Enrollment No.....



Faculty of Management End Sem (Even) Examination May-2018

MS5CO11 Operations Research

Programme: MBA Branch/Specialisation: Management

Duration: 3 Hrs. Maximum Marks: 60

Note: All questions are compulsory. Internal choices, if any, are indicated. Answers of Q.1 (MCQs) should be written in full instead of only a, b, c or d. Use of non programmable calculator is allowed.

- Q.1 i. ----- are the representation of reality

 (a) Models (b) Phases (c) Both (a) and (b) (d) None of these

 ii. The best use of Linear Programming techniques is to find an optimal use of

 (a) Money (b) Manpower (c) Machine (d) All of these
 - iii. To test optimality by MODI method, the Initial Basic Feasible Solution of transportation problem should be

 (a) Degenerate (b) Feasible (c) Non-degenerate (d) Both (a) and (b)
 - iv. Minimum number of lines to cover all the zero in assignment problem is 1 equal to number of
 - (a) Assignment (b) Row (c) Column (d) All of these
 - v. In a matrix of transition probability in the Markov chain , the probability values should add up to one in each
 - (a) Row (b) Column (c) Diagonal (d) All of these
 - vi. Customer behaviour in which he moves from one queue to another in multiple situation channel is
 - (a) Balking (b) Reneging (c) Jockeying (d) Alternating
 - ii. In a mixed strategy game
 - (a) Saddle point exist(b) No saddle point exist
 - (c) Each player have same strategy
 - (d) All of these
 - viii. The size of the payoff matrix of a game can be reduced by using the principle of
 - (a) Game inversion (b) Dominance

(c) Rotation reduction (d) None of these

materials and other working conditions:

Production 146 147 148 149 150 151 152 153 154 (per day)

Probability 0.04 0.09 0.12 0.14 0.11 0.10 0.20 0.12 0.08 The finished mopeds are transported in a specially arranged lorry accommodating 150 mopeds. Using following 15 random numbers: 80, 81, 76, 75, 64, 43, 18, 26, 10, 12, 65, 68, 69, 61, 57 Simulate the process to find out:

- (a) What will be the average number of mopeds waiting in the factory?
- (b) What will be the average number of empty space on the lorry?
- Q.6 i. A machine costs Rs. 10,000. Its operating cost and resale value are given **3** below. At what year replacement due?

Year	1	2	3	4	5	6	7	8
Operating costs	1000	1200	1400	1700	2000	2500	3000	3500
Resale value	6000	4000	3200	2600	2500	2400	2000	1600

- ii. The cost of a new machine is Rs. 4000. The maintenance cost during the 7 nth year is given by $R_n = Rs$. 500 (n -1), where n = 1, 2, 3... If the discount rate per year is 0.05, after how many years will it be economical to replace the machine by a new one?
- OR iii. The following mortality rates have been observed for a certain type of 7 light bulbs in an installation with 1000 bulbs:

End of week	1	2	3	4	5	6
Probability of failure to date	0.09	0.25	0.49	0.85	0.97	1

There are a large number of such bulbs which are to be kept in working order. If a bulb fails in service, it costs Rs. 3 to replace but if all the bulbs are replaced in the same operation, it can be done for only Rs. 0.70 a bulb. It is proposed to replace all bulbs at fixed intervals, whether they have burnt out or not, and to continue replacing burnt out bulbs as they fail.

- (a) What is the best interval between group replacements?
- (b) Which policy you adopt individual replacement or group replacement? Assume that the bulbs failing during a week might fail at any time of the week and that the group replacements are made at the end of the week.

1

ix.	If r is the rate	of interest, th	en the present val	ue of one rupee spent in n	1
	year is				
	(a) $(1 + r)^{-n}$	(b) $(1 - r)^n$	(c) $(1 - r)^{-n}$	(d) None of these	

(a) 1 10g1ess1

(b) Retrogressive

1

3

7

7

7

7

(d) All of these

ii. Obtain the dual of the following Linear Programming Problem

Minimize :
$$Z = x_1 + 2x_2$$

Subject to:
$$2x_1 + 4x_2 \le 160$$

$$x_1 - x_2 = 30$$

$$x_1 \ge 10$$

$$x_1, x_2 \ge 0$$

Maximize
$$Z = 2x_1 + 5x_2$$

Subject to

$$x_1 + 4x_2 \le 24$$

$$3x_1 + x_2 \le 21$$

$$x_1 + x_2 \le 9$$

and
$$x_1, x_2 \ge 0$$

- Q.3 i. Explain Unbalanced Transportation Problem. How do you start in this case?
 - ii. Solve the following transportation problem for profit maximization first. Find initial basic feasible solution by Vogel's Approximation Method.

