# **Anurag Verma**

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# **SUMMARY**

Experienced technical software consultant with 7+ years of experience in technology industry seeking an opportunity to utilise my proven ability to solve complex technical challenges, deliver successful outcomes, and lead cross-functional teams. MBA graduate specializing in Cyber Risk & Strategy, blending technical and business skills for driving positive business outcomes.

#### **EDUCATION**

Aston University, Birmingham, UK Sept 2022 – Sept 2023

Master of Business Administration | Major: Cyber Security Risk & Strategy

**Visvesvaraya Technological University**, Belagavi, Karnataka, India Bachelor of Engineering | Major: Computer Science & Engineering

Certified Scrum Product Owner® (CSPO®)

Scrum Master Certification

Jan 2024

#### **WORK EXPERIENCE**

# Software Analyst Programmer, Openda Ltd, Brinkworth, UK

Apr 2024 – Present

Sept 2011 - Jun 2015

- Led a high-profile project for a US based customer, successfully delivering a fully functional website within an aggressive 2-month timeline by coordinating a cross-functional team of developers and analysts.
- Utilized SQL, PowerBI, and other data analysis tools to perform in-depth analysis of Qx ERP, providing actionable insights on sales and inventory forecasting, which significantly improved client decision-making processes.
   Skills Developed: Project Management, Data analysis, PowerBI, SQL, Client communication.

#### Technical Business Analyst, Lowe's, Bengaluru, India

Oct 2020 - Aug 2022

- Successfully led as a Product Owner, defining the product roadmap and setting strategic goals that drove project success.
- Pioneered the conversion of legacy warehouses to LMS warehouses, slashing errors by 25% through process reengineering.
- Leveraged SAFe Agile methodology to oversee the complete SDLC, proficiently managing backlog refinement/grooming user stories and change requests through JIRA.
- Led business process analysis (As-Is, To-Be), driving application-based process optimisation for enhanced efficiency and user experience.

**Skills Developed:** Agile Business Analysis, Solution design, Gap Analysis, Product Backlog Management, Backlog Refinement and Grooming, Business Process Mapping, Data Analysis, ERP systems.

#### Business Analyst, Aptean, Bengaluru, India

**Sept 2018 – Sept 2020** 

- Translated business requirements into innovative technical solutions, contributing to successful quarterly service pack releases.
- Liaised with stakeholders at all levels, facilitating clear communication between business and development teams to ensure the successful beta release of Encompix v10.3.
- Delivering customised version of Encompix ERP for diverse organisations across sectors, meeting specific client requirements.

Analysed project requirements, converting them into technical documentation for streamlined implementation.
 Skills Developed: Technical Documentation, Stakeholder Management, Strategic Brainstorming, Customisation, Critical thinking.

## Associate Software Engineer, CGI, Bengaluru, India

May 2016 - Aug 2018

- Contributed significantly to the development of Populus, an HRM payroll application, introducing new modules and features.
- Demonstrated expertise in HTML5, CSS3, jQuery, JavaScript, Progress 4GL, Kendo UI and Bootstrap.
- Effectively developed and tested various pieces, making significant enhancements and fixing bugs.
- Ensured the successful delivery of the project, meeting tight deadlines with high-quality code. **Skills Developed:** Kendo UI, Webspeed Server, Progress 4GL, Agile Scrum, Web UI development.

#### MBA INTERNSHIPS AND ACHIEVEMENTS

- Achieved the runners-up position at the prestigious University Business Challenge (UBC), an inter-university
  competition held in the UK, representing Aston University in the grand finale.
- Collaborated with hibretOne and authored an MBA dissertation on 'Cyber Risk Management in emerging startups,'
  showcasing in-depth analysis of common cyber threats and providing actionable insights to bolster the organisation's
  cybersecurity defences against potential security breaches, ultimately emphasising the significance of proactive risk
  mitigation in the dynamic business landscape.

#### Cyber Security Specialist (Intern), HibretOne CIC, Birmingham, UK

Jun 2023 - Sept 2023

- Orchestrated a comprehensive Cyber Risk Analysis, initiating the Cyber Essential Certification process effectively.
- Conducted thorough information gathering and asset classification through questionnaires, surveys, and interviews. **Skills Developed:** Cyber Risk Management, Risk Analysis, Severity Analysis, SaaS.

# MBA Intern, Virgin Money, Birmingham, UK

Mar 2023 – May 2023

 Led transformative strategic initiatives at Sincero Ltd, leveraging data-driven analysis to implement a comprehensive CRM system, focused finance campaigns, and dynamic marketing strategies, driving substantial client and customer growth.

Skills Developed: Leadership, Project Management, SWOT Analysis, Marketing Strategies.

# MBA Intern, Timpson's Ltd, Birmingham, UK

Nov 2022 - Jan 2023

- Spearheaded a high-impact business plan, driving a 25% sales boost by introducing sustainable luxury gift products.
- Aligned strategies with Timpson's net-zero goals by 2040.
   Skills Developed: Business Model Canvas, Value Proposition Analysis, Market Research, Cost Benefit Analysis.

#### **TECHNICAL PROFICIENCIES**

- Programming/Database Skills: Progress 4GL, HTML5, CSS3, JavaScript, Python, SQL.
- Tools: JIRA, ServiceNow, MS Excel, Visio, PowerBI, Confluence, Tableau.

## **SKILLS**

- **Technical Skills:** Requirement Analysis, SAFe Agile, Lean Agile, Kanban, UI design & development, Object Oriented Programming, Software Development Lifecycle, Data Analysis.
- Interpersonal Skills: Team Management, Quick Learner, Effective Communication, Adaptability, Problem Solving, Time Management, Project Coordination, Strategic Thinking and Planning, Analytical Thinking.