

Sr No	TicketId	Date Created	Created By	Subject	Issue Type	Category	Equipment	Close Time	Status
1	82	2021-08-20 17:42:29	Ajeet Kumar	Test Ticket	Hardware Issue	CCTV: Camera not able to zoom	TrafikSol-CCTV Earthing and Lightning Protection	null	open
2	85	2021-08-23 15:40:12	Ajeet Kumar	test	Hardware Issue	CCTV: Camera not rotating	TrafikSol-CCTV Earthing and Lightning Protection	-38:-18	close
3	93	2021-09-09 14:47:43	Ajeet Kumar	CCTv offline	Hardware Issue	CCTV: Camera not rotating	TrafikSol-CCTV Earthing and Lightning Protection	null	open
4	94	2021-09-09 14:48:54	Ajeet Kumar	CCTV offline	Software Issue	CCTV: Dashboard not updating with status	TrafikSol-CCTV Earthing and Lightning Protection	null	open
5	95	2021-09-09 15:18:47	Ajeet Kumar	VMS not working	Hardware Issue	VMS:VMS SMPS Issue	VMS Systems-OFC Based (Fixed):UPS	null	open
6	96	2021-09-09 16:56:24	Ajeet Kumar	abc	Hardware Issue	ATCC:ATCC daily report not generating	VMS Systems-OFC Based (Fixed):UPS	7:57	close
7	97	2021-09-09 16:56:28	Ajeet Kumar	abc	Hardware Issue	ATCC:ATCC daily report not generating	VMS Systems-OFC Based (Fixed):UPS	7:58	close
8	98	2021-09-10 15:10:03	Ajeet Kumar	VMS Not Workig	Power Supply Issue	VMS:VMS SMPS Issue	VMS Systems-OFC Based (Fixed) :Interface Cards and Accessories	-11:-27	close