

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by ACROPOLIS AVIATION LTD (2022)

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AER LINGUS LIMITED (2022)

**Total number of complaints reported to DOT: 99**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AEROENLACES NACIONALES S.A. DE C.V. (2022)

**Total number of complaints reported to DOT:** 0

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AEROLINEAS ARGENTINAS, S.A. (2022)

**Total number of complaints reported to DOT: 0**

**Detailed Breakdown of Disability-Related Complaint Data**  
**Reported to DOT by AEROVIAS DE MEXICO, S.A. DE C.V. (2022)**

**Total number of complaints reported to DOT: 157**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	2	0	0	1	0	0	0	0	<b>3</b>
Refusal to Board w/o Attendant	0	0	0	0	0	1	0	0	0	0	0	0	0	<b>1</b>
Security Issues Regarding Disability	0	0	0	0	0	2	0	0	1	0	0	0	1	<b>4</b>
Aircraft Not Accessible	0	0	0	0	0	1	0	0	0	0	0	0	0	<b>1</b>
Airport Not Accessible	0	0	0	0	0	4	0	0	1	0	0	0	0	<b>5</b>
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Seating Accommodation	0	0	0	0	0	3	0	0	3	0	1	0	0	<b>7</b>
Failure to Provide Assistance	1	2	0	0	0	46	0	0	11	1	0	0	0	<b>61</b>
Damage to Assistive Device	0	0	0	0	0	15	0	0	0	0	0	0	0	<b>15</b>
Storage and Delay of Assistive Device	0	1	0	0	0	8	0	0	1	1	0	0	0	<b>11</b>
Service Animal Problem	0	0	0	0	0	2	0	0	12	0	0	0	0	<b>14</b>
Unsatisfactory Info	1	0	0	0	0	0	1	0	0	0	0	0	0	<b>2</b>
Other	0	0	0	0	0	18	2	0	10	0	1	0	2	<b>33</b>

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AIR BUSAN (2022)

**Total number of complaints reported to DOT: 0**

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by AIR CANADA (2022)**

**Total number of complaints reported to DOT: 510**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	1	0	0	0	1	0	0	7	1	0	0	0	<b>10</b>
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Seating Accommodation	2	0	0	3	0	2	0	0	45	0	0	0	2	<b>54</b>
Failure to Provide Assistance	1	6	0	0	1	228	1	0	36	0	2	0	0	<b>275</b>
Damage to Assistive Device	0	0	0	5	1	21	0	0	0	3	0	0	0	<b>30</b>
Storage and Delay of Assistive Device	0	0	0	2	0	22	0	0	5	6	0	0	0	<b>35</b>
Service Animal Problem	0	0	0	0	0	0	0	0	8	1	0	0	0	<b>9</b>
Unsatisfactory Info	0	0	0	0	0	1	1	0	4	0	0	0	1	<b>7</b>
Other	1	1	1	5	0	23	2	0	49	2	2	0	4	<b>90</b>

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by AIR CANADA ROUGE LP (2022)**

**Total number of complaints reported to DOT: 222**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	2	0	0	0	0	2
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	2	0	0	2
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	1	0	0	0	0	0	0	0	1
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	43	0	0	0	3	46
Failure to Provide Assistance	0	0	0	0	0	100	0	0	11	4	0	0	0	115
Damage to Assistive Device	0	0	0	1	0	13	0	0	0	0	0	0	0	14
Storage and Delay of Assistive Device	0	0	0	0	0	7	0	0	1	2	0	0	0	10
Service Animal Problem	0	0	0	0	0	0	0	0	4	0	0	0	0	4
Unsatisfactory Info	0	0	0	0	0	1	0	0	0	0	0	0	0	1
Other	0	0	0	0	3	0	7	2	0	12	0	1	0	27

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AIR CHINA (2022)

**Total number of complaints reported to DOT:** 0

**Detailed Breakdown of Disability-Related Complaint Data**  
**Reported to DOT by AIR EUROPA LINEAS AEREAS, S.A.U. (2022)**

**Total number of complaints reported to DOT: 26**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	9	0	0	0	0	0	0	9
Damage to Assistive Device	0	0	0	0	0	0	3	0	0	0	0	0	0	3
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	0	4	0	0	0	4
Service Animal Problem	0	0	0	0	0	0	0	0	3	0	0	0	0	3
Unsatisfactory Info	0	0	0	0	0	0	0	0	1	0	0	0	0	1
Other	0	0	0	0	0	0	0	0	2	0	0	0	4	6

## **Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AIR INDIA (2022)**

**Total number of complaints reported to DOT:** 8

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AIR JAPAN, CO., LTD. (2022)

**Total number of complaints reported to DOT: 0**

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by AIR NEW ZEALAND LIMITED (2022)**

**Total number of complaints reported to DOT: 27**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	8	2	1	0	0	11
Failure to Provide Assistance	0	0	0	0	0	3	0	0	0	0	1	0	0	4
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	1	0	0	0	0	1
Other	0	0	0	0	0	0	8	2	0	0	0	1	0	11

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AIR NORTH (2022)

**Total number of complaints reported to DOT:** 0

## **Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AIR SENEGAL SA (2022)**

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AIR SEOUL INC. (2022)

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AIR SERBIA (2022)

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AIR TAHITI NUI AIRLINES (2022)

**Total number of complaints reported to DOT:** 7

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AIR TRANSAT A.T., INC. (2022)

**Total number of complaints reported to DOT: 12**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AIRASIA X BERHAD (2022)

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AIRHUB AIRLINES LIMITED (2022)

**Total number of complaints reported to DOT:** 0

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by ALASKA AIRLINES, INC. (2022)**

**Total number of complaints reported to DOT: 1,042**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	2	0	3	1	2	0	0	<b>8</b>
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Aircraft Not Accessible	0	0	0	0	1	2	0	0	1	0	0	0	0	<b>4</b>
Airport Not Accessible	0	0	0	0	0	0	0	0	5	0	0	0	0	<b>5</b>
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Seating Accommodation	0	0	0	0	0	3	1	0	82	0	2	0	1	<b>89</b>
Failure to Provide Assistance	3	7	0	1	1	639	0	0	26	2	3	0	1	<b>683</b>
Damage to Assistive Device	0	0	0	0	0	15	0	0	1	9	0	0	0	<b>25</b>
Storage and Delay of Assistive Device	0	0	0	0	0	19	0	0	3	5	0	0	0	<b>27</b>
Service Animal Problem	0	0	1	0	0	1	0	0	78	0	0	0	0	<b>80</b>
Unsatisfactory Info	0	0	0	0	0	3	0	0	2	0	0	0	0	<b>5</b>
Other	2	5	0	0	0	28	8	0	72	0	1	0	0	<b>116</b>

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by ALL NIPPON AIRWAYS CO., LTD. (2022)**

**Total number of complaints reported to DOT: 4**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	1	0	0	0	1
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	1	0	0	0	0	0	0	0	1
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	2	0	0	0	0	2

