



## NGO PARTNER AGREEMENT

### NDEP Technology Grant Agreement

This Agreement (referred to as "Addendum", "Agreement", or "Supplemental Agreement") is made and entered into as of the date first written above by and between Crowdera (including Crowdera Pte Ltd, Crowdera Americas Inc, Crowdera Ventures Pvt. Ltd., and its affiliates or subsidiaries) and the Grantor (including Crowdera Foundation, a US 501(c)(3) Nonprofit Organization, and Crowdera Foundation, an Indian Section 8 Company registered as an Indian Charitable Organization), and the NGO identified by the signature below ("NGO Partner").

**WHEREAS**, Crowdera and Grantor entered into a Master Technology Grant Agreement dated January 01, 2024 (the "Master Agreement") defining terms of a program supporting digital transformation and financial inclusion for Small and Medium NGO's (NGO Partners); and **WHEREAS**, NGO Partner desires to participate in the program and receive the benefits thereunder.

**NOW, THEREFORE**, in consideration of the foregoing premises and the mutual covenants hereinafter set forth, the parties agree as follows:

1. **Incorporation by Reference:** The NGO Partner agrees to be bound by the terms and conditions of the Master Agreement as amended by this Agreement. This Agreement is incorporated by reference into the Master Agreement, as detailed in the Online Agreements section below..
2. **The Grant:** Grantor will facilitate and pay for the procurement fundraising technology from Crowdera to provide a white-labelled website and fundraising platform (the "Grant") to the NGO Partner, subject to approval of the selection committee based on Grant Selection Criterion.
3. **Payments & Value of Services:** On behalf of the NGO Partner, Grantor will pay for the invoices against the Subscription Licence and Services provided by Crowdera for up to USD \$6250/year. Crowdera agrees to subsidise any additional cost to the NGO partner for the activation of their platform.
4. **Evaluation and Ratings:** Crowdera individually or jointly with Grantor reserves the right to evaluate NGO Partner's performance and provide ratings.
5. **Sustainability Transaction Fees:** The NGO Partner shall be responsible for paying a 3% transaction fee per transaction to Crowdera. This fee will be automatically deducted from the transactions before disbursement to the NGO Partner.
6. **3rd Party Payment Gateway Fees:** The NGO Partner shall be responsible for paying the third-party payment gateway fees, which will be deducted directly from the donations by the payment gateway partner. If the NGO Partner is not approved by the preferred payment gateway partner, then Crowdera may choose to support the payment processing via CrowderaPAY, Crowdera's Payment facilitation service. If CrowderaPay is selected then the payment processing fee will be 3% per transaction. In such a case transactions will process on payment links hosted on crowdera.com.
7. **Marketing and Performance Evaluation:** The NGO Partner agrees to provide Crowdera with marketing, promotion, and performance evaluation rights, including testimonials and posts.
8. **Training:** Jointly, Crowdera and Grantor will provide training to the NGO Partner on managing their newly established fundraising platform and website, and running fundraising campaigns on it.
9. **Know Your Customer (KYC) Checks:** NGO Partners will provide necessary documents to conduct KYC and compliance checks.
10. **Maintaining Eligibility:** The NGO Partner shall perform at least 100 financial transactions online and raise at least ₹100,000 in each fiscal year to continue receiving the The Grant and other benefits.
11. **Representations and Warranties:** NGO Partner represents and warrants that it has read and understood the Master Agreement between Crowdera and Grantor. NGO Partner further agrees to adhere to the usage criteria specified in the Master Agreement.
12. **Subscription Agreement:** This agreement serves as a subscription licence agreement between Crowdera and NGO Partner, providing legal access to the NGO Partner to use the Crowdera technology to run and manage their custom fundraising website and platform and NGO partner agrees to be bound by all the terms and conditions set forth by Crowdera in the Online Agreements.



13. **Data Privacy & Data Residency:** Data collected under this Agreement will be stored on secure servers located in India and the United States, as required by applicable data protection laws, and will be processed in accordance with our privacy policy to ensure the protection of your personal information; data will not be shared with third parties except as required by law or as necessary for providing the agreed services.
14. **Online Agreements:** By signing this Agreement, NGO Partner acknowledges and agrees to be bound by the online agreements referenced in this clause and that will be signed online and agreed upon before availing of the free website benefit and onboarding with Crowdera.
  - a. **Master Agreement :** <http://crowdera.com/legal/master-ndep-agreement>
  - b. **Universal Terms of Service:** <https://crowdera.com/legal/universal-tos>
  - c. **Privacy Policy:** <https://crowdera.com/legal/privacy>
15. **Entire Agreement:** This Agreement constitutes the entire agreement between the parties concerning the subject matter hereof and supersedes all prior or contemporaneous communications, representations, or agreements, whether oral or written.
16. **Governing Law:** This Agreement shall be governed by and construed by the laws of India as specified in the Master Agreement.

**Accepting the Terms:** By agreeing to the terms of this Agreement and accessing or using our Services, you acknowledge that you have read and understood the terms in the Online Agreement referenced herein, and you consent to be bound by them.

**IN WITNESS WHEREOF,** the parties have executed this Agreement as of the date first written above.

 Signature for Grantor: <b>Dr. Rajan Samuel</b> MD/CEO	NGO Partner Name:  NGO Registration Number:  NGO PAN Number:  <b>Signature:</b>
 Signature for Crowdera <b>Mr. Kshitij Ingle</b> Director	Name of Signatory:  Title of Signatory:  Phone/Email of Signatory:



## ANNEXURE I

### Fee Schedule

For Payment Processing or Payment Facilitation (Payment Gateway) & Sustainability Transaction Fees

Particulars of Payments Partner	Payment (PG) Processing Fee	Crowdera Fee	Total Cost
<b>Domestic Payment Processing Rates</b>			
If <b>Razorpay</b> processes Payments	2.00%	3.00%	5.00%
<b>CrowderaPAY Payments Facilitation</b> (applicable when you don't have Razorpay)	3.00%	3.00%	6.00%
Amex & International Cards	2.90%	3.00%	5.90%
<b>Foreign Transactions for FCRA Charities with 501(c)3 Facilitation</b>			
For Cards, Wallets, & Bank Transfers	5.90%	3.00%	8.90%
For Card Transactions Additional	30¢	-	30¢

**Indian Domestic Disbursement:** No Fee is charged for the Domestic Disbursements.

**International Disbursement:** Bank wire fee for the disbursements of international funds is applicable. Typically \$50-\$58 per disbursement. Will be charged as actuals.

## ANNEXURE II

### Agreement Summary

Question	Simple Answer
What's included in the Technology Grant?	Software to build a custom website with a fundraising platform that matches your organisation's branding.
Who pays for the Technology License Fee?	Crowdera Foundation will cover the cost for you (the NGO).
How much is the Technology Grant worth?	The technology and services provided by Crowdera is worth ₹15,00,000. The cost of which has been covered by Crowdera Foundation for you ( the NGO). This covers a 3-year software subscription, setup services, and training.
How will I receive the Grant?	You'll get an invoice with a copy to Crowdera Foundation. Crowdera Foundation will then confirm they'll pay on your behalf.
What happens to my existing website?	Your current website can stay up and running. You can even choose to use the new platform's donation process on your existing site.
What will the new platform be called?	You can choose a new domain name or use a subdomain of your main website, like give.yourngo.org or support.yourngo.org.
Do I need a payment gateway?	If you already use Razorpay, it can be integrated with the new platform and your fees will stay the same.
What if I don't have a payment gateway?	Crowdera can work with a payment gateway to process your donations for a standard fee.