COM COMPLAINT

File created on: 6/30/2022 10:22:03 PM

KPI

1,119 | 50.3147%	1,105 | 49.6853%
CUSTOMER CARE	INTERNET

Sum of Number of Records, RECIEVED GROUP and % of Total Number of Records broken down by RECIEVED GROUP.

TOTAL KPI

2,224

TOTAL COMPLAINTS

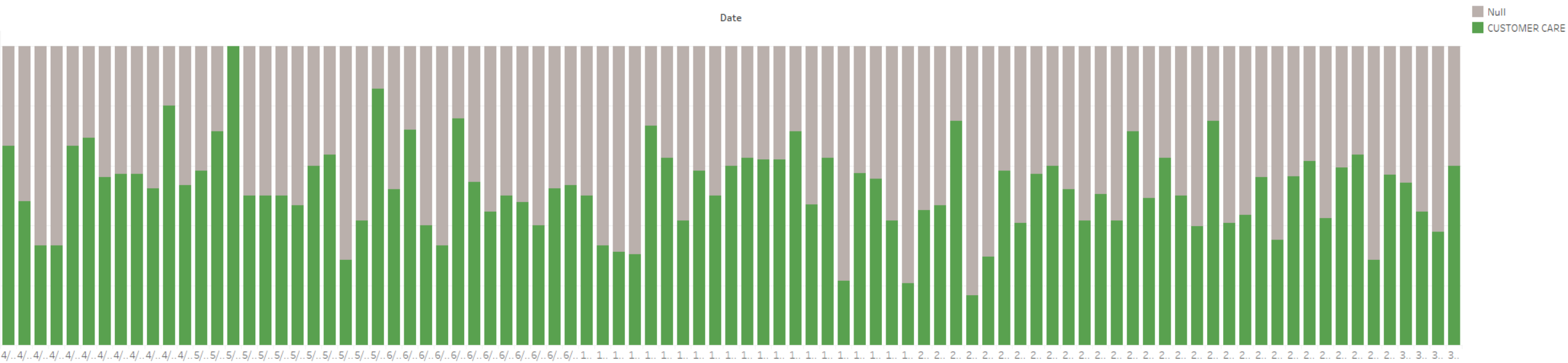
Sum of Number of Records.

% OF COMPLAINTS

% of Total Number of Records broken down by RECIEVED GROUP. Color shows details about RECIEVED GROUP.