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by ALLEGANT AIR, INC. (2022)**

**Total number of complaints reported to DOT: 532**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	1	1	0	0	0	4	2	0	32	0	1	0	0	41
Failure to Provide Assistance	2	3	0	0	0	145	0	0	15	0	2	0	0	167
Damage to Assistive Device	0	0	0	0	0	2	0	0	0	3	0	0	0	5
Storage and Delay of Assistive Device	0	0	0	0	0	2	0	0	1	5	0	0	0	8
Service Animal Problem	0	0	0	0	0	0	0	0	230	0	0	0	0	230
Unsatisfactory Info	1	1	0	0	0	3	4	0	44	5	3	0	5	66
Other	0	0	0	0	0	3	1	0	8	2	1	0	0	15

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by AMERICAN AIRLINES, INC. (2022)**

**Total number of complaints reported to DOT: 10,254**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	1	3	0	27	4	3	0	1	<b>39</b>
Refusal to Board w/o Attendant	0	0	1	0	0	0	0	0	1	0	0	0	0	<b>2</b>
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	2	0	0	0	0	<b>2</b>
Aircraft Not Accessible	0	0	0	0	0	1	0	0	2	0	0	0	0	<b>3</b>
Airport Not Accessible	0	0	0	0	0	2	0	0	1	0	0	0	0	<b>3</b>
Advance Notice Dispute	0	0	0	0	0	1	0	0	0	0	0	0	1	<b>2</b>
Seating Accommodation	3	2	0	0	2	15	2	0	450	3	3	0	4	<b>484</b>
Failure to Provide Assistance	26	22	4	0	4	4096	1	0	588	63	6	0	10	<b>4820</b>
Damage to Assistive Device	0	0	0	0	1	90	0	0	2	70	0	0	0	<b>163</b>
Storage and Delay of Assistive Device	0	0	0	0	2	97	1	0	91	556	0	0	0	<b>747</b>
Service Animal Problem	0	0	0	0	0	2	0	0	334	11	0	0	1	<b>348</b>
Unsatisfactory Info	2	2	1	0	0	8	2	0	36	11	0	0	1	<b>63</b>
Other	5	10	7	0	0	258	2	0	3168	50	3	0	75	<b>3578</b>

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by AMERICAN EAGLE AIRLINES, INC. (2022)**

**Total number of complaints reported to DOT: 172**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	1	0	0	0	0	0	0	0	<b>1</b>
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Aircraft Not Accessible	0	0	0	0	0	0	0	0	1	0	0	0	0	<b>1</b>
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Seating Accommodation	0	0	0	0	0	0	0	0	29	0	0	0	0	<b>29</b>
Failure to Provide Assistance	0	0	0	0	0	20	0	0	13	1	0	0	1	<b>35</b>
Damage to Assistive Device	0	0	0	0	0	4	0	0	0	2	0	0	0	<b>6</b>
Storage and Delay of Assistive Device	0	0	0	0	0	3	0	0	5	26	0	0	0	<b>34</b>
Service Animal Problem	0	0	0	0	0	0	0	0	19	0	0	0	0	<b>19</b>
Unsatisfactory Info	0	0	0	0	0	0	0	0	1	0	0	0	0	<b>1</b>
Other	0	0	1	0	0	2	0	0	35	6	0	0	2	<b>46</b>

## **Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AMERISTAR AIR CARGO, INC. (2022)**

**Total number of complaints reported to DOT: 0**

## **Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by ARKIA ISRAELI AIRLINES, LTD. (2022)**

**Total number of complaints reported to DOT:** 0

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by ARUBA AIRLINES (2022)

**Total number of complaints reported to DOT:** 0

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by ASIANA AIRLINES, INC. (2022)

**Total number of complaints reported to DOT: 13**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by ATLAS AIR, INC. (2022)

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AUSTRIAN AIRLINES AG (2022)

**Total number of complaints reported to DOT: 23**

## **Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AVELO AIRLINES (2022)**

**Total number of complaints reported to DOT: 4**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AVIANCA, ECUADOR S.A. (2022)

**Total number of complaints reported to DOT: 1**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AVIANCA, S.A. (2022)

**Total number of complaints reported to DOT: 8**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AVION EXPRESS MALTA (2022)

**Total number of complaints reported to DOT:** 0

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AZUL BRAZILIAN AIRLINES (2022)

**Total number of complaints reported to DOT:** 2

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by BAHAMASAIR HOLDINGS LIMITED (2022)

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by BEIJING CAPITAL AIRLINES CO.,LTD. (2022)

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by BOLIVIANA DE AVIACI<sup>M</sup>, (2022)

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by BRADLEY CANADIAN NORTH (2022)

**Total number of complaints reported to DOT:** 0

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by BREEZE AIRWAYS (2022)**

**Total number of complaints reported to DOT: 215**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	1	0	1	0	0	2
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	1	0	0	0	0	1
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	2	0	0	0	0	2
Failure to Provide Assistance	0	1	0	0	0	27	0	0	0	0	1	0	0	29
Damage to Assistive Device	0	0	0	0	1	2	0	0	0	4	0	0	0	7
Storage and Delay of Assistive Device	0	0	0	0	0	6	0	0	137	12	1	0	1	157
Service Animal Problem	0	0	0	0	0	1	0	0	3	0	0	0	0	4
Unsatisfactory Info	0	1	0	1	0	0	0	0	0	0	0	0	0	2
Other	0	0	0	0	0	8	0	0	2	0	1	0	0	11

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by BRITISH AIRWAYS PLC (2022)**

**Total number of complaints reported to DOT: 1,490**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	3	0	0	1	0	0	0	0	4
Refusal to Board w/o Attendant	0	0	0	0	0	1	0	0	1	0	0	0	0	2
Security Issues Regarding Disability	1	2	0	0	0	9	0	0	5	0	2	0	0	19
Aircraft Not Accessible	1	0	0	6	0	11	0	0	5	0	0	0	0	23
Airport Not Accessible	0	1	1	1	0	27	0	0	6	0	0	0	0	36
Advance Notice Dispute	0	0	0	4	0	19	1	0	8	2	1	0	0	35
Seating Accommodation	3	2	0	16	0	78	1	0	49	1	6	0	0	156
Failure to Provide Assistance	5	9	1	47	0	433	4	0	97	7	8	0	1	612
Damage to Assistive Device	0	0	0	14	0	38	0	0	5	0	0	0	0	57
Storage and Delay of Assistive Device	2	0	0	21	0	116	0	0	30	3	0	0	1	173
Service Animal Problem	0	0	0	0	0	0	0	0	6	0	0	0	0	6
Unsatisfactory Info	0	3	0	8	0	73	0	0	28	0	0	0	2	114
Other	2	3	1	17	0	131	1	0	85	6	6	0	1	253

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by BRUSSELS AIRLINES (2022)

**Total number of complaints reported to DOT: 1**

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by CARIBBEAN AIRLINES LIMITED (2022)**

