**YOUR NAME**

0422332233, email@gmail.com

# **EXPERIENCE**

### **EMPLOYER ABC Company**

### **TITLE** Digital Business Analyst

### **LOCATION** New York, NY

### **DATES** January 2017 - Present

### **DESCRIPTION**

* Engaged with internal and external users to capture user and business needs, resulting in identification of key opportunities.
* Collaborated with solution architects to design solutions aligning with architecture standards for the program.
* Supported user engagement throughout project phases, providing ongoing business and technical advice.
* Converted conceptual/theoretical models into technically sound product features, writing user stories/PBIs for development.
* Developed content for business consumption, translating technical solutions into simple, effective manner suitable for wider business consumption.
* Configured the SaaS platform to implement the stories/PBIs.
* Collaborated with user researchers and stakeholders to form the bigger strategic picture.

### **EMPLOYER XYZ Corporation**

### **TITLE** Technical Business Analyst

### **LOCATION** San Francisco, CA

### **DATES** June 2013 - December 2016

### **DESCRIPTION**

* Analyzed and solved complex problems based on evidence, analysis, and investigation.
* Adapted and learned to use a variety of systems and configure SaaS platforms.
* Worked in agile and hybrid agile delivery practices, contributing to large scale transformations.

# **SKILLS**

* User Engagement
* Solution Design
* Technical Translation
* User Story Development
* Stakeholder Collaboration
* SaaS Platform Configuration

# **PROJECTS**

* Collaborated with solution architects to design and implement a user engagement platform, aligning with architecture standards and business needs.
* Translated conceptual models into technical product features, writing user stories and maintaining alignment with dependencies.
* Configured SaaS platform to implement and deliver business-critical features, ensuring ongoing business and technical advice.

# **EDUCATION**

### **INSTITUTION NAME** ABC University

### **DEGREE NAME** Bachelor of Science in Computer Science

### **YEAR** 2015

# **AWARDS**

* Employee of the Year - Recognized for outstanding contribution to the successful implementation of a large-scale digital transformation project.
* Innovation Award - Acknowledged for developing a user-friendly solution that significantly improved user engagement and business processes.