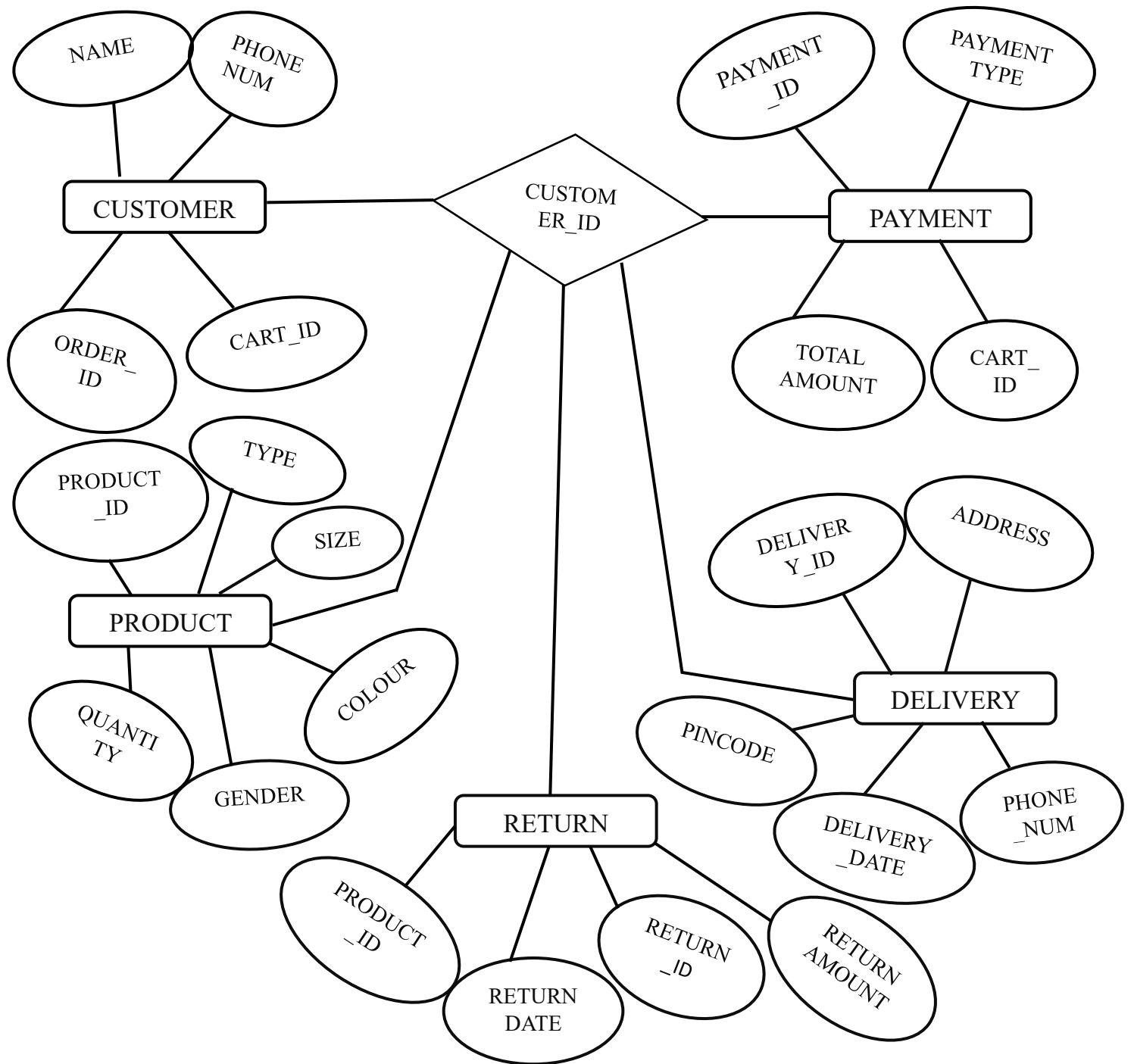
## **CHALLENGES IN E-COMMERCE:**

- **SECURITY CONCERNS:** With the rise of online transactions, there is an increased risk of fraud, data breaches, and cybersecurity threats.
- **COMPETITION:** The low barrier to entry in e-commerce has led to intense competition among online retailers, making it difficult for smaller businesses to stand out.
- **LOGISTICS AND DELIVERY:** Efficient order fulfillment and timely delivery remain critical factors for customer satisfaction. Managing logistics, especially for global customers, can be a challenge.

## **CONCLUSION:**

- In conclusion, an e-commerce project for online shopping relies on a robust DBMS to manage product information, customer data, and transactions efficiently.
- Effective backup and recovery processes are essential for data protection and system reliability.

## ER DIAGRAM



**TABLE NAME: CUSTOMER**

COLOUMN NAME	DATA TYPE	INDEX	DESCRIPTION
CUSTOMER_ID	INT	PRIMARY KEY	Unique identifier for each customer.
CART_ID	INT		Unique cart_id for each customer.
NAME	VARCHAR		Customer's name.
PHONE	INT		Customer's mobile number.
ORDER_DATE	INT		Ordered date.

**TABLE NAME: PRODUCT**

COLOUMN NAME	DATA TYPE	INDEX	DESCRIPTION
PRODUCT_ID	INT	PRIMARY KEY	Unique identifier for each product.
CUSTOMER_ID	INT	FOREIGN KEY	Reference the customer_id from the customer table.
TYPE	VARCHAR		Indicates the type of our search.
COLOUR	VARCHAR		It indicates the colour for the product.
GENDER	VARCHAR		The gender helps to find the product much faster.
QUANTITY	INT		How many you want to buy.(1 or2,3).

**TABLE NAME: PAYMENT**

COLOUMN NAME	DATA TYPE	INDEX	DESCRIPTION
PAYMENT_ID	INT	PRIMARY KEY	Unique identifier for each payment method
CUSTOMER_ID	VARCHAR	FOREIGN KEY	Reference the customer_id from the customer table.

CART_ID	INT		Unique cart_id for each customer.
PAYMENT_TYPE	INT		Indicates the type or method of the payment.
TOTAL_AMOUNT	INT		Indicates the total amount of the order.

TABLE NAME: DELIVERY

COLOUMN NAME	DATA TYPE	INDEX	DESCRIPTION
DELIVERY_ID	INT	PRIMARY KEY	Unique identifier for each delivery.
CUSTOMER_ID	INT	FOREIGN KEY	Reference the customer_id from customer table.
ADDRESS	VARCHAR		Address in which the ordered product will be delivered.
PINCODE	INT		To represent the place where they live.
PHONE_NUM	INT		Customer's mobile number.
DELIVERY_DATE	INT		On which the product will be delivered

TABLE NAME: RETURN

COLOUMN NAME	DATA TYPE	INDEX	DESCRIPTION
RETURN_ID	INT	PRIMARY KEY	Unique identification for each return option.
CUSTOMER_ID	INT	FOREIGN KEY	It refers the customer_id from customer table.
PRODUCT_ID	INT	FOREIGN KEY	Refers to the product_id from the product table.
RETURN_DATE	INT		It represent the product return date.
RETURN_AMOUNT	INT		It represents the amount that the seller would return to you.

## TABLE CREATION AND INSERTION CODE

```
SQL> create table customer(customer_id number(10) primary key,name  
varchar2(30),phone_num number(10),order_date date,card_id number(10));
```

**Table created.**

```
SQL> insert into customer values (&customer_id, '&name', &phone_num, '&order_date',  
&card_id);
```

Enter value for customer\_id: 101

Enter value for name: abinaya

Enter value for phone\_num: 9080766775

Enter value for order\_date: 1-jan-2023

Enter value for card\_id: 01

**1 row created.**

```
SQL> /
```

Enter value for customer\_id: 102

Enter value for name: amirthavarshini

Enter value for phone\_num: 7668889899

Enter value for order\_date: 2-jan-2023

Enter value for card\_id: 02

**1 row created.**

```
SQL> /
```

Enter value for customer\_id: 103

Enter value for name: anubarathi

Enter value for phone\_num: 9080318180

Enter value for order\_date: 3-jan-2023

Enter value for card\_id: 03

**1 row created.**

```
SQL> /
```

Enter value for customer\_id: 104

Enter value for name: anugrahaa

Enter value for phone\_num: 8223566789Enter value for order\_date: 4-jan-2023

Enter value for cart\_id: 04

**1 row created.**

SQL> /

Enter value for customer\_id: 105

Enter value for name: anukeerthana

Enter value for phone\_num: 7678887437

Enter value for order\_date: 5-jan-2023

Enter value for cart\_id: 05

**1 row created.**

SQL> /

Enter value for customer\_id: 106

Enter value for name: lia

Enter value for phone\_num: 8334679090

Enter value for order\_date: 6-jan-2023

Enter value for cart\_id: 06

**1 row created.**

SQL> /

Enter value for customer\_id: 107

Enter value for name: raj

Enter value for phone\_num: 7675435465

Enter value for order\_date: 7-jan-2023

Enter value for cart\_id: 07

**1 row created.**

SQL> /

Enter value for customer\_id: 108

Enter value for name: vicky

Enter value for phone\_num: 9614070476

Enter value for order\_date: 8-jan-2023

Enter value for cart\_id: 08

SQL> select\*from customer;

CUSTOMER_ID	NAME	PHONE_NUM	ORDER_DAT	CART_ID
-----	-----	-----	-----	-----
101	abinaya	9080766775	01-JAN-23	1
102	amirthavarshini	7668889899	02-JAN-23	2
103	anubarathi	9080318180	03-JAN-23	3
104	anugrahaa	8223566789	04-JAN-23	4
105	anukeerthana	7678887437	05-JAN-23	5
106	lia	8334679090	06-JAN-23	6
107	raj	7675435465	07-JAN-23	7
108	vicky	9614070476	08-JAN-23	8

