

## Profile

Dynamic and experienced Senior Software Engineer with a robust background in RPA tools, Python, APIs, SQL, and database management. Proven track record in successfully leading automation projects and receiving accolades for exceptional performance. Proficient in RPA platforms such as Automation Anywhere, with extensive experience managing diverse client applications across multiple domains, including healthcare and finance. Skilled in leveraging Azure services for application development and deployment. Committed to advancing expertise in Data Science to drive innovative technological solutions. Adept at enhancing operational efficiency and driving business growth through the application of advanced technical skills

## Employment History

### Senior Software Engineer at IQVIA

07/2021- Present

As a Senior Software Engineer at IQVIA, I specialize in developing and implementing software solutions tailored to meet healthcare objectives. I collaborate with cross-functional teams to analyse requirements, design system architectures, and create scalable applications utilizing RPA tools, Python, SQL, APIs and Azure services, including Intelligent Document Processing and Translator. My key accomplishments include:

- Led a team of 5 developers in designing and implementing RPA solutions, resulting in a 40% reduction in processing time.
- Received the **Star Performer Award** for outstanding contributions to software development and project delivery.
- Cultivated specialized knowledge in healthcare processes leading to the successful design and deployment of RPA tools; achieved a significant decrease in processing time for patient data entry by

### Senior RPA Support Developer at Tesco

06/2019 – 06/2021

During my tenure as a Senior RPA Support Developer at TESCO: -

- Led a small team of RPA support specialists.
- Provided maintenance and support for over 200+ bots across various business functions.
- Managed, monitored, and ensured the smooth operation and performance of all automated bots.
- Work on multiple enhancement for bots.

## Skills

**RPA Tools:** Automation Anywhere, Power Automate Desktop

**Programming Languages:** Python, SQL, VBScript, API

**Cloud Services:** Azure AI

**Databases:** SQL Server, Postgres AQL

**Other Tools:** Power Automate, Power Apps, VBA Macros

## Certification

- Certified RPA Professional (Automation Anywhere)
- Certified Automation Anywhere

## Personal Attributes

- Strong leadership and mentoring abilities
- Excellent problem-solving and critical thinking skills
- Ability to collaborate with cross-functional teams

## Languages

English -----Very good command  
Hindi -----Native speaker

## RPA Developer at Opteamix

10/2018 – 06/2019

Developed expertise in healthcare workflows, designing RPA solutions to improve efficiency and accuracy while ensuring regulatory compliance. Key contributions:

- Engineered RPA bots, reducing data entry time by 50% and enhancing accuracy.
- Managed bot life cycle from feasibility to deployment.
- Executed comprehensive UAT with detailed test scripts.
- Supported team by troubleshooting and resolving issues throughout SDLC.

## Associate Developer at Accenture

10/2015 – 06/2018

- Developed automation solutions using VBA, Excel, Automation Anywhere, and VBScript for internal processes.
- Automated data processing tasks with VBA in Excel, reducing manual effort.
- Designed bots in Automation Anywhere to enhance workflow efficiency.
- Optimized internal workflows for Accenture teams, saving time and resources.
- Collaborated with stakeholders to ensure seamless integration of automation solutions.

## Projects Details

Diverse Project Experience: Worked on a wide range of projects across healthcare, finance, and retail domains, utilizing multiple technologies to deliver tailored automation solutions. My expertise spans desktop applications, APIs, databases, FTP, and web applications.

### Key Technologies Used:

- **RPA and Automation Anywhere:** Automated processes across various platforms, significantly enhancing operational efficiency.
- **Power Automate:** Streamlined workflows and automated tasks using Microsoft's Power Automate.
- **Python & Azure Services:** Developed projects involving document extraction and translation, leveraging Azure's Intelligent Document Processing and Translator services.
- **Power Apps:** Built web and mobile applications for business use.
- **VBA Macros & VBScript:** Automated repetitive tasks within desktop applications and databases, greatly increasing productivity.

## Education Details

Bachelor of Engineering (EI)- ----- 2014  
Higher Secondary School (PCM)---2010  
Secondary School (English)-----2008

## Contact Details

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