

Since January 18, 2025, the unified fare for TransMilenio's trunk and zonal services is 3,200 Colombian pesos. This adjustment responds to increases in operating costs and seeks to ensure the financial sustainability of the system. Beginning in February 2025, a free ticket scheme aimed at vulnerable populations has been implemented. Beneficiaries registered in Sisbén IV can receive between 5 and 12 free tickets per month, depending on their classification. Adults over 62 years of age and people with disabilities are also eligible for this benefit. A personalized TuLlave card is required to access these free tickets.

As of January 18, 2025, the time for free transfers has been extended from 110 to 125 minutes. This benefit applies to users with a personalized TuLlave card and seeks to facilitate travel in the city. As of March 20, 2025, the TransMiPass card will be introduced, which will offer 65 trips for a payment of 160,000 pesos per month. This represents a saving for frequent users, since each trip will cost approximately 2,460 pesos, compared to the standard fare of 3,200 pesos.

TransMilenio has announced that it will deactivate certain TuLlave cards without refunding the balance in specific cases, such as non-personalized cards in case of loss, cards inactive for more than two years, and cards with subsidies used improperly, such as ticket resale. Users are advised to keep their cards active and make proper use of the benefits to avoid inconveniences.

To encourage the use of bicycles, since February 1, 2025, TransMilenio offers free tickets to cyclists who use the TransMiBici parking lots at stations. For every 30 validations of the ticket at stations or portals with these parking lots, users receive a free ticket. It is necessary to have a personalized TuLlave card and register the bicycle on the official platform to access this benefit.

Law 1801 of 2016 stipulates that those who evade paying the fare will receive a type 2 fine equivalent to four current legal daily minimum wages, which amounts to 189,800 pesos. If the fine is paid within the first 5 business days, a 50% discount is granted. Offenders can also participate in community programs to reduce the fine.

Recently, a young man went viral with a video in which, frustrated by not receiving money from passengers, he stole fire extinguishers from a TransMilenio bus. This act has generated outrage and various reactions on social media, highlighting the importance of maintaining order and security within the system.

These updates reflect TransMilenio's efforts to improve service, promote sustainable practices and ensure the safety of its users.