



Anukul Kumar

TECHNICAL SUPPORT ENGINEER

Profile

An aspiring Technical support engineer, customer-oriented and self-driven adept at providing professional technical support to clients, monitoring products and services with developing detailed technical guides. Offers excellent technological expertise, and analytical and problem-solving skills.

Projects

Github Presentation

GitHub is a code hosting platform for version control and collaboration. It lets users work together on projects from anywhere

Features:

- One presentation with all the information needed for GitHub customers to be onboarded

Area of responsibility:

- created and designed the presentation.

Tech Stack : HTML | CSS | Reveal.js

BEcool

BEcool is an E-Commerce website, where users could buy a variety of clothes from different categories. It is the Clone of Bewakoof.com

Features:

- Search Functionality
- Products Catalogue | Product Details
- Sorting and Filtering Products
- Apply Coupon | Payment Page
- Admin Side Page
- Fully Responsive
- Login Feature

Area of responsibility:

- Search Functionality
- Products Catalogue | Sorting and Filtering
- Products Details

Tech Stack : JSON | JavaScript | HTML | CSS

INTERESTS


- Reading Tech-blogs
- Sports
- Playing chess

Certificate

- Emax India certificate - Life Tech Software
- Great learning certificate in customer service

Contact

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 Ranchi, Jharkhand

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 Portfolio

Education

Technical Support Engineering
Masai School, Bengaluru ,Karnataka
Aug 2022 – Present

Bachelor of Computer Science
Marwari College, Ranchi
Jul 2019 - Jul 2022

Technical Skills

- Linux | Reveal.js
- Networking
- Shell Scripting
- SQL | GitHub
- HTML | CSS
- JavaScript

Customer Service Skills

- Trouble Shooting
- Communication
- Critical Thinking
- Patient

Soft Skills

- Time management
- Teamwork
- Adaptability
- Interpersonal Skills