SQL> create table cart(cart\_id number primary key);

**Table created.**

SQL> insert into cart values(01);

**1 row created.**

insert into cart values(02);

**1 row created.**

SQL> insert into cart values(03);

**1 row created.**

SQL> insert into cart values(04);

**1 row created.**

SQL> insert into cart values(05);

**1 row created.**

SQL> insert into cart values(06);

**1 row created.**

SQL> insert into cart values(07);

**1 row created.**

SQL> insert into cart values(08);

**1 row created.**

SQL> create table payment(payment\_id number(10) primary key,payment\_type



varchar2(10),total\_amount number(10),customer\_id number references customer,card\_id  
number(10)references card);

**Table created.**

SQL> insert into payment Values (&payment\_id, '&payment\_type', &total\_amount,  
&customer\_id, &card\_id);

Enter value for payment\_id: 201

Enter value for payment\_type: upi

Enter value for total\_amount: 1000

Enter value for customer\_id: 101

Enter value for card\_id: 01

old 1: insert into payment

values(&payment\_id,'&payment\_type',&total\_amount,&customer\_id,&card\_id)

new 1: insert into payment values(201,'upi',1000,101,01)

**1 row created.**

SQL> /

Enter value for payment\_id: 202

Enter value for payment\_type: netbanking

Enter value for total\_amount: 1500

Enter value for customer\_id: 102

Enter value for card\_id: 02

**1 row created.**

SQL> /

Enter value for payment\_id: 203

Enter value for payment\_type: gpay

Enter value for total\_amount: 2000

Enter value for customer\_id: 103

Enter value for card\_id: 03

**1 row created.**

SQL> /

Enter value for payment\_id: 204

Enter value for payment\_type: online

Enter value for total\_amount: 2500

Enter value for customer\_id: 104

Enter value for cart\_id: 04

**1 row created.**

SQL> /

Enter value for payment\_id: 205

Enter value for payment\_type: cod

Enter value for total\_amount: 3000

Enter value for customer\_id: 105

Enter value for cart\_id: 05

**1 row created.**

SQL> /

Enter value for payment\_id: 206

Enter value for payment\_type: card

Enter value for total\_amount: 3500

Enter value for customer\_id: 106

Enter value for cart\_id: 06

**1 row created.**

SQL> /

Enter value for payment\_id: 207

Enter value for payment\_type: online

Enter value for total\_amount: 4000

Enter value for customer\_id: 107

Enter value for cart\_id: 07

**1 row created.**

SQL> /

Enter value for payment\_id: 208

Enter value for payment\_type: cod

Enter value for total\_amount: 4500

Enter value for customer\_id: 108

Enter value for cart\_id: 08

**1 row created.**

SQL> select\*from payment;

PAYMENT_ID	PAYMENT_TY	TOTAL_AMOUNT	CUSTOMER_ID	CART_ID
-----	-----	-----	-----	-----
201	upi	1000	101	1
202	netbanking	1500	102	2
203	gpay	2000	103	3
204	online	2500	104	4
205	cod	3000	105	5
206	card	3500	106	6
207	online	4000	107	7
208	cod	4500	108	8

SQL> create table product(product\_id number primary key,customer\_id number references customer,type varchar2(20),colour varchar2(20),gender varchar2(10),quantity number(10));

**Table created.**

SQL> insert into product values (&product\_id, &customer\_id, '&type', '&colour', '&gender', &quantity);

Enter value for product\_id: 301

Enter value for customer\_id: 101

Enter value for type: western

Enter value for colour: orange

Enter value for gender: female

Enter value for quantity: 1

**1 row created.**

SQL> /

Enter value for product\_id: 302

Enter value for customer\_id: 102

Enter value for type: traditional

Enter value for colour: red

Enter value for gender: male

Enter value for quantity: 2

**1 row created.**

SQL> /

Enter value for product\_id: 303

Enter value for customer\_id: 103

Enter value for type: formal

Enter value for colour: green

Enter value for gender: male

Enter value for quantity: 1

**1 row created.**

SQL> /

Enter value for product\_id: 304

Enter value for customer\_id: 104

Enter value for type: ethnic

Enter value for colour: blue

Enter value for gender: female

Enter value for quantity: 2

**1 row created.**

SQL> /

Enter value for product\_id: 305

Enter value for customer\_id: 105

Enter value for type: casual

Enter value for colour: yellow

Enter value for gender: male

Enter value for quantity: 1

**1 row created.**

SQL> /

Enter value for product\_id: 306

Enter value for customer\_id: 106

Enter value for type: traditional

Enter value for colour: white

Enter value for gender: female

Enter value for quantity: 2

**1 row created.**

SQL> /

Enter value for product\_id: 307

Enter value for customer\_id: 107

Enter value for type: vintage

Enter value for colour: black

Enter value for gender: female

Enter value for quantity: 1

**1 row created.**

SQL> /

Enter value for product\_id: 308

Enter value for customer\_id: 108

Enter value for type: modern

Enter value for colour: pink

Enter value for gender: male

Enter value for quantity: 2

**1 row created.**

SQL> select\*from product;

PRODUCT_ID	CUSTOMER_ID	TYPE	COLOUR	GENDER	QUANTITY
301	101	western	orange	female	1
302	102	traditional	red	male	2
303	103	formal	green	male	1
304	104	ethnic	blue	female	2
305	105	casual	yellow	male	1
306	106	traditional	white	female	2

307	107	vintage	black	female	1
308	108	modern	pink	male	2

```
SQL> create table delivery(delivery_id number primary key,customer_id number references
customer,address varchar2(30),pincode number(6),phone_num number
(10),delivery_date date);
```

**Table created.**

```
SQL> insert into delivery values (&delivery_id, &customer_id, '&address', &pincode,
&phone_num, '&delivery_date');
```

Enter value for delivery\_id: 401

Enter value for customer\_id: 101

Enter value for address: coimbatore

Enter value for pincode: 653234

Enter value for phone\_num: 9087658778

Enter value for delivery\_date: 1-feb-2023

**1 row created.**

```
SQL> /
```

Enter value for delivery\_id: 402

Enter value for customer\_id: 102

Enter value for address: chennai

Enter value for pincode: 625987

Enter value for phone\_num: 6547893426

Enter value for delivery\_date: 2-feb-2023

**1 row created.**

```
SQL> /
```

Enter value for delivery\_id: 403

Enter value for customer\_id: 103

Enter value for address: madurai

Enter value for pincode: 654378

Enter value for phone\_num: 9087656334

Enter value for delivery\_date: 3-feb-2023

**1 row created.**

SQL> /

Enter value for delivery\_id: 404

Enter value for customer\_id: 104

Enter value for address: trichy

Enter value for pincode: 600987

Enter value for phone\_num: 7865786543

Enter value for delivery\_date: 4-feb-2023

**1 row created.**

SQL> /

Enter value for delivery\_id: 405

Enter value for customer\_id: 105

Enter value for address: kerala

Enter value for pincode: 656578

Enter value for phone\_num: 765892345

Enter value for delivery\_date: 5-feb-2023

**1 row created.**

SQL> /

Enter value for delivery\_id: 406

Enter value for customer\_id: 106

Enter value for address: pollachi

Enter value for pincode: 645789

Enter value for phone\_num: 7685409876

Enter value for delivery\_date: 6-feb-2023

**1 row created.**

SQL> /

Enter value for delivery\_id: 407

Enter value for customer\_id: 107

Enter value for address: erode

Enter value for pincode: 651342

Enter value for phone\_num: 7689432567

Enter value for delivery\_date: 7-feb-2023

**1 row created.**

SQL> /

Enter value for delivery\_id: 408

Enter value for customer\_id: 108

Enter value for address: andhrapradesh

Enter value for pincode: 675876

Enter value for phone\_num: 8267568923

Enter value for delivery\_date: 8-feb-2023

**1 row created.**

SQL> select\*from delivery;

DELIVERY_ID	CUSTOMER_ID	ADDRESS	PINCODE	PHONE_NUM	DELIVERY_
401	101	coimbatore	653234	9087658778	01-FEB-23
402	102	chennai	625987	6547893426	02-FEB-23
403	103	madurai	654378	9087656334	03-FEB-23
404	104	trichy	600987	7865786543	04-FEB-23
405	105	kerala	656578	765892345	05-FEB-23
406	106	pollachi	645789	7685409876	06-FEB-23
407	107	erode	651342	7689432567	07-FEB-23
408	108	andhrapradesh	675876	8267568923	08-FEB-23

SQL> create table return(return\_id number(10) primary key,customer\_id number  
references customer,product\_id number references product,return\_date date,return\_amount  
number(10));

**Table created.**

SQL> insert into return values(&return\_id, &customer\_id, &product\_id, '&return\_date',  
&return\_amount);