RECIEVED GROUP
CUSTOMER CARE
INTERNET

COMPLAINTS/DAY

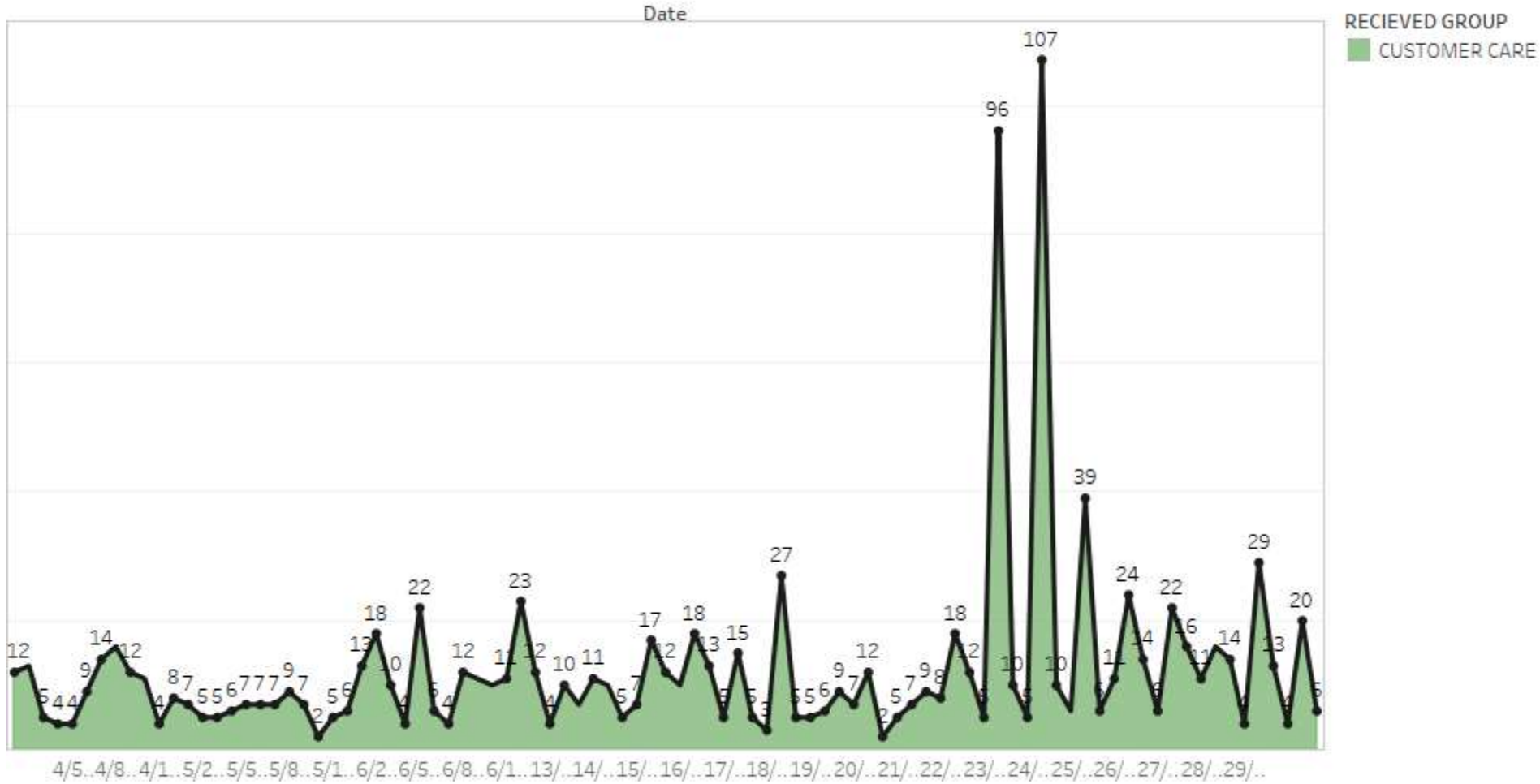


% of Total Number of Records for each Date. Color shows details about PARAMETER SELECTION. The marks are labeled by % of Total Number of Records. The data is filtered on RECIEVED GROUP and Received Via. The RECIEVED GROUP filter keeps CUSTOMER CARE and INTERNET. The Received Via filter keeps Customer Care Call and Internet.

REQUEST TYPE

% of Total Number of Records for each Filing on Behalf of Someone. Color shows details about RECIEVED GROUP. The marks are labeled by % of Total Number of Records. The data is filtered on PARAMETER MAPPING, which keeps True. The view is filtered on RECIEVED GROUP, which keeps CUSTOMER CARE and INTERNET.

