

Enrollment No.....

MEDI-CAPS
UNIVERSITY

Knowledge is Power

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Faculty of Commerce
End Sem Examination Dec 2024
CM3CO01

Principles of Management & Organizational Behaviour
Programme: B.Com.(Hons.) Branch/Specialisation: Commerce

Duration: 3 Hrs.

Maximum Marks: 60

Note: All questions are compulsory. Internal choices, if any, are indicated. Answers of Q.1 (MCQs) should be written in full instead of only a, b, c or d. Assume suitable data if necessary. Notations and symbols have their usual meaning.

[1]

[2]

Marking Scheme							
CM3CO01 Principles of Management & Organisational Behaviour							
Q.1	i)	Operations management covers both the functions of materials and _____.	1	Q.5	i.	As per explanation	4
		(b) Production			ii.	As per explanation	6
ii)	The process of MBO starts with	1	OR	iii.	As per explanation	6	
	(a) Setting up of obligation						
iii)	Policies are	1	Q.6	Attempt any two:			
	(d) All			i.	As per explanation	5	
iv)	Managerial decisions are taken by intuition according to	1		ii.	As per explanation	5	
	(a) The traditional theory			iii.	As per explanation	5	
v)	In the process of delegation, the superior is not relieved of his	1					
	(a) Responsibility						
vi)	Decentralisation is associated with democratic management where an individual's worth is	1					
	(a) Respected						
vii)	People dislike work according to	1					
	(b) Theory 'X'						
viii)	Quick decisions are possible under	1					
	(b) Autocratic Leadership Style						
ix)	The Hawthorne Studies are associated with which approach?	1					
	(b) Human Relation Approach						
x)	Which communication style is most effective for influencing behaviour?	1					
	(a) Assertive						
Q.2	i.	As per explanation	2				
	ii.	As per explanation	3				
	iii.	As per explanation	5				
OR	iv.	As per explanation	5				
Q.3	i.	As per explanation	2				
	ii.	As per explanation	8				
OR	iii.	As per explanation	8				
Q.4	i.	As per explanation	3				
	ii.	As per explanation	7				
OR	iii.	As per explanation	7				