Enter value for return\_id: 501

Enter value for customer\_id: 101



Enter value for product\_id: 301

Enter value for return\_date: 11-feb-2023

Enter value for return\_amount: 1000

**1 row created.**

SQL> /

Enter value for return\_id: 502

Enter value for customer\_id: 102

Enter value for product\_id: 302

Enter value for return\_date: 12-feb-2023

Enter value for return\_amount: 1500

**1 row created.**

SQL> /

Enter value for return\_id: 503

Enter value for customer\_id: 103

Enter value for product\_id: 303

Enter value for return\_date: 13-feb-2023

Enter value for return\_amount: 2000

**1 row created.**

SQL> /

Enter value for return\_id: 504

Enter value for customer\_id: 104

Enter value for product\_id: 304

Enter value for return\_date: 14-feb-2023

Enter value for return\_amount: 2500

**1 row created.**

SQL> /

Enter value for return\_id: 505

Enter value for customer\_id: 105

Enter value for product\_id: 305

Enter value for return\_date: 15-feb-2023

Enter value for return\_amount: 3000

**1 row created.**

SQL> /

Enter value for return\_id: 506

Enter value for customer\_id: 106

Enter value for product\_id: 306

Enter value for return\_date: 16-feb-2023

Enter value for return\_amount: 3500

**1 row created.**

SQL> /

Enter value for return\_id: 507

Enter value for customer\_id: 107

Enter value for product\_id: 307

Enter value for return\_date: 17-feb-2023

Enter value for return\_amount: 4000

**1 row created.**

SQL> /

Enter value for return\_id: 508

Enter value for customer\_id: 108

Enter value for product\_id: 308

Enter value for return\_date: 18-feb-2023

Enter value for return\_amount: 4500

**1 row created.**

SQL> select\*from return;

RETURN_ID	CUSTOMER_ID	PRODUCT_ID	RETURN_DA	RETURN_AMOUNT
501	101	301	11-FEB-23	1000
502	102	302	12-FEB-23	1500
503	103	303	13-FEB-23	2000

504	104	304	14-FEB-23	2500
506	106	306	15-FEB-23	3000
507	107	307	16-FEB-23	3500
508	108	308	17-FEB-23	4000

## DATA DEFINITION LANGUAGE

### 1. Add a “age” column to customer table:

```
SQL> alter table customer add age varchar(5);
```

Table altered.

### 2. Drop the payment table:

```
SQL> drop table payment;
```

Table dropped.

### 3. Rename the customer table:

```
SQL> alter table customer rename to consumer;
```

Table altered.

### 4. Rename the “phone\_num” column in customer(consumer):

```
SQL> alter table consumer rename column phone_num to phone_no;
```

Table altered.

### 5. Truncating a table remove all data but keeps the table structure:

```
SQL> truncate table delivery;
```

Table truncated.

### 6. Add a “delivery\_time” column to delivery table:

```
SQL> alter table delivery add delivery_time int;
```

Table altered.

### 7. Renaming a table:

```
SQL> alter table consumer rename to customer;
```

Table altered.

### 8. Add a “monthly\_emi” column to payment table:

```
SQL> alter table payment add monthly_emi number;
```

Table altered.

## DATA MANIPULATION LANGUAGE

**1. Update the name of the customer in the customer table:**

SQL>update customer information set name='lia' where customer\_id=106;

1 row updated.

**2. Increase the total amount for all customer in the payment table:**

SQL>update payment set total\_amount=total\_amount\*10;

8 rows updated.

**3. Remove a specific payment type for a customer in the payment table:**

SQL>delete from payment where payment\_id=204 and payment\_type='online';

1 row deleted.

**4. Delete a customer's record for specific id:**

SQL> delete from payment where customer\_id=108;

1 row deleted.

**5. Increase the total amount of customer with payment\_id:**

SQL>update payment set total\_amount=total\_amount\*1.15 where payment\_id=208;

1 row updated.

**6. Remove all the records from the payment table where payment\_type='card':**

SQL> delete from payment where payment\_type='card';

1 row deleted.

**7. Change the phone\_num of the customer in customer\_id=108:**

SQL>update customer set phone\_num=9080454654 where customer\_id=108;

1 row updated.

**8. Change the payment\_type of all payment methods in the payment table to 'cash':**

SQL> update payment set payment\_type='cash';

6 rows updated.

**9. To select the name of the customer using customer\_id:**

SQL> select name from customer where customer\_id=103;

NAME

-----

anubarathi

**10. Calculate the total amount for the company:**

SQL>select sum(total\_amount) from payment;

SUM(TOTAL\_AMOUNT)

-----  
166750

**11. List customers with payment\_id=201:**

SQL>select\*from payment where payment\_id=201;

PAYMENT_ID	PAYMENT_TY	TOTAL_AMOUNT	CUSTOMER_ID	CART_ID
-----	-----	-----	-----	-----
201	cash	10000	101	1

## DATA INTERGRITY CONSTRAINTS

**1. Add a primary key constraint to an existing table:**

SQL> ALTER TABLE payment ADD CONSTRAINT pk\_payment PRIMARY KEY (PAYMENT\_ID);

**Table altered.**

**2. Add an Unique Constraint to an existing column:**

SQL> ALTER TABLE payment ADD CONSTRAINT uq\_customer\_id UNIQUE (CUSTOMER\_ID);

**Table altered.**

**3. Add a foreign key constraint to an existing table:**

SQL> ALTER TABLE payment ADD CONSTRAINT fk\_payment\_customer FOREIGN KEY (customer\_id) REFERENCES customer(customer\_id);

**Table altered.**

**4. Create a table with a check constraint:**

SQL> CREATE TABLE product (product\_id NUMBER(10) PRIMARY KEY, product\_name VARCHAR2(50), quantity NUMBER(10) CHECK (quantity >= 0), price NUMBER(10, 2) CHECK (price > 0));

**Table created.**

**5. Add a check Constraint to an existing coloumn:**

SQL> ALTER TABLE payment ADD CONSTRAINT chk\_total\_amount\_non\_negative CHECK (total\_amount >= 0);

**Table altered.**

**6. Add a default constraint to an existing column:**

ALTER TABLE product MODIFY quantity DEFAULT 0;

**Table altered.**

**7. Add a not null constraint to an existing column:**

SQL> ALTER TABLE product MODIFY quantity NUMBER(10) NOT NULL;

**Table altered**

# TRANSACTION CONTROL LANGUAGE

1. **Commit the current transaction to make all changes permanent and end the transaction:**

```
SQL>COMMIT;
```

```
COMMIT COMPLETE.
```

2. **Commit a specific savepoint within a transaction and continue with the transaction:**

```
SQL>COMMIT TO savepoint_abinaya;
```

```
SAVEPOINT COMMITTED.
```

3. **Commit the transaction and immediately start a new one:**

```
SQL>COMMIT AND CHAIN;
```

```
TRANSACTION COMMITTED.
```

4. **Rollback the entire transaction, undoing all changes, and end the transaction:**

```
SQL>ROLLBACK;
```

```
ROLLBACK COMPLETED.
```

5. **Rollback to a specific savepoint within a transaction and continue with the transaction:**

```
SQL>ROLLBACK TO savepoint_raj;
```

```
ROLLBACK TO SAVEPOINT COMPLETED.
```

6. **Rollback to the start of the transaction, undoing all changes, and end the transaction:**

```
SQL>ROLLBACK TO START;
```

7. **Set a savepoint within a transaction for a specific point:**

```
SQL>SAVEPOINT savepoint_anukeerthana;
```

```
SAVEPOINT VICKY ESTABLISHED.
```

8. **Set a savepoint within a transaction and specify a name:**

```
SQL>SAVEPOINT custom_savepoint;
```

9. **Release a specific savepoint within a transaction:**

```
SQL>RELEASE savepoint_anugrahaa;
```

```
SAVEPOINT RELEASED.
```

10. **Release a custom savepoint within a transaction:**

```
SQL>RELEASE custom_savepoint;
```

**11. Start a new transaction explicitly:**

SQL>BEGIN;

**12 . Start a new transaction with a custom name:**

SQL>BEGIN WORK;

**13 . End the current transaction without making any changes permanent:**

SQL>ROLLBACK WORK;

TRANSACTION ROLLED BACK

**14 . End the current transaction with a savepoint and continue with the next transaction:**

SQL>RELEASE savepoint\_lia AND CHAIN;

**15. Commit the current transaction, making all changes permanent,and immedia  
immediately start a new one:**

SQL>COMMIT AND BEGIN;

## **DATA CONTROL LANNGUAGE**

**1. SQL> grant select on customer to lia;**

grant succeeded.

**2. SQL> revoke select on customer from anugrahaa;**

revoke succeeded.

**3. SQL> grant insert,update on customer to anubarathi;**

privileges granted.

**4. SQL> revoke delete on customer from anukeerthana;**

privileges revoked.

**5. SQL> grant excute on function order\_date to customer\_id;**

privileges granted.

**6. SQL> grant usage on return\_date to raj;**

privileges granted.

7. SQL> revoke select on customer from abinaya;

privileges revoked.

8. SQL> revoke execute on procedure product\_ordered from the customer\_id101;

privileges revoked.

9. SQL> grant create temporary table to shalu;

privileges granted.

10. SQL> revoke connect from lia;

privileges revoked.