Warehouse	\mathbf{W}_1	W_2	W_3	Supply
F_1	8	7	5	20
F_2	3	4	6	20
F_3	7	9	6	30
Demand	30	15	15	

OR iii. A department has five employees with five jobs to be performed. The time (In hours) each men will take to perform each job is given in the effectiveness matrix.

Employees									
		I	II	III	IV	V			
	A	10	5	13	15	16			
	В	3	9	18	13	6			
Jobs	С	10	7	2	2	2			
	D	7	11	9	7	12			
	Е	7	9	10	4	12			

How should the jobs be allocated, one per employee, so as to minimize the total man – hours?

- Q.4 i. Discuss Kendall's Notation for the Identification or classification of Queuing Models.
 - ii. In a Bank, every 15 minutes one customer arrives for cashing the cheque. The staff in the only payment counter takes 10 minutes for serving a customer on an average. Find
 - (a) The average queue length.
 - (b) The waiting time of customers in the system.
- OR iii. The School of international studies for population found out by its survey that the mobality of the population (in percent) of a state to a village, town and city is in the following percentage:

		o'		
		Village	Town	City
	Village	[0.6	0.3	0.1]
From	Village Town City	0.4	0.5	$\begin{bmatrix} 0.1 \\ 0.1 \end{bmatrix}$
	City	0.2	0.1	0.7

What will be the proportion in village, town and city after two years, given that the present population has proportion of 0.7, 0.2 and 0.1 in the village, town and city respectively?

- Q.5 i. Define Pure and Mixed Strategy in a game.
 - ii. Solve the following 2×4 game by graphical method

Δ'ς		\mathbf{B}_1	B_2	\mathbf{B}_3	B_4
Strategy	A_1	3	3	4	0
Strategy	A_2	5	4	3	7

OR iii. The automobile company manufactures around 150 mopeds. The daily production varies from 146 to 154 depending upon the availability of raw

P.T.O.

7

Enrollment No



Faculty of Management End Sem (Even) Examination May-2018

MS5CO11 Operations Research

Programme: MBA

Branch/Specialisation: Management

	MCQ
i.	a)Models
ii.	The best use of Linear Programming techniques is to find an optimal use of d)all of these
iii.	To test optimality by MODI method, the Initial Basic Feasible Solution of transportation problem should be
- 51	c) non-degenerate
iv.	Minimum number of lines to cover all the zero in assignment problem is equal to number of a)assignment
v.	In a matrix of transition probability in the Markov chain, the probability values should add up to one in each
. 4	a) row
V1.	Customer behaviour in which he moves from one queue to another in multiple situation channel is c) jockeying
	In a mixed strategy game
V11.	
	b) no saddle point exist
V111.	The size of the payoff matrix of a game can be reduced by using the principle of
	b) dominance
ix.	If r is the rate of interest, then the present value of one rupee spent in n
	year is
	a) $(1+r)^{-n}$
X.	The sudden failures among items is seen as
	d) all of these
	ii. iii. v. vi. vii. viii.

Faculty of Management End Sem (Even) Examination May - 2018 MS5CO11 Operations Research

MBA

MAX, Marks.

Q.2 (i) Each scope is of 1 mark each. +3

Q.2 (ii) Canonical form

Min $Z = \chi_1 + 2\chi_2$ Subject to $-2\chi_1 + 4\chi_2 \ge -160$ $\chi_1 - \chi_2 \ge 30$ $-\chi_1 + \chi_2 \ge -30$ $\chi_1 \ge 10$ And, $\chi_1, \chi_2 \ge 0$

Dual is

Max. $Z = -160y_1 + 30y_2 + 10y_3$ Subject to $-2y_1 + y_2 + y_3 \le 1$ $-4y_1 - y_2 \le 2$ $y_1, y_3 \ge 0$, y_2 is unrestricted. $[y_2 = y_2' - y_3'']$

50

(iii) Standard form of LPP

Maximize $Z = 2x_1 + 5x_2 + 0s_1 + 0s_2 + 0s_3$ Subject to $x_1 + 4x_2 + s_4 = 24$ $3x_1 + x_2 + s_2 = 21$

 $x_1 + x_2 + s_3 = 9$ $x_1, x_2, s_1, s_2, s_3 \ge 0$

+1

ΚZ

Ini	Ł	ial	Simplex Table	

Coeff. of Basic,	Cj	2	5	0	0	0		Min. tive
obj. f?(B)	Basis	XT	Xe	SI	S	53	Basic	
0	SI	1	4	1	O	0)	(b) 24	24/4=6->
	Są	3	1	0	1	0	21	21/1=11
0	53	1	1	0	0	1	9	9/1=9
	Zj	0	0	0	0	0		
	Cj-Zj	2	5 1 k	0	0	0		

All value of G-Zj is not less than zero. so Solution is not optimal.