TREND

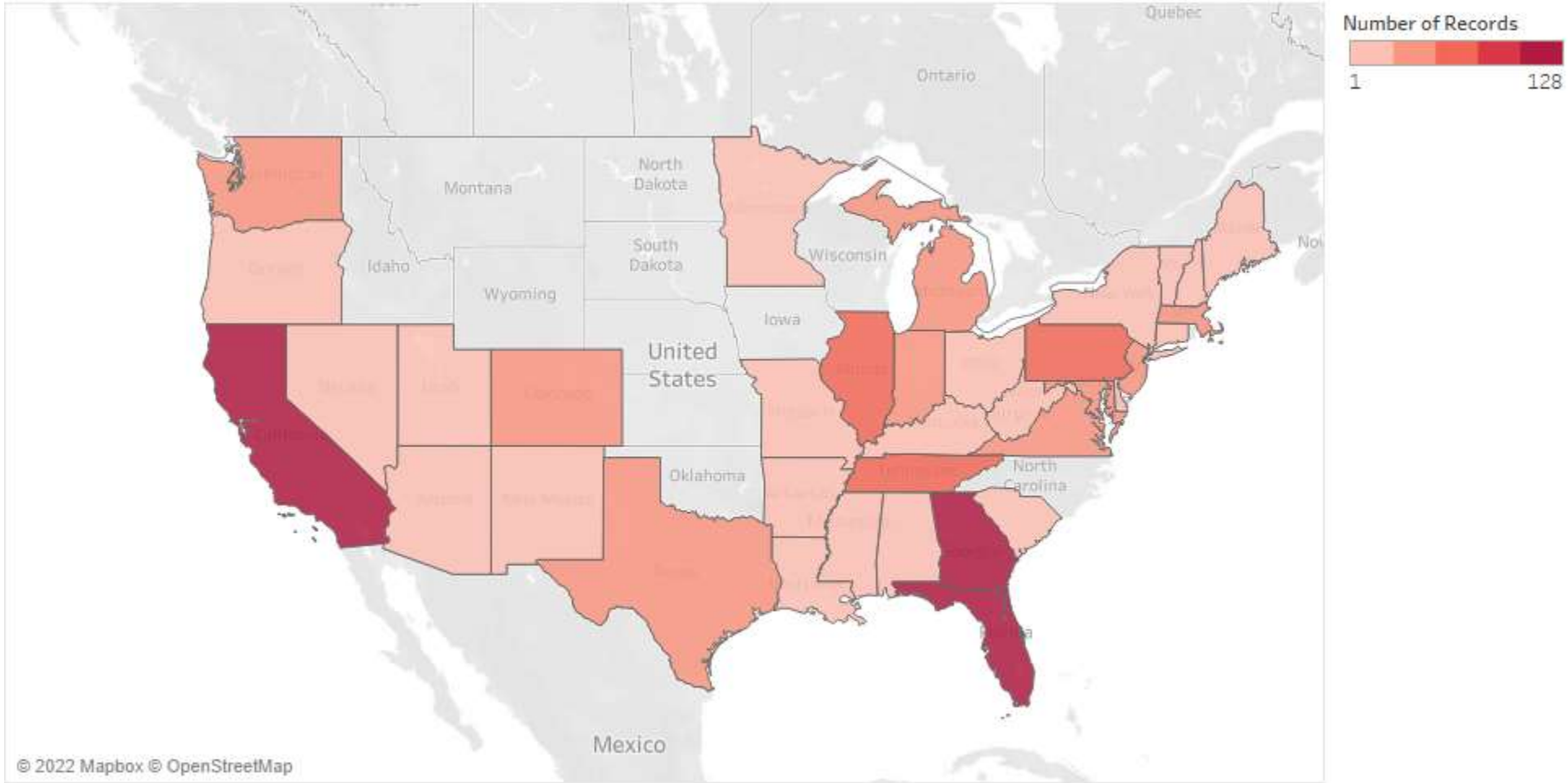


The trends of sum of Number of Records and sum of Number of Records for Date. For pane Sum of Number of Records: Color shows details about RECIEVED GROUP. For pane Sum of Number of Records (2): The marks are labeled by sum of Number of Records. The data is filtered on PARAMETER MAPPING, which keeps True. The view is filtered on RECIEVED GROUP, which keeps CUSTOMER CARE and INTERNET.

STATUS

% of Total Number of Records for each Status. Color shows details about RECIEVED GROUP. The marks are labeled by % of Total Number of Records. The data is filtered on PARAMETER MAPPING, which keeps True. The view is filtered on RECIEVED GROUP and Status. The RECIEVED GROUP filter keeps CUSTOMER CARE and INTERNET. The Status filter keeps no members.

STATEWISE COMPLAINT



Map based on Longitude (generated) and Latitude (generated). Color shows sum of Number of Records. Details are shown for State. The data is filtered on PARAMETER MAPPING, which keeps True. The view is filtered on State, which keeps no members.