**Total number of complaints reported to DOT: 20**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	2	0	0	0	0	2
Failure to Provide Assistance	0	0	0	0	0	8	0	0	0	0	0	0	0	8
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	1	0	0	0	1
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	0	1	0	0	0	1
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	7	0	0	1	0	0	0	8

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by CATHAY PACIFIC AIRWAYS LIMITED (2022)**

**Total number of complaints reported to DOT: 9**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	1	0	0	0	0	0	0	<b>1</b>
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Seating Accommodation	0	0	0	0	0	0	0	0	2	0	0	0	0	<b>2</b>
Failure to Provide Assistance	0	0	0	0	0	1	0	0	0	2	0	0	0	<b>3</b>
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Storage and Delay of Assistive Device	0	0	0	0	0	1	0	0	0	0	0	0	0	<b>1</b>
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	1	0	0	<b>1</b>
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Other	0	0	0	0	0	0	0	0	1	0	0	0	0	<b>1</b>

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by CAYMAN AIRWAYS LIMITED (2022)**

**Total number of complaints reported to DOT: 1**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	1	0	0	0	0	0	0	1

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by CEBU PACIFIC AIR (2022)

**Total number of complaints reported to DOT:** 0

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by CHINA AIRLINES, LTD. (2022)

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by CHINA EASTERN AIRLINES CORPORATION (2022)

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by CHINA SOUTHERN AIRLINE (2022)

**Total number of complaints reported to DOT: 1**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by COMLUX ARUBA (2022)

**Total number of complaints reported to DOT:** 0

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by COMLUX MALTA LTD. (2022)

**Total number of complaints reported to DOT: 0**

**Detailed Breakdown of Disability-Related Complaint Data**  
**Reported to DOT by COMPAÑIA PANAMENA DE AVIACION, S.A. (2022)**

**Total number of complaints reported to DOT: 93**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	1	0	0	0	0	0	0	0	0	0	0	0	0	1
Seating Accommodation	2	0	0	0	0	1	0	0	1	0	0	1	0	5
Failure to Provide Assistance	0	0	0	1	0	18	0	0	3	0	0	0	1	23
Damage to Assistive Device	0	0	0	0	0	20	0	0	0	0	0	0	0	20
Storage and Delay of Assistive Device	0	0	0	0	0	2	0	0	0	0	0	0	0	2
Service Animal Problem	1	0	0	0	0	0	0	0	0	0	0	0	0	1
Unsatisfactory Info	0	0	0	0	0	0	0	0	3	0	0	0	0	3
Other	3	0	0	2	1	20	2	0	8	0	2	0	0	38

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by CONDOR FLUGDIENST GMBH (2022)**

**Total number of complaints reported to DOT: 22**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	1	0	0	0	0	<b>1</b>
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Seating Accommodation	0	0	0	0	0	0	0	0	2	0	0	0	0	<b>2</b>
Failure to Provide Assistance	0	0	0	0	0	7	0	0	1	0	0	0	0	<b>8</b>
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	2	0	0	0	0	<b>2</b>
Service Animal Problem	0	0	0	0	0	0	0	0	1	0	0	0	0	<b>1</b>
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Other	0	0	0	0	0	0	0	0	8	0	0	0	0	<b>8</b>

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by DC AVIATION GMBH (2022)

**Total number of complaints reported to DOT: 0**

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by DELTA AIR LINES, INC. (2022)**

**Total number of complaints reported to DOT: 7,148**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	1	0	1	0	0	2	18	0	11	2	1	0	0	<b>36</b>
Refusal to Board w/o Attendant	0	0	0	0	0	2	1	0	0	0	0	0	1	<b>4</b>
Security Issues Regarding Disability	0	0	1	1	0	0	1	0	0	0	0	0	0	<b>3</b>
Aircraft Not Accessible	0	1	0	6	0	4	0	0	2	1	0	0	0	<b>14</b>
Airport Not Accessible	0	0	0	0	0	6	0	0	4	2	0	0	0	<b>12</b>
Advance Notice Dispute	0	1	0	0	0	3	0	0	4	0	2	0	1	<b>11</b>
Seating Accommodation	4	10	0	1	2	64	2	0	496	6	12	0	14	<b>611</b>
Failure to Provide Assistance	50	53	12	8	9	4397	17	0	444	56	13	0	201	<b>5260</b>
Damage to Assistive Device	3	3	1	1	2	133	2	0	2	111	0	0	0	<b>258</b>
Storage and Delay of Assistive Device	0	1	0	2	1	67	4	0	55	81	0	1	1	<b>213</b>
Service Animal Problem	3	2	1	0	0	12	0	0	320	3	3	0	6	<b>350</b>
Unsatisfactory Info	0	0	0	0	1	9	0	0	13	1	0	0	2	<b>26</b>
Other	6	1	1	0	0	101	3	0	105	12	2	0	119	<b>350</b>

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by DEUTSCHE LUFTHANSA AG (2022)**

**Total number of complaints reported to DOT: 226**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	2	12	0	11	0	1	0	0	<b>26</b>
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Seating Accommodation	0	0	0	0	0	7	1	0	4	0	0	0	0	<b>12</b>
Failure to Provide Assistance	2	1	0	0	0	124	0	0	3	0	1	0	0	<b>131</b>
Damage to Assistive Device	0	0	0	0	0	18	0	0	0	2	0	0	0	<b>20</b>
Storage and Delay of Assistive Device	0	0	0	0	0	14	0	0	3	6	0	0	0	<b>23</b>
Service Animal Problem	0	0	0	0	0	0	0	0	8	1	0	0	0	<b>9</b>
Unsatisfactory Info	0	0	0	0	0	0	0	0	1	0	0	0	0	<b>1</b>
Other	0	0	0	0	0	1	0	0	1	1	0	0	1	<b>4</b>

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by DREAMJET D/B/A LACOMPAGNIE (2022)

**Total number of complaints reported to DOT:** 2

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by EASTERN AIRLINES, LLC (2022)

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by EDELWEISS AIR AG (2022)

**Total number of complaints reported to DOT:** 0

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by EGYPTAIR (2022)

**Total number of complaints reported to DOT:** 2

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by EL AL ISRAEL AIRLINES LTD. (2022)**

**Total number of complaints reported to DOT: 77**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	4	0	0	1	0	0	0	0	5
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	2	0	0	0	0	0	0	0	2
Advance Notice Dispute	0	0	0	0	0	1	0	0	0	0	0	0	0	1
Seating Accommodation	0	0	0	0	0	7	1	0	0	1	0	0	0	9
Failure to Provide Assistance	0	0	0	0	0	17	0	0	1	0	0	0	0	18
Damage to Assistive Device	0	0	0	0	0	10	0	0	0	1	0	0	0	11
Storage and Delay of Assistive Device	0	0	0	0	0	2	0	0	0	0	0	0	0	2
Service Animal Problem	0	0	0	0	0	0	0	0	1	0	0	0	0	1
Unsatisfactory Info	0	0	0	0	0	1	0	0	0	0	0	0	0	1
Other	0	1	0	0	0	24	0	0	2	0	0	0	0	27