Improve solution

(a) Incoming Variable > 1/2

(b) Outgoing variable > SI key element = 4

	IInd	Sin	plex	Tabl	2				
Coeff. of	Cj'	2	5	0	0	0		Min. tive	
Basic var. in. obj. fn ((B)		XT	X	S_{\perp}	Są	53	Basic Variable	Vatio 0 = b kc	
5	X ₂	1/4	1	1/4	Ö	0	6	24	
0	Są	11/4	0	-1/4	1	0	15	60/11	
0	S3 (3/4	0	-1/4	0	1	3	4 >	
	Zj	5/4			0	0			
21	Cj-Zj	3/4	0	-5/4	0	0			
		1							

All value of Cj-Zj is not less than zero. so solution is not optimal.

Improve solution

(a) Incoming variable > 1/4 key element = 3/4

		\overline{u} .	rd Si	mplex	Table	د			(3)	
A 50	coeff. of] Basic	cj 1	2	5	0	0	Ó	Value of		
	var, in obj. for	Basis	XI	Xz	SI	SZ	53	Basic Variable (b)		
	5	X2			1/3					
	0	Są			2/3					
	2	XT	1		-1/3	0	4/3	4		
		zj'	2	5	1	0	1			
		Cj-Zj	0	0	-1	0	-1	-		
	Au	value of $X_1 = 4$	f Cj	-zj	<0,	So,	Solut	ion is o	ptimal.	
		$x_0 = 5$								
		Maximiz	e Z=	33			Ans			+2
ins.3	(i) Un Fox Bo	balanced th Case	Tra:	+1].	tation for e	Prob ach	couse	→ +1	e e	+3
	(ii) To	tal Sup					ind			
		40+40+		> 6		+15				
:	So, Problem is unbalanced. So we add one dummy column with Profit O and demand = 70-60 = 10 (Dummy)									+1
	Am	d borner	ot WI	wa	w _s	3 r	ummy)	upply		
		FI	8	7	5		0	20		
		Fa	3	4	6		0	40		+1
		£3	7	9	6		0	30		
:		Demand	30	15	5 1 1	5	10			

Now convert profit matrix into loss matrix (4) by substracting all element of profit matrix by highest profit = 9.

,	WI	wa	ω_3	Wy	Supply
	9-8	9-7	9-5	9-0	
FL	=1	= 4	=4	= 9	20
	9-3	9-4	9-6	9-0	9
F	=6	=5	= 3	= 9	50
	9-7	9-9	9-6	9-0	0
F3	= 2	= 0	= 3	=9	30
Demand	30	15	15	10	70

IBFS by VAM

Г	WI	Wą	ω_3	Wy	supply
F	1(20)	5	4	9	20
Family	6	5	3 (10)	9	50
F ₃	210)	0 (15)	3 (\$)	9	30
Demand	30	15	15	10	70

Total Profit:

 $= 20 \times 8 + 10 \times 6 + 10 \times 0 + 10 \times 7 + 15 \times 9 + 5 \times 6$ = 455

Optimality test by MODI method

no. of tive Indendependent allocation $x_{ij} = m + n - 1$ 6 = 3 + 4 - 1 = 6So, Solution is non-degenerate, Apply MoDI method. +1

Step. 1, 2,3 and 4 of mode method.

5. Compute di= (i- (uity) for unoccupied cell,

_	2-(-1) = 3	4-(42)	9-8 =1
6-2	5-0 = 5		
			9-0

Since all value of dij >0 so solution is optimal.

 $X_{11} = 50$, $X_{23} = 10$, $X_{34} = 10$, $X_{31} = 10$

X35=12, $X^{33}=2$

and Maximum Profit = 455

08

(iii) (I) matrix is square. (II) Reduce matrix and make assignment.

	T	II	111	IV	V	
A	15	0	8	16	11	
ß		6	15	10	3	V3
C	18	5	0		X	
D	×	4	Z	X	5	VO
ϵ	3	5	6	0	8	V(3)
	VE)		V (2)	The state of the s	

No. of assignment = 4 < 5 = order of matrix. So, Solution is not optimal.

