| Tool / API | Description | Official Documentation Link |
|---|---|---|
| **dialogflow_v2beta1** | Python client library for Dialogflow CX/ES with Agent Assist (beta) support | [Dialogflow v2beta1 Python Docs](#) |
| **analyze_content()** | Sends text input from a participant and triggers Agent Assist suggestions | [analyze_content() – ParticipantsClient](#) |
| **create_conversation()** | Starts a new conversation object (used for session context) | [create_conversation() – ConversationsClient](#) |
| **create_participant()** | Adds a participant to a conversation (e.g., END_USER or HUMAN_AGENT) | [create_participant() – ParticipantsClient](#) |
| **MessageToDict()** | Converts a Protobuf object into a Python dictionary | [MessageToDict – google.protobuf.json_format](#) |
| **gcsfs** | Pythonic file system interface to Google Cloud Storage | [gcsfs GitHub & Docs](#) |
| **Google Agent Assist** | Overview of Agent Assist, use cases, and setup | [Agent Assist Overview](#) |
| **Generative Knowledge Assist** | Use LLMs with your knowledge bases for answer generation | [Generative Knowledge Assist](#) |