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by ELITE AIRWAYS (2022)

**Total number of complaints reported to DOT: 0**

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by EMIRATES (2022)**

**Total number of complaints reported to DOT: 446**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	9	0	0	0	0	<b>9</b>
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Seating Accommodation	0	0	0	0	0	10	0	0	22	0	0	0	0	<b>32</b>
Failure to Provide Assistance	1	0	0	0	0	315	0	0	38	1	1	0	7	<b>363</b>
Damage to Assistive Device	0	0	0	0	0	7	0	0	0	0	0	0	0	<b>7</b>
Storage and Delay of Assistive Device	0	0	0	0	0	3	0	0	18	6	0	0	1	<b>28</b>
Service Animal Problem	0	0	0	0	0	0	0	0	4	0	0	0	0	<b>4</b>
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Other	0	0	0	0	0	2	0	0	1	0	0	0	0	<b>3</b>

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by ETHIOPIAN AIRLINES ENTERPRISE (2022)**

**Total number of complaints reported to DOT: 3**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	2	0	0	1	0	0	0	3

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by ETIHAD AIRWAYS P.J.S.C. (2022)

**Total number of complaints reported to DOT: 40**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by EUROATLANTIC AIRWAYS TRANSPORTES AE (2022)

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by EUROWINGS (2022)

**Total number of complaints reported to DOT: 0**

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by EVA AIRWAYS CORPORATION (2022)**

**Total number of complaints reported to DOT: 1**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	1	0	0	0	0	1

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by EVELOP AIRLINES (2022)

**Total number of complaints reported to DOT:** 0

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by EW DISCOVER GMBH (2022)**

**Total number of complaints reported to DOT: 8**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	1	0	0	<b>1</b>
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Failure to Provide Assistance	0	0	0	0	0	4	0	0	0	0	0	0	0	<b>4</b>
Damage to Assistive Device	0	0	0	0	0	1	0	0	0	0	0	0	0	<b>1</b>
Storage and Delay of Assistive Device	0	0	0	0	0	1	0	0	0	0	0	0	0	<b>1</b>
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Other	0	0	0	0	0	0	0	0	0	0	0	0	1	<b>1</b>

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by FAST COLOMBIA SAS (2022)

**Total number of complaints reported to DOT: 1**

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by FIJI AIRWAYS (2022)**

**Total number of complaints reported to DOT: 6**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	1	0	0	0	0	0	0	0	1
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	1	0	0	0	0	0	0	0	1
Other	0	0	0	0	0	0	4	0	0	0	0	0	0	4

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by FINNAIR OY D/B/A FINNAIR OYJ (2022)**

**Total number of complaints reported to DOT: 4**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	1	0	0	0	0	0	0	0	1
Storage and Delay of Assistive Device	0	0	0	0	0	1	0	0	0	0	0	0	0	1
Service Animal Problem	0	0	0	0	0	1	0	0	0	0	0	0	0	1
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	1	0	0	0	0	0	0	1

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by FLAIR AIRLINES (2022)

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by FLY PLAY HF. (2022)

**Total number of complaints reported to DOT:** 0

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by FRENCH BEE (2022)**

**Total number of complaints reported to DOT: 23**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	1	0	0	0	0	<b>1</b>
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Aircraft Not Accessible	0	0	0	0	0	1	0	0	0	0	0	0	0	<b>1</b>
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	1	0	0	0	<b>1</b>
Seating Accommodation	0	0	0	0	0	1	0	0	5	0	1	0	0	<b>7</b>
Failure to Provide Assistance	0	0	0	0	0	2	0	0	0	0	1	0	1	<b>4</b>
Damage to Assistive Device	0	0	0	0	0	1	0	0	1	0	0	0	0	<b>2</b>
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Service Animal Problem	0	0	0	0	0	0	0	0	1	0	0	0	0	<b>1</b>
Unsatisfactory Info	0	0	0	0	0	1	0	0	0	0	0	0	0	<b>1</b>
Other	0	0	0	0	0	0	1	0	0	3	0	1	0	<b>5</b>

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by FRONTIER AIRLINES, INC. (2022)**

**Total number of complaints reported to DOT: 502**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	3	0	3	2	0	0	0	<b>8</b>
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Aircraft Not Accessible	0	0	0	0	0	1	0	0	0	0	0	0	0	<b>1</b>
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Seating Accommodation	0	1	0	1	1	2	1	0	9	1	0	0	0	<b>16</b>
Failure to Provide Assistance	0	0	0	2	0	322	1	0	19	2	0	0	0	<b>346</b>
Damage to Assistive Device	0	0	0	0	0	9	0	0	0	2	0	0	0	<b>11</b>
Storage and Delay of Assistive Device	0	0	0	0	0	7	1	0	4	10	0	0	0	<b>22</b>
Service Animal Problem	0	0	0	0	0	0	0	0	28	0	0	0	0	<b>28</b>
Unsatisfactory Info	0	0	0	0	0	1	0	0	3	0	0	0	0	<b>4</b>
Other	0	0	0	1	0	52	1	0	10	2	0	0	0	<b>66</b>

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by GLOBAL CROSSING AIRLINES, INC. (2022)

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by GLOBAL JET ARUBA (2022)

**Total number of complaints reported to DOT:** 0

# Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by GLOBAL JET LUXEMBOURG S.A. (2022)

**Total number of complaints reported to DOT:** 0

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by GOL LINHAS AEREAS INTELIGENTES (2022)

**Total number of complaints reported to DOT: 1**

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by HAWAIIAN AIRLINES, INC. (2022)**

**Total number of complaints reported to DOT: 242**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	1	0	0	0	<b>1</b>
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Aircraft Not Accessible	0	1	0	0	0	0	0	0	0	0	0	0	0	<b>1</b>
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Seating Accommodation	1	0	0	0	0	3	1	0	41	0	0	0	0	<b>46</b>
Failure to Provide Assistance	0	1	0	0	0	63	0	0	11	4	0	0	0	<b>79</b>
Damage to Assistive Device	0	0	0	0	0	27	2	0	3	8	0	0	0	<b>40</b>
Storage and Delay of Assistive Device	0	0	0	0	0	6	1	0	3	8	0	0	0	<b>18</b>
Service Animal Problem	0	0	0	0	0	0	0	0	30	0	0	0	0	<b>30</b>
Unsatisfactory Info	0	0	0	0	0	1	0	0	2	0	0	0	0	<b>3</b>
Other	0	2	0	0	0	1	1	1	16	2	0	0	1	<b>24</b>

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by HI FLY LTD (2022)

**Total number of complaints reported to DOT:** 0

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by HI FLY, TRANSPORTES AEREOS, S.A. (2022)

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by HILLWOOD AIRWAYS (2022)

