

Manish Gupta  
Customer Experience Designer, AI  
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**Professional Summary**  
Designer blending UX research with AI to raise satisfaction scores.

**Core Skills**

- Python, SQL, GCP, Generative AI
- Data visualisation, stakeholder collaboration
- Agile delivery, CI/CD

**Experience**

Sun Life GCC India | 2022–Present

- Leading customer experience designer, ai initiatives that create measurable impact.

Tata Consultancy Services | 2018–2022

- Delivered analytics projects for global insurance clients.

**Education**

B.Tech., Computer Science | 2018