CUSTOMER COMPLAINT DASHBOARD

SELECT RECIEVED: CUSTOMER CARE

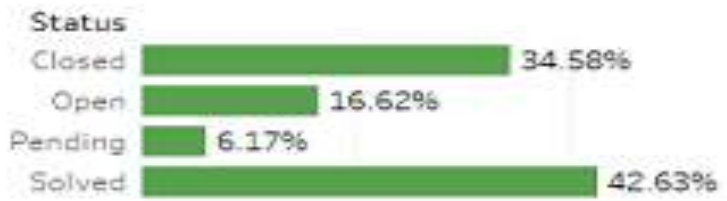
2,224
TOTAL COMPLAINTS

1,119 | 50.3147%
CUSTOMER CARE

1,105 | 49.6853%
INTERNET

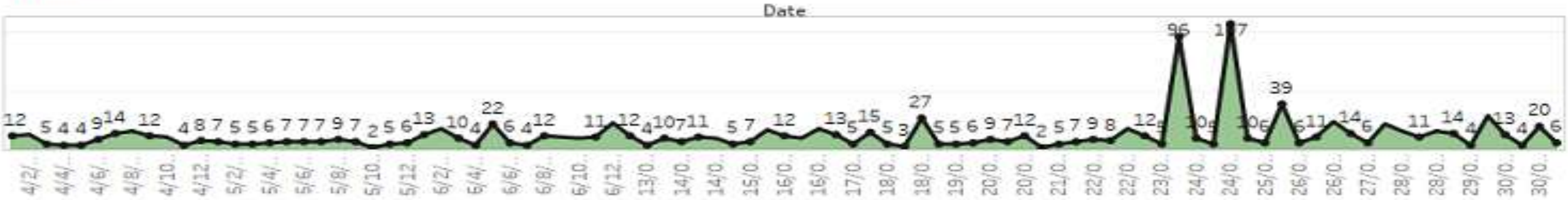
REQUEST TYPE

STATUS

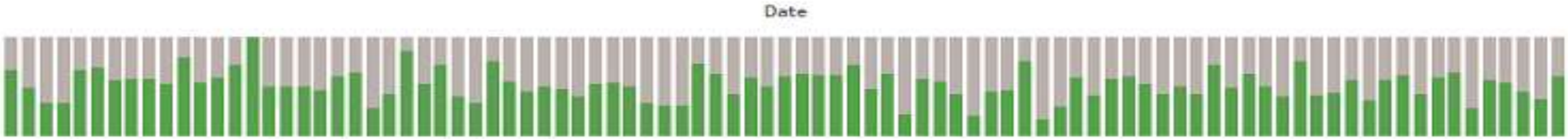


STATEWISE COMPLAINT

TREND



COMPLAINTS/DAY



CUSTOMER COMPLAINT DASHBOARD

SELECT RECIEVED: INTERNET

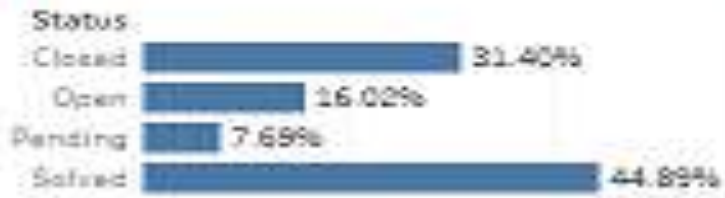
2,224
TOTAL COMPLAINTS

1,119 | 50.3147%
CUSTOMER CARE

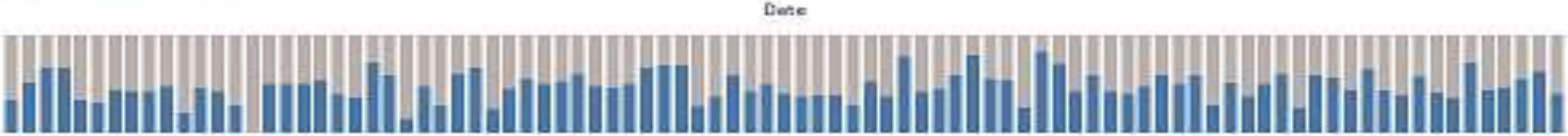
1,105 | 49.6853%
INTERNET

REQUEST TYPE

STATUS



STATEWISE COMPLAINT

TREND

COMPLAINTS/DAY