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by HONG KONG EXPRESS AIRWAYS LIMITED (2022)

**Total number of complaints reported to DOT: 0**

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by HORIZON AIR INDUSTRIES, INC. (2022)**

**Total number of complaints reported to DOT: 120**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	1	0	0	0	0	<b>1</b>
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Airport Not Accessible	0	0	0	0	0	1	0	0	0	0	0	0	0	<b>1</b>
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Seating Accommodation	1	0	0	0	0	0	0	0	0	0	0	0	0	<b>1</b>
Failure to Provide Assistance	2	4	0	0	0	83	0	0	2	0	1	0	0	<b>92</b>
Damage to Assistive Device	0	0	0	0	0	2	0	0	0	0	0	0	0	<b>2</b>
Storage and Delay of Assistive Device	0	0	0	0	0	3	1	0	1	2	0	0	0	<b>7</b>
Service Animal Problem	0	0	0	0	0	0	0	0	3	0	0	0	0	<b>3</b>
Unsatisfactory Info	0	0	0	0	0	3	1	0	0	0	0	0	0	<b>4</b>
Other	1	0	0	0	0	3	0	0	5	0	0	0	0	<b>9</b>

**Detailed Breakdown of Disability-Related Complaint Data**  
**Reported to DOT by IBERIA LINEAS AEREAS DE ESPANA, S.A (2022)**

**Total number of complaints reported to DOT: 84**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	1	0	0	0	0	0	0	0	1
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	1	1	0	0	0	9	0	0	7	0	2	0	0	20
Failure to Provide Assistance	0	0	0	0	0	22	0	0	2	0	1	0	0	25
Damage to Assistive Device	0	0	0	0	1	9	0	0	0	5	0	0	0	15
Storage and Delay of Assistive Device	0	0	0	0	0	2	0	0	0	2	1	0	0	5
Service Animal Problem	0	0	0	0	0	1	0	0	10	0	0	0	0	11
Unsatisfactory Info	0	0	0	0	0	1	0	0	0	0	0	0	0	1
Other	0	0	0	0	0	3	0	0	1	2	0	0	0	6

## **Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by ICELANDAIR EHF. (2022)**

**Total number of complaints reported to DOT: 12**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by ITA AIRWAYS (2022)

**Total number of complaints reported to DOT: 10**

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by JAPAN AIRLINES INTERNATIONAL CO. (2022)**

**Total number of complaints reported to DOT: 5**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	1	0	0	0	0	<b>1</b>
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	1	0	0	0	<b>1</b>
Other	0	0	0	0	0	1	0	0	2	0	0	0	0	<b>3</b>

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by JAZZ AVIATION LP (2022)**

**Total number of complaints reported to DOT: 287**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	2	2	2	0	4	0	0	0	1	<b>11</b>
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Aircraft Not Accessible	0	0	0	0	1	0	0	0	0	0	0	0	0	<b>1</b>
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Seating Accommodation	0	0	0	0	0	0	0	0	18	0	0	0	0	<b>18</b>
Failure to Provide Assistance	0	1	0	4	0	138	0	0	16	1	1	0	0	<b>161</b>
Damage to Assistive Device	0	0	0	1	0	6	0	0	1	0	0	0	0	<b>8</b>
Storage and Delay of Assistive Device	0	0	0	2	0	11	0	0	11	4	0	0	0	<b>28</b>
Service Animal Problem	0	0	0	0	0	0	0	0	3	0	0	0	0	<b>3</b>
Unsatisfactory Info	0	4	0	0	0	0	0	0	3	0	0	0	0	<b>7</b>
Other	0	1	0	2	0	12	0	0	33	0	1	0	1	<b>50</b>

## **Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by JEJU AIR COMPANY LIMITED (2022)**

**Total number of complaints reported to DOT:** 0

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by JET AVIATION FLIGHT SERVICES MALTA (2022)

**Total number of complaints reported to DOT: 0**

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by JETBLUE AIRWAYS CORPORATION (2022)**

**Total number of complaints reported to DOT: 2,265**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	3	2	0	10	0	0	0	0	<b>15</b>
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Seating Accommodation	2	4	0	0	0	43	1	0	148	0	0	0	4	<b>202</b>
Failure to Provide Assistance	16	15	1	4	1	841	2	0	139	0	0	0	20	<b>1039</b>
Damage to Assistive Device	0	0	0	0	0	12	0	0	3	21	0	0	0	<b>36</b>
Storage and Delay of Assistive Device	1	0	0	2	0	22	1	0	65	152	0	0	0	<b>243</b>
Service Animal Problem	1	0	0	0	0	0	0	0	582	2	0	0	11	<b>596</b>
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	1	<b>1</b>
Other	1	4	0	0	0	15	2	0	54	11	1	0	45	<b>133</b>

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by JETSTAR AIRWAYS PTY LIMITED (2022)

**Total number of complaints reported to DOT:** 2

## **Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by JIN AIR (2022)**

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by K5-AVIATION GMBH (2022)

**Total number of complaints reported to DOT: 0**

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by KENYA AIRWAYS PLC (2022)**

**Total number of complaints reported to DOT: 1**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	1	0	0	0	0	0	0	1

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by KLM ROYAL DUTCH AIRLINES, N.V. (2022)**

**Total number of complaints reported to DOT: 264**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	1	0	0	0	0	0	0	0	0	0	<b>1</b>
Refusal to Board w/o Attendant	0	0	0	0	1	0	0	0	0	0	0	0	0	<b>1</b>
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Seating Accommodation	0	1	0	0	0	0	0	0	42	0	13	0	0	<b>56</b>
Failure to Provide Assistance	4	3	0	0	0	0	1	0	80	5	2	0	0	<b>95</b>
Damage to Assistive Device	0	0	0	1	0	0	0	0	4	2	0	0	0	<b>7</b>
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	1	15	0	0	0	<b>16</b>
Service Animal Problem	0	0	0	0	0	4	0	0	1	2	8	0	0	<b>15</b>
Unsatisfactory Info	0	0	0	0	0	0	0	0	1	1	0	0	0	<b>2</b>
Other	0	0	0	0	0	0	11	1	0	54	4	1	0	<b>71</b>

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by KOREAN AIR LINES CO., LTD. (2022)**

**Total number of complaints reported to DOT: 20**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	1	0	5	0	0	0	0	0	0	0	6
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	1	0	0	0	1
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	0	1	0	0	0	1
Service Animal Problem	0	1	0	0	0	0	0	0	1	0	0	0	0	2
Unsatisfactory Info	0	0	0	0	0	1	0	0	2	0	0	0	0	3
Other	0	1	0	1	0	4	0	0	1	0	0	0	0	7

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by KUWAIT AIRWAYS CORPORATION (2022)

**Total number of complaints reported to DOT:** 2

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by LATAM AIRLINES BRASIL S.A. (2022)

**Total number of complaints reported to DOT:** 1

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by LATAM AIRLINES COLUMBIA S.A. (2022)

