




Indian Railway Catering and Tourism Corportion Limited



Retiring Room VOUCHER (IRCTC)

Transaction ID:	6003632124	RR Reference Number:	ETRR3016730	
PNR:	4615941123	Reservation Source:	ET	
Date of Booking:	04-07-2024 02:57:36	Quota:	GN	

Passengers Details

S#	Name	Gender	Age	Train Reservation Status	ID Type	ID No
1	ANIL KUMAR	MALE	60	CNF	Aadhar Id-Card	868959466631
2	RINA KUMARI	FEMALE	56	CNF		

Retiring Room Details

Retiring Room Details

Room No.	Bed Type	Room Type	AC Status	Duration	Check In Time	Check Out Time	Tariff		Status
							Tariff	GST	
1B	DORMITORY	DORMITORY	NONAC	19HR	28-09-2024,21	29-09-2024,16	129.0	0.0	CONFIRMED
1C	DORMITORY	DORMITORY	NONAC	19HR	28-09-2024,21	29-09-2024,16	129.0	0.0	CONFIRMED

Payment Details

Total Slot Tariff:	Rs. 260	Total GST on Slot Tariff:	Rs. 0
IRCTC Service Charge:	Rs. 20	GST on IRCTC Service Charge:	Rs. 3.6
Total Fare (Inclusive of all Taxes):	Rs. 284		

Indian Railway GST details:

GSTIN: 23AAAGM0289C1ZR											
Invoice No.: RR24I0003849768B											
Address: ITARSI JN , WEST CENTRAL RAILWAY											
SAC Code	Recipient Information			Taxable Value	CGST		SGST		IGST		Total GST
	GSTIN	Name	Address		Rate	Amount	Rate	Amount	Rate	Amount	
996311		ANIL	S/O - Anil Kumar, House No.114, larua opposite to larua swastha kendra	0							0

General Rule:

Terms & Conditions

- (a). Retiring Room booking is only allowed for valid and confirmed/RAC PNR Nos.
- (b). A room/bed can be booked for minimum of 12 hrs and maximum of 48 hrs.
- (c). One booking at source and one booking at destination can be made per PNR..
- (d). Advance booking can be done as per Advance Reservation periods of PRS tickets
- (e). Retiring Room booking is subject to availability at desired location.
- (f). Booking locations are limited and available on major stations.
- (g). You must be minimum 12 yrs to check into Retiring Room.
- (h). Failure to check into the Railways Retiring Room will attract the full cost of stay
- (i). In case of increase in tariff, the customer is liable to pay the difference.
- (j). Guests are solely responsible for their own valuables and belongings.
- (k). Person making booking is fully responsible & liable to pay any damage incurred to the Retiring Room whatsoever during the time of use of Retiring Room's property.

2.. Accommodation will be provided in following manner

- (a). For one passengers One Single Bed Room or One Double Bed Room or One Bed in Dormitory can be allocated.
- (b). For two passengers One Double Bed Room or Two Beds in Dormitory can be allocated.
- (c). For three passengers, One Double Bed Room + One Single Bed Room or Three Beds in Dormitory can be allocated.
- (d). For four passengers, Two Double Bed Rooms or Four beds in Dormitory can be allocated.
- (e). For five passengers, Two Double Bed Rooms or Five beds in Dormitory can be allocated.
- (f). For Six passengers, Two Double Bed Rooms or Six beds in Dormitory can be allocated.

3. Cancellation /Amendment Policy

- a. Deduction of 20% of the booking amount if cancelled 2 days in advance excluding the day of occupation(First Day).

- b. Deduction of 50% of the booking amount if cancelled one day in advance excluding the day of occupation(First Day).
- c. No refund shall be admissible in case of cancellation of retiring room booking on the same day.
- d. If more than one room/dormitory is booked and cancellation is being done for few rooms/ dormitories then cancellation rule a, b and c will be applicable for room/ dormitory as per case.
- e. Passenger wise cancellation is not allowed, only Room/Bed wise cancellation is allowed.

4. Auto Cancellation

In case of full cancellation of PRS ticket against which retiring room is already booked then Retiring room bookings would get cancelled automatically within 96 hours of Check-in time as per cancellation rules.

5.Levying of GST: -

Slot	Room tariff	CGST(%)	SGST(%)	IGST(%)
12 hr	Re.1 to Rs.3750	6	6	12
12 hr	Above Rs. 3750	9	9	18
24 hr	Re.1 to Rs.7500	6	6	12
24 hr	Above Rs.7500	9	9	18

Note:GST will be levied as above only if the total booking amount is above Rs. 5000/ Total booking charges would be round off

6. Extra Charge @ 25% will be levied as per below conditions:
If a room is being booked in single transaction for more than 24 hrs then second and so on assumes as extension of booking of first slot and 25% extra tariff of the second slot and so on will be charged.
7. IRCTC Service Charge of Rs.20/- upto 24hrs for a Retiring Room and Rs.10/- upto 24hrs for a Dormitory Bed and of Rs.40/- from 24hrs to 48hrs for a Retiring Room and Rs.20/- from 24hrs to 48 hrs for a Dormitory Bed will be levied. GST will be applicable on IRCTC service charge. Service charge levied is not refundable.
8. Proof of Identity details entered during booking should be matched with the Identity shown at the time of check in, in case it will not match customer would not be allowed to avail the service.
9. Late check-in is allowed upto 1 hour after arrival of the train.
10. The facilities available in retiring rooms may vary from station to station.
11. The complaint regarding air conditioning, room condition or other facilities need to be verified by station manager for process of refund.
12. Customer must carry print out of voucher of retiring room booking while check-in.

Contact Us

For any assistance with regard to retiring room, please contact "May I Help You Booth" at the stations or Station Manager/Dy. Station Superintendent and for booking and cancellation related issues, contact details are mentoned below:

Email ID: retiringroom@irctc.co.in

Toll Free: 1800110139

Tele: 0755 -6698100/4090400

For cancellation and Refund:

The User who booked the retiring room should access the website www.rr.irctc.co.in for cancellation.
Cancellation is permitted on the website upto the date of check-in. Cancellation is not possible across the counters. For all other cases of claims/ refunds/ contingencies on this booking, the registered users may send their claims in detail by email to IRCTC at retiringroom@irctc.co.in. IRCTC will process the claims as per the retiring room cancellation policies, will credit the same to the customer's account.

Disclaimer:

"For any complaint related to Railways Retiring Room Services, please contact concerned Station Manager/ Dy. Station Superintendent. IRCTC is only facilitating online booking/ cancellation of Railway Retiring Rooms".
Thank you for using IRCTC's Services.