

# Anurag Agarwal

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## EDUCATION

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### Concordia University

*Master's of Applied Computer Science;*

Montreal, Canada

*Sep 2022 – Present*

### Kalinga Institute of Industrial Technology (KIIT)

*Bachelor's in Computer Science and Engineering; GPA: 8.39/10.0*

Bhubaneswar, India

*Jul 2014 – Apr 2018*

## WORK EXPERIENCE

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### Deloitte

Hyderabad, India

*Consultant, Client: PayPal*

*May 2022 – August 2022*

- Demonstrated ability to provide **24x7 on-call support**, promptly addressing ad hoc user requests.
- Extensive experience in full cycle SAP BI implementations, including requirement gathering, design and development, testing, go-live, and post-production support phases.
- Strong knowledge of front-end Business Warehouse components such as BEX Analyzer and Query Designer for creating Queries, workbooks, Calculated Key Figures, Restricted Key Figures, Structures, Variables, Exceptions.
- Strong **communication** and **mentoring skills**, providing training and knowledge transfer to new hires, ensuring a smooth onboarding process and team collaboration.
- Expertise in **ABAP** programming for writing User exits using MOD, start routine, end routine, expert routine, and info object routines related to BW.

*Business Technology Analyst, Client: PayPal*

*Jun 2019 – May 2022*

- Worked as a **Business Technology Analyst** in the **SAP BW Module**. Demonstrated ability to analyze business requirements, propose efficient solutions, and implement best practices for SAP BW and ABAP development.
- Continuous **Job monitoring** using BW Monitor. Fixing the failure and reporting data issue. Handling tickets which involve solving issues in the area of Data Extraction from R/3 and flat file, Data staging.
- Performing housing keeping activities to reduce the size of database.
- Skilled in identifying objects for migration during SAP BW 7.5 upgrade, ensuring a smooth transition and compatibility with the latest version.

### Cybage Softwares Pvt. Ltd.

Hyderabad, India

*Software Engineer, Client: Pegasus*

*Nov 2018 – May 2019*

- Successfully embarked on a professional journey at Pegasus as a fresh software engineering graduate, gaining valuable hands-on experience in full stack development.
- Acquired comprehensive proficiency in key technologies, including **JAVA**, **JAVA Spring MVC**, **JavaScript**, and **Angular JS**, through dedicated training programs.
- Demonstrated exceptional organizational skills by formulating and implementing a robust QA plan, encompassing Functional, Regression, Integration, Systems, and **UAT testing**.
- Played a vital role in ensuring the delivery of high quality software by conducting rigorous testing procedures and effectively identifying and resolving issues.

## TECHNICAL SKILLS

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**Programming:** SAP ABAP - OOP, Java, SQL, JavaScript, Lisp Clojure, Python, HTML, CSS, PHP

**SAP Technologies:** SAP BW, SAP BOBJ, SAP HANA

**Developer Tools:** Git, SAP GUI, Eclipse IDE, VS Code, Bex Analyzer, Bex Designer, Analysis for Office, Excel

**Bug Reporting Tools:** JIRA, ITSM, ServiceNow

**Databases:** HANA, MySQL, SQLite

**Strong knowledge of Object Oriented Programming and have excellent Problem-solving skills.**

## AWARDS

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**Applause Award from Deloitte** I received an applause award for identifying functional issues/requirement gap beyond design document and displaying good hold on the subject area. I was very effective in driving technical discussions around the assigned user stories in the client facing scrum calls and raising potential risks/dependencies ahead of time ensuring smooth delivery