## DATA QUERY LANGUAGE

### 1. Retrive all customer names and their respective phone\_number:

SQL> select name,phone\_num from customer;

NAME	PHONE_NUM
abinaya	9080766775
amirthavarshini	7668889899
anubarathi	9080318180
anugrahaa	8223566789
anukeerthana	7678887437
lia	8334679090
raj	7675435465
vicky	9614070476

### 2. Retrive the details of customers who has cart\_id=5:

SQL> select customer\_id,name,card\_id from customer where customer\_id=105;

CUSTOMER_ID	NAME	CART_ID
105	anukeerthana	5

### 3. Retrive the return amount by each customer on 15-feb-2023:

SQL> Select return\_id, SUM(return\_amount) from return where return\_date =  
TO\_DATE('15-Feb-23', 'DD-MON-YY') group by return\_id;

RETURN_ID	SUM(RETURN_AMOUNT)
506	3000



**4. Retrieve the payment type used by the customer with a total amount>500:**

```
SQL> select pm.payment_type from payment pm join customer c on  
pm.customer_id=c.customer_id where pm.total_amount>500;
```

PAYMENT\_TY

-----

upi  
netbanking  
gpay  
online  
cod  
card  
online  
cod

**5. Retrive the name of the customer in the customer table:**

```
SQL> select name from customer where customer_id=102;
```

NAME

-----

amirthavarshini

## **AGGREGATE FUNCTIONS AND SORTING**

**1. SQL>select avg(total\_amount)as "average total\_amount" from payment;**

AVERAGE TOTAL\_AMOUNT

-----

2750

**2. SQL>select min(total\_amount)as "minimum total\_amount" from payment;**

MINIMUM TOTAL\_AMOUNT

-----

1000

**3. SQL>select max(total\_amount)as "maximum total\_amount" from payment;**

MAXIMUM TOTAL\_AMOUNT

-----

4500

**4. SQL> select count(customer\_id)as "number of customers" from customer;**

NUMBER OF CUSTOMERS

-----

8

**5. SQL>**select sum(total\_amount)as "total amount" from payment;

TOTAL AMOUNT

-----

22000

**6. SQL>**select abs(20) as "absolute value" from dual;

ABSOLUTE VALUE

-----

20

**7. SQL>**select round(1738.56) as “round” from dual;

ROUND

-----

1739

**8. SQL>**select power(3,2) as “power” from dual;

POWER

-----

9

**9. SQL>**select sqrt(25) as “square root” from dual;

SQUARE ROOT

-----

5

**10. SQL>**select exp(5) as “exponent” from dual;

EXPONENT

-----

148.413159

**11. SQL>**select extract(month from sysdate) as “month” from dual;

MONTH

-----

9

**12. SQL>**select extract(year from date'2018-07-07') as “year” from dual;

YEAR

-----

2018

**13. sql>**select greatest(4,10,20) as “number” from dual;

NUMBER

-----

20

**14. SQL>** select least(4,10,20) as "number" from dual;

NUMBER

-----

4

**15.** SQL>select mod(15,8) as “number” from dual;

NUMBER

-----

7

**16.** SQL> select trunc(138.356,1) as “number” from dual;

NUMBER

-----

138.3

**17.** SQL> select ceil(38.6) as "number" from dual;

NUMBER

-----

39

**18.** SQL> select to\_date('4-jan-2023', 'dd-mon-yyyy') from dual;

TO\_DATE

-----

04-JAN-23

**19.** SQL> select ltrim('customer\_id') as “modifiedname” from customer;

ModifiedNam

-----

customer\_id

customer\_id

customer\_id

customer\_id

customer\_id

customer\_id

customer\_id

customer\_id

**20.** SQL> select substr('welcome', 3, 2) from dual;

SU

--

LC

**21.** SQL> select ascii('a') from dual;

ASCII('A')

-----

65

**22.** SQL> select lower(name) from customer;

LOWER(NAME)

-----

abinaya

amirthavarshini  
anubarathi  
anugrahaa  
anukeerthana  
raj  
vicky  
lia

**23.** SQL> select initcap(name) from customer;  
INITCAP(NAME)

-----  
Abinaya  
Amirthavarshini  
Anubarathi  
Anugrahaa  
Anukeerthana  
Raj  
Vicky  
Lia

**6 rows selected.**

**24.** SQL> select length('gpay') from dual;  
LENGTH('GPAY')

-----  
4

**25.** SQL> select upper(name) from customer;  
UPPER(NAME)

-----  
ABINAYA  
AMIRTHAVARSHINI  
ANUBARATHI  
ANUGRAHAA  
ANUKEERTHANA  
RAJ  
VICKY  
LIA

**7 rows selected.**

**26.** SQL> select payment\_type, sum(total\_amount) as "total\_amount" from payment  
group by payment\_type;  
PAYMENT\_TY TOTAL\_AMOUNT

-----  
upi 1000  
netbanking 1500  
gpay 2000

online	6500
cod	7500
card	3500

**6 rows selected.**

**27. SQL>** select name from customer where instr(name, 'a') > 0;

NAME

-----

abinaya  
amirthavarshini  
anubarathi  
anugrahaa  
anukeerthana  
raj  
lia

**7 rows selected.**

**28. SQL>** select payment\_id, count(\*) as "num\_customers\_payment" from payment group by payment\_id;

PAYMENT\_ID NUM\_CUSTOMERS\_PAYMENT

-----

201	1
202	1
203	1
204	1
205	1
206	1
207	1
208	1

**8 rows selected.**

**29. SQL>** select length('paxton') from dual;

LENGTH('PAXTON')

-----

6

**30. SQL>** select avg(return\_amount) as "average return\_amount" from return;

AVERAGE RETURN\_AMOUNT

-----

2750

**31. SQL>** select payment\_type, avg(total\_amount) as "average total\_amount" from payment group by payment\_type;

PAYMENT\_TY AVERAGE TOTAL\_AMOUNT

-----

upi	1000
netbanking	1500
gpay	2000

online	3250
cod	3750
card	3500

**6 rows selected.**

**32. SQL>** select name from customer where instr(name, 'a') > 0;

NAME

-----

abinaya  
amirthavarshini  
anubarathi  
anugrahaa  
anukeerthana  
raj  
lia

**7 rows selected.**

**33. SQL>** select avg(return\_amount) as "average return\_amount" from return;

AVERAGE RETURN\_AMOUNT

-----

2750

**34. SQL>** select sum(return\_amount) as "total return amount" from return;

TOTAL RETURN AMOUNT

-----

22000

**35. SQL>** select max(return\_amount) as "highest return amount" from return;

HIGHEST RETURN AMOUNT

-----

4500

## JOINS

**1. SQL>**select customer.customer\_id,name,payment.total\_amount from customer inner join payment on customer.customer\_id=payment.customer\_id;

CUSTOMER_ID	NAME	TOTAL_AMOUNT
-----	-----	-----
101	abinaya	1000
102	amirthavarshini	1500
103	anubarathi	2000
104	anugrahaa	2500
105	anukeerthana	3000

106	lia	3500
107	raj	4000
108	vicky	4500

**2. SQL>** select customer.customer\_id,name,payment.payment\_type from customer left join payment on customer.customer\_id=payment.customer\_id;

CUSTOMER_ID	NAME	PAYMENT_TY
-----	-----	-----
101	abinaya	upi
102	amirthavarshini	netbanking
103	anubarathi	gpay
104	anugrahaa	online
105	anukeerthana	cod
106	lia	card
107	raj	online
108	vicky	cod

**3. SQL>** select customer.customer\_id,name,payment.total\_amount from customer right join payment on customer.customer\_id=payment.customer\_id;

CUSTOMER_ID	NAME	TOTAL_AMOUNT
-----	-----	-----
101	abinaya	1000
102	amirthavarshini	1500
103	anubarathi	2000
104	anugrahaa	2500
105	anukeerthana	3000
106	lia	3500
107	raj	4000
108	vicky	4500

**4. SQL>**select customer.customer\_id, customer.name, payment.payment\_type from customer full outer join payment on customer.customer\_id = payment.customer\_id;

CUSTOMER_ID	NAME	PAYMENT_TY
-----	-----	-----
101	abinaya	upi
102	amirthavarshini	netbanking
103	anubarathi	gpay
104	anugrahaa	online
105	anukeerthana	cod
106	lia	card
107	raj	online
108	vicky	cod

5. SQL> select customer.customer\_id, customer.name, payment.total\_amount from customer cross join payment;

CUSTOMER_ID	NAME	TOTAL_AMOUNT
-------------	------	--------------

-----		
101	abinaya	1000
102	amirthavarshini	1000
103	anubarathi	1000
104	anugrahaa	1000
105	anukeerthana	1000
106	lia	1000
107	raj	1000
108	vicky	1000
101	abinaya	1500
102	amirthavarshini	1500
103	anubarathi	1500
104	anugrahaa	1500
105	anukeerthana	1500
106	lia	1500
107	raj	1500
108	vicky	1500
101	abinaya	2000
102	amirthavarshini	2000
103	anubarathi	2000
104	anugrahaa	2000
105	anukeerthana	2000
106	lia	2000
107	raj	2000
108	vicky	2000
101	abinaya	2500
102	amirthavarshini	2500
103	anubarathi	2500



104	anugrahaa	2500
105	anukeerthana	2500
106	lia	2500
107	raj	2500
108	vicky	2500
101	abinaya	3000
102	amirthavarshini	3000
103	anubarathi	3000
104	anugrahaa	3000
105	anukeerthana	3000
106	lia	3000
107	raj	3000
108	vicky	3000
101	abinaya	3500
102	amirthavarshini	3500
103	anubarathi	3500
104	anugrahaa	3500
105	anukeerthana	3500
106	lia	3500
107	raj	3500
108	vicky	3500
101	abinaya	4000

102	amirthavarshini	4000
103	anubarathi	4000
104	anugrahaa	4000
105	anukeerthana	4000
106	lia	4000
107	raj	4000
108	vicky	4000
101	abinaya	4500

102	amirthavarshini	4500
103	anubarathi	4500
104	anugrahaa	4500
105	anukeerthana	4500
106	lia	4500
107	raj	4500
108	vicky	4500

## SET OPERATIONS

1. SQL> select \* from payment where total\_amount<3000;

PAYMENT_ID	PAYMENT_TY	TOTAL_AMOUNT	CUSTOMER_ID	CART_ID
201	upi	1000	101	1
202	netbanking	1500	102	2
203	gpay	2000	103	3
204	online	2500	104	4