**Total number of complaints reported to DOT:** 2

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by LATAM AIRLINES ECUADOR S.A. (2022)

**Total number of complaints reported to DOT: 0**

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by LATAM AIRLINES GROUP S.A. (2022)**

**Total number of complaints reported to DOT: 8**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	1	0	0	0	0	0	0	0	1
Failure to Provide Assistance	0	0	0	0	0	3	0	0	0	0	0	0	0	3
Damage to Assistive Device	0	0	0	0	0	1	0	0	0	0	0	0	0	1
Storage and Delay of Assistive Device	0	0	0	0	0	2	0	0	0	0	0	0	0	2
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	1	0	0	0	0	0	1

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by LATAM AIRLINES PERU S.A. (2022)**

**Total number of complaints reported to DOT: 5**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	2	0	0	0	0	0	0	0	2
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	1	0	0	1	0	0	0	1	3

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by LIAT (1974) LTD (2022)

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by LINEAS AEREAS COSTARRICENSES S.A. (2022)

**Total number of complaints reported to DOT: 2**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by LUXAVIATION E.A., S.A. (2022)

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by LYNX AIR (2022)

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by MALAYSIA AIRLINES (2022)

**Total number of complaints reported to DOT: 0**

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by MESA AIRLINES, INC. (2022)**

**Total number of complaints reported to DOT: 29**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	2	0	0	0	0	2
Failure to Provide Assistance	0	1	0	0	0	6	0	0	2	0	0	0	1	10
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	2	3	0	0	0	5
Service Animal Problem	0	0	0	0	0	0	0	0	5	0	0	0	0	5
Unsatisfactory Info	0	1	0	0	0	0	0	0	0	0	0	0	0	1
Other	0	2	0	0	0	1	0	0	3	0	0	0	0	6

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by MJET GMBH (2022)

**Total number of complaints reported to DOT:** 0

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by NEOS SPA (2022)

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by NOLINOR AVIATION (2022)

**Total number of complaints reported to DOT:** 0

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by NORSE ATLANTIC AIRWAYS AS (2022)

**Total number of complaints reported to DOT:** 3

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by OMNI AIR INTERNATIONAL INC. (2022)

**Total number of complaints reported to DOT:** 1

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by PAKISTAN INT'L AIRLINES CORPORATION (2022)

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by PHENIX JET CAYMAN SEZC (2022)

**Total number of complaints reported to DOT:** 0

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by PHILIPPINE AIRLINES, INC. (2022)**

**Total number of complaints reported to DOT: 8**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	1	0	0	0	0	<b>1</b>
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Aircraft Not Accessible	0	0	0	0	0	0	0	0	1	0	0	0	0	<b>1</b>
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Failure to Provide Assistance	0	0	0	0	0	5	0	0	0	0	0	0	0	<b>5</b>
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Other	0	0	0	0	0	0	0	0	0	1	0	0	0	<b>1</b>

**Detailed Breakdown of Disability-Related Complaint Data**  
**Reported to DOT by PINNACLE AIRLINES, INC. / ENDEAVOR (2022)**

**Total number of complaints reported to DOT: 31**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	10	0	0	0	1	11
Failure to Provide Assistance	0	1	0	0	0	2	0	0	7	1	0	0	2	13
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	1	2	0	0	0	0	3
Unsatisfactory Info	0	0	0	0	0	0	0	0	1	0	0	0	0	1
Other	0	0	0	0	0	0	0	0	2	0	0	0	1	3

**Detailed Breakdown of Disability-Related Complaint Data**  
**Reported to DOT by POLSKIE LINIE LOTNICZE LOT, S.A. (2022)**

**Total number of complaints reported to DOT: 53**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	2	0	0	1	0	0	0	0	3
Aircraft Not Accessible	0	0	0	1	0	0	0	0	0	0	0	0	0	1
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	1	0	0	1
Seating Accommodation	2	0	0	0	0	8	0	0	0	0	0	0	0	10
Failure to Provide Assistance	0	0	0	0	0	13	0	0	0	0	0	0	0	13
Damage to Assistive Device	0	0	0	0	0	5	0	0	0	0	0	0	0	5
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	5	0	0	0	0	5
Unsatisfactory Info	0	0	0	0	0	4	0	0	0	0	0	0	0	4
Other	0	1	0	0	0	9	0	0	0	0	1	0	0	11

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by PORTER AIRLINES INC. (2022)

**Total number of complaints reported to DOT:** 5

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by PRIVILEGE STYLE (2022)

**Total number of complaints reported to DOT: 0**

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by PSA AIRLINES (2022)**

**Total number of complaints reported to DOT: 66**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	1	0	3	0	2	0	0	6
Failure to Provide Assistance	1	1	0	0	0	16	0	0	2	1	0	0	0	21
Damage to Assistive Device	0	0	0	0	0	1	0	0	0	1	0	0	0	2
Storage and Delay of Assistive Device	0	0	0	0	0	2	0	0	1	8	0	0	0	11
Service Animal Problem	0	0	0	0	0	0	0	0	7	0	0	0	0	7
Unsatisfactory Info	0	1	0	0	0	1	0	0	0	1	0	0	0	3
Other	0	0	0	0	0	2	1	0	11	1	0	0	1	16

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by QANTAS AIRWAYS LIMITED (2022)**

**Total number of complaints reported to DOT: 44**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	1	0	0	1	0	0	0	0	2
Advance Notice Dispute	0	1	0	0	0	0	0	0	4	0	1	0	0	6
Seating Accommodation	0	0	0	0	0	0	2	0	5	0	0	0	0	7
Failure to Provide Assistance	0	0	0	0	0	7	0	0	10	0	0	0	5	22
Damage to Assistive Device	0	0	0	0	0	6	0	0	0	0	0	0	0	6
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	1	0	0	0	0	1

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by QATAR AIRWAYS Q.C.S.C. (2022)

**Total number of complaints reported to DOT: 20**

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by REPUBLIC AIRLINES, INC. (2022)**

**Total number of complaints reported to DOT: 59**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	1	0	0	0	0	<b>1</b>
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Seating Accommodation	0	0	0	0	0	0	0	0	5	1	0	0	0	<b>6</b>
Failure to Provide Assistance	3	0	0	0	0	8	0	0	12	0	0	0	1	<b>24</b>
Damage to Assistive Device	0	0	0	0	0	1	0	0	0	0	0	0	0	<b>1</b>
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	0	5	0	0	0	<b>5</b>
Service Animal Problem	0	0	0	0	0	0	0	0	4	0	0	0	0	<b>4</b>
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Other	0	0	0	0	0	0	0	0	12	2	0	0	4	<b>18</b>

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by ROYAL AIR MAROC (2022)

**Total number of complaints reported to DOT: 7**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by ROYAL JET LLC (2022)

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by ROYAL JORDANIAN AIRLINE (2022)

**Total number of complaints reported to DOT:** 2

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by SATA INTERNACIONAL (2022)

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by SAUDI ARABIAN AIRLINES CORPORATION (2022)

**Total number of complaints reported to DOT:** 4

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by SCANDINAVIAN AIRLINES SYSTEM (2022)**

**Total number of complaints reported to DOT: 63**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	1	0	0	0	31	0	0	0	0	0	0	0	32
Failure to Provide Assistance	0	0	0	0	0	13	0	0	0	0	0	0	0	13
Damage to Assistive Device	0	0	0	0	0	3	0	0	0	0	0	0	0	3
Storage and Delay of Assistive Device	0	0	0	0	0	3	0	0	0	2	0	0	0	5
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	1	0	0	1	0	0	0	0	2
Other	0	0	0	0	0	3	0	0	4	0	0	0	1	8

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by SCOTT AVIATION, LLC DBA SILVER AIR (2022)

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by SICHUAN AIRLINES (2022)

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by SIERRA PACIFIC AIRLINES, INC. (2022)

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by SILVER AIRWAYS LLC (2022)

**Total number of complaints reported to DOT:** 4

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by SINGAPORE AIRLINES LIMITED (2022)**

**Total number of complaints reported to DOT: 4**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	1	0	0	0	0	0	0	0	1
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	1	0	0	0	0	0	0	0	1
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	1	0	0	1	0	0	0	2

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by SKY AIRLINE (2022)

**Total number of complaints reported to DOT:** 0

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by SKYMARK AIRLINES (2022)

**Total number of complaints reported to DOT:** 0

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by SKYWEST AIRLINES, INC. (2022)**

**Total number of complaints reported to DOT: 65**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	6	0	0	0	0	6
Failure to Provide Assistance	1	2	1	0	0	15	0	0	10	0	0	0	3	32
Damage to Assistive Device	0	0	0	0	0	1	0	0	0	0	0	0	0	1
Storage and Delay of Assistive Device	0	0	0	1	0	1	0	0	0	5	0	0	0	7
Service Animal Problem	1	0	0	0	0	0	0	0	7	1	0	0	1	10
Unsatisfactory Info	0	0	0	0	0	0	0	0	1	0	0	0	0	1
Other	0	0	0	0	0	0	0	0	4	0	0	0	4	8

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by SMARTWINGS, A.S. (2022)

**Total number of complaints reported to DOT: 0**

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by SOCIETE AIR FRANCE (2022)**

**Total number of complaints reported to DOT: 635**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	1	0	0	0	0	0	0	0	0	0	<b>1</b>
Refusal to Board w/o Attendant	0	0	0	0	1	0	0	0	0	0	0	0	0	<b>1</b>
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Seating Accommodation	0	1	0	0	0	32	0	0	42	0	13	0	0	<b>88</b>
Failure to Provide Assistance	4	3	0	0	0	309	1	0	0	5	2	0	79	<b>403</b>
Damage to Assistive Device	0	0	0	1	0	23	0	0	4	2	0	0	0	<b>30</b>
Storage and Delay of Assistive Device	0	0	0	0	0	8	0	0	1	15	0	0	0	<b>24</b>
Service Animal Problem	0	0	0	0	0	4	0	0	1	2	8	0	0	<b>15</b>
Unsatisfactory Info	0	0	0	0	0	0	0	0	1	1	0	0	0	<b>2</b>
Other	0	0	0	0	0	11	1	0	54	4	1	0	0	<b>71</b>

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by SOUTH AFRICAN AIRWAYS SOC LIMITED (2022)

**Total number of complaints reported to DOT: 0**

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by SOUTHWEST AIRLINES CO. (2022)**

**Total number of complaints reported to DOT: 6,428**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	3	0	25	4	0	0	0	<b>32</b>
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Aircraft Not Accessible	0	0	0	0	0	0	0	0	2	0	0	0	0	<b>2</b>
Airport Not Accessible	0	0	0	0	0	1	0	0	6	0	0	0	0	<b>7</b>
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Seating Accommodation	0	0	0	0	0	8	1	0	142	3	0	0	6	<b>160</b>
Failure to Provide Assistance	19	28	3	0	0	3377	0	0	78	5	5	0	2	<b>3517</b>
Damage to Assistive Device	0	0	0	0	0	110	0	0	12	121	0	0	0	<b>243</b>
Storage and Delay of Assistive Device	0	0	0	0	0	28	3	0	21	454	0	0	0	<b>506</b>
Service Animal Problem	1	1	2	0	0	0	0	0	359	1	0	0	1	<b>365</b>
Unsatisfactory Info	1	0	0	0	0	0	0	0	13	0	0	0	1	<b>15</b>
Other	10	24	1	0	0	37	4	0	1422	3	7	0	73	<b>1581</b>

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by SPIRIT AIRLINES, INC. (2022)**

**Total number of complaints reported to DOT: 2,421**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	2	7	0	11	3	4	0	1	<b>28</b>
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	1	0	0	0	0	<b>1</b>
Aircraft Not Accessible	0	0	0	0	0	0	0	0	1	0	0	0	0	<b>1</b>
Airport Not Accessible	0	1	0	0	0	5	0	0	0	0	2	0	0	<b>8</b>
Advance Notice Dispute	2	0	0	1	0	36	0	0	4	1	1	0	0	<b>45</b>
Seating Accommodation	2	3	0	1	0	23	4	0	191	2	29	0	2	<b>257</b>
Failure to Provide Assistance	19	14	0	1	0	880	2	0	66	5	15	0	4	<b>1006</b>
Damage to Assistive Device	0	0	0	0	0	85	1	0	0	33	0	0	0	<b>119</b>
Storage and Delay of Assistive Device	1	0	0	0	2	33	1	0	0	77	0	0	0	<b>114</b>
Service Animal Problem	4	2	0	0	0	1	0	0	235	0	41	0	0	<b>283</b>
Unsatisfactory Info	0	0	0	1	0	9	0	0	6	3	2	0	0	<b>21</b>
Other	8	11	0	1	0	206	8	0	132	130	39	0	3	<b>538</b>

## **Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by SRILANKAN AIRLINES LIMITED (2022)**

**Total number of complaints reported to DOT: 0**

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by SUN COUNTRY MN AIRLINES, LLC (2022)**

**Total number of complaints reported to DOT: 125**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	1	0	0	0	0	0	0	0	0	0	0	0	1
Failure to Provide Assistance	1	2	1	0	0	51	0	0	2	0	0	0	0	57
Damage to Assistive Device	0	0	0	0	0	21	0	0	10	9	0	0	0	40
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	1	12	0	0	0	13
Service Animal Problem	0	0	0	0	0	4	0	0	2	3	0	0	0	9
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	1	0	0	0	0	0	0	3	0	0	0	1	5

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by SUNCLASS AIRLINES APS (2022)

**Total number of complaints reported to DOT:** 0

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by SUNWING AIRLINES (2022)

**Total number of complaints reported to DOT:** 4

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by SURINAM AIRWAYS (2022)

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by SWISS INTERNATIONAL AIR LINES LTD. (2022)

**Total number of complaints reported to DOT: 50**

## **Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by SWOOP INC (2022)**

**Total number of complaints reported to DOT: 23**

**Detailed Breakdown of Disability-Related Complaint Data**  
**Reported to DOT by TACA INTERNATIONAL AIRLINES, S.A. (2022)**

**Total number of complaints reported to DOT: 14**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	1	0	0	0	0	<b>1</b>
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Failure to Provide Assistance	0	0	0	0	0	5	0	0	0	0	0	0	0	<b>5</b>
Damage to Assistive Device	0	0	0	0	0	3	0	0	0	3	0	0	0	<b>6</b>
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Other	0	0	0	0	0	0	0	0	1	0	0	0	1	<b>2</b>

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by TAP AIR PORTUGAL (2022)**

**Total number of complaints reported to DOT: 9**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	1	0	0	0	0	0	0	0	1
Failure to Provide Assistance	0	0	0	0	0	1	0	0	2	0	0	0	0	3
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	1	0	0	0	1
Storage and Delay of Assistive Device	0	0	0	0	0	0	1	0	0	0	0	0	0	1
Service Animal Problem	0	0	0	0	0	0	0	0	1	0	0	0	0	1
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	1	0	0	0	1	2

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by TAR AIRLINES (2022)

**Total number of complaints reported to DOT:** 0

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by TITAN AIRWAYS LIMITED (2022)

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by TRANS AMERICAN AIRLINES S.A. (2022)

**Total number of complaints reported to DOT:** 0

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by TRANSPORTES AEREOS DE CABO VERDE (2022)

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by TUI AIRLINES BELGIUM (2022)

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by TUI AIRLINES NEDERLAND, B.V. (2022)

**Total number of complaints reported to DOT:** 0

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by TUI AIRWAYS LIMITED (2022)**

**Total number of complaints reported to DOT: 21**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	2	0	0	7	0	0	0	0	9
Failure to Provide Assistance	0	0	0	0	0	1	0	0	4	0	0	0	0	5
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	1	0	0	5	0	0	0	7

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by TURKISH AIRLINES TURK HAVA YOLLARI (2022)**

**Total number of complaints reported to DOT: 187**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	1	1	0	0	0	0	0	0	2
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	1	0	0	0	0	0	0	1
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	16	2	0	2	0	0	0	3	23
Seating Accommodation	0	1	0	1	0	20	0	0	18	0	0	0	0	40
Failure to Provide Assistance	1	0	0	0	0	21	0	0	1	0	0	1	0	24
Damage to Assistive Device	0	0	0	2	0	6	0	0	1	0	0	0	0	9
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	3	0	0	0	0	3
Unsatisfactory Info	1	0	0	0	0	27	2	0	4	1	0	3	2	40
Other	1	2	0	0	0	18	0	2	0	0	0	22	0	45

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by TWAY AIR (2022)

**Total number of complaints reported to DOT: 0**

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by UNITED AIR LINES, INC. (2022)**

**Total number of complaints reported to DOT: 4,709**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	6	0	2	0	0	<b>8</b>
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Security Issues Regarding Disability	0	0	0	0	0	1	0	0	2	0	0	0	0	<b>3</b>
Aircraft Not Accessible	1	1	0	1	0	6	0	0	3	1	0	0	0	<b>13</b>
Airport Not Accessible	0	0	0	0	0	4	0	0	2	0	0	0	0	<b>6</b>
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Seating Accommodation	4	4	2	0	2	56	1	0	249	0	18	0	1	<b>337</b>
Failure to Provide Assistance	40	21	2	11	5	3326	3	0	127	2	12	0	3	<b>3552</b>
Damage to Assistive Device	0	0	0	1	1	65	0	0	3	29	0	0	0	<b>99</b>
Storage and Delay of Assistive Device	0	0	0	0	3	72	2	0	24	114	0	0	0	<b>215</b>
Service Animal Problem	2	0	0	0	0	0	0	0	133	0	22	0	0	<b>157</b>
Unsatisfactory Info	0	0	0	0	1	11	3	0	22	3	4	0	1	<b>45</b>
Other	9	27	1	0	0	75	6	0	120	8	8	0	20	<b>274</b>

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by UZBEKISTAN AIRWAYS (2022)

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by VIETNAM AIRLINES (2022)

**Total number of complaints reported to DOT:** 1

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by VIRGIN ATLANTIC AIRWAYS LIMITED (2022)**

**Total number of complaints reported to DOT: 360**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	2	2	0	4	0	0	1	2	<b>11</b>
Refusal to Board w/o Attendant	0	0	0	0	0	1	0	0	0	0	0	0	0	<b>1</b>
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Airport Not Accessible	0	0	0	0	0	1	0	0	0	0	0	0	0	<b>1</b>
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	2	<b>2</b>
Seating Accommodation	0	0	0	0	0	9	0	0	37	0	0	0	4	<b>50</b>
Failure to Provide Assistance	2	0	3	1	0	155	0	0	52	0	0	1	4	<b>218</b>
Damage to Assistive Device	0	0	0	0	0	8	0	0	1	1	0	0	0	<b>10</b>
Storage and Delay of Assistive Device	0	0	0	0	0	9	0	0	0	1	0	0	0	<b>10</b>
Service Animal Problem	0	0	0	0	0	0	0	0	5	0	0	0	0	<b>5</b>
Unsatisfactory Info	0	1	0	0	0	0	1	0	4	2	0	0	2	<b>10</b>
Other	2	2	0	0	1	5	2	0	19	3	0	0	8	<b>42</b>

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by VIRGIN AUSTRALIA (2022)

**Total number of complaints reported to DOT: 1**

**Detailed Breakdown of Disability-Related Complaint Data  
Reported to DOT by VOLORIS (2022)**

**Total number of complaints reported to DOT: 13**

	Vision Impairment	Hearing Impairment	Vision & Hearing Impairment	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies	<b>Total of Category of Complaints</b>
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	3	0	0	0	0	0	0	0	3
Damage to Assistive Device	0	0	0	0	0	5	0	0	0	0	0	0	0	5
Storage and Delay of Assistive Device	0	0	0	0	0	1	0	0	0	0	0	0	0	1
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	1	0	0	1
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	2	0	0	1	0	0	0	0	3

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by VOLARIS COSTA RICA (2022)

**Total number of complaints reported to DOT:** 0

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by VUELA EL SALVADOR, S.A. DE C.V. (2022)

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by WAMOS AIR (2022)

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by WESTJET (2022)

**Total number of complaints reported to DOT: 40**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by WORLD 2 FLY PORTUGAL SA (2022)

**Total number of complaints reported to DOT: 0**

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by WORLD2FLY (2022)

**Total number of complaints reported to DOT:** 0

## Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by XIAMEN AIRLINES (2022)

**Total number of complaints reported to DOT:** 0