



# Anukul Kumar

## TECHNICAL SUPPORT ENGINEER

### Profile

An aspiring Technical support engineer, customer-oriented and self-driven adept at providing professional technical support to clients, monitoring products and services with developing detailed technical guides. Offers excellent technological expertise, and analytical and problem-solving skills.

### Projects

#### Github Presentation

GitHub is a code hosting platform for version control and collaboration. It lets you and others work together on projects from anywhere

##### **Features:**

- One presentation with all the information needed for GitHub customers to be onboarded

##### **Area of responsibility:**

- created and designed the presentation.

**Tech Stack :** HTML | CSS | Reveal.js

#### BEcool

BEcool is an E-Commerce website, where could buy a variety of clothes from different categories. It is the Clone of Bewakoof.com

##### **Features:**

- Search Functionality
- Products Catalogue | Product Details
- Sorting and Filtering Products
- Apply Coupon | Payment Page
- Admin Side Page
- Fully Responsive
- Login Feature

##### **Area of responsibility:**

- Search Functionality
- Products Catalogue | Sorting and Filtering
- Products Details

**Tech Stack :** JSON | JavaScript | HTML | CSS

### INTERESTS


- Reading Tech-blogs
- Sports
- Playing chess

### ACHIEVEMENTS

- School Captain
- District level Kabaddi player
- Inter-school chess champion

### Contact

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 Ranchi, Jharkhand

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 portfolio

### Education

Technical Support Engineering  
Masai School, Bengaluru ,Karnataka  
Aug 2022 – Present

Bachelor of Computer Science  
Marwari College, Ranchi  
Jul 2019 - Jul 2022

### Technical Skills

- Linux | Reveal.js
- Networking
- Shell Scripting
- SQL | GitHub
- HTML | CSS
- JavaScript

### Soft Skill

- Time management
- Teamwork
- Adaptability
- Interpersonal Skills

### Customer Service Skill

- Trouble Shooting
- Team work & Collaboration
- Communication
- Critical Thinking
- Patient