2. SQL> select \* from payment where total\_amount<=3000;

PAYMENT_ID	PAYMENT_TY	TOTAL_AMOUNT	CUSTOMER_ID	CART_ID
201	upi	1000	101	1
202	netbanking	1500	102	2
203	gpay	2000	103	3
204	online	2500	104	4
205	cod	3000	105	5

3. SQL> select \* from payment where total\_amount>=4000;

PAYMENT_ID	PAYMENT_TY	TOTAL_AMOUNT	CUSTOMER_ID	CART_ID
207	online	4000	107	7
208	cod	4500	108	8

4. SQL> select customer\_id,payment\_type,total\_amount from payment where total\_amount between 2000 and 4500;

CUSTOMER_ID	PAYMENT_TY	TOTAL_AMOUNT
-------------	------------	--------------

103	gpay	2000
104	online	2500
105	cod	3000
106	card	3500
107	online	4000
108	cod	4500

**6 rows selected.**

**5. SQL> select customer\_id,payment\_type,total\_amount from payment where total\_amount in(2000,3000,4000);**

CUSTOMER_ID	PAYMENT_TY	TOTAL_AMOUNT
-----	-----	-----
103	gpay	2000
105	cod	3000
107	online	4000

**6. SQL> select customer\_id,payment\_type,total\_amount from payment where total\_amount not in(4500,2500,4000);**

CUSTOMER_ID	PAYMENT_TY	TOTAL_AMOUNT
-----	-----	-----
101	upi	1000
102	netbanking	1500
103	gpay	2000
105	cod	3000
106	card	3500

**7. SQL> select customer\_id,total\_amount from payment where customer\_id=102 and total\_amount=1500;**

CUSTOMER_ID	TOTAL_AMOUNT
-----	-----
102	1500

**8. SQL> select customer\_id,total\_amount,(total\_amount-500) from payment;**

CUSTOMER_ID	TOTAL_AMOUNT	(TOTAL_AMOUNT-500)
-----	-----	-----
101	1000	500
102	1500	1000
103	2000	1500
104	2500	2000
105	3000	2500
106	3500	3000
107	4000	3500
108	4500	4000

**6 rows selected.**

9. SQL> select customer\_id from delivery intersect select customer\_id from payment;

CUSTOMER\_ID

-----

101  
102  
103  
104  
105  
106  
107  
108

**8 rows selected.**

10. SQL> select customer\_id,total\_amount from payment where total\_amount>(select avg(total\_amount)from payment);

CUSTOMER\_ID TOTAL\_AMOUNT

-----

105	3000
106	3500
107	4000
108	4500

11. SQL> select customer\_id,total\_amount from payment where total\_amount=(select min(total\_amount) from payment);

CUSTOMER\_ID TOTAL\_AMOUNT

-----

101	1000
-----	------

12. SQL> select name,customer\_id from customer where customer\_id=102;

NAME	CUSTOMER_ID
------	-------------

-----

amirthavarshni	102
----------------	-----

13. SQL> select customer\_id,total\_amount from payment where total\_amount=(select max(total\_amount) from payment);

CUSTOMER\_ID TOTAL\_AMOUNT

-----

108	4500
-----	------

14. SQL> select customer\_id,total\_amount from payment where total\_amount<3000 or total\_amount>4000;

CUSTOMER\_ID TOTAL\_AMOUNT

-----

101	1000
-----	------

102	1500
103	2000
104	2500
108	4500

**15. SQL>** select customer\_id,total\_amount from payment where payment\_type='gpay' and total\_amount>1000;

CUSTOMER_ID	TOTAL_AMOUNT
103	2000

**16. SQL>** select name,order\_date from customer where order\_date<to\_date('04-jan-2023','dd-mm-yyyy');

NAME	ORDER_DAT
abinaya	01-JAN-23
amirthavarshni	02-JAN-23
anubarathi	03-JAN-23

## VIEWS

**1. SQL>** create view customer\_and\_product as select customer.customer\_id, product.product\_id,product.type from customer inner join product on customer.customer\_id=product.customer\_id where customer.name='abinaya';

**view created.**

**2. SQL>** create view customernames\_andph\_ as select name,phone\_num from customer where customer\_id=102;

**View created.**

**3. SQL>** create view hightotalamount as select payment\_id,total\_amount from payment where total\_amount>4000;

**view created.**

**4. SQL>** create view product\_details\_male as select product\_id,type,colour,gender from product where gender='male';

**view created.**

5. SQL> create view payment\_online as select payment\_id,payment\_type,total\_amount from payment where payment\_type='online';

**view created.**

6. SQL> create view product\_quantity as select product\_id,type,quantity from product;

**view created.**

7. SQL> create view return\_details as select return\_id,product\_id,return\_amount from return;

**view created.**

8. SQL> create view payment\_netbank as select payment\_id, payment\_type, total\_amount, cart\_id from payment where payment\_type='netbanking';

**view created.**

9. SQL> create view product\_details\_female as select product\_id,type,colour,gender from product where gender='female';

**view created.**

10. SQL> create view delivery\_address as select delivery\_id,customer\_id,address,pincode from delivery;

**view created.**

## TABLES AND RECORDS

1. Display table structure(columns)for customer table:

SQL>desc customer;

Name	Null?	Type
-----	-----	-----
CUSTOMER_ID		NOT NULL NUMBER(10)
NAME		VARCHAR2(30)
PHONE_NUM		NUMBER(10)
ORDER_DATE		DATE
CART_ID		NUMBER(10)

## 2. Display first 4 records from the customer table:

**SQL>** select\*from customer where rownum<=4;

CUSTOMER_ID	NAME	PHONE_NUM	ORDER_DAT	CART_ID
-----	-----	-----	-----	-----
101	abinaya	9080766775	01-JAN-23	1
102	amirthavarshini	7668889899	02-JAN-23	2
103	anubarathi	9080318180	03-JAN-23	3
104	anugrahaa	8223566789	04-JAN-23	4

## 3. Display payment structure(columns)for payment table:

**SQL>** desc payment;

Name	Null?	Type
-----	-----	-----
PAYMENT_ID	NOT NULL	NUMBER(10)
PAYMENT_TYPE		VARCHAR2(10)
TOTAL_AMOUNT		NUMBER(10)
CUSTOMER_ID		NUMBER
CART_ID		NUMBER(10)

## 4. Display first 4 records from the payment table:

**SQL>** select\*from payment where rownum<=4;

PAYMENT_ID	PAYMENT_TY	TOTAL_AMOUNT	CUSTOMER_ID	CART_ID
-----	-----	-----	-----	-----
201	upi	1000	101	1
202	netbanking	1500	102	2
203	gpay	2000	103	3
204	online	2500	104	4

## 5. Display table structure(columns)for delivery table:

**SQL>** desc delivery;

Name	Null?	Type
-----	-----	-----
DELIVERY_ID		NOT NULL NUMBER
CUSTOMER_ID		NUMBER
ADDRESS		VARCHAR2(30)
PINCODE		NUMBER(6)
PHONE_NUM		NUMBER(10)
DELIVERY_DATE		DATE

**6. Display first 7 records from the delivery table:**

**SQL>** select delivery\_id,address from delivery where rownum<=7;

DELIVERY_ID	ADDRESS
-----	-----
402	chennai
403	madurai
404	trichy
405	kerala
406	pollachi
407	erode
408	andhrapradesh

**7. Display all unique customer IDs from the customer table:**

**SQL>** select distinct customer\_id from customer;

CUSTOMER_ID
-----
101
102
103
104
105



106

107

108

**8. Find the customer with max phone\_num:**

**SQL>** select name,phone\_num from customer where phone\_num=(select max(phone\_num)from customer);

NAME	PHONE_NUM
-----	-----
vicky	9614070476

**9. List employee with cart\_id='03':**

**SQL>** select name,order\_date from customer where cart\_id=03;

NAME	ORDER_DAT
-----	-----
anubarathi	03-JAN-23

**10.To retrive information of customer table:**

**SQL>** DECLARE

2 customer\_rec customer%ROWTYPE;

3 BEGIN

4 SELECT \* INTO customer\_rec FROM customer WHERE CUSTOMER\_ID = 104;

5 DBMS\_OUTPUT.PUT\_LINE('CUSTOMER ID: ' || customer\_rec.customer\_id);

6 DBMS\_OUTPUT.PUT\_LINE('NAME: ' || customer\_rec.name);

7 DBMS\_OUTPUT.PUT\_LINE('PHONE\_NUM: ' || customer\_rec.phone\_num);

8 DBMS\_OUTPUT.PUT\_LINE('ORDER\_DATE: ' || customer\_rec.order\_date);

9 DBMS\_OUTPUT.PUT\_LINE('CART\_ID: ' || customer\_rec.cart\_id);

10 END;

11 /

CUSTOMER ID: 104

NAME: anugrahaa

PHONE\_NUM: 8223566789

ORDER\_DATE: 04-JAN-23

CART\_ID: 4

**PL/SQL procedure successfully completed.**

## PL/SQL QUERIES

### 1. SQL> DECLARE

```
2 totalAmount NUMBER(10, 2);
3 customerId INT;
4 paymentType VARCHAR2(20);
5 BEGIN
6 FOR payment_rec IN (SELECT CUSTOMER_ID, PAYMENT_TYPE,
TOTAL_AMOUNT FROM payment) LOOP
7 customerId := payment_rec.CUSTOMER_ID;
8 paymentType := payment_rec.PAYMENT_TYPE; -- Use PAYMENT_TYPE
9 totalAmount := payment_rec.TOTAL_AMOUNT;
10 -- Output in a single line
11 DBMS_OUTPUT.PUT_LINE('Customer ' || customerId || ' made a payment of ' ||
totalAmount || ' using ' || paymentType || '.');
12 END LOOP;
13 END;
14 /
```

Customer 101 made a payment of 1000 using upi.