Revise and Develop new motrix

	-		P VQ	w ma	TAIX.	
	I	I	TU	TV	77	
A	7		8	12	11	1
B	0	4	13	10	1	
C	10	5	×	2	0	
D	×	Ş	0		3	
E	3	3	4	0	6	
		•	4	3.5		1

no, of assignment = 5 = order of matrix. So, solution is optimal.

Job	Employees	Pine (inhrs)
A	T	5
B	I	3
<	abla	Ş
2	111	9
ϵ	īv	4

Minimum Pine = 23 hr.

(11) A rival rate, $\lambda = \frac{1}{15}$ customer/min = 4 customer/hrs ? Service rate, $\mu = \frac{1}{10}$ customer/min = 6 customer/hrs }

$$Lq = \left(\frac{\lambda}{\mu}\right) \left(\frac{\lambda}{\mu - \lambda}\right) = \left(\frac{4}{6}\right) \times \left(\frac{4}{6 - 4}\right)$$

$$Lq = 16$$

$$4 \cdot 33 \text{ Cuntages}$$

 $L_q = \frac{16}{12} = 1.33 \text{ customers} \qquad \underline{AM}$

(b) waiting time of customers in the system
$$W_S = \frac{1}{u-\lambda} = \frac{1}{6-4} = \frac{1}{2} = 0.5 \text{ hr}.$$

Or 30 min,

(6)

+3

(iii) Give, & Transition Probability matrix $TPM \text{ or } P = \begin{bmatrix} 0.6 & 0.3 & 0.1 \\ 0.4 & 0.5 & 0.1 \\ 0.2 & 0.1 & 0.7 \end{bmatrix}$

Initial Probability vector

Ro= [0,7 0.2 0.1]

Proportion of population After Ist year.

 $R_1 = R_0 \times P$

 $R_1 = \begin{bmatrix} 0.7 & 0.2 & 0.1 \end{bmatrix}_{1\times 3} \begin{bmatrix} 0.6 & 0.3 & 0.1 \\ 0.4 & 0.5 & 0.1 \\ 0.2 & 0.1 & 0.7 \end{bmatrix}$

 $R_1 = [0.52 \quad 0.32 \quad 0.16]$

Village = 52%, Town = 32%, City = 16%.

Proportion of Population After Ind year.

Ro = RLXP

 $R_2 = \begin{bmatrix} 0.52 & 0.32 & 0.16 \end{bmatrix}_{1\times 3} \begin{bmatrix} 0.6 & 0.3 & 0.1 \\ 0.4 & 0.5 & 0.1 \\ 0.2 & 0.1 & 0.7 \end{bmatrix}$

Re=[0,47+ 0,33+ 0,196]

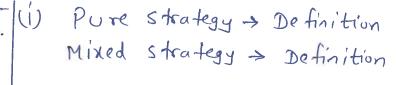
After 2nd year, Proportion will be

Village = 47.2%

Town = 33.2%

City = 19.6%

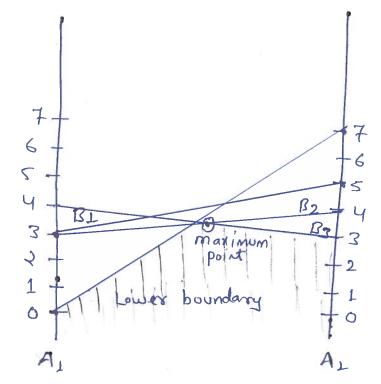
+1



(ii)	BT	B ₂	133	By
AL	3	3	4	0
A2	5	4	3	7

with Probabilities P. and P.2.

Plot Various Strategies on graph.



Two Strategies parsing through maximum point on Lower boundary are Bz and Bz retained. So game reduces to 2x2 game.

$$\begin{array}{c|cccc}
R_1 & R_3 \\
A_1 & 3 & 4 \\
A_2 & 4 & 3
\end{array}$$

Value of game,
$$V=\frac{7}{2}$$

AN

+2

+2

+1

+1

0:5 or (iii) Sum of Probability = 1, so we take 100 random no. of two digit i.e. oo to 99.

Calculation of cumulative Probability and Random number interval.

Production (Perday)	Probabilities	Comulative Probabilities	Random number interval
146	0,04	0,04	00-03
147	0.09	0.13	04-12
148	0.12	0.52	13-54
149	0.14	0.39	55 - 38
150	0.11	0,50	39 - 49
151	0.10	0,60	50 - 59
125	0,20	0.80	60- 79
153	0.12	0.92	80 - 91
154	0.08	1	92-99

Simulated Production for next 15 days

Days Random Simulated No. of Scooter No. of en	pty
Number Production waiting space in 1 80 153 2 81 153 3 76 157 4 157 5 64 152 6 43 150 7 18 148 8 26 149 9 10 147 10 12 147 11 65 152 12 68 152 13 69 152 14 61 152 15 57 151 21 09	long

(a) Average no. of scooter waiting =
$$\frac{21}{15}$$
 = 1.4 scooter. $+1$

(b) Average no. of empty space on the lowy = $\frac{9}{15}$ = 0.6 \(\sigma \) 1 Space.

?.6 (i) capital cost of machine, C= 10,000

		(0300)	The state of the s	·, ·	70,000			
Year (n)	funning cost f(t)	Running cost Eft	Capital 1 cost (C)	Resale value (S')	Capital -Resale (C-S)	TC=C-S + &f(+)	Averge = TC (n)	
1	1000	1000	10,000	6000	4000	13000	5000	
2	1200	5500	10,000	4000	6000	8500	4100	
3	1400	3600	10,000	3500	6800	10,400	3466.6	
4	1700	5300	10,000	2600	7400	12,700	3175	+.
1	2000	7300	10,000	2500	7500	14,800	2960	
5	2500	9800	10,000	2400	7600	17,400	5900	
7	3000	15.800	10,000	2000	8000	50,800	2971.4	
8	3200	16,300	10,000	1600	8400	24,700	3087,5	
		,						
1		17.						1

Replacement Policy: Replace the machine at the end of 6th year because average annual cost is minimum in 6th year (2900).

cost of machine, C = 4000 rate of interest, r= 0.05 Discount factor, $V = \frac{1}{1+8} = \frac{1}{1+0.05} = \frac{0.9523}{1.05}$ Maintenance cost, Rn = 500(n-1) where

	Year (n)		m of we Discount factor VN-1	glited Discounted! Running Cost Rn Vn-1	Discounted	Cumulative Discount factor	TC= C+5R,V+1 Y000+5R,V+	weighted Average Cost = TC/EVN-1	
	1	0	V0=1	0	0	1	4000	4000	
	2	500	V = 0.9543	476	476	1.9513	4476	2292.6	
	3	1000	0.9670	907	1383	2.8593	5 383	1885'6	
	4	1200	0.8638	1296	26 79	3.7231	6679 (1793.9	+=
	5	2000	0.8227	1645	4324	4.5458	8324	1831.1	
+						,	11+	17.	

Replacement Policy: - Replacement the machine at the end of 4th year because weighted average cost is minimum in 4th year (1793.9).

(iii)(i) Let Pi be the probability of failure of bulbs in ith warments (i=1,2,3,4,7)

 $P_1 = 0.09$, $P_2 = 0.25 - 0.09 = 0.16$ $P_3 = 0.24$, $P_4 = 0.36$, $P_5 = 0.12$, $P_6 = 0.03$

(2) Expected No. of failure per week

1 8	·
 week (i)	Expected No. of failure
0	No=N= 1000
1	$N_{\perp} = 90$
5	N2 = 168
3	$N_3 = 269$
4	N4 = 435
5	NS = 274
6	N6 = 260

)	Average Life (i) in week 1 2 3 4 5	life of Bulb. Prob. of failure (Pi) 0.09 0.16 0.24 0.36 0.12 0.03	Expected life of bulb (ixPi) 0.09 0.32 0.72 1.44 0.6 0.18					
Average life of bulb = 3.35 week Average No. of failure = 1000 = 299 bulbs per week 3.35								

+1

+1

Group Replacement Policy								
week	Individual Replacement	cost of	Replacement 1	Total cost of Group	Arerage Cost of Group Chorof = TC/week			
1	90	90x3=270	1000×0,7=700	970	970			
2	168	168X3=504		1474	734			
3	569	269x3=807	1984+600	2881	760.3	1 1		
4		43 ex 3 = 1296	2877+700	3577	894,25	+1		
5			3699+700	4399	879.8			
6			4479+700	5179	863.1			

Replacement Policy

(3)

- Replace all bulbs in Group after 2nd weeks because severage cost is min. in 2nd week,
- follow Group replacement because. Cost of Group is min. (737) Compare to Individual (897).