Customer 102 made a payment of 1500 using netbanking.

Customer 103 made a payment of 2000 using gpay.

Customer 104 made a payment of 2500 using online.

Customer 105 made a payment of 3000 using cod.

Customer 106 made a payment of 3500 using card.

Customer 107 made a payment of 4000 using online.

Customer 108 made a payment of 4500 using cod.

**PL/SQL procedure successfully completed.**

**PL/SQL procedure successfully completed.**

## 2. SQL> DECLARE

```
2  CURSOR delivery_cursor IS
3  SELECT DELIVERY_ID, CUSTOMER_ID, ADDRESS, PINCODE, PHONE_NUM
4  FROM delivery; -- Make sure the table name matches your database
5  BEGIN
6  FOR delivery_rec IN delivery_cursor LOOP
7  DBMS_OUTPUT.PUT_LINE('Delivery ID: ' || delivery_rec.DELIVERY_ID ||
8  ', Customer ID: ' || delivery_rec.CUSTOMER_ID ||
9  ', Address: ' || delivery_rec.ADDRESS ||
10 ' ', Pincode: ' || delivery_rec.PINCODE ||
11 ' ', Phone Number: ' || delivery_rec.PHONE_NUM);
12 END LOOP;
13 END;
14 /
```

Delivery ID: 401, Customer ID: 101, Address: coimbatore, Pincode: 653234, Phone  
Number: 908765778

Delivery ID: 402, Customer ID: 102, Address: chennai, Pincode: 625987, Phone  
Number: 6547893426

Delivery ID: 403, Customer ID: 103, Address: madurai, Pincode: 654378, Phone  
Number: 9087656334

Delivery ID: 404, Customer ID: 104, Address: trichy, Pincode: 600987, Phone  
Number: 7865786543

Delivery ID: 405, Customer ID: 105, Address: kerala, Pincode: 656578, Phone

Number: 765892345

Delivery ID: 406, Customer ID: 106, Address: pollachi, Pincode: 645789, Phone

Number: 7675435465

Delivery ID: 407, Customer ID: 107, Address: erode, Pincode: 651342, Phone

Number: 8334679090

Delivery ID: 408, Customer ID: 108, Address: andhrapradesh, Pincode: 675876,

Phone Number: 9614070476

**PL/SQL procedure successfully completed.**

## **PACKAGE**

```
1. SQL> Create Or Replace Package Body Customer_Package As
2 Procedure Display_Customers Is
3 Cursor Customer_Cursor Is
4 Select Customer_Id, Name, Phone_Num, Order_Date, Cart_Id -- Adjusted Column
Name
5 From Customer; -- Ensure The Table Name Is Correct
6 Begin
7 For Customer_Rec In Customer_Cursor Loop
8 Dbms_Output.Put_Line('Customer Id: ' || Customer_Rec.Customer_Id ||
9 ', Name: ' || Customer_Rec.Name ||
10 ', Phone: ' || Customer_Rec.Phone_Num ||
11 ', Order Date: ' || Customer_Rec.Order_Date || -- Adjusted Column Name
12 ', Cart Id: ' || Customer_Rec.Cart_Id);
13 End Loop;
14 End Display_Customers;
15 End Customer_Package;
16 /
```

**Package Body Created.**

**SQL> Create Or Replace Package Body Customer\_Package As**

```

2  Procedure Display_Customers Is
3  Cursor Customer_Cursor Is
4  Select Customer_Id, Name, Phone_Num, Order_Date, Cart_Id -- Use The Correct
Column Name
5  From Customer;
6  Begin
7  For Customer_Rec In Customer_Cursor Loop
8  Dbms_Output.Put_Line('Customer Id: ' || Customer_Rec.Customer_Id ||
9  ', Name: ' || Customer_Rec.Name ||
10 ', Phone: ' || Customer_Rec.Phone_Num ||
11 ', Order Date: ' || Customer_Rec.Order_Date ||
12 ', Cart Id: ' || Customer_Rec.Cart_Id);
13 End Loop;
14 End Display_Customers;
15 End Customer_Package;
16 /

```

### **Package Body Created.**

**SQL>** Show Errors Package Body Customer\_Package;

No Errors.

**Sql>** Set Serveroutput On;

**Sql>**

**Sql>** Begin

```
2  Customer_Package.Display_Customers;
```

```
3  End;
```

```
4  /
```

Customer Id: 101, Name: Abinaya, Phone: 9080766775, Order Date: 01-Jan-23, Cart  
Id: 1

Customer Id: 102, Name: Amirthavarshini, Phone: 7668889899, Order Date:  
02-Jan-23, Cart Id: 2

Customer Id: 103, Name: Anubarathi, Phone: 9080318180, Order Date: 03-Jan-23,

Cart Id: 3

Customer Id: 104, Name: Anugrahaa, Phone: 8223566789, Order Date: 04-Jan-23,

Cart Id: 4

Customer Id: 105, Name: Anukeerthana, Phone: 7678887437, Order Date: 05-Jan-23,

Cart Id: 5

Customer Id: 106, Name: Raj, Phone: 7675435465, Order Date: 06-Jan-23, Cart Id:

6

Customer Id: 107, Name: Vicky, Phone: 8334679090, Order Date: 07-Jan-23, Cart

Id: 7

Customer Id: 108, Name: Lia, Phone: 9614070476, Order Date: 08-Jan-23, Cart Id:

8

Pl/Sql Procedure Successfully Completed.

## TRIGGER

```
1. SQL> CREATE TABLE product_log (  
2   log_id NUMBER GENERATED BY DEFAULT AS IDENTITY,  
3   product_id NUMBER,  
4   change_type VARCHAR2(10),  
5   change_date DATE,  
6   PRIMARY KEY (log_id)  
7 );
```

Table created.

```
SQL> CREATE OR REPLACE TRIGGER log_product_changes  
2 AFTER INSERT OR UPDATE ON product  
3 FOR EACH ROW  
4 BEGIN  
5 IF INSERTING THEN  
6 INSERT INTO product_log (product_id, change_type, change_date)
```

```

7 VALUES (:NEW.PRODUCT_ID, 'INSERT', SYSDATE);
8  ELSEIF UPDATING THEN
9  INSERT INTO product_log (product_id, change_type, change_date)
10     VALUES (:NEW.PRODUCT_ID, 'UPDATE', SYSDATE);
11 END IF;
12 END;
13 /

```

**Trigger created.**

**SQL>** INSERT INTO product (PRODUCT\_ID, CUSTOMER\_ID, TYPE, COLOUR, GENDER, QUANTITY) VALUES (309, 109, 'casual', 'purple', 'female', 3);

**SQL>** UPDATE product SET QUANTITY = 5 WHERE PRODUCT\_ID = 301;

**1 row updated.**

**SQL>** SELECT \* FROM product\_log;

LOG_ID	PRODUCT_ID	CHANGE_TYP	CHANGE_DA
2	301	UPDATE	18-SEP-24

**2. SQL>** ALTER TABLE PAYMENT ADD (PAYMENT\_AMOUNT NUMBER, PAYMENT\_DATE DATE);

**Table altered.**

**SQL>** CREATE OR REPLACE TRIGGER AutomaticPaymentTrigger

2 BEFORE INSERT ON PAYMENT

3 FOR EACH ROW

4 BEGIN

5 -- Automatically set PAYMENT\_AMOUNT based on TOTAL\_AMOUNT

6 :NEW.PAYMENT\_AMOUNT := :NEW.TOTAL\_AMOUNT;

7 -- Set the payment date to the current date

8 :NEW.PAYMENT\_DATE := SYSDATE;

9 END;

10 /

**Trigger created.**

**3. SQL> CREATE TABLE SALES (**

2 SALE\_ID NUMBER PRIMARY KEY,

3 PRODUCT\_ID NUMBER,

4 SALE\_QUANTITY NUMBER,

5 SALE\_DATE DATE

6 );

**Table created.**

**SQL> INSERT INTO SALES (SALE\_ID, PRODUCT\_ID, SALE\_QUANTITY,  
SALE\_DATE)VALUES (1, 301, 3, SYSDATE);**

1 row created.

**SQL> CREATE OR REPLACE TRIGGER display\_product\_changes**

2 BEFORE UPDATE ON PRODUCT

3 FOR EACH ROW

4 DECLARE

5 quantity\_diff NUMBER;

6 BEGIN

7 -- Calculate the quantity difference

8 quantity\_diff := :NEW.QUANTITY - :OLD.QUANTITY;

9 -- Output the old product details, new product details, and quantity difference

10 DBMS\_OUTPUT.PUT\_LINE('Old Product ID: ' || :OLD.PRODUCT\_ID);

11 DBMS\_OUTPUT.PUT\_LINE('Old Customer ID: ' || :OLD.CUSTOMER\_ID);

12 DBMS\_OUTPUT.PUT\_LINE('Old Type: ' || :OLD.TYPE);

13 DBMS\_OUTPUT.PUT\_LINE('Old Colour: ' || :OLD.COLOUR);

14 DBMS\_OUTPUT.PUT\_LINE('Old Gender: ' || :OLD.GENDER);

15 DBMS\_OUTPUT.PUT\_LINE('Old Quantity: ' || :OLD.QUANTITY);

16 DBMS\_OUTPUT.PUT\_LINE('New Product ID: ' || :NEW.PRODUCT\_ID);



```
17  DBMS_OUTPUT.PUT_LINE('New Customer ID: ' || :NEW.CUSTOMER_ID);
18  DBMS_OUTPUT.PUT_LINE('New Type: ' || :NEW.TYPE);
19  DBMS_OUTPUT.PUT_LINE('New Colour: ' || :NEW.COLOUR);
20  DBMS_OUTPUT.PUT_LINE('New Gender: ' || :NEW.GENDER);
21  DBMS_OUTPUT.PUT_LINE('New Quantity: ' || :NEW.QUANTITY);
22  DBMS_OUTPUT.PUT_LINE('Quantity Difference: ' || quantity_diff);
23  END;
24  /
```

**Trigger created.**

**SQL> UPDATE PRODUCT**

```
2  SET QUANTITY = 10
3  WHERE PRODUCT_ID = 301;
```

Old Product ID: 301

Old Customer ID: 101

Old Type: western

Old Colour: orange

Old Gender: female

Old Quantity: 5

New Product ID: 301

New Customer ID: 101

New Type: western

New Colour: orange

New Gender: female

## **EXCEPTION HANDLING**

### **1. Exception program to find the specific customer:**

**SQL> DECLARE**

```
2  v_customer_name VARCHAR2(100);
```

```
3  BEGIN
```

```
4 SELECT name
5 INTO v_customer_name
6 FROM customer
7 WHERE customer_id=101;
8 DBMS_OUTPUT.PUT_LINE('Customer Name: ' || v_customer_name);
9 EXCEPTION
10 WHEN NO_DATA_FOUND THEN
11 DBMS_OUTPUT.PUT_LINE('Customer not found. ');
12 WHEN OTHERS THEN
13 DBMS_OUTPUT.PUT_LINE('An error occurred. ');
14 END;
15 /
```

Customer Name: abinaya

PL/SQL procedure successfully completed.

## **2. Exception program to find the specific customer:**

```
SQL> DECLARE
2 v_customer_name VARCHAR2(100);
3 BEGIN
4 SELECT name
5 INTO v_customer_name
6 FROM customer
7 WHERE customer_id =600;
8 DBMS_OUTPUT.PUT_LINE('customer Name: ' || v_customer_name);
9 EXCEPTION
10 WHEN NO_DATA_FOUND THEN
11 DBMS_OUTPUT.PUT_LINE('Customer not found. ');
12 WHEN OTHERS THEN
13 DBMS_OUTPUT.PUT_LINE('An error occurred. ');
14 END;
```

15 /

Customer not found.

PL/SQL procedure successfully completed.

### **3. Exception Program To Delete A Particular Column:**

```
SQL> DECLARE
```

```
2 customer_id_input VARCHAR2(10):='3';
```

```
3 BEGIN
```

```
4 DELETE FROM customer
```

```
5 WHERE customer_id=customer_id_input;
```

```
6 DBMS_OUTPUT.PUT_LINE('customer deleted successfully');
```

```
7 EXCEPTION
```

```
8 WHEN OTHERS THEN
```

```
9 DBMS_OUTPUT.PUT_LINE('cannot delete customer due to references in other  
tables');
```

```
10 END;
```

```
11 /
```

customer deleted successfully

PL/SQL procedure successfully completed.

## **SUB QUERIES**

### **1. Add a new column named monthly\_emi to the “payment” table:**

```
SQL> alter table payment add monthly_emi number(5);
```

**Table altered.**

### **2. Modify the data type of the “payment\_type” column to varchar:**

```
SQL> alter table payment modify payment_type varchar(25);
```

**Table altered.**

**3. Update the monthly\_emi amount for an particular customer:**

SQL> update payment set monthly\_emi=500 where customer\_id=108;

**1 row updated.**

**4. Add a new column named “name” with varchar data type to the delivery table:**

SQL> alter table delivery add name varchar(20);

**Table altered.**

**5. Rename the payment table to payment\_details:**

SQL> alter table payment rename to payment\_details;

**Table altered.**

**6. Update the payment\_type for a specific id(payment\_id):**

SQL> update payment set payment\_type = 'gpay' where payment\_id=204;

**1 row updated.**

**7. Query to get the total\_amount with the payment type from the payment table:**

SQL> select payment\_type, sum(total\_amount) as total\_amount from payment group by payment\_type;

PAYMENT_TY	TOTAL_AMOUNT
------------	--------------

-----	-----
-------	-------

upi	1000
-----	------

netbanking	1500
------------	------

gpay	2000
------	------

online	6500
--------	------

cod	7500
-----	------

card	3500
------	------

**8. Query to get the delivery\_id, customer\_id, address, pincode, phone\_num from the delivery table where the address is equal to Coimbatore:**

SQL> select delivery\_id, customer\_id, address, pincode, phone\_num from delivery where address = 'coimbatore';

DELIVERY_ID	CUSTOMER_ID	ADDRESS	PINCODE	PHONE_NUM
401	101	coimbatore	653234	908765778

**9. Query to select the maximum of total\_amount from the payment table:**

SQL> select payment\_id, payment\_type, total\_amount from payment where total\_amount=(select max(total\_amount)from payment);

PAYMENT_ID	PAYMENT_TYPE	TOTAL_AMOUNT
208	cod	4500

**10. Query to get the customer name where the total\_amount(>3000):**

SQL> select name from customer where customer\_id in(select customer\_id from payment where total\_amount>3000);

NAME
lia
raj
vicky

**11. Query to get the customer name where payment type=cod:**

SQL> select name from customer where customer\_id in(select customer\_id from payment where payment\_type='cod');

NAME
anukeerthana
Vicky

**12. Query to get the total\_amount from payment table where payment type = online:**

```
SQL> select sum(total_amount) from payment where payment_type='online';
```

```
SUM(TOTAL_AMOUNT)
```

```
-----
```

```
4000
```

**13. Query to get the name where total amount <4000:**

```
SQL> select name from customer where customer_id in(select customer_id from  
payment where total_amount<4000);
```

```
NAME
```

```
-----
```

```
abinaya
```

```
amirthavarshni
```

```
anubarathi
```

```
anugrahaa
```

```
anukeerthana
```

```
lia
```

**6 rows selected.**

**14. Display the customer name where the payment types are not in “cod, card”:**

```
SQL> select name from customer where customer_id in(select customer_id from  
payment where payment_type not in('cod','card'));
```

```
NAME
```

```
-----
```

```
abinaya
```

```
amirthavarshni
```

```
anubarathi
```

```
anugrahaa
```

```
raj
```

**15. SQL> select payment\_id,payment\_type,total\_amount from payment where  
total\_amount>(select avg(total\_amount)from payment);**

PAYMENT_ID	PAYMENT_TYPE	TOTAL_AMOUNT
-----	-----	-----
205	cod	3000
206	card	3500
207	online	4000
208	cod	4500

**16. Retrieve the customers with an even numbered customer's id:**

SQL> select \* from customer where mod(customer\_id,2)=0;

CUSTOMER_ID	NAME	PHONE_NO	ORDER_DAT	CART_ID
-----	-----	-----	-----	-----
102	amirthavarshni	7668889899	02-JAN-23	2
104	anugrahaa	8223566789	04-JAN-23	4
106	lia	8334679090	06-JAN-23	6
108	vicky	9614070476	08-JAN-23	8

**17. To find the customers who does not have the total amount>2000:**

SQL> select customer\_id,name from customer where customer\_id not in(select customer\_id from payment where total\_amount>2000);

CUSTOMER_ID	NAME
-----	-----
101	abinaya
103	anubarathi
102	amirthavarshni

**18. SQL> create table product\_promotions as**

```

2 select customer_id,payment_type,total_amount,
3 case
4 when total_amount>4000 then 'high'
5 when total_amount>2000 then 'medium'
6 else'average'
```

7 end as promotion

8 from payment;

**Table created.**

**19. To drop the table named “product\_promotion”:**

SQL> drop table product\_promotions;

**Table dropped.**

**20. To find the customer who are paying the amount through online:**

SQL> select payment\_id, payment\_type, total\_amount, customer\_id, cart\_id,  
payment\_amount from payment where payment\_type = 'online';

PAYMENT_ID	PAYMENT_TY	TOTAL_AMOUNT	CUSTOMER_ID	CART_ID	PAYMENT_AMOUNT
------------	------------	--------------	-------------	---------	----------------

204	online	2500	104	4	
207	online	4000	107	7	

**21. SQL> select delivery\_id, customer\_id, address, pincode, phone\_num from delivery where  
delivery\_date > to\_date('01-feb-2023', 'dd-mon-yyyy');**

DELIVERY_ID	CUSTOMER_ID	ADDRESS	PINCODE	PHONE_NUM
402	102	chennai	625987	6547893426
403	103	madurai	654378	9087656334
404	104	trichy	600987	7865786543
405	105	kerala	656578	765892345
406	106	pollachi	645789	7675435465
407	107	erode	651342	8334679090
408	108	andhrapradesh	675876	9614070476

**22. To truncate all data in the “return” table to remove all the return records:**



SQL> truncate table return;

**Table truncated.**

**23. To find the customer who chose the product type should be traditional:**

SQL> select product\_id, customer\_id, type, colour, gender, quantity from product where type = 'traditional';

PRODUCT_ID	CUSTOMER_ID	TYPE	COLOUR	GENDER	QUANTITY
302	102	traditional	red	male	2
306	106	traditional	white	female	2

**24. To find the delivery date where the delivery date is equal to (01-feb-2023):**

SQL> select delivery\_id, customer\_id, address, pincode, phone\_num from delivery where delivery\_date = to\_date('01-feb-2023', 'dd-mon-yyyy');

DELIVERY_ID	CUSTOMER_ID	ADDRESS	PINCODE	PHONE_NUM
401	101	coimbatore	653234	908765778

**25. To find the customer who use “online” payment (payment\_type):**

SQL> select customer\_id, payment\_id, payment\_type from payment where payment\_type='online';

CUSTOMER_ID	PAYMENT_ID	PAYMENT_TYPE
107	207	online

**26. Retrieve the customer's name and order\_date:**

SQL> select name, order\_date from customer;

NAME	ORDER_DATE
abinaya	01-JAN-23
amirthavarshni	02-JAN-23

anubarathi	03-JAN-23
anugrahaa	04-JAN-23
anukeerthana	05-JAN-23
lia	06-JAN-23
raj	07-JAN-23
vicky	08-JAN-23

**8 rows selected.**

**27. Get the details of the customer for a specific department id:**

SQL> select \* from customer where cart\_id=2;

CUSTOMER_ID	NAME	PHONE_NO	ORDER_DAT	CART_ID
102	amirthavarshni	7668889899	02-JAN-23	2

**28. Calculate the average total amount of the orders:**

SQL> select avg(total\_amount) as average\_total\_amount from payment;

AVERAGE_TOTAL_AMOUNT
2750

**29. To find the return amount where the return amount should be greater than 2000:**

SQL> select return\_id, customer\_id, product\_id, return\_date, return\_amount from return where return\_amount > 2000;

RETURN_ID	CUSTOMER_ID	PRODUCT_ID	RETURN_DA	RETURN_AMOUNT
504	104	304	14-FEB-23	2500
505	105	305	15-FEB-23	3000
506	106	306	16-FEB-23	3500
507	107	307	17-FEB-23	4000
508	108	308	18-FEB-23	4500

**30. To find the average salary for payment\_type:**

SQL> select payment\_type,avg(total\_amount) as average\_total\_amount from payment  
group by payment\_type;

PAYMENT_TYPE	AVERAGE_TOTAL_AMOUNT
-----	-----
upi	1000
netbanking	1500
gpay	2250
cod	3750
card	3500
online	4000

**6 rows selected.**

**31. Find the customers who were ordered before 04-jan-2023:**

SQL> select name,order\_date from customer where to\_date(order\_date,'dd-mm-y  
y')<to\_date('04-jan-23','dd-mm-yy');

NAME	ORDER_DAT
-----	-----
abinaya	01-JAN-23
amirthavarshni	02-JAN-23
anubarathi	03-JAN-23

**32. Find the sum of total amount from the payment:**

SQL> select sum(total\_amount) as total\_payments from payment;

TOTAL_PAYMENTS
-----
22000

**33. Retrieve the earliest ordered date among all:**

SQL> select min(order\_date)as earliest\_date from customer;

EARLIEST\_

-----

01-JAN-23

**34. List the customers who have a total\_amount more than 4000:**

SQL> select \* from payment where total\_amount>4000;

PAYMENT_ID	PAYMENT_TYPE	TOTAL_AMOUNT	CUSTOMER_ID	CART_ID
------------	--------------	--------------	-------------	---------

-----

208	cod	4500	108	8
-----	-----	------	-----	---

**35. Find the sum of total amount for each customer id:**

SQL> select customer\_id,sum(total\_amount) from payment group by customer\_id;

CUSTOMER_ID	SUM(TOTAL_AMOUNT)
-------------	-------------------

-----

101	1000
-----	------

102	1500
-----	------

103	2000
-----	------

104	2500
-----	------

105	3000
-----	------

106	3500
-----	------

107	4000
-----	------

108	4500
-----	------

**8 rows selected.**

**36. To find the specific details by using the return date:**

SQL> select return\_id, customer\_id, product\_id, return\_date, return\_amount from return where return\_date = to\_date('14-feb-2023', 'dd-mon-yyyy');

RETURN_ID	CUSTOMER_ID	PRODUCT_ID	RETURN_DA	RETURN_AMOUNT
-----------	-------------	------------	-----------	---------------

-----

504	104	304	14-FEB-23	2500
-----	-----	-----	-----------	------

**37. To find the customer's id with the highest total\_amount:**

SQL> select customer\_id,total\_amount from payment where total\_amount=(select max(total\_amount)from payment);

CUSTOMER_ID	TOTAL_AMOUNT
108	4500

**38. To calculate(sum) the total\_amount:**

SQL> select sum(total\_amount) from payment;

SUM (TOTAL\_AMOUNT)

22000
-------

**39. To find the average value for the total\_amount:**

SQL> select avg(total\_amount) from payment;

AVG(TOTAL\_AMOUNT)

2750
------

**40. Retrieve the specific customer details by using the customer id:**

SQL> select name,order\_date,phone\_no from customer where customer\_id=102;

NAME	ORDER_DAT	PHONE_NO
amirthavarshni	02-JAN-23	7668889899

**41. Find the customer\_id, payment\_id, total\_amount by using the payment\_method:**

SQL> select customer\_id,payment\_id,total\_amount from payment where payment\_type='netbanking';

CUSTOMER_ID	PAYMENT_ID	TOTAL_AMOUNT
102	202	1500

**42. Retrieve the customer details by using the address:**

SQL> select customer\_id,pincode,phone\_num from delivery where address='chennai';

CUSTOMER_ID	PINCODE	PHONE_NUM
102	625987	6547893426

**43. Retrieve the customer's id and names with phone\_no starting with '7':**

SQL> select customer\_id,name,phone\_no from customer where phone\_no like'7%';

CUSTOMER_ID	NAME	PHONE_NO
102	amirthavarshni	7668889899
105	anukeerthana	7678887437
107	raj	7675435465

**44. List all payments with payment\_type containing 'cod':**

SQL> select \* from payment where payment\_type like'cod%';

PAYMENT_ID	PAYMENT_TYPE	TOTAL_AMOUNT	CUSTOMER_ID	CART_ID
205	cod	3000	105	5
208	cod	4500	108	8

**45. To find the customers name which are starting with the letter 'a':**

SQL> select \* from customer where name like'a%';

CUSTOMER_ID	NAME	PHONE_NO	ORDER_DAT	CART_ID
101	abinaya	9080766775	01-JAN-23	1
102	amirthavarshni	7668889899	02-JAN-23	2
103	anubarathi	9080318180	03-JAN-23	3

104	anugrahaa	8223566789	04-JAN-23	4
105	anukeerthana	7678887437	05-JAN-23	5

#### 46. Retrieve online payment\_method:

SQL> select customer\_id,payment\_id,payment\_type,total\_amount from payment where payment\_type='online';

CUSTOMER_ID	PAYMENT_ID	PAYMENT_TYPE	TOTAL_AMOUNT
107	207	online	4000

#### 47.Retrieve specific customer details by using the cart\_id:

SQL> select customer\_id,name,phone\_no,order\_date from customer where cart\_id=2;

CUSTOMER_ID	NAME	PHONE_NO	ORDER_DAT
102	amirthavarshni	7668889899	02-JAN-23

#### 48. Retrieve the customer's id, payment type with a total\_amount which is greater than 4000:

SQL> select customer\_id,payment\_type,total\_amount from payment where total\_amount>4000;

CUSTOMER_ID	PAYMENT_TYPE	TOTAL_AMOUNT
108	cod	4500

#### 49. Retrieve the customer details before 03-jan-23:

SQL> select customer\_id,name,phone\_no,order\_date from customer where to\_date(order\_date,'dd-mm-yy')<to\_date('03-jan-23','dd-mm-yy');

CUSTOMER_ID	NAME	PHONE_NO	ORDER_DAT
101	abinaya	9080766775	01-JAN-23

**50. To retrieve the customers with cart\_id:**

SQL> select customer\_id,name,phone\_no,card\_id from customer where card\_id in(1,2);

CUSTOMER_ID	NAME	PHONE_NO	CART_ID
-----	-----	-----	-----
101	abinaya	9080766775	1
102	amirthavarshni	7668889899	2

**51.Retrieve the customers with the cart\_id (by applying not in):**

SQL> select customer\_id,name,phone\_no,card\_id from customer where card\_id not in(1,2);

CUSTOMER_ID	NAME	PHONE_NO	CART_ID
-----	-----	-----	-----
103	anubarathi	9080318180	3
104	anugrahaa	8223566789	4
105	anukeerthana	7678887437	5
106	lia	8334679090	6
107	raj	7675435465	7
108	vicky	9614070476	8

**6 rows selected.**

## CONCLUSION:

In conclusion, an eCommerce management system is essential for efficiently managing online shopping operations. It integrates various functionalities such as product catalog management, order processing, customer relationship management, and payment processing into a cohesive platform. By leveraging such a system, businesses can enhance operational efficiency, provide a seamless shopping experience, and effectively handle customer interactions. Key benefits include streamlined inventory management, improved sales tracking, and better customer insights, all of which contribute to increased customer satisfaction and business growth.



**Product Information:** Storing and managing product details, including descriptions, prices, and inventory levels, ensures that customers have accurate and up-to-date information.

**Customer Data:** Maintaining comprehensive customer profiles and order histories allows for personalized shopping experiences, targeted marketing, and enhanced customer service.

**Order Management:** Tracking orders from placement to delivery helps in managing fulfillment processes, handling returns, and ensuring customer satisfaction.

**Payment Processing:** Safeguarding and processing transactions securely integrates with financial systems to manage payments and